City of Plano

Draft Consolidated Plan 2025-29

Prepared for the United States Department of Housing and Urban Development









EQUAL HOUSING OPPORTUNITY

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Executive Summary

ES-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

Introduction

The City of Plano (City) is a global economic leader bonded by a shared sense of community where residents experience an unparalleled quality of life. With a population of approximately 290,000, Plano is the ninth most populous city in Texas and the fourth largest city in the Dallas-Fort Worth (DFW). Plano is home to many corporate headquarters, award-winning schools, quality medical care facilities, and excellent recreational and cultural amenities.

The U.S. Department of Housing and Urban Development (HUD) requires the City to submit a Consolidated Plan (ConPlan) every five years in order to receive HUD grants. The period covered under this plan is October 1, 2025 through September 30, 2030. The grants covered by this plan are allocated to the City based on population, poverty, and housing data and include the following:

- Community Development Block Grant (CDBG) – CDBG is a flexible funding source that can be used for both housing and non-housing activities, including neighborhood revitalization, workforce and economic development, community and nonprofit facilities, infrastructure, and public services in low- and moderate-income communities. The City anticipates receiving approximately $8 million in CDBG funds for the ConPlan period based on prior years funding trends.
- HOME Investment Partnerships Program – HOME is used for building, acquiring, and/or rehabilitating affordable housing for rent or homeownership. It may also be used to provide rent subsidies to low-income residents. The City estimates receiving approximately $2 million in HOME funds for the ConPlan period based on prior years funding trends.

The ConPlan outlines housing and community development needs, particularly for low- and moderate-income households, and the objectives, goals, and strategies to address those needs. The ConPlano also promotes HUD's three main statutory objectives:

1. Decent Housing;
2. Suitable Living Environment; and
3. Expand Economic Opportunities.

The ConPlan contains policies, strategies, programs, and projects that will enhance the City's capacity to achieve its vision of:

- Welcoming and Engaged Community;
- Safe, Vibrant Neighborhoods;

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- Residential and Commercial Economic Vitality;
- Excellent, Innovative, and Accountable City Government; and
- Multi-Modal Transportation and Mobility Solutions.

The City prepares and submits and an Action Plan annually, listing the activities the City will pursue with HUD funds to meet the ConPlan goals.

The ConPlan focuses on the data analysis performed for the HUD entitlement grant programs. It has been prepared in accordance with regulatory requirements and with HUD-required data. The majority of this data is from HUD prepared tabulations of the U.S. Census and American Community Survey (ACS) data years 2016-2020, known as CHAS data (Comprehensive Housing Affordability Strategy). Due to rapid changes in Plano, some data may seem out of date. Where possible, the HUD-provided data has been supplemented with more recent data from the 2019-2023 ACS and the City's Strategic Housing Study consultant findings.

Summary of the objectives and outcomes identified in the Plan Needs Assessment Overview

The ConPlan assesses Plano's needs relating to housing, homelessness, and community services. The following is a summary of proposed outcomes for the use of federal funds from Grant Years (GY) 2025-2029; October 1-2025 through September 30, 2030.

HUD Objective – Decent Housing

- 68 housing units to receive rehabilitation, repair, or reconstruction
- 2 new affordable housing units to be added to the housing supply through acquisition, new construction, rehabilitation, or reconstruction
- 3 first time homebuyers to be assisted with down payment and closing costs
- 8 low-income households to be provided affordable rental housing with tenant-based rental assistance

HUD Objective – Suitable Living Environment

- 350 individuals benefiting from direct homelessness prevention services
- 400 low- and moderate-income persons provided with public services with an emphasis upon children, youth, homeless, and special needs populations including elderly, persons with disabilities, persons with HIV/AIDS, illiterate adults, and domestic violence victims through an enhanced coordination of services
- 220 persons experiencing homelessness receiving overnight shelter or supportive services
- 5 emergency shelter beds added to the existing inventory for Plano's homeless population

Evaluation of past performance

Annually, the City's progress towards the ConPlan and Action Plan goals is reviewed and reported to HUD in the form of the Consolidated Annual Performance and Evaluation Report (CAPER). The CAPER evaluates and reports on the activities the City has completed.

The City is in its final year of the 2020-2024 ConPlan. The most recent 2023 CAPER reported on the accomplishments at the end of the fourth year of the ConPlan. The City exceeded the target for housing rehabilitation and the homeless shelter and services goal. While the homelessness prevention goal and the supply of units – affordable housing goal have not been met, the City anticipates making progress during the final year. Additionally, homeless shelter and public service – special needs are also funded using City general funds from the Robert W. Buffington Community Services Grant (BCSG), whose accomplishments are not reported in the CAPER. Therefore, these goals have been met or exceeded with HUD and BCSG funds. The City's Tenant Based Rental Assistance program experienced changes in nonprofit administration causing a pause in the program. Starting in the third year of the ConPlan, HOME Investment Partnerships American Rescue Plan Program (HOME-ARP) funds were utilized to continue to make progress towards this goal.

The City faced some challenges in meeting goals related to homeownership assistance and housing due to market conditions that caused an increase in home value and rental rates over the last several years. Despite increasing the maximum downpayment assistance offered through the First-Time Homebuyers program to $55,000 in 2020 and the HOME Homeownership Value to $418,000 in 2022, the market continues to be a barrier to affordable housing. In addition, affordable housing developers have found it difficult to purchase and develop land in Plano at a cost-effective rate. In the 2023 CAPER, the City anticipates being able to report four or more additions to the supply of units through developer acquisition, rehabilitation, and resale currently in progress that will be sold to low income homebuyers after completion.

The City did not make progress on its 2020-2024 ConPlan goals related to transportation and job training, despite the City's efforts to encourage nonprofit organizations to submit proposals during the annual consolidated grant cycles.

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Summary of citizen participation process and consultation process

The City of Plano conducted an extensive citizen participation and consultation process from August 2024 through February 2025. During this time, the City hosted two public meetings, one public hearing, three service provider focus groups. In addition, a community online survey was made available from October 15, 2024, through February 7, 2025. The online survey was shared through City of Plano social media accounts, newsletters, postcard mailings, public notice and other approved community sites. Public meetings and focus groups were attended by approximately 100 people, and the online survey totaled 1158 respondents. Consultation was also conducted with key community stakeholders that included the Community Relations Commission, Senior Advisory Board, and other City departments. A public hearing took place on November 21, 2024, and a final public hearing will be held during the Plano City Council meeting on April 14, 2025.

Summary of public comments

The City held a public hearing on November 21, 2024 at the Community Relations Commission meeting. No comments were received at the hearing. The draft 2025-2029 ConPlan will be made available for public comments from March 9, 2025, through April 14, 2025.

Throughout the public participation process to date, the City documented the input received from public meetings and focus groups. Respondents of the online survey rated community needs related to housing, public services, public facilities, infrastructure, economic development and overall community needs based on a scale of one (low) to four (high). Additionally, open-ended responses from the survey were categorized and sorted. The most frequent themes and highly rated priority needs expressed by the public during this process were noted and helped shape the priorities established in this ConPlan, with the exceptions noted in the next section below. A full list of meetings and focus group comments is included in Appendix VI.

<u>Housing</u>

- Affordable Housing
- Homeowner Repair Assistance
- Affordable housing for Special Needs Populations
- Senior Home Rehabilitation/Modifications Assistance
- Affordable Rental units
- Affordable Housing for Young Families/Young Professionals
- First-time Homebuyer Assistance
- Affordable homeownership opportunities
- Additional Housing Options/Pedestrian-friendly communities

- Housing and services for persons that are unsheltered

Public Services

- Senior services
- Homelessness Prevention Assistance
- Affordable childcare/after school
- Mental Health/Affordable Health care
- Programs for special need populations
- Education on a variety of topics (e.g., financial, retirement, English Language Instruction, taxes, homeownership/homeowner rights, parenting)
- Homelessness services/Day Resource Center
- Community Resource Awareness

Public Facilities and Infrastructure

- Nonprofit hub/resource center
- Homeless Shelter

Summary of comments or views not accepted and the reasons for not accepting them

The City of Plano took all input received during public participation into consideration. The needs and the market assessment data analysis, frequent themes in the responses to the online survey, and highly rated priority needs influenced the priorities established in this ConPlan. There are several themes from the online community survey that were not incorporated in the plan, as discussed below.

A number of open-ended responses received via the community survey were in opposition to apartments. These comments represented 41 unique respondents of which the majority were homeowners, 55 years of age and older, and with an income not within HUD's low and moderate household income range. While all public input is considered, the data represented throughout this ConPlan demonstrates a need for affordable housing that includes rental units for Plano's low- and moderate-income households, seniors, persons with disabilities and other special need populations. Additionally, "affordable rental housing" and "people with low to moderate incomes" were rated as high priority on the online survey.

A variety of open-ended responses on the community survey were received related to general maintenance and repair of publicly owned infrastructure such as streets, sidewalks, curbs, and traffic lights. The City funds these needs through its Community Investment Program (CIP), as general maintenance of publicly owned streets. Therefore, at this time these issues were not identified as a priority need for the use of HUD funding.

Additional open-ended responses were received on the survey related to parks and recreation. Several comments related to park and recreation, such as the need for additional parks, trails, and updates to existing parks. There were also a significant number of comments specific to senior needs such as adding an additional senior recreation center on the west side of Plano and more affordable recreational programming for seniors. The City's Park & Recreation Master Plan contains a list of planned park and recreation facilities improvements and actions related to future projects. The issues raised by respondents in relation to parks and recreation were not identified as a priority need for the use of HUD funding.

There were a significant number of responses of the online survey that were specific to the need for transportation including expansion. The City of Plano is a member city of Dallas Area Rapid Transit (DART) system that provides public transportation access to those that work and live in Plano. DART's system includes the DART Light Rail, bus routes, Paratransit services, and GoLink on-demand services. Additionally, the DART Silver Line is expected to open late 2025 or early 2026 and will add two additional stops in Plano. The 2019-2023 American Community Survey (ACS) indicates that public transportation is being utilized by 1% of commuters. DART has a Mobility Ambassador Program that provides free travel orientation to anyone that needs assistance with using public transit. This need represents an opportunity to raise awareness of the public transit services available in Plano, including services for persons with special needs who are unable to use DARTS's fixed-route buses or trains.

The community survey had several open-ended responses expressing a need for job training and small business grants. The Workforce Solutions of North Texas provides services to Plano job seekers that include job search assistance, education and training. Plano's Economic Development Department works closely with Collin College and Workforce Solutions of North Texas to facilitate customized job training for Plano employers, as well as access to small business grants. Overall, these needs were not identified as high priority for the use of HUD funds.

Summary

The City of Plano 2025-2029 Consolidated Plan sets forth objectives, strategies, and goals for improving the quality of life of low- and moderate-income residents of the City. It assesses the needs and provides an analysis of housing, homelessness, and other community development areas.

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The Process

PR-05 Lead & Responsible Agencies 24 CFR 91.200(b)

Describe agency/entity responsible for preparing the Consolidated Plan and those responsible for the administration of each grant program and funding source

The following are the agencies/entities responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
CDBG Administrator	PLANO, TEXAS	Neighborhood Services
HOME Administrator	PLANO, TEXAS	Neighborhood Services

Table 1 – Responsible Agencies

Narrative

The City of Plano is the lead agency for the Community Development Block Grant (CDBG) and HOME Investment Partnerships Grant (HOME) Programs. The City's Neighborhood Services Department Community Services Division is the lead division in overseeing the development of the HUD required Consolidated Plan (ConPlan), Annual Action Plan, and Consolidated Annual Performance Evaluation Report (CAPER). The lead division is responsible for the administration of the CDBG and HOME grant funds for the City.

Consolidated Plan Public Contact Information

City of Plano

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PR-10 Consultation – 91.100, 91.110, 91.200(b), 91.300(b), 91.215(I) and 91.315(I)

Introduction

The City of Plano Neighborhood Services Department, Community Services Division, coordinates the consultation process for the ConPlan and Action Plan. The Consolidated Plan was developed with an important focus on community feedback. The Citizenship Participation Plan (CPP) details the City's policies and procedures for citizen input and participation in the grant process. The City conducts at least one public hearing during the development process before the Consolidated Plan and Action Plan are published and at least one public hearing during the 30-day comment period to attain citizen responses and to reply to comments and questions. Starting in August 2024, the City initiated a collaborative, inclusive outreach initiative to consult with citizens, community stakeholders, and nonprofit organizations. These efforts amounted to dialogue and consultations with housing and social service providers, an online survey of 1158 Plano resident responses, two public forums with citizens to identify housing and community development needs; one public hearing; and an upcoming 30-day public comment period will be held from March 9, 2025, through April 14, 2025, with the final public hearing at City Council on April 14, 2025.

Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(I)).

The ConPlan draft was prepared in consultation with community stakeholders, nonprofit agencies, and social service providers that serve low- and moderate-income populations, including those in public and assisted living. Informal consultation with other city departments also took place throughout the development of the ConPlan.

The Community Services Division works in partnership the local mental health authority (Lifepath Systems), Plano Housing Authority, the TX600 Continuum of Care, local hospitals as well as other service providers through various coalitions and networking groups. The Community Services Division staff serve as active members of the Collin County Homeless Coalition (CCHC), the Collin County Social Services Association, and Texas Health Resources Collin County 1st Collaborative. The City also serves on the Independent Review Committee of the CoC and the Texas Health Community Impact Collin County Leadership Council. Active participation in these organizations enables the Community Services Division staff to collaborate with service providers to help deliver a comprehensive system of care.

To further enhance coordination between providers, ConnectPlano is a community initiative that the City expects to prioritize undertaking during the next five years of this ConPlan. ConnectPlano will bring nonprofit, housing, and social service providers under one roof, as one collaborative community to better

serve residents in need. ConnectPlano will engage a variety of providers to strengthen coordination and achieve the objectives outlined in this Consolidated Plan.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness

The Community Services Division staff actively collaborates with Housing Forward, the CoC lead agency. The City works closely with Housing Forward and the Collin County Homeless Coalition (CCHC) to plan and execute the annual Point in Time Homeless Count, finalize data, and utilize data for improvements to the homeless response system. In addition, the City's Homeless Services Coordinator assesses and enters individuals into the Homeless Management Information System (HMIS) and/or into the Coordinated Access System (CAS) based on the identified needs.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards and evaluate outcomes, and develop funding, policies and procedures for the administration of HMIS

While the City does not receive an allocation of Emergency Solutions Grant (ESG) funding, it coordinates with the CoC through regular attendance, membership, and participation in various workgroups within the CoC. Community Services Division staff currently participate in the Coordinated Access System (CAS), Homeless Management Information System (HMIS), Point-in-Time Census, and Street Outreach workgroups.

Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdictions consultations with housing, social service agencies and other entities

Space intentionally left blank. Table 2 on the next page displays the requested information.

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Table 2 – Agencies, groups, organizations who participated

1	**Agency/Group/Organization**	Plano Housing Authority
	Agency/Group/Organization Type	Housing PHA
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Discussed PHA's data and plans related to its public housing voucher programs.
2	**Agency/Group/Organization**	Collin County Homeless Coalition
	Agency/Group/Organization Type	Services - Housing Services-Elderly Persons Services-Persons with Disabilities Services-Victims of Domestic Violence Services-homeless Regional organization Planning organization
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Consulted with membership and leadership in homelessness focus group regarding housing, shelter, and supportive services.
3	**Agency/Group/Organization**	Housing Forward NTX
	Agency/Group/Organization Type	Services - Housing Services-Elderly Persons Services-Persons with Disabilities Services-Victims of Domestic Violence Services-homeless Regional organization Planning organization

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	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Consulted with membership and leadership in homelessness focus group regarding housing, shelter, and supportive services.
4	**Agency/Group/Organization**	Economic Development Department - City of Plano
	Agency/Group/Organization Type	Other government - Local Grantee Department
	What section of the Plan was addressed by Consultation?	Economic Development
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Consulted and shared information pertinent to Economic Development, Section MA-45.
5	**Agency/Group/Organization**	Emergency Management Department - City of Plano
	Agency/Group/Organization Type	Agency - Emergency Management Other government - Local Grantee Department
	What section of the Plan was addressed by Consultation?	Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Consulted to discuss City's Hazard Mitigation Action Plan and the impact of climate change on natural disasters in our area; and the impact on Plano's low- and moderate-income residents.
6	**Agency/Group/Organization**	Texas Department of State Health Services
	Agency/Group/Organization Type	Health Agency Other government - State
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs

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	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Consulted with DSHS Epidemiology & Surveillance Unit and shared information pertinent to Section NA-45.
7	**Agency/Group/Organization**	Plano Independent School District
	Agency/Group/Organization Type	Services-Children Services-Education
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Participated in the nonprofit focus group for ConnectPlano that discussed needs in the community.
8	**Agency/Group/Organization**	Texas Health Resources
	Agency/Group/Organization Type	Health Agency Publicly Funded Institution/System of Care
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Participated in the nonprofit focus group for ConnectPlano that discussed needs in the community.

Identify any Agency Types not consulted and provide rationale for not consulting

The City made every effort to consult all agency types and did not specifically exclude any particular agency or agency type.

The Community Services Division staff consulted with nonprofits, housing, and social service providers primarily through three focus groups, which focused on the following topics:

- ConnectPlano - to discuss the needs in the community and for a collaborative space for providers to provide services from; enhancing coordination and improving the delivery system of services.
- Homelessness
- Social Services

A complete list of organizations who participated in the focus groups is attached as Appendix V.

Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care	Housing Forward	The CoC's priorities and its Strategic Work Plan correspond to the City's Strategic Plan goals related to homeless and at-risk populations.
City's Comprehensive Plan	City of Plano Planning Department	The Consolidated Plan contributes to the Comprehensive Plan goals for Plano as a livable, organized, and changing City.
2025 City of Plano Analysis of Impediments (AI)	City of Plano Neighborhood Services Department	The AI is currently in the process of being updated and this section will be updated once the 2025 City of Plano Analysis of Impediments to Fair Housing Choice (AI) is finalized in late Spring.

Table 3 – Other local / regional / federal planning efforts

Describe cooperation and coordination with other public entities, including the State and any adjacent units of general local government, in the implementation of the Consolidated Plan (91.215(l))

The City of Plano coordinates with the cities of Allen, Frisco, and McKinney through ongoing communication and quarterly meetings of staff overseeing HUD funding. These are opportunities for staff to share best practices and to align efforts across the cities. In order to reduce duplication of efforts, the City of Plano coordinated with these cities to organize the Homelessness and Social Service focus groups for each city's respective ConPlan. This cooperative effort resulted in over 50 attendees participating and commenting on the needs of the local community.

Narrative (optional):

This section is optional and was intentionally left blank.

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PR-15 Citizen Participation – 91.105, 91.115, 91.200(c) and 91.300(c)

Summary of citizen participation process/Efforts made to broaden citizen participation
Summarize citizen participation process and how it impacted goal-setting

The City of Plano Neighborhood Services Department, Community Services Division, coordinates the consultation process for the ConPlan. The City encourage Plano citizens to provide input in the ConPlan process. Through its adopted Citizen Participation Plan (Appendix II), the City sets forth policies and procedures for citizens and groups to provide the City with information on housing and community development needs as part of the preparations of the ConPlan.

The City of Plano conducted an extensive citizen participation and consultation process from August 14, 2024, through February 12, 2025. During this time, the City hosted two public meetings, one public hearing, and three service provider focus groups. In addition, a community online survey was made available to the public from October 15, 2024, through February 7, 2025. The online survey was shared to City of Plano social media accounts, newsletters, postcard mailings, public notice and other approved community sites. Public meetings and focus groups were attended by approximately 100 people, and the surveys totaled 1158 respondents. A 30-day comment period will be held from March 9, 2025, through April 14, 2025, and a final public hearing will be held during the Plano City Council meeting on April 14, 2025.

Consultation was also conducted with key community stakeholders that included the Community Relations Commission, Senior Advisory Committee, and other City departments.

Comments collected from the public meetings, focus groups, and open-ended responses from the community survey were categorized by theme and ideas that were frequently expressed. All comments were considered in preparation of the ConPlan, high priority needs expressed and common themes in the survey comments were vital to identifying the five-year goals and priorities. Public participation outreach materials and detailed survey results can be found in Appendix III and IV, respectively.

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Citizen Participation Outreach

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
1	Internet Outreach	Non-targeted/broad community	10/15/2024 Community Online Survey opened for public input. Link to survey was added to the City's website with information on the ConPlan process; link was shared with partner service providers, City of Plano staff, newsletters, City approved community sites; and appropriate social media accounts. 1158 respondents to online survey.	Comments received related to affordable housing, housing rehabilitation, special population needs, public services, public facilities, infrastructure, economic development and overall community needs. 1158 respondents	All comments were considered. Comments not accepted/reasons were addressed in the Executive Summary.	

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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
2	Newspaper Ad	Non-targeted/broad community	11/03/2024: Notice of Public Meetings 11/11/24; 11/13/24; and 11/21/24.Notice of Public Hearing on 11/21/24; and Notice of Online Survey.	None.	Not applicable.	
3	Public Meeting	Non-targeted/broad community	11/11/24 Schimelpfenig Library 6:00 p.m. Attended by city staff; no public members of the public attended.	None.	Not applicable.	
4	Public Meeting	Non-targeted/broad community	11/13/2024 Neighborhood Services Building 6:00 p.m. -8:00 p.m.; Seven members of the public attended, all participated in discussion, provided input, and were provided with online survey.	Various comments received in related to housing affordability, housing options, public services, public facilities, and economic development.	All comments considered.	

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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
5	Public Hearing	Non-targeted/broad community	11/21/2024 Plano Municipal Center starting at 6:00 p.m. Public Hearing for public input for the development of the ConPlan was held at the Community Relations Commission Meeting. Commissioners and City staff present; no member of the public attended or provided comments. Online survey was shared with commissioners.	Commissioner comments received.	All comments considered.	https://www.plano.gov/1217/Community-Relations-Commission-Agendas-M

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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
6	Postcard Mailings	Non-targeted/broad community	01/20/2025 Postcard mailings city-wide to Plano residents for public input, included QR code and link information for Plano's HUD Plan website and online survey. No comments received by email, in person, or by phone, however additional responses to the online survey were obtained due to mailings.	Online community survey responses received on all topics: housing, public services, public facilities, economic development, public improvements, and overall community needs.	All comments considered. Comments not accepted/reasons were addressed in the Executive Summary.	

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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
7	Public Hearing	Non-targeted/broad community	04/14/2025 Plano Municipal Center Public Hearing to be held at City Council meeting. City council to review 2025-2029 ConPlan draft and vote on approval. This section will be updated after the City Council meeting.	This section will be updated after the April 14, 2025 public hearing at City Council meeting.	This section will be updated after the April 14, 2025 public hearing at City Council meeting.	
8	Newspaper Ad	Non-targeted/broad community	03/09/2025 Newspaper ad to be published in Plano Star Courier main section to inform public of the 30-day comment period and public hearing for the 2025-2029 ConPlan Draft.	This section will be updated after the April 14th, 2025 public hearing at City Council meeting.	This section will be updated after the April 14, 2025 public hearing at City Council meeting.	

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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
9	City Bulletin Board – Posted Agendas	Non-targeted/broad community	11/15/2024 posted agenda for public hearing on 11/21/2024 agenda. Public hearing on April 14, 2025 will be posted (TBD).	This section to be updated after the April 14, 2025 public hearing at City Council.	This section to be updated after the April 14, 2025 public hearing at City Council.	https://www.plano.gov/1444/City-Council-Agendas
10	Focus Group	Nonprofits/Housing/Social Service Providers	08/14/2024 at Plano Event Center 9:30 a.m. to 12 p.m. ConnectPlano session with 50 members representing a number of different nonprofits, faith based organizations, social service providers, schools, and housing providers.	Comments and discussion related to needs in the community; ConnectPlano could enhance coordination, collective community of services together under one space.	All comments were considered.	

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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
11	Focus Group	Homeless service providers, CoC and CCHC members	10/03/2024 at St. Marks Parish from 10:30 a.m. to 12:30 p.m. Approximately 50 attendees, all participated in roundtable discussions and provided input.	Various comments received relating to housing supportive services and shelter needs.	All comments considered.	
12	Advisory Committee	Senior Advisory Committee	11/07/2024 Sam Johnson Recreation Center at 5:30 p.m. City staff attended the Senior Advisory Committee meeting for input in ConPlan development. Members of the committee and City staff present.	Various comments received in regards to public services and public facilities.	All comments considered.	https://www.plano.gov/1265/Senior-Advisory-Board-Agendas-Minutes

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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
13	Focus Group	Collin County Social Services Association members	02/12/2025 Old Settlers Recreation Center in Mckinney from 11:30 a.m. to 12:30 p.m.; approximately 16 attendees participated	Various comments related to affordable housing and public services.	All comments considered.	

Table 4 – Citizen Participation Outreach

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Needs Assessment

NA-05 Overview

Needs Assessment Overview

The Needs Assessment is a study of the housing needs and non-housing needs of the City of Plano. Housing and homeless needs are determined by: 1) affordability; 2) age and condition of units; and 3) occupancy or overcrowding. Non-housing needs are determined by the need for social services.

The City of Plano used the HUD 2016-2020 Comprehensive Housing Affordability Strategy (CHAS) data as prepopulated in Table 6 through Table 21, the American Community Survey (ACS) 2019-2023 Five Year Estimates and 2019-2023 ACS 1-Year Estimates. In May 2023, the City engaged a consultant to assist the City in preparing a Strategic Housing Plan and Policy Recommendations. The Strategic Housing Plan includes the below four stages:

- Review of City data, including stakeholder meetings and focus groups (completed)
- Regional and local Housing Needs Assessment (completed)
- Regional Job Analysis (completed)
- Gap Analysis of Housing Needs and Initiatives/Tools (completed)

The preliminary findings of the housing study yielded a needs and gaps analysis which quantifies current and future housing supply and demand which are cited throughout the Needs Assessment section.

The tables in this section have been prepopulated with HUD data sets, based on the 2016-2020 ACS Five Year Estimates, and the 2000 U.S. Census. Four tables were updated with alternate data sources as follows: 1) Table 5 - Housing Needs Assessment Demographics was updated to reflect current 2019-2023 ACS data; 2) Table 22- Public Housing by Program Type was updated to reflect current data provided by Plano Housing Authority; and 3) Table 27 – Homeless Needs Assessment & the optional table “Nature and Extent of Homelessness” in the NA-45 Homeless Needs Assessment were updated using Plano’s 2024 Point-in-Time (PIT) Census and 2024 Collin County Shelter data. This information is the most current data available to assess our City’s housing and non-housing needs.

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NA-10 Housing Needs Assessment - 24 CFR 91.205 (a,b,c)

Summary of Housing Needs

In the span of three years (from 2020 to 2023), Plano's demographics have changed as follows: 1) population (-1%); 2) number of households (3%); and 3) median income (13%). During this same period, the median rent increased from $1,447 to $1,792 (24% increase). Meanwhile, the housing market in Plano has seen a steady increase from 2020 to 2024. According to the Texas Real Estate Research Center, the median sales prices increased by 44%, from $360,000, to $520,000. This surge in housing prices has increased the share of income spent on housing costs for Plano households across all income levels, with low- and moderate-income households facing the most severe burdens.

The most significant housing problem for the City of Plano residents is cost burden. When a household spends more than 30 percent of their household income on housing costs, this is considered cost burdened. Housing costs include rent, mortgage payments, taxes, insurance, and utilities. According to the 2019-2023 ACS, approximately 29% of Plano occupied housing units across all incomes are cost burdened. Of which, almost 41% are renter-occupied housing units that are cost burdened. In owner-occupied housing, 26% of owners with a mortgage and 11% of those without a mortgage are cost burdened.

As shown on Table 6, a total of 28% of all Plano households are low-to-moderate income (LMI) with household income between 0% to 80% of the HUD Area Median Family Income (HAMFI). The breakdown by income is as follows: 7% of all households have an extremely low income between 0-30% HAMFI; approximately 7% of all households have a very low income between 30-50%; and 14% of all households have low to moderate incomes between 50-80% HAMFI. As an example, a household of four with an income of $33,100 or less would be considered extremely low income (0-30% AMI); $55,120 or less would be very low income (30-50% AMI); and earning $88,250 would be low to moderate income (50%-80% AMI). According to the 2016-2020 CHAS data of the total households represented in Table 6, renters represent a total of 44,155 households and owners represent 63,165 households. Of the renter households, approximately 39% have incomes between 0-80% HAMFI and 20% are extremely low- and very low-income households (0-50%). While 20% of owner households have income between 0-80% HAMFI and 9.5% are extremely low and very low-income households (0-50% HAMFI).

Plano's low- and moderate-income households (especially the extremely low to very low income), seniors (age 65 years and over), persons with a disability, single female-headed households, and persons fleeing domestic violence are vulnerable to homelessness due to the high costs of housing and limited or fixed financial resources.

Generally, overcrowding and substandard housing is not a common problem in Plano. However, based on Table 7, renter-occupied households are more likely to experience substandard housing and severe

overcrowding (1,665 households) than owner-occupied households (505). Additionally, based on the 2019-2023 ACS, 71% of Plano's housing stock is over 25 years old. As housing ages, it is crucial timely repairs and maintenance are completed to avoid further deterioration and to preserve safe and affordable housing. Low- and moderate-income households located in areas of aging housing stock need assistance with major home repairs, maintenance, and may even need accessibility modifications as financial resources can be strained due to cost burden and limited financial resources.

Demographics	Base Year: 2020	Most Recent Year: 2023	% Change
Population	288,870	287,339	-1%
Households	107,320	110,522	3%
Median Income	96,348	108,649	13%

Table 5 - Housing Needs Assessment Demographics

Data Source: 2020 Census (Base Year), 2019-2023 ACS Five Year (Most Recent Year)

Number of Households Table

	0-30% HAMFI	>30-50% HAMFI	>50-80% HAMFI	>80-100% HAMFI	>100% HAMFI
Total Households	7,610	7,430	14,920	10,040	67,320
Small Family Households	2,120	2,580	5,420	4,490	37,945
Large Family Households	470	790	1,545	860	5,600
Household contains at least one person 62-74 years of age	1,655	1,554	3,224	1,925	13,865
Household contains at least one person age 75 or older	1,335	1,070	1,785	830	3,595
Households with one or more children 6 years old or younger	1,095	1,154	2,369	1,360	8,875

Table 6 - Total Households Table

Data Source: 2016-2020 CHAS

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Housing Needs Summary Tables

1. Housing Problems (Households with one of the listed needs)

	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
NUMBER OF HOUSEHOLDS										
Substandard Housing - Lacking complete plumbing or kitchen facilities	185	60	150	10	405	15	0	10	0	25
Severely Overcrowded - With >1.51 people per room (and complete kitchen and plumbing)	175	150	135	165	625	0	20	60	0	80
Overcrowded - With 1.01-1.5 people per room (and none of the above problems)	105	130	235	165	635	75	50	250	25	400
Housing cost burden greater than 50% of income (and none of the above problems)	2,995	2,220	840	45	6,100	1,605	1,150	965	234	3,954

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	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
Housing cost burden greater than 30% of income (and none of the above problems)	270	1,145	4,520	1,080	7,015	190	1,104	1,625	1,285	4,204
Zero/negative Income (and none of the above problems)	735	0	0	0	735	760	0	0	0	760

Table 7 – Housing Problems Table

Data Source: 2016-2020 CHAS

2. Housing Problems 2 (Households with one or more Severe Housing Problems: Lacks kitchen or complete plumbing, severe overcrowding, severe cost burden)

	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
NUMBER OF HOUSEHOLDS										
Having 1 or more of four housing problems	3,460	2,560	1,360	385	7,765	1,690	1,215	1,285	259	4,449
Having none of four housing problems	1,380	1,630	7,015	4,985	15,010	1,085	2,019	5,265	4,410	12,779
Household has negative income, but none of the other housing problems	0	0	0	0	0	0	0	0	0	0

Table 8 – Housing Problems 2

Data Source: 2016-2020 CHAS

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3. Cost Burden > 30%

	Renter				Owner			
	0-30% AMI	>30-50% AMI	>50-80% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	Total
NUMBER OF HOUSEHOLDS								
Small Related	1,170	1,230	2,139	4,539	559	793	969	2,321
Large Related	295	400	350	1,045	165	240	245	650
Elderly	950	855	950	2,755	865	974	1,179	3,018
Other	1,220	1,150	2,100	4,470	270	260	300	830
Total need by income	3,635	3,635	5,539	12,809	1,859	2,267	2,693	6,819

Table 9 – Cost Burden > 30%

Data Source: 2016-2020 CHAS

4. Cost Burden > 50%

	Renter				Owner			
	0-30% AMI	>30-50% AMI	>50-80% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	Total
NUMBER OF HOUSEHOLDS								
Small Related	0	0	690	690	529	469	0	998
Large Related	0	0	285	285	150	60	10	220
Elderly	810	540	205	1,555	765	514	394	1,673
Other	0	1,100	795	1,895	230	0	0	230
Total need by income	810	1,640	1,975	4,425	1,674	1,043	404	3,121

Table 10 – Cost Burden > 50%

Data Source: 2016-2020 CHAS

5. Crowding (More than one person per room)

	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
NUMBER OF HOUSEHOLDS										
Single family households	235	270	320	225	1,050	75	20	95	10	200
Multiple, unrelated family households	0	14	50	4	68	0	50	220	15	285

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	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
Other, non-family households	45	10	0	100	155	0	0	0	0	0
Total need by income	280	294	370	329	1,273	75	70	315	25	485

Table 11 – Crowding Information – 1/2

Data Source: 2016-2020 CHAS

	Renter				Owner			
	0-30% AMI	>30-50% AMI	>50-80% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	Total
Households with Children Present	0	0	0	0	0	0	0	0

Table 12 – Crowding Information – 2/2

Data Source Comments:

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Describe the number and type of single person households in need of housing assistance.

The median household income across all households in Plano is $108,649. The median household income for a single person household is $59,812 (2019-2023 ACS). This represents a difference of almost $50,000 between the median incomes. Per the HUD Income Limits, a single person with a median income would be considered low-income. At the median income, single-person households can afford a maximum of $1,495 in housing cost without being cost burdened. The median contract rent in Plano is $1,792 (2019-2023 ACS). At this median rent, a single person with a median income would be cost burdened. In Plano, there are 110,522 occupied housing units, of which 25% are occupied by single-person households. Among these types of households, there is a higher percentage of renter-occupied units in comparison to owner-occupied units. Approximately 64% of the single person households are renters and 36% are owner-occupied units (2019-2023 ACS).

Approximately 39% of the population age 65 years or older live alone (2019-2023 ACS). As stated in the 2019-2023 ACS, approximately 23% of seniors with a monthly mortgage and 61% paying rent are cost burdened. During public outreach and in the online survey, seniors expressed a concern with housing affordability as it is difficult to size-down due to high housing costs.

Therefore, based on the 2019-2023 ACS, the single-person households that are more likely to need housing assistance are those that are renting and/or 65 years of age or older. Housing assistance such as rental assistance, homebuying assistance, and overall affordable housing would greatly benefit single-person households.

Estimate the number and type of families in need of housing assistance who are disabled or victims of domestic violence, dating violence, sexual assault and stalking.

Approximately 8% of Plano residents across all ages report having some form of disability (2019-2023 ACS). The population age 16 or older that report having a form of disability is 9% (or 21,438 individuals). The median earnings for the population age 16 or older is $60,668. The median earnings for this population with a disability is $45,060, compared to $61,634 without a disability (2019-2023 ACS). This same report indicates approximately 11% of the population age 16 and over is below the 150% poverty level. While 16% of the population age 16 and over with a disability is below the 150% poverty level. The federal poverty levels do not consider the surrounding households, while HUD's income limits are based on area median income for the area. Therefore, living below the 150% poverty level in our area would be considered extremely low income to very low income (0% - 50% AMI). As such, it can be estimated that approximately 3,430 individuals ages 16 or older may need housing assistance.

When a person decides to flee domestic violence, they often find themselves with nowhere to go and with limited financial resources. Based on the 2024 Dallas & Collin Counties PIT Census, approximately 9% of unsheltered adults were fleeing domestic violence. As domestic violence numbers are often

underreported, approximately 40 persons fleeing domestic violence in Plano may need housing assistance. This is based on the reporting from local nonprofit organizations serving survivors of domestic violence and data from the 2024 Dallas & Collin Counties PIT Census.

What are the most common housing problems?

HUD provided data for three major housing problems which are substandard housing, crowding, and cost burden. The most prevalent housing problem is cost burden. Approximately 29% of Plano residents across all incomes are cost burdened (2019-2023 ACS). As shown on table 9, a total of 66% low- and moderate-income households are cost burden. This includes 12,809 renters (43%) and 6,819 owner (23%) of the total low- and moderate-income households (Table 6 and Table 9).

Plano households that spend over 50% of their household income on housing costs are considered severely cost burdened. According to Table 10, there are approximately 7,546 (25%) severely cost burdened low- and moderate-income households living in Plano. This table indicates 34% of extremely low- and low-income households (0-50% AMI) are severely cost burdened, in contrast to 16% of moderate-income households (>50-80% AMI).

Although not provided by HUD, physical condition problems due to the age of Plano's housing stock must also be take into consideration. As indicated in in the 2019-2023 ACS data, 71% of the City's total occupied housing units were built prior to 2000. Of these, approximately 19% were built before 1980. Housing units built prior to 1978 are not only prone to major repair needs as they age, but also likely to contain some lead-based paint. For those households already cost-burdened and/or on a fixed income, it may mean prioritizing other household needs which could further deteriorate the housing conditions. In online survey, a significant number of open-ended responses mentioned the need for home repair assistance, in particular for senior residents.

Are any populations/household types more affected than others by these problems?

As previously stated, low- and moderate-income households in Plano have a higher percentage of households experiencing cost burden. Populations that are more likely to be cost burden include low- and moderate-income renters, elderly households, and families. While cost burden affects both renters and owners, renters are disproportionately affected. There are approximately 1,7405 renter households that are low and moderate income and 74% of these households are cost burden. While 54% of owners (12,555) are cost burdened (Table 9). Low and moderate renter-occupied households have a higher need of housing assistance by 20 percentage points.

Plano households that are severely cost burden spend over half of their household income on housing costs, which leaves them with less financial resources for other essential needs. Renters and owners that earn between 0-80% AMI experience severe cost burden equally. Twenty-five percent (25%) of renters,

and 25% of the owners are severely cost burdened (Table 10). However, the table also indicates that in the extreme low- and very low-income households (0-50% AMI), there are 2,717 owners that are severely cost burdened in comparison with 2,450 of renters. Forty-five percent (45%) of owners and 27% of renters with a 0-50% AMI are severely cost burdened.

Elderly households are defined by the HUD as a household whose head, spouse, or sole member is a person who is at least 62 years of age. As shown on Table 6, 29% of households with at least one person age 62-74 years of age earn between 0-80% AMI. There is a larger percentage of households with one person age 74 or over (49%) that are low and moderate income households. This represents the highest percentage of low- and moderate-income household types. As mentioned previously, 23% of owners and 61% of renter senior households (65 years and older) are cost burdened (2019-2023 ACS). Therefore, based on this data and input from the online survey, the Plano aging population needs housing assistance particularly as their economic resources become limited.

According to HUD, small family households are defined as a family with two to four members and large family households are defined as five or more members. Table 6 indicates there are a total of 10,120 (19%) low to moderate small family households. Likewise, 2,805 (30%) of large family are low to moderate income. As previously mentioned, a household living below the 150% poverty level in our area would be considered extremely low income to very low income (0% - 50% AMI). Over 5% of all families in Plano have income below the poverty level. While 9% of large families live below the poverty level. There is a disproportionate need in families with a single female-headed households, as 17% of all female-headed households have income below the poverty level. Over 24% of single female-headed households with up to four members live below the poverty level.

Approximately 71% of the housing stock was built prior to 2000 and 19% of housing was built before 1980. As shown in Appendix I, Plano's low- and moderate-income areas are located throughout the city. Housing located in these areas will need major repairs in the next five years of this ConPlan. Proper maintenance and timely repairs are crucial to maintain home safety, functionality, and value. Plano residents already be cost burdened may find it difficult to budget for maintenance, repairs, or modifications due to their limited financial resources.

Describe the characteristics and needs of Low-income individuals and families with children (especially extremely low-income) who are currently housed but are at imminent risk of either residing in shelters or becoming unsheltered 91.205(c)/91.305(c)). Also discuss the needs of formerly homeless families and individuals who are receiving rapid re-housing assistance and are nearing the termination of that assistance

The most vulnerable Plano residents include extremely low- and very low-income households, families, persons with a disability, and the elderly. The 2019-2023 ACS estimates that approximately 6% of cost burdened renters earn less than $20,000 per year, and an additional 17% earn between $20,000 and $49,999 per year. Therefore, 23% of renters earn up to $49,999 per year. According to Tables 9 and 10,

extremely low and very low-income households are highly likely to be cost burdened (76%) and severely cost burdened (34%).

Single female-headed households, persons with disabilities, and seniors are likely to be susceptible to becoming unhoused due to poverty and cost burden. Approximately, 24% of families of single female households with children under 18 years of age present are below poverty level in contrast to 5% of all families. Approximately 16% of persons with a disability age 16 years of age and over are below the 150% of the poverty level compared to 10% of those with no disability. Sixty-one percent (61%) of senior renters (age 65 years and over) and 23% of senior owners are cost burdened. These special needs populations are highly unlikely to be able to withstand an unexpected financial emergency.

Domestic violence is often underreported due to fear, lack of resources, and support. The Texas Health and Human Services reported 59% of hotline calls seeking shelter were denied due to capacity in 2023 an increase from 50% being denied for the same reason in 2022 (Texas Department of Health and Human Services. *Texas Family Violence Program Statewide Report.* November 2024). While there is not a specific estimate for our area, approximately 40 persons fleeing domestic violence in Plano may need housing assistance.

Plano residents at risk of an eviction are assisted through the City's Homelessness Prevention Program. As of June 2023, the City also utilized additional funding made available through the HOME Investment Partnership American Rescue Plan (HOME-ARP). The City's Homelessness Prevention Program and HOME-ARP Homelessness Prevention programs were administered by two local nonprofit service providers. In the most recent completed year, 549 persons were able to maintain housing through these housing programs. Of those served, 64% were female-headed households and 54% were extremely low income. This short-term rental assistance assists households that come across an unexpected crisis that could lead to homelessness. The most successful households are those willing to participate in case management and can continue to afford their rent once their situation improves. For those that need more long-term assistance, short-term assistance would only temporarily delay homelessness. Rapid rehousing programs with long-term assistance and intense wraparound services would best serve such groups.

Over the last four years, the City's State of Texas Homeless Housing and Services Program (HHSP) funded Rapid Rehousing funded 112 persons formerly homeless with housing and comprehensive services for up to 12 months. In June 2023, the city began operating year of the Tenant-Based Rental Assistance Program (TBRA) through the use of HOME-ARP funding. As of 2024, 10 households received housing assistance and supportive services, of which 70% were female-headed households. Participants in these programs are successful when they actively participate in case management and connect to resources in a timely manner. As participants exit the program, affordable housing can continue to be a need due to high housing costs. Participation in voluntary case management and a supportive system can help with maintain housing. Some program participants will continue to have a higher level of need and would best be served by a housing choice voucher or permanent supportive housing.

If a jurisdiction provides estimates of the at-risk population(s), it should also include a description of the operational definition of the at-risk group and the methodology used to generate the estimates:

HUD provided data found on Tables 5 through 10, along with the 2019-2023 ACS Report informed the City's estimates as provided in the question above. The data reflects cost burden as a significant housing problem with vulnerable populations most at risk for homelessness. At-risk groups are defined in detail above such as extremely low- and low-income households, families (single female-headed households), persons with a disability, seniors (age 65 years and over), and those formerly homeless.

Specify particular housing characteristics that have been linked with instability and an increased risk of homelessness

Extremely low- and low-income households are prone to financial uncertainty and increased risk of homelessness. A combination of circumstances could lead to homelessness as there is not one single factor. Increased risk of becoming unhoused can be associated with living paycheck to paycheck, living in overcrowded environments, living in hotels and motels, fleeing domestic violence; or exiting an institution or system of care. Other areas that could affect stability are prolonged periods of unemployment, health needs (physical and mental), lack of resources and support, physical deterioration of housing, and unplanned crisis situations.

Insufficient affordable housing for Plano's extremely low- and low-income households and any of the above factors could destabilize a household and increase the risk of homelessness.

Discussion

As discussed above, Plano's housing assessment indicates a need for the ConPlan goals and priorities to take aim at problems associated to cost burden being experienced by Plano residents with a specific focus on vulnerable populations and programs to address physical conditions of single-family owner-occupied homes.

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NA-15 Disproportionately Greater Need: Housing Problems – 91.205 (b)(2)

Assess the need of any racial or ethnic group that has disproportionately greater need in comparison to the needs of that category of need as a whole.

Introduction

When any racial or ethnic group at a given income level experience housing problems at a greater rate (10 percentage points or more) than the income level as a whole, a disproportionately greater need exists for that racial or ethnic group.

The Comprehensive Housing Affordability Strategy (CHAS) categorizes a household as having a housing problem if the household has any of the following: lack of complete kitchen facilities, lack of complete plumbing facilities, overcrowded (more than one person per room), and cost burden is greater than 30% (spending over 30% of household income on housing costs). Cost burden is not only one of the four housing problems possible, but also the most common housing problem that Plano households experience (NA-10: Housing Needs Assessment).

According to the 2019-2023 ACS, the poverty rate in Plano is approximately 7% overall, however some racial and ethnic groups experience higher poverty rates. The highest poverty rate is found in the Black/African American racial group with a poverty rate of 12.4% which is almost double the overall poverty rate. The poverty rate has increased by 3% from the poverty rate reported in the previously published 2020-2024 Consolidated Plan. Following closely behind are households with some other race alone (12.2%) and 10.4% of Hispanic or Latino origin (of any race) are below the poverty level. Meanwhile, racial and ethnic groups below the overall poverty rate are Whites (6.4%), American Indians/Alaska Natives (4%), Asian (6.10%), White alone, not Hispanic or Latino (5.40%), two or more races (6.90%); and Native Hawaiian and Other Pacific Islander alone (0%).

While there are some racial and ethnic groups with higher poverty rates than the overall poverty rate, race itself is not a determinant of disproportionality greater need when it comes to housing problems. According to the tables in NA-10 and Tables 13 through 16, the income level seems to be primary factor affecting the rate of housing problems.

0%-30% of Area Median Income

Housing Problems	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	5,605	2,005	0

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Housing Problems	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
White	2,890	1,105	0
Black / African American	655	285	0
Asian	990	480	0
American Indian, Alaska Native	10	0	0
Pacific Islander	10	0	0
Hispanic	1,004	135	0

Table 13 - Disproportionally Greater Need 0 - 30% AMI

Data Source: 2016-2020 CHAS

*The four housing problems are:
1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than one person per room, 4.Cost Burden greater than 30%

30%-50% of Area Median Income

Housing Problems	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	6,030	1,400	0
White	2,904	525	0
Black / African American	640	75	0
Asian	834	450	0
American Indian, Alaska Native	25	8	0
Pacific Islander	0	0	0
Hispanic	1,569	270	0

Table 14 - Disproportionally Greater Need 30 - 50% AMI

Data Source: 2016-2020 CHAS

*The four housing problems are:
1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than one person per room, 4.Cost Burden greater than 30%

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50%-80% of Area Median Income

Housing Problems	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	8,785	6,135	0
White	4,724	3,490	0
Black / African American	1,379	665	0
Asian	995	690	0
American Indian, Alaska Native	35	19	0
Pacific Islander	10	0	0
Hispanic	1,384	1,199	0

Table 15 - Disproportionally Greater Need 50 - 80% AMI

Data Source: 2016-2020 CHAS

*The four housing problems are:
1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than one person per room, 4.Cost Burden greater than 30%

80%-100% of Area Median Income

Housing Problems	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	3,004	7,035	0
White	1,894	4,100	0
Black / African American	385	870	0
Asian	515	815	0
American Indian, Alaska Native	0	0	0
Pacific Islander	0	50	0
Hispanic	215	1,120	0

Table 16 - Disproportionally Greater Need 80 - 100% AMI

Data Source: 2016-2020 CHAS

*The four housing problems are:
1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than one person per room, 4.Cost Burden greater than 30%

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Discussion

Tables 13 through Table 16 provide data related to Plano households experiencing one or more housing problems by income, race, and ethnicity.

There are approximately 40,000 Plano households (or 37% of all households) at or below the 100% HUD Area Median Family Income (HAMFI). Of that total, 23,424 households (59%) have one or more of the four housing problems. Of these households, 5,605 (24%) have an extremely low income (0-30% HAMFI); 6,030 (26%) are very low-income households (earning between 30%-50% HAMFI per year); and 8,785 (37%) are low to moderate income households (earning between 50%-80% HAMFI). A total of 3,004 (13%) households with one or more of the four housing problems earn between 80%-100% HAMFI per year. Extremely low and very low-income households represent almost 50% of households with one or more of the four housing problems. American Indian/Alaskan Native and Pacific Islanders represent a small fraction of the Plano households with housing problems that earn up to 100% HAMFI (90 households or 0.3%).

In the 0-30% HAMFI income category (Table 13), 74% of total households have a housing problem compared to Whites at 72%; Black/African Americans at 70%; Asians at 67%; American Indians/Alaska Natives at 100%; Pacific Islanders at 100%; and Hispanics at 88%. A disproportionate greater need exists for American Indians/Alaska Natives, Pacific Islanders, and Hispanics at this income level compared to the need of the category as whole. Other race and ethnic populations have differences that are less than 10 percentage points compared to all households.

In the 30-50% HAMFI income category (Table 14), 81% of total households have a housing problem compared to Whites at 85%; Black/African Americans at 90%; Asians at 65%; American Indian/Alaska Natives at 76%; Pacific Islander at 0%; and Hispanics at 85%. No disproportionate need exists for any race or ethnicity in this income segment.

In the 50-80% HAMFI income category (Table 15), 59% of total households have a housing problem compared to Whites at 58%; Black/African Americans at 67%; Asians at 59%; American Indian/Alaska Natives at 65%; Pacific Islanders at 100%; and Hispanics at 54%. A disproportionate greater need exists for Pacific Islanders at this income level compared to the need of the category. Other race and ethnic populations have differences that are less than 10 percentage points compared to all households.

In the 80-100% HAMFI income category (Table 16), 30% of the total households have a housing problem compared to Whites at 32%; Black/African Americans at 31%; Asians at 39%; American Indian/Alaska Natives at 0%; Pacific Islanders at 0%; and Hispanics at 16%. No disproportionate need exists for any race or ethnicity in this income segment.

As stated above, three populations were identified as being disproportionately affected by housing problems in two of the income categories. Extremely low income American Indian/Alaska Native and Pacific Islander households have a 26% greater rate of housing problems compared to the income

category as a whole. While extremely low-income Hispanics have 14% greater rate of housing problems in comparison to the income category as a whole. Low to moderate income Pacific Islander households have a 41% greater rate of housing problems compared to the income category as a whole. No disproportionate need was identified in very low income and households that earn between 80% to 100% HAMFI.

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NA-20 Disproportionately Greater Need: Severe Housing Problems – 91.205 (b)(2)

Assess the need of any racial or ethnic group that has disproportionately greater need in comparison to the needs of that category of need as a whole.

Introduction

When any racial or ethnic group at a given income level experience housing problems at a greater rate (10 percentage points or more) than the income level as a whole, a disproportionately greater need exists for that racial or ethnic group.

Plano households with severe housing problems have at least one of the following problems: lack of complete kitchen facilities; lack of complete plumbing facilities; overcrowded (more than 1.5 person per room); and cost burden is greater than 50% (spending over 50% of household income on housing costs).

As previously stated in NA-10, race alone does not determine disproportionate need, as income levels seems to be the primary factor in the incidence of disproportionality affecting households with severe housing problems. Extremely low- and low-income households across all racial and ethnic populations are vulnerable to financial insecurity and risk homelessness when they spend over 50% of their income on housing costs.

0%-30% of Area Median Income

Severe Housing Problems*	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	5,150	2,465	0
White	2,610	1,385	0
Black / African American	605	335	0
Asian	925	545	0
American Indian, Alaska Native	0	10	0
Pacific Islander	0	10	0
Hispanic	954	180	0

Table 17 – Severe Housing Problems 0 - 30% AMI

Data Source: 2016-2020 CHAS

*The four severe housing problems are:
1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than 1.5 persons per room, 4.Cost Burden over 50%

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30%-50% of Area Median Income

Severe Housing Problems*	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	3,775	3,649	0
White	1,724	1,710	0
Black / African American	455	260	0
Asian	610	679	0
American Indian, Alaska Native	0	34	0
Pacific Islander	0	0	0
Hispanic	954	875	0

Table 18 – Severe Housing Problems 30 - 50% AMI

Data Source: 2016-2020 CHAS

*The four severe housing problems are:
1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than 1.5 persons per room, 4.Cost Burden over 50%

50%-80% of Area Median Income

Severe Housing Problems*	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	2,645	12,280	0
White	1,084	7,135	0
Black / African American	494	1,550	0
Asian	430	1,260	0
American Indian, Alaska Native	10	50	0
Pacific Islander	0	10	0
Hispanic	564	2,024	0

Table 19 – Severe Housing Problems 50 - 80% AMI

Data Source: 2016-2020 CHAS

*The four severe housing problems are:
1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than 1.5 persons per room, 4.Cost Burden over 50%

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80%-100% of Area Median Income

Severe Housing Problems*	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	644	9,395	0
White	229	5,765	0
Black / African American	135	1,125	0
Asian	265	1,060	0
American Indian, Alaska Native	0	0	0
Pacific Islander	0	50	0
Hispanic	15	1,315	0

Table 20 – Severe Housing Problems 80 - 100% AMI

Data Source: 2016-2020 CHAS

*The four severe housing problems are:
1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than 1.5 persons per room, 4.Cost Burden over 50%

Discussion

There are approximately 40,000 Plano households (or 37% of all households) at or below the 100% HUD Area Median Family Income (HAMFI). Of that total, 12,214 households (31%) have one or more of the four severe housing problems. Of these households, 5,150 (42%) have an extremely low income (0-30% HAMFI); 3,775 (31%) are low-income households (earning between 30%-50% HAMFI per year); and 2,645 (22%) are low to moderate income households (earning between 50%-80% HAMFI). A total of 644 (5%) households with one or more of the four severe housing problems earn between 80%-100% HAMFI per year. Extremely low and very low-income households represent 73% of households with one or more of the four severe housing problems. Pacific Islanders represent a small fraction of the Plano households that earn up to 100% HAMFI (70 households or 0.1%) and represents 0% of households experiencing severe housing problems. All race and ethnic populations (except for American Indians/Alaska Natives and Pacific Islanders) experience over 60% of severe housing problems in extremely low and very low-income households (Whites: 77%; Black/African Americans: 63%; Asians (69%); and Hispanics (77%).

In the 0-30% HAMFI income group (Table 17), 68% of total households have a severe housing problem compared to Whites at 65%; Black/African Americans at 64%; Asians at 63%; American Indians/Alaska Natives at 0%; Pacific Islanders at 0%; and Hispanics at 84%. A disproportionate greater need exists for

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Hispanics at this income level compared to the need of the category. All other race and ethnic populations had lower rates of severe housing problems compared to the need of the category.

In the 30-50% HAMFI income category (Table 18), 51% of total households have a severe housing problem compared to Whites at 50%; Black/African Americans at 64%; Asians at 47%; American Indian/Alaska Natives at 0%; Pacific Islander at 0%; and Hispanics at 52%. A disproportionate greater need exists for Black/African Americans at this income level compared to the need of the category. Other race and ethnic populations have differences less than 10 percentage points compared to all households.

In the 50-80% HAMFI income category (Table 19), 18% of total households have a severe housing problem compared to Whites at 13%; Black/African Americans at 24%; Asians at 25%; American Indian/Alaska Natives at 17%; Pacific Islanders at 0%; and Hispanics at 22%. No disproportionate need exists in any race or ethnic population in this income segment.

In the 80-100% HAMFI income category (Table 20), 6% of the total households have a severe housing problem compared to Whites at 4%; Black/African Americans at 11%; Asians at 20%; American Indian/Alaska Natives at 0%; Pacific Islanders at 0%; and Hispanics at 1%. A disproportionate greater need exists for Asians at this income level compared to the need of the category. Other race and ethnic populations have differences that are less than 10 percentage points compared to all households.

As stated above, three populations were identified as being disproportionately affected by severe housing problems in three of the income categories. Extremely low-income Hispanic households have a 16% greater rate of severe housing problems compared to the income category as a whole. Very low-income Black/African American households have a 13% greater rate of severe housing problems compared to the income category as a whole. Asians earning between 80% and 100% HAMFI have a 13% greater rate of severe housing problems compared to the income category as a whole. No disproportionate need was identified in low to moderate income households (50%-80% HAMFI).

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NA-25 Disproportionately Greater Need: Housing Cost Burdens – 91.205 (b)(2)

Assess the need of any racial or ethnic group that has disproportionately greater need in comparison to the needs of that category of need as a whole.

Introduction

When a household spends more than 30 percent of their household income on housing costs, this is considered as cost burden. Severe cost burden exists when 50 percent or more of the household income is spent on housing costs. Affordable housing is described as housing in which a household is paying no more than 30 percent of their income for housing costs.

As defined by HUD, a disproportionately greater need exists when the members of a racial or ethnic group at a given income level experience housing problems at a greater rate (10 percentage points or more) than the income level as a whole.

Housing Cost Burden

Housing Cost Burden	<=30%	30-50%	>50%	No / negative income (not computed)
Jurisdiction as a whole	79,630	15,124	10,959	1,595
White	47,840	9,305	5,645	910
Black / African American	5,825	1,659	1,510	265
Asian	16,290	1,830	1,719	345
American Indian, Alaska Native	195	55	10	0
Pacific Islander	140	20	0	0
Hispanic	7,625	1,965	1,994	70

Table 21 – Greater Need: Housing Cost Burdens AMI

Data Source: 2016-2020 CHAS

Discussion:

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According to Table 21, approximately three-fourths of all Plano households (74%) spend less than 30% of their income on housing costs. Black/African American households are disproportionately underrepresented by 11 percentage points (63%).

Fourteen percent of all households are spending between 30% and 50% of their income on housing costs. No race or ethnic population is disproportionally affected in this category.

Eleven percent of all households are severely cost burdened, spending more than 50% of their income on housing costs. No race or ethnic population is disproportionately affected in this category.

When the number of households that are spending 30% to 50% (cost burdened) and over 50% (severely cost burdened) of their income on housing costs are combined, over 34% of Black/African American households and 34% of Hispanics are spending from 30% to over 50% of their income on housing costs. In comparison, the overall percentage of households that spend from 30% to over 50% of their income on housing costs is 24%.

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NA-30 Disproportionately Greater Need: Discussion –

Are there any Income categories in which a racial or ethnic group has disproportionately greater need than the needs of

In the NA-15 Disproportionately Greater Need: Housing Problems section, American Indians/Alaska Natives, Pacific Islanders, and Hispanics were identified as disproportionately in greater need in the 0-30% income category. Pacific Islanders were also identified as disproportionately affected in the 50%-80% income category. American Indians/Alaskan Natives and Pacific Islanders represent a small fraction (90 households or 0.3%) of the Plano households with housing problems that earn up to 100% HUD Area Median Family Income (HAMFI). No disproportionate need was identified in the 30-50% and 80-100% income categories for any of the races or ethnic populations.

In the NA-20 Disproportionately Greater Need: Severe Housing Problems section, Hispanics were identified as having a disproportionately greater need with a difference of 16 percentage points compared to the 0-30% income category as a whole. Black/African Americans were identified as having a disproportionately greater need with a difference of 13 percentage points compared to the 30-50% income category as a whole. Asians were identified as having a disproportionate greater need with a difference of 13 percentage points compared to the 80-100% income category as a whole. No disproportionate need was identified in the 50-80% income category for any of the races or ethnic populations.

In the NA-25 Disproportionately Greater Need: Housing Cost Burdens section, Black/African Americans are disproportionately underrepresented in the households spending less than 30% of income on housing costs category by 11 percentage points. No disproportionate need was identified in the households spending 30-50% and over 50% as separate categories. However, when the number of households that are cost burdened and severely cost burden are combined, a disproportionate greater need for Black/African Americans and Hispanics is identified. Of the jurisdiction as a whole, 24% are spending between 30% to over 50% of their income on housing costs, compared to Black/African Americans and Hispanics both each at 34% (difference of 10 percentage points) that are cost burdened to severely cost burdened.

If they have needs not identified above, what are those needs?

Even though a race or ethnic group may not be disproportionately affected by housing problems, they could still be experiencing a greater rate of housing problems or cost burden compared to the income level as a whole. Cost burden, income levels, and housing tenure indicate there is a need for affordable housing across all racial and ethnic populations.

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Table 9 and Table 10 indicate there are 19,628 extremely low to moderate income households cost burdened and 7,546 are severely cost burden. Over 27,000 affordable housing units are needed in Plano for households that earn between 0-80% AMI. Renters are also more likely to be severely cost burdened (74%) in comparison to homeowners (54%). That means renters earning between 0-80% AMI need over 17,200 affordable housing units (Table 9 and Table 10). Furthermore, the 2019-2023 ACS indicates that 6% of renters are making less than $20,000 per year with an additional 17% making between $20,000 to $49,999. At an income of $49,999, the maximum housing costs that a household could afford without being cost burdened would be $1,249. Meanwhile, the gross rent median in Plano is $1,792 (2019-2023 ACS).

As previously discussed, renters are likely to experience cost burden (74%) when compared to homeowners (54%). Based on the 2019-2023 ACS, almost 55% of occupied housing units are Non-Hispanic Whites (63% owner-occupied and 44% renter-occupied). Asian households comprise 20% of the occupied housing units, of which 20% are owner-occupied and 20% are renter occupied. However, among Black/African Americans and Hispanics there is a higher rate of renters and are not represented equally across occupied housing units. Black/African Americans comprise almost 10% of the occupied housing units, of which 5% are owner-occupied housing units and 16% are renter-occupied. Meanwhile, Hispanics comprise 13% of the occupied housing units, with 10% owner-occupied housing units, and approximately 17% renter-occupied housing units. Disproportionately affected populations that rent could benefit from affordable rental housing, increase income through upskilling, and homebuying assistance.

As stated in the summary of NA-10 Housing Needs Assessment, 26% of homeowners with a mortgage are cost burdened. Approximately 9% of homeowners that earn up to $49,999 are spending 30% or more of their income on housing costs. Additionally, the median amount of real estate taxes is over $7,000 and 96% of owners are paying $1,500 or more on real estate taxes. Cost burdened homeowners may need assistance with timely home repairs to avoid further housing deterioration that could lead to unsafe living conditions and neighborhood blight.

An expanded investment in Plano's affordable housing such as rental assistance, home repair assistance, homebuying assistance and education would help meet the needs of the disproportionately in greater need as well as the overall population challenged with housing problems. In combination with social services such as case management/advocacy, financial coaching (budgeting/planning), career development (training/upskilling), and access to timely health services would further address other outlying needs.

Are any of those racial or ethnic groups located in specific areas or neighborhoods in your community?

In the City of Plano, the Non-Hispanic White population reside throughout Plano, with a notable lower concentration in neighborhoods along the eastern side of US-75. The Black/African American population primarily resides in higher concentrations in neighborhoods to the immediate east and west/northwest of US-75, and southeast Plano. The Hispanic population reside mainly in East Plano. The Asian and Pacific

Islander population primarily concentrate on the north and west areas of the city. American Indian/Alaska Natives residents mainly reside west of US-75. Many of the local social service providers as well as access to public transportation (DART Rail Line) are in East Plano.

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NA-35 Public Housing – 91.205(b)

Introduction

The Plano Housing Authority (PHA) is the local public housing agency. PHA currently has 920 Housing Choice Vouchers (HCV), 40 Veterans Affairs Supportive Housing (VASH), 14 Mainstream Vouchers, and 23 Project Based Vouchers in use as of February 2025. PHA vouchers can be used within a 25-mile radius of PHA's office and are not limited to Plano city limits.

City staff works collaboratively with PHA by sending referrals to voucher programs.

Totals in Use

	Program Type								
	Certificate	Mod-Rehab	Public Housing	Vouchers					
				Total	Project-based	Tenant-based	Special Purpose Voucher		
							Veterans Affairs Supportive Housing	Family Unification Program	Disabled *
# of units vouchers in use	0	0	0	943	23	920	40	0	14

Table 22 - Public Housing by Program Type

***includes Non-Elderly Disabled, Mainstream One-Year, Mainstream Five-year, and Nursing Home Transition**

Alternate Data Source Name:
Plano Housing Authority Data
Data Source Comments:

Characteristics of Residents

	Program Type							
	Certificate	Mod-Rehab	Public Housing	Vouchers				
				Total	Project-based	Tenant-based	Special Purpose Voucher	
							Veterans Affairs Supportive Housing	Family Unification Program
Average Annual Income	0	0	18,556	13,944	0	13,570	0	6,169

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Program Type								
	Certificate	Mod-Rehab	Public Housing	Vouchers				
				Total	Project-based	Tenant-based	Special Purpose Voucher	
							Veterans Affairs Supportive Housing	Family Unification Program
Average length of stay	0	0	2	6	0	6	0	4
Average Household size	0	0	4	2	0	2	0	3
# Homeless at admission	0	0	0	0	0	0	0	0
# of Elderly Program Participants (>62)	0	0	2	313	0	312	0	0
# of Disabled Families	0	0	1	238	0	225	0	0
# of Families requesting accessibility features	0	0	24	1,092	0	1,051	0	1
# of HIV/AIDS program participants	0	0	0	0	0	0	0	0
# of DV victims	0	0	0	0	0	0	0	0

Table 23 – Characteristics of Public Housing Residents by Program Type

Data Source: PIC (PIH Information Center)

Race of Residents

Program Type									
Race	Certificate	Mod-Rehab	Public Housing	Vouchers					
				Total	Project-based	Tenant-based	Special Purpose Voucher		
							Veterans Affairs Supportive Housing	Family Unification Program	Disabled *
White	0	0	3	415	0	391	0	1	0

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Program Type									
Race	Certificate	Mod-Rehab	Public Housing	Vouchers					
				Total	Project-based	Tenant-based	Special Purpose Voucher		
							Veterans Affairs Supportive Housing	Family Unification Program	Disabled *
Black/African American	0	0	20	641	0	628	0	0	0
Asian	0	0	0	31	0	27	0	0	0
American Indian/Alaska Native	0	0	1	3	0	3	0	0	0
Pacific Islander	0	0	0	2	0	2	0	0	0
Other	0	0	0	0	0	0	0	0	0
*includes Non-Elderly Disabled, Mainstream One-Year, Mainstream Five-year, and Nursing Home Transition									

Table 24 – Race of Public Housing Residents by Program Type

Data Source: PIC (PIH Information Center)

Ethnicity of Residents

Program Type									
Ethnicity	Certificate	Mod-Rehab	Public Housing	Vouchers					
				Total	Project-based	Tenant-based	Special Purpose Voucher		
							Veterans Affairs Supportive Housing	Family Unification Program	Disabled *
Hispanic	0	0	1	37	0	34	0	0	0
Not Hispanic	0	0	23	1,055	0	1,017	0	1	0
*includes Non-Elderly Disabled, Mainstream One-Year, Mainstream Five-year, and Nursing Home Transition									

Table 25 – Ethnicity of Public Housing Residents by Program Type

Data Source: PIC (PIH Information Center)

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Section 504 Needs Assessment: Describe the needs of public housing tenants and applicants on the waiting list for accessible units:

There are currently 184 families with a disability on the Public Housing waiting list, which represents 12% of all households waiting for assistance. The needs of these households' match needs of other low-income households with a disabled member, including increased access to affordable, stable housing and accessible units.

Most immediate needs of residents of Public Housing and Housing Choice voucher holders

The main needs of these households are similar to the needs of the community at-large that is extremely and low income which include stable, decent, and affordable housing, employment/job training, childcare, and transportation assistance.

How do these needs compare to the housing needs of the population at large

As described above, the needs are similar to the extremely low and low-income households across the City. The extremely low and low-income households have a need for affordable housing, childcare, employment, job training, and transportation.

Discussion

Public housing tenants and applicants, as well as extremely low and low-income households in Plano have an increased need for affordable housing, childcare, stable employment, job training opportunities, as well as access to reliable transportation.

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NA-40 Homeless Needs Assessment – 91.205(c)

Introduction

The Annual Homeless Census (also known as Point-in-Time or PIT count) is led by Housing Forward, the Continuum of Care (Coc) Lead Agency for Dallas and Collin Counties (TX-600 CoC). It is conducted each year on one day in January across the country and our region. The annual PIT count provides our community with information on the current state of homelessness that then informs local decision-making.

According to CoC data from the annual Point-in-Time (PIT) count conducted on January 25, 2024, the number of homeless persons in Plano has decreased by 29% since the prior year. In 2024, there were 183 persons identified as homeless in Plano in comparison with 261 homeless in 2023. Prior to 2024, there had been a steady increase in homeless with 224 homeless counted in 2022; 216 in 2021; and 253 in 2020. In Dallas and Collin Counties, there was a decrease of 19% in overall homelessness since 2021. While national rates increased, our region was among a small group of communities that reduced homelessness. The decrease in homelessness numbers is due to the regions collaborative focus on connecting persons and families experiencing homelessness to housing and supportive services using evidence-based strategies.

The decrease in the overall homeless population in our region is promising, however there are still challenges to address. In Plano, shelter options are limited to youth and persons fleeing domestic violence. Other than the Plano Overnight Warming Shelter (POWS), which opens for overnight shelter during extreme cold weather events, there is no emergency shelter for the general population. Over 50% of the 183 homeless persons counted in Plano identified as male. Additionally, across the region there is a racial disparity between the Black/African American population and the percentage of homelessness being experienced by this population. According to the 2024 State of Homelessness in Dallas and Collin Counties, 19% of Black/African American households make up the general population, however nearly 57% of the homeless population is Black/African American. In Plano, based on the 2024 PIT Count results, approximately 40% of the homeless population is Black/African American.

While the City is encouraged with the decrease in homelessness seen in the 2024 PIT count, the City remains committed to continuing to support homeless services and shelters over the next five years to further decrease the homeless population.

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Homeless Needs Assessment

Population	Estimate the # of persons experiencing homelessness on a given night		Estimate the # experiencing homelessness each year	Estimate the # becoming homeless each year	Estimate the # exiting homelessness each year	Estimate the # of days persons experience homelessness
	Sheltered	Unsheltered				
Persons in Households with Adult(s) and Child(ren)	0	58	211	0	0	0
Persons in Households with Only Children	0	6	6	0	0	0
Persons in Households with Only Adults	45	74	210	0	0	0
Chronically Homeless Individuals	12	8	25	0	0	0
Chronically Homeless Families	0	0	0	0	0	0
Veterans	5	2	8	0	0	0
Unaccompanied Child	5	15	20	0	0	0
Persons with HIV	0	0	0	0	0	0

Table 26 - Homeless Needs Assessment

Alternate Data Source Name:
2024 PIT Count and Collin County Shelter Data
Data Source Comments:

Indicate if the homeless population is rural

Has No Rural Homeless

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If data is not available for the categories "number of persons becoming and exiting homelessness each year," and "number of days that persons experience homelessness," describe these categories for each homeless population type (including chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth):

The number of persons experiencing homelessness in a given night and the estimated number experiencing homelessness each year in the above table is based on reported numbers for 2024 PIT Census and Collin County Shelter information. The estimated percentage of months a person experiences homelessness across all household types in Plano is as follows:

- 28% (3 months or less);
- 22% (3 -6 months);
- 27% (12-24 months);
- 17% (36-60 months);
- 3% (72-96 months); and
- 3% (120 months and over)

Youth experience homelessness as follows: 74% (3 months or less); 13% (3 to 6 months); 9% (12 months); and 4% (18 months). Though the 2025 PIT Census data analysis for the TX600 CoC is not yet finalized, the City of Plano received some data from supplemental surveys conducted outside of the count. The estimated percentage was calculated based on supplemental surveys completed during the most recent 2025 PIT Count. The number of homeless entering and exiting is challenging to estimate due to the dynamic nature of homelessness. However, based on the Dallas and Collin County 2024 State of the Homelessness in Dallas and Collin Counties there was a decrease across all populations in homelessness. In our region, youth homelessness was decreased by 22%, family homelessness by 14.9% and veteran homelessness by 21.37% since 2023.

Shelter options in Plano are limited to those that serve youth and persons fleeing domestic violence, and during freezing weather the POWS opens overnight. Therefore, those that are unable to obtain shelter often seek shelter in surrounding cities that have more shelters and transitional living options. The Samaritan Inn (McKinney) receives City of Plano grant funding to provide transitional shelter to families and individuals who became homeless while living in Plano. In 2023, the Samaritan Inn served 88 persons from Plano (23 funded through City funding).

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Nature and Extent of Homelessness: (Optional)

Race:	Sheltered:	Unsheltered (optional)
White	50	18
Black or African American	42	17
Asian	13	3
American Indian or Alaska Native	0	0
Pacific Islander	0	0
Ethnicity:	**Sheltered:**	**Unsheltered (optional)**
Hispanic	28	7
Not Hispanic	110	38

Alternate Data Source Name:
2024 PIT Count and Collin County Shelter Data

Data Source Comments: Table does not have a race option for "Other or no response." There were 33 sheltered and 7 unsheltered persons identifying as "Other."

Estimate the number and type of families in need of housing assistance for families with children and the families of veterans.

The top three reasons causing homelessness in Plano from the 2024 PIT Census data are the following: 1) inability to pay rent; 2) lack of affordable housing; and 3) unemployment. For Plano families and vulnerable population this could mean an increased risk of homelessness at any point should there be a rent increase, loss of job, or if they were to become too cost burden to be able to keep up with their financial responsibilities.

According to the 2019-2023 ACS, approximately 7% of the families with related children (under 18 years old) in Plano are living below the poverty level. This is approximately 2,500 families with children that are at risk of homelessness who could potentially need housing assistance during any point in a given year. During the night of the 2024 PIT Count, The Samaritan Inn saw a utilization rate of 100.68%.

The 2024 PIT Count counted seven homeless veterans in Plano, two of which were sheltered and five were unsheltered. Veterans represented less than 4% of the homeless count in Plano. As mentioned previously, there was a decrease in veteran homeless in our region. The United States Interagency Council on Homelessness, Department of Housing and Urban Development, and Department of Veteran Affairs recognized the region's efforts and confirmed our region has effectively ended homelessness amount Veterans. Efforts continue to address any veteran homeless by connecting homeless veterans with housing and wrap-around supportive services.

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Describe the Nature and Extent of Homelessness by Racial and Ethnic Group.

In 2024, of the 183 persons counted:

- 40.41% identified as Black/African American
- 38.36% identified as White
- 10.96% identified as Asian/Asian American
- 10.27% identified as Multiple Races

Of which, 88.52% identified as Non-Hispanic and 11.48% identified as Hispanic.

There is a need for shelter options in the community for the general population, particularly for the single-adult men. Just over 50% of those counted in the 2024 PIT Census in Plano identified as males. As mentioned previously, the Black/African American population has a disproportionate greater need in for shelter and housing services.

Describe the Nature and Extent of Unsheltered and Sheltered Homelessness.

In the 2024 PIT Census, approximately 75% sheltered homeless and 25% were unsheltered homeless were counted in Plano. As noted previously, there is not a general emergency shelter located in the City. The emergency shelters are limited to cold weather events and specific subpopulations (youth and persons fleeing domestic violence).

Though transitional living shelters offer beneficial programs, they tend to be high barrier and have working requirements for adults. Therefore, adults that are unable to work, as well as people with substance abuse issues and/or unmanaged chronic illness or mental health diagnoses are unable to be served through the shelters in our area. Single males are disproportionately affected by homelessness as there are no shelters in the area for them, except for the one transitional living shelter in McKinney with the working requirement. Over 50% of those counted during the 2024 PIT count identified as male. Therefore, most of the homeless persons in Plano in need of housing assistance are adult men.

The sheltered homeless in Plano tend to be people fleeing domestic violence, unaccompanied youth, families with children, pregnant women, and single women with jobs. As previously mentioned, one of the top reasons for homelessness is lack of affordable housing. For the sheltered population, it is difficult to transition out as housing affordability continues to be challenging.

Discussion:

While the 2024 PIT count showed a decrease in the number of homeless persons in Plano and the region, the lack of affordable housing continues to be a concern. Once a person or family becomes homeless, it is increasingly difficult to obtain housing without assistance. Without housing, it is extremely difficult to maintain one's hygiene, safety, mental wellness, and employment. Programs that offer assistance are in

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high demand, long waiting lists, high barriers, and/or located too far. Affordable housing (rental units), supportive programs such as rapid rehousing and shelter options for general population are needed to address the needs of the homeless person and families in Plano. These programs should be delivered with flexible, housing-focused, case management and supportive services that address the individual needs of each person.

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NA-45 Non-Homeless Special Needs Assessment - 91.205 (b,d)

Introduction:

This section describes the characteristics of the non-homeless special needs' population in Plano, as well as the housing and supportive service needs of each identified population.

Low- and moderate-income Plano households include the following special need populations:

- Persons with a disability
- Elderly/Seniors
- Single-parent households
- Single-person households

Describe the characteristics of special needs populations in your community:

Disabled

As defined by HUD, a disabled person is a person having a physical or mental impairment that substantially limits one or more major life activities. According to the 2019-2023 ACS, 8% (23,065) of Plano residents have a disability. This represents a 1% increase from the last ConPlan (2020-2024).

The ACS report indicates the largest number of persons with a disability is found in the age group 65 and over (9,592 persons), which is followed by persons that are 35 to 64 years (7,789 persons), and persons ages 18 to 34 years (3,709). Among the persons with a disability ages 35 to 64 years, the most common disability is ambulatory difficulties (3%) and cognitive difficulty (2.2%). For the persons with a disability ages 18 to 24, the largest percentage of disabilities is 3% with a cognitive difficulty (2019-2023 ACS).

Approximately 56% of persons with a disability in the labor force are employed, 2% are unemployed, and 42% are not able to participate in the labor force. Of those employed, 38% are persons with a cognitive difficulty, 31% have a hearing difficulty, and 20% have an ambulatory difficulty (2019-2023 ACS 1-Year). As previously stated in NA-10 Housing Needs Assessment, the median income for a person with a disability is 37% lower ($45,060) than the median income of person with no disability ($61,634). Plano residents with a disability may have limited resources available, especially the 42% that are not able to partake in the labor force. Living on a fixed income can put these households at risk of homelessness should there be an increase in housing costs. Additionally, housing modifications may not be within their budget and need assistance to install accessibility measures.

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Elderly/Seniors

HUD defines elderly as persons 62 years old and older. According to the 2019-2023 ACS, 18% of the general population in Plano meet the HUD definition of elderly. Based on Table 6 in the NA-10 section above, approximately 34% of these households are low to moderate income compared to the general population (28%). Households that have at least one person age 75 years or older have a higher percentage of low and moderate households (49%) compared to households with at least one person age 62-74 (29%). Twenty-three percent (23%) of senior homeowners and 61% of senior renters ages 65 years or older are cost burdened.

According to the housing study findings, Plano can expect a 22% change in population in the age group 65 years and over (See Figure 1 on page 66). Approximately 14% of the general population is 65 years and older and 24% of persons within this age range have a disability (2019-2023 ACS). Of this population with a disability, ambulatory disabilities are the most common (16%), followed by independent living (11%), and hearing difficulty (8%). The ACS report does not provide disability status percentage for HUDs definition of elderly (62 years and older). Additionally, as mentioned in section NA-10, 23% of senior homeowners and 61% of senior renters are cost burdened.

Single Parents

According to the 2019-2023 ACS, 4% of households in Plano are single-parent households. Of which, 80% are single female-headed households and 20% are single male-headed households. The ACS data shows that 24% of female-headed families are below the poverty level in comparison to 7% of families with children under 18 years old. The poverty percentage is the highest in these families where there are children under 5 years and 5 to 17 years old (67%) and in families with 3 or more children (61%).

Single Persons

As stated in NA-10, 25% of occupied housing units are single-person households, 37% of which are renters, and these households have the lowest median income of any household size ($59,812). In addition, approximately 39% of nonfamily households where the householder lives alone are age 65 years and older.

What are the housing and supportive service needs of these populations and how are these needs determined?

Disabled

Plano residents with a disability may have a variety of housing and supportive needs, as each will be based on the persons particular situation and type of disability through individual assessments.

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There are a broad range of supportive services that these households and families may need and benefit from such as case management, caretaker support, financial support, treatment, and supportive housing.

Households, families, and persons that are living on a low and moderate fixed income and/or are cost burdened may need affordable housing which can also include home repair or rehabilitation assistance. They may need housing that is adapted to their unique needs and designed in a way to allow for mobility and access, such as widened doors and hallways, access ramps, and additional mobility options.

The community survey had open-ended responses that expressed the need for affordable housing options and mobility services for persons with a disability.

Elderly/Seniors

As previously stated in NA-10 cost burden rates are high for senior households, with 23% of owner-occupied senior households cost burdened, while 61% of renter-occupied senior households are cost burdened. The aging population in Plano need specific housing such as space-appropriate housing typologies (cottage homes, patio homes, condos), amenity-rich environments that are walkable, as well as price diversity for long-term residents where financial resources are becoming limited (retirement).

Senior services that Plano residents may need include access to affordable health care services, housekeeping assistance, and programs to assist with home maintenance and rehabilitation, as well as mobility options.

Seniors were identified as a high priority need population in the service provider focus groups and community survey. Common themes in the open-ended responses from the online survey included the desire of seniors to remain in Plano, financial need for home repairs and modifications, affordable housing and expanded senior services.

Single Parents and Single-Person Households

Single parents and single-person households need affordable housing and housing support (rental assistance and down payment assistance) as these households are likely to be cost burdened and at risk of homelessness should an emergency arise. Additionally, access to affordable childcare and after school programs are needed by single parents as these can be costly and place the household in even more of a financial strain. The current options available that are affordable many times have long waitlists.

Single parents and single-person households benefit from job training and educational opportunities to be able to increase their income and career opportunities.

In the open-ended responses of the community survey several comments mentioned the need for affordable housing, affordable childcare/afterschool programs, homeownership opportunities and housing support for single parent households. With the exception of childcare/afterschool programs, single-income households expressed the same needs.

Discuss the size and characteristics of the population with HIV/AIDS and their families within the Eligible Metropolitan Statistical Area:

According to the latest numbers available through the Texas Department of State Health Services, approximately 2,597 people were living with HIV/AIDS in Collin County in 2023. A total of 102 people were newly diagnosed in Collin County, of which 21 were in Plano. The age at diagnosis in Collin County were as follows: 29% age 15-24; 25% age 25-34; 29% age 45-54; 10% age 45-54; 6% age 55-64; and 0.9% age 65 and over.

If the PJ will establish a preference for a HOME TBRA activity for persons with a specific category of disabilities (e.g., persons with HIV/AIDS or chronic mental illness), describe their unmet need for housing and services needed to narrow the gap in benefits and services received by such persons. (See 24 CFR 92.209(c)(2) (ii))

The HOME TBRA activity will support extremely low- and low-income households experiencing homelessness which may include special needs populations. The housing needs and services are described above for each special needs population identified.

Discussion:

Cost burden is a common housing problem for many Plano residents. Seniors, persons with disabilities, single parents, and single-person households want to remain in Plano but need affordable housing. These non-homeless special needs populations are likely to be cost burdened due to certain factors such as having single/limited or fixed economic resources and incurring additional costly expenses (e.g., childcare, health care).

Affordable housing units that meet the needs of seniors and persons with disabilities can include single-story homes for those with mobility difficulties, affordable rental units, housing development communities that include amenities specific to the populations needs, home repair and accessibility modification assistance, and mobility options. Single parents and single-person households need affordable housing units, affordable entry-level housing, and homeownership opportunities.

While the needs of the special populations are unique, supportive services that benefit this population may include case management, senior services, childcare and after school programs, as well as other ancillary services.

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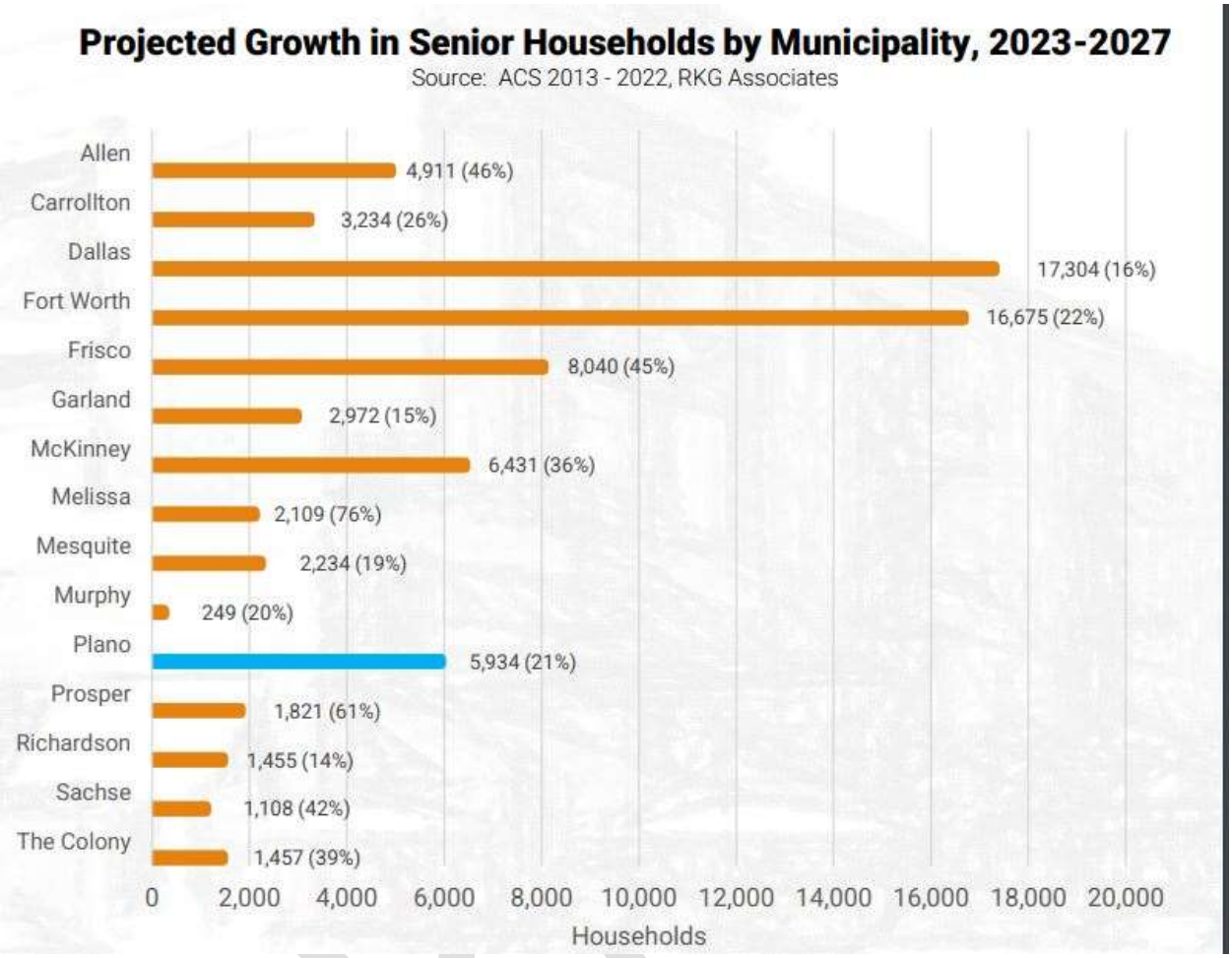


Figure 1 - Projected Growth in Senior Households

NA-50 Non-Housing Community Development Needs – 91.215 (f)

Describe the jurisdiction's need for Public Facilities

The City of Plano is committed to creating suitable living environments that improve the quality of life of the community, families, and residents. As CDBG funding is limited, many of the public facilities and services that support suitable living environments in Plano are funded through other sources.

In consulting with the public and service provider focus groups, the City plans to address the jurisdiction's public facilities needs by seeking to improve or increase availability and access to homeless shelter services and public services to low and moderate income residents with an emphasis on the special needs population including children, elderly, persons with a disability, domestic violence survivors, abused and neglected children, youth, and persons with HIV/AIDS. It is the City's priority to enhance coordination of services to low- and moderate-income residents by bringing together multiple service providers across the spectrum of needs into one space. ConnectPlano will provide an opportunity for different service providers to foster mutually beneficial partnerships as they serve and support the needs of the community.

How were these needs determined?

In preparing the ConPlan, the City of Plano consulted with the public, community stakeholders, and nonprofit organizations through service provider focus groups, public meetings, and an online survey.

During the homeless and social service focus group, service providers expressed affordable housing is high priority. There is a need for additional shelter options for the general population and special need populations such as the elderly and persons with disabilities. Shelter capacity in our region is limited to shelters that serve subpopulations that are youth or persons fleeing domestic violence, transitional shelter for able-bodied adults, and the Plano Overnight Warming Shelter (POWS) limited to extreme cold weather events. Service providers voted highly for homeless supportive services such as a Day Resource Center where unsheltered persons could connect with resources in the community.

The City embarked on a feasibility study to determine if nonprofit organizations and members of the public would benefit in having a public facility to assist Plano residents in need of service access. Both groups discussed the need for social services to be under one roof to limit the amount of time a resident must travel to gain assistance. Focus groups stated the following as services that need to be provided at the facility: healthcare, childcare, food, counseling services, financial assistance, and legal services.

Through the input received on the online survey, the public facility needs that received the highest average on a scale of one to four were Youth Center, e.g., after school and summer programs and Parks/Playgrounds. This need is included under public services as there are several existing facilities for

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youth. Parks and Playgrounds were rated high on the public facility needs and open-ended responses for this section mentioned the need for more green spaces, expanded trails, additional parks and recreation centers, along with general repairs an expanded service. Plano residents across the city have access to an accredited and award-winning parks and recreation system that includes 85 public parks covering more than 4,300 acres and 88 miles of paved trails. The need for a senior center was ranked as the third highest priority out of public facilities. A high number of open-ended responses in the public facilities category mentioned the need for an additional senior center and/or updates to the current facility. The City's Park & Recreation Master Plan contains a list of planned park and recreation facilities improvements and actions related to future projects. Therefore, based on the overall community needs expressed in the survey issues related to parks and recreation were not identified as a priority need for HUD funding.

Describe the jurisdiction's need for Public Improvements:

In preparing the ConPlan, the City of Plano consulted with the public, community stakeholders, and nonprofit organizations through service provider focus groups, public meetings, and an online survey. At this time public improvements using HUD funds were not identified.

How were these needs determined?

While the need for improvements to streets/alley, street lighting, and sidewalks were cited as priority needs in the community survey, they were not identified as high priority in the public meetings or focus groups. Additionally, the City funds these needs through its Community Investment Program (CIP), as general maintenance of publicly owned streets and other infrastructures is not an eligible CDBG expense.

Describe the jurisdiction's need for Public Services:

Plano's special needs population, as well as low- and moderate-income households have a high need for a variation of public services. Through the ConPlan public participation process with the public, community stakeholders, and nonprofit organizations, the following were identified as public service needs:

- Senior Services
- Homeless and homelessness prevention services
- Youth Services
- Childcare
- Services for people with disabilities
- Services for Abused/neglected children
- Services for victims of domestic violence
- Health care services/clinics
- Mental Health
- Education on a variety of topics (e.g., financial, retirement, ELI, taxes, homeownership/homeowner rights, parenting)

- Community Resource Awareness

How were these needs determined?

In determining the public service needs, the City consulted with the public, community stakeholders, and nonprofit organizations through service provider focus groups, public meetings, and an online survey.

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Housing Market Analysis

MA-05 Overview

Housing Market Analysis Overview:

Numerous factors or indicators are used to identify, describe, and analyze the City of Plano's housing market. This section of the ConPlan includes information on the following:

- Household Size and Composition
- Housing Development
- Housing Tenure, Vacancy Rates, Affordability, and Value
- Rental Housing
- Owner Housing
- Physical Conditions of Housing Stock
- Public/Assisted Housing
- Broadband Needs
- Hazard Mitigation

The City of Plano used the HUD 2016-2020 Comprehensive Affordability Strategy (CHAS) data as prepopulated in Tables 27 through 46 and the American Community Survey (ACS) 2019-2023 Five Year Estimates. In May 2023, the City engaged a consultant to assist the City in preparing a Strategic Housing Plan and Policy Recommendations. The Strategic Housing Plan includes the below four stages:

- Review of City data, including stakeholder meetings and focus groups (completed)
- Regional and local Housing Needs Assessment (completed)
- Regional Job Analysis (completed)
- Gap Analysis of Housing Needs and Initiatives/Tools (completed)

The findings of the housing study yielded a needs and gaps analysis which quantifies current and future housing supply and demand which are cited throughout the Needs Assessment section.

The tables in this section have been prepopulated with HUD data sets, based on the 2016-2020 ACS Five Year Estimates, and the 2000 U.S. Census. Alternate data sources available such as the 2019-2023 ACS, 2024 Plano Point-in-Time Census & Collin County Shelter, and Plano Housing Authority data were utilized in updated tables. This information is the most current data available to assess our City's housing market.

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MA-10 Number of Housing Units – 91.210(a)&(b)(2)

Introduction

This section describes the number of housing units in Plano by property type, size, and tenure.

According to Table 27 and Table 28, there are 113,245 residential properties within the City of Plano, comprised of 63,170 (59%) owner-occupied units and 44,155 (41%) renter-occupied units. Most of the housing units are single family detached homes (62%). A housing unit consisting of only one-room such as an efficiency or studio, is classified as having no bedroom. Household size and composition affects the demand for each type of housing in a community.

The age of a community's housing stock has an impact on affordability, housing conditions, and neighborhood stabilization. It also serves as an indicator of a City's growth trend. Notably, 29% of the City's housing was built after 2000, and 71% were built prior to 2000. Key home components such as HVAC system, roof, and windows can have a life expectancy anywhere of approximately 15-25 years. Housing stock starts to deteriorate at a quicker rate when home rehabilitation and repairs are not completed. There are approximately 78,826 housing units built prior to 2000 that are likely to need repair or major rehabilitation as they are now 25 years or older. An additional, 14,720 owner-occupied units were built prior to 1980 that are now 45 years or older (2019-2023 ACS). As previously mentioned in the Needs Assessment (NA), low- and moderate-income homeowners may find it difficult to afford housing repairs due to cost burden and limited economic resources.

Affordable housing units are needed for low- and moderate-income residents including rental units, homeowner units, repair of affordable owner-occupied units, and homelessness prevention. There is an increasing housing demand in Plano for the aging population, multigenerational households, and the increasing service-base and entry-level workforce.

All residential properties by number of units

Property Type	Number	%
1-unit detached structure	70,205	62%
1-unit, attached structure	4,230	4%
2-4 units	3,435	3%
5-19 units	17,495	15%
20 or more units	17,175	15%
Mobile Home, boat, RV, van, etc	705	1%
Total	***113,245***	***100%***

Table 27 – Residential Properties by Unit Number

Data Source: 2016-2020 ACS

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Unit Size by Tenure

	Owners		Renters	
	Number	%	Number	%
No bedroom	145	0%	2,420	5%
1 bedroom	220	0%	15,115	34%
2 bedrooms	3,000	5%	14,995	34%
3 or more bedrooms	59,805	95%	11,625	26%
Total	***63,170***	***100%***	***44,155***	***99%***

Table 28 – Unit Size by Tenure

Data Source: 2016-2020 ACS

Describe the number and targeting (income level/type of family served) of units assisted with federal, state, and local programs.

Low- and moderate-income Plano households are assisted through various federal, state, and local programs. Assisted housing must be rented to households based on income restrictions from the public funding source. This helps preserve workforce housing availability for young families and individuals.

According to the housing consultants' findings, there are 2,109 tax credit related affordable housing units in Plano which have a mix of market (15%) and affordable units (85%). Of the tax credit units, 1,179 are for seniors, and 614 are general population units. Additionally, there are 3,196 Public Facility Corporation (PFC) housing units in Plano which have a mix of market (41%) and affordable units (59%). Many of these PFC units are newly constructed developments and in exchange for maintaining affordable units the developments receive a property tax exemption.

The Plano Housing Authority has 920 Housing Choice Vouchers (HCV), 40 Veterans Affairs Supportive Housing (VASH), 14 Mainstream Vouchers, and 23 Project Based Vouchers in use as of February 2025.

Provide an assessment of units expected to be lost from the affordable housing inventory for any reason, such as expiration of Section 8 contracts.

Plano does not expect to lose units from its affordable housing inventory.

Does the availability of housing units meet the needs of the population?

The City of Plano does not have sufficient affordable housing to meet the needs of future demographics and the low- and moderate-income households. The housing study findings indicate that although household and employment projections show a strong future growth, job growth outpaces household growth. To attract service and entry level workers, housing options are needed near Plano's main employment centers that provide options to entice workers to locate close to their jobs. The lowest

earning households exceed the supply of price-appropriate housing throughout Plano. Additionally, the aging population represent a significant demand on housing supply.

The housing consultant also identified the need in Plano for multigenerational housing (rising immigrant populations); senior housing (both active adult and continuing care); and workforce housing (increasing service-based and entry-level jobs).

Describe the need for specific types of housing:

The City of Plano needs affordable housing for low and moderate households (earning 0-80% HAMFI), particularly for families with children, the elderly, and for residents with a disability. As discussed in the Needs Assessment (NA) section, the data indicates these households are more likely to be spending more than 30% of their income on housing costs.

As Plano's demographics change, seniors and families will need specific housing typologies. Plano's aging population need space-appropriate housing typologies (cottage homes, patio homes, condos); amenity-rich environments that are walkable (cross-references emerging worker demands); and price diversity for long-term residents where financial resources are becoming limited (retirement). Multigenerational housing typologies will be needed to meet the housing preference of new families.

Due to the challenging housing market conditions and lack of available homes for purchase to low- and moderate-income households, affordable housing continues to be a need for first-time homebuyers. As mentioned above, with a projected growth in jobs and to attract service-level and entry-level workers to locate to Plano, affordable housing options are needed.

Affordable rental units are also needed for low- and moderate-income households. As discussed in the Needs Assessment (NA), renters are more likely to be cost burdened (74%) in comparison to homeowners (54%). For single female-headed households and single-person households, an unexpected financial emergency could be detrimental and put them at-risk of becoming unsheltered. These Plano residents would benefit from homelessness prevention assistance programs, as well as affordable rental units to maintain housing.

A number of open-ended responses from the online survey voiced the need for affordable housing including rental units, affordable homeownership opportunities, the need for additional housing options, and desire for walkable spaces to easily access neighborhood conveniences.

Discussion

Affordable housing units and typology diversity are needed to meet the increasing demands of Plano's aging population, changing demographics, workforce needs, and low- and moderate-income households. Preserving the city's aging housing stock through housing rehabilitation programs will help maintain affordable housing in Plano.

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MA-15 Housing Market Analysis: Cost of Housing - 91.210(a)

Introduction

This section describes the general characteristics of the cost of housing based on HUD-provided 2016-2020 American Community Survey (ACS) and Comprehensive Housing Affordability Strategy (CHAS) data. Due to rapid changes in Plano's housing market, Table 29 and Table 32 have been supplemented with the most recent ACS and HUD Fair Market Rent and HOME data.

Plano households have experienced an increase in both median home values and median contract rates in a period of five years. The median home value for the most recent year increased by 51% ($440,600) since 2018 ($291,300) and the median contract rent increased by 35% ($1,792).

Cost of Housing

	Base Year: 2018	Most Recent Year: 2023	% Change
Median Home Value	291,300	440,600	51%
Median Contract Rent	1,330	1,792	35%

Table 29 – Cost of Housing

Alternate Data Source Name:
American Community Survey
Data Source Comments:
2019-2023 ACS

Rent Paid	Number	%
Less than $500	2,045	4.6%
$500-999	7,100	16.1%
$1,000-1,499	20,735	47.0%
$1,500-1,999	10,925	24.7%
$2,000 or more	3,350	7.6%
Total	***44,155***	***100.0%***

Table 30 - Rent Paid

Data Source: 2016-2020 ACS

Housing Affordability

Number of Units affordable to Households earning	Renter	Owner
30% HAMFI	905	No Data
50% HAMFI	2,315	1,405
80% HAMFI	14,485	6,074
100% HAMFI	No Data	12,684
Total	***17,705***	***20,163***

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Table 31 – Housing Affordability

Data Source: 2016-2020 CHAS

Monthly Rent

Monthly Rent ($)	Efficiency (no bedroom)	1 Bedroom	2 Bedroom	3 Bedroom	4 Bedroom
Fair Market Rent	1,426	1,500	1,754	2,212	2,847
High HOME Rent	1,235	1,325	1,592	1,830	2,023
Low HOME Rent	966	1,035	1,241	1,434	1,600

Table 32 – Monthly Rent

Alternate Data Source Name:
HUD FMR and HOME Rents
Data Source Comments:

Is there sufficient housing for households at all income levels?

According to Table 31, there is not sufficient affordable housing for renters and owners that are extremely low and very low income (30%-50% HAMFI). There may be an affordability gap for households that are between 50%-80% HAMFI, as households that earn less than 80%HAMFI may find units affordable to 80% HAMFI unaffordable.

There is a total of 7,610 extremely low-income households, of which 4,840 are renters and 2,770 are homeowners. There are only 905 units available for renters earning 30% HAMFI, meaning that there is insufficient housing for these households. An additional 3,935 units affordable to renters earning 30% HAMFI are needed. No data is available for number of units affordable to owners earning 30% HAMFI. However, 67% of owners in this income category are cost burdened that suggests a gap exists for affordable housing units.

In the very low-income category, there are a total of 7,430 households, of which 4,190 are renters and 3,240 are homeowners. With only 2,315 units affordable to renter households earning 50% HAMFI, there is a need for an additional 1,875 rental units for households in this income category. There are 1,405 affordable units for owner households in this income category, which leaves a gap of 1,835 units needed.

In the moderate-income category, there are a total of 14,920 households, of which 8,375 are renters and 6,545 are homeowners. There are 14,485 affordable units available to renters and 12,684 units available to owners earning 80% HAMFI. There are sufficient affordable units to households in this income category. However, there may be a slight gap for those earning above 50% HAMFI but below 80% HAMFI that Table 30 does not address. What may be affordable to a household earning 80% will not be the same to a household earning 50-60% HAMFI.

Based on the HUD provided tables, at a minimum of approximately 5,810 affordable rental units and 1,835 homeowner units are needed.

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How is affordability of housing likely to change considering changes to home values and/or rents?

Affordable housing exists when a household spends no more than 30% percent of a household's income on housing costs such as rent, mortgage, and utilities. High percentages of low- and moderate-income households are cost burdened by spending more than 30% of their income on housing costs indicating the demand exceeds the supply of price-appropriate housing throughout Plano. Approximately, 54% of homeowners and 74% renters that earn up to 80% HAMFI are cost burdened (NA-10). The median home value is the value at which half of the homes are valued at or above and half of the homes are valued below (midway point), which for Plano it is $440,600 (2019-2023 ACS). This represents a 51% increase from 2018 to 2023 in median home values. There was also a 35% increase in rent amounts within the same period.

The housing study findings indicate that if the housing supply and demand continues as is, lower-income renter households are projected to be priced out of the Plano market over the next five years. The market will not address housing price diversity on its own. Plano will need to create policies and programs to address the housing demand that will arise over the next five years.

How do HOME rents / Fair Market Rent compare to Area Median Rent? How might this impact your strategy to produce or preserve affordable housing?

According to Table 32, the Fair Market Rent (FMR) for the Dallas Metropolitan Statistical Area (MSA), is $1,500 for a one-bedroom unit, and $1,754 for a two-bedroom unit. In comparison, for HOME-assisted rentals, the maximum rent for a one-bedroom is $1,325 and $1,592 for a two-bedroom unit.

An extremely low-income single person making $23,200 per year, and $1,933 monthly, living in an efficiency would spend at a minimum almost 50% of their gross income in a HOME-assisted rental project or 74% of their income in the fair market. For a family of four making $33,100 per year, and $2,758 monthly, living in a two-bedroom would spend a minimum of 48% of their income in a HOME-assisted rental project, and 68% of their income in the fair market. In both examples, extremely low-income households are at risk of being cost burdened. Renters that live in private market housing without any financial assistance are at a higher risk of being severely cost burdened.

The median gross rent in Plano is $1,792, which is a higher amount than all the "Low" HOME program rents, and not high as the "High" HOME rent amounts for three and four-bedroom units. When compared to the FMR amounts, the median gross rent is only higher than FMR rent for efficiencies, one and two bedrooms, as it is a lower amount than the three- and four-bedroom FMR rent amounts. In the above section, MA 10- Number of Housing Units, Table 28 indicated that 68% of renters live in either a one-bedroom or two-bedroom unit. The majority of Plano renters reside in private market housing and would benefit from homelessness prevention assistance in the form of rental and utility assistance.

Discussion

There is an affordable housing gap in both rental and owner units due to the rising home values and rents in Plano. Cost burden is being experienced by low- and moderate-income households throughout the City and puts extremely low and low income households at risk of becoming homeless or of being unable to continue to afford to live in Plano. The City should focus HUD funding on housing programs such as homelessness prevention, first-time homebuying assistance, and by preserving existing affordable housing through home repair and rehabilitation assistance. To address the housing market across all of Plano, creative strategies and new or updated policies are needed.

DRAFT

MA-20 Housing Market Analysis: Condition of Housing – 91.210(a)

Introduction

This section describes Plano's housing condition based on the number of selected conditions, year built, and risk for lead-based paint hazards. Selected conditions are: 1) lacks completed plumbing facilities, (2) lacks complete kitchen facilities, (3) more than one person per room, and (4) cost burden greater than 30 percent.

Plano renter-occupied units are more likely to have at least one selected housing condition (37%) in contrast with owner-occupied (18%). While owners that live in homes built prior to 1980 with children present (12,330 units) are more likely to be at risk for lead-based paint hazards.

There are 5,918 vacant units in Plano with homeowner vacancy rate at 0.5 percent and rental vacancy rate at 6.6 percent (2019-2023 ACS).

Describe the jurisdiction's definition of "standard condition" and "substandard condition but suitable for rehabilitation":

For the purposes of this ConPlan, the City defines "standard condition" housing units as those that meet applicable federal standards and local building codes. The City defines a housing unit in "substandard condition but suitable for rehabilitation" as any building that does not meet applicable federal standards and/or local building codes, but does not endanger the life, health, and safety of the public, and can still be repaired for a reasonable amount. "Reasonable amount" is a cost that does not exceed 75% of the estimated post rehabilitation value of the housing unit.

Condition of Units

Condition of Units	Owner-Occupied		Renter-Occupied	
	Number	%	Number	%
With one selected Condition	11,485	18%	16,460	37%
With two selected Conditions	305	0%	835	2%
With three selected Conditions	10	0%	15	0%
With four selected Conditions	0	0%	0	0%
No selected Conditions	51,365	81%	26,845	61%
Total	***63,165***	***99%***	***44,155***	***100%***

Table 33 - Condition of Units

Data Source: 2016-2020 ACS

Year Unit Built

Year Unit Built	Owner-Occupied		Renter-Occupied	
	Number	%	Number	%
2000 or later	12,345	20%	11,525	26%
1980-1999	36,145	57%	26,215	59%
1950-1979	14,079	22%	6,165	14%
Before 1950	600	1%	250	1%
Total	***63,169***	***100%***	***44,155***	***100%***

Table 34 – Year Unit Built

Data Source: 2016-2020 CHAS

Risk of Lead-Based Paint Hazard

Risk of Lead-Based Paint Hazard	Owner-Occupied		Renter-Occupied	
	Number	%	Number	%
Total Number of Units Built Before 1980	14,679	23%	6,415	15%
Housing Units build before 1980 with children present	12,330	20%	6,160	14%

Table 35 – Risk of Lead-Based Paint

Data Source: 2016-2020 ACS (Total Units) 2016-2020 CHAS (Units with Children present)

Vacant Units

	Suitable for Rehabilitation	Not Suitable for Rehabilitation	Total
Vacant Units	0	0	0
Abandoned Vacant Units	0	0	0
REO Properties	0	0	0
Abandoned REO Properties	0	0	0

Table 36 - Vacant Units

Data Source: NO DATA

Need for Owner and Rental Rehabilitation

According to Tables 33 through Table 35, owner-occupied (11,485) and renter-occupied (17,295) units that are experiencing one or more selected conditions may need rehabilitation. Additionally, there are a total of 14,679 owner-occupied and 6,415 renter-occupied units that were built prior to 1980 that that may need rehabilitation or at the minimum lead-based paint abatement for units in which children are present (18,490 units). Other units that may need rehabilitation are owner and renter units that were built between 1980-1999 as they are over 25 years old, with those built in the 1980's approaching 45 years since they were first built. As housing start to age, housing components may need to be rehabilitated and/or repaired to maintain housing in decent condition.

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Estimated Number of Housing Units Occupied by Low or Moderate Income Families with LBP Hazards

Table 35 shows there is a total of 21,094 of owner & renter occupied units that were built prior to 1980 which are at risk of lead-based paint hazards. Of these, the 18,490 units with children present, estimated based on percentage of low and moderate owners (20%) and renters (39%), a minimum of approximately 5,000 units may be occupied by low- and moderate-income households and at risk of lead-based paint hazards (2016-2020 CHAS). However, as many as one-half (9,200) may be low or moderate income, based on income distribution across the city's geography.

Discussion

Plano's renters have a higher percentage of units with at least one selected condition. Cost burden is one of the four possible selected conditions that a household can be experiencing. The City can reduce the number of households with this selected condition through homelessness prevention assistance. Affordable rental housing would be another way to decrease the percentage of renters that are cost burdened. Meanwhile, housing conditions could be improved for low- and moderate-income Plano homeowners that live in housing built prior to 2000, and in units built prior to 1980 (especially in those with children present) through home rehabilitation and lead-based abatement assistance.

DRAFT

MA-25 Public and Assisted Housing – 91.210(b)

Introduction

Plano Housing Authority (PHA) is the local public housing agency. PHA currently has 920 Housing Choice Vouchers (HCV), 40 Veteran Affairs Supportive Housing (VASH), 14 Mainstream Vouchers, and 23 Project Based Vouchers.

Totals Number of Units

Program Type									
	Certificate	Mod-Rehab	Public Housing	Vouchers					
				Total	Project -based	Tenant -based	Special Purpose Voucher		
							Veterans Affairs Supportive Housing	Family Unification Program	Disabled *
# of units vouchers available			0	943	23	920	40	0	14
# of accessible units									
*includes Non-Elderly Disabled, Mainstream One-Year, Mainstream Five-year, and Nursing Home Transition									

Table 37 – Total Number of Units by Program Type

Alternate Data Source Name:
Plano Housing Authority Data
Data Source Comments:

Describe the supply of public housing developments:

The former public housing inventory of 23 scattered site single family homes were converted to Project Based Vouchers.

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Describe the number and physical condition of public housing units in the jurisdiction, including those that are participating in an approved Public Housing Agency Plan:

PHA does not currently have public housing units in the jurisdiction. The former public housing inventory of 23 scattered site single family homes were converted to Project Based Vouchers.

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Public Housing Condition

Public Housing Development	Average Inspection Score
No Data	No Data

Table 38 - Public Housing Condition

Describe the restoration and revitalization needs of public housing units in the jurisdiction:

PHA does not currently have public housing units in the jurisdiction. The former public housing inventory of 23 scattered site single family homes were converted to Project Based Vouchers.

Describe the public housing agency's strategy for improving the living environment of low- and moderate-income families residing in public housing:

PHA does not currently have public housing units in the jurisdiction. The former public housing inventory of 23 scattered site single family homes were converted to Project Based Vouchers.

Discussion:

PHA currently has 997 total housing program vouchers that include Project Based, Tenant-Based, Veteran Affairs, and Mainstream vouchers. The former 23 scattered site single family homes were converted to Project Based Vouchers.

DRAFT

MA-30 Homeless Facilities and Services – 91.210(c)

Introduction

This section describes the homeless shelters, supportive services, and programs available in the community.

On the night of January 25, 2024, the City of Plano conducted its annual Point-in-Time (PIT) count. A total of 138 sheltered persons and 45 unsheltered persons were counted. This represents a 29% decrease in total persons counted from the previous year.

Facilities and Housing Targeted to Homeless Households

	Emergency Shelter Beds		Transitional Housing Beds	Permanent Supportive Housing Beds	
	Year Round Beds (Current & New)	Voucher / Seasonal / Overflow Beds	Current & New	Current & New	Under Development
Households with Adult(s) and Child(ren)	205	0	98	0	0
Households with Only Adults	0	105	87	25	0
Chronically Homeless Households	0	0	0	0	0
Veterans	0	0	0	0	0
Unaccompanied Youth	24	0	28	0	0

Table 39 - Facilities and Housing Targeted to Homeless Households

Alternate Data Source Name:
2024 PIT Count and Collin County Shelter Data
Data Source Comments:

DRAFT

Describe mainstream services, such as health, mental health, and employment services to the extent those services are use to complement services targeted to homeless persons

Plano's underserved residents receive healthcare services through several low-cost clinics which including, but not limited to, Health Services of North Texas, Baylor Scott & White Douglass Community Clinic, Julia's Center for Healthcare, EPIC Medical Clinic, Islamic Association of Collin County, Collin County Adult Clinic, Wellness Center for Older Adults, and Primary Care Clinic of North Texas.

Lifepath Systems is the local authority for both mental health and substance abuse services in Plano and throughout Collin County. They provide comprehensive care for youth, families, adults, and persons with intellectual and developmental disabilities. Additionally, they have a Mobile Crisis Outreach available 24 hours/day to address mental health crises. As well as short-term, overnight care for those experiencing a behavioral crisis.

Workforce Solutions for North Texas provides employment services which includes a place for job seekers to seek employment, attend classes, and receive specialized assistance. Vocational Rehabilitation services are also available to help persons with a disability get ready for, find, or keep a job. Additionally, the City's Day Labor Center offers a safe venue where contractors and day laborers can come together and exchange day labor work for daily pay in a well-organized and supervised environment. Workforce training and education is available from Collin College.

List and describe services and facilities that meet the needs of homeless persons, particularly chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth. If the services and facilities are listed on screen SP-40 Institutional Delivery Structure or screen MA-35 Special Needs Facilities and Services, describe how these facilities and services specifically address the needs of these populations.

There are a variety of services and facilities that meet the needs of homeless people in the City of Plano which include emergency shelters, transitional housing, street outreach, re-housing programs that include case management, and basic need services.

Emergency shelter is available to persons and families fleeing domestic violence and to homeless youth. The Plano Overnight Warming Shelter (POWS) is a collaborative initiative the provides emergency shelter in Plano during inclement weather events. Transitional housing is available to domestic violence survivors, youth, women, families with children, and adults with the ability to work.

The City of Plano Community Services Division staff assists unsheltered persons with locating suitable shelter and supportive services, entry into Homeless Management Information System (HMIS) and placement on the Continuum of Care (CoC) Housing Priority list. The Community Services Division partners with two local nonprofits, Metro Relief and City House, along with the Police Department and Parks and Recreation Department to provide assistance to unhoused residents. The Neighborhood Services Department is located in a unique location in the city's downtown easily accessible to residents. Unhoused residents can stop by the office to obtain a food pack, hygiene kit, and a bus pass, as well as to get connected to much needed resources.

The City of Plano's Rapid Rehousing Program is administered by The Salvation Army in Plano, which provides housing and case management to Plano's homeless population. This program is funded using Homeless Housing and Services Program and Ending Homelessness funds, which are allocated annually to the City by the Texas Department of Housing and Community Affairs. Additionally, through HOME-ARP funds, the City funds a Tenant-Based Rental Assistance Program (TBRA) administered by a partner nonprofit provider. The HOME-ARP TBRA program will continue into the beginning of the ConPlan, until funds are depleted. Plano residents that are experiencing homelessness or at imminent risk of becoming homeless are assisted with housing and case management throughout their participation in the program. Plano anticipates continuing to utilize HOME funds to continue to fund a Tenant-Based Rental Assistance program in the next five years of this ConPlan.

Plano has several local organizations that provide those experiencing homelessness with basic need items. Streetside Showers provides mobile showers and hygiene kits to the unhoused population in Plano on a weekly basis. Food pantry services are available in locations in both the east and west side of US-75. Hope Restored Missions provides case management, resource referral, hygiene kits, clothing, and other items through their convenient location in East Plano.

Plano Housing Authority has 40 Veteran Affairs Supportive Housing Vouchers, that provide rental assistance and case management focusing on chronically homeless veterans with a disability. Veterans may obtain additional resources through the Veterans Center of North Texas, a nonprofit organization that assists veterans. Plano is also home to a VA outpatient clinic, which is located in southeast Plano, near a DART bus stop.

DRAFT

MA-35 Special Needs Facilities and Services – 91.210(d)

Introduction

This section of the plan will describe the facilities and services providing services to special needs populations who require housing and supportive services.

Including the elderly, frail elderly, persons with disabilities (mental, physical, developmental), persons with alcohol or other drug addictions, persons with HIV/AIDS and their families, public housing residents and any other categories the jurisdiction may specify, and describe their supportive housing needs

As the special needs population grows, especially Plano's aging population, the demand for housing and services for this population increases. Supportive housing combines affordable housing with coordinated services to ensure stable housing is maintained by those most in need. As previously discussed in the Needs Assessment (NA-45), price diversity is needed in Plano for long-term residents such as seniors and other special need populations with limited financial resources. Amenity-rich environments that are walkable, provide opportunities for social engagement and are accessible to transportation support special need populations live a high quality and independent life. Supportive services need to be flexible and personalized to address each person's needs but may include care coordination, personal care, meals, financial management, retirement planning, mobility services, and other ancillary services.

Additionally, elderly homeowners with limited or fixed incomes that prefer to continue to live in their homes, may need assistance with home repairs and accessibility modifications. Housing rehabilitation programs for this population will prevent further deterioration of housing, as well as increase the safety of the residents.

Describe programs for ensuring that persons returning from mental and physical health institutions receive appropriate supportive housing

The City of Plano Community Services Division staff works closely with Lifepath (local mental health authority), local hospitals, Housing Forward (CoC), Plano Housing Authority and nonprofit health and service agencies to enhance coordination of services to those returning to the community with housing and supportive services. Once a person's needs are assessed, services may include entry into an emergency shelter, transitional housing, housing voucher or Rapid Rehousing program that includes comprehensive case management. City staff also utilizes the Coordinated Access System (CAS) to provide access to appropriate housing and supportive services.

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Specify the activities that the jurisdiction plans to undertake during the next year to address the housing and supportive services needs identified in accordance with 91.215(e) with respect to persons who are not homeless but have other special needs. Link to one-year goals. 91.315(e)

In Grant Year 2025, the City expects to continue to fund its Housing Rehabilitation Program, which provides repairs to low- and moderate-income homeowners. While this program is open to all eligible low- and moderate-income households, it is especially crucial to Plano's elderly and homeowners with a disability. Many desire to age in place and maintain the safety and affordability of their current housing.

The City will also continue to fund its Homelessness Prevention Program, which serves low-income households who are at risk of eviction. Although this program is not limited to any subpopulation, the participants in this program are often single mothers with children, who have unique needs as described in the Needs Assessment (NA-10).

The City anticipates funding a Tenant-Based Rental Assistance program through HOME funds in the next five years of this ConPlan. This program will continue to assist low-income qualifying populations such as households at imminent risk of homelessness or already homeless with housing and supportive services. As stated in the Needs Assessment, the participants in the HOME-ARP TBRA program have been primarily single-parent households with children.

The City expects to fund public service activities that benefit Plano's special needs populations. This section will be updated after the Community Relations Commission recommends funding to organizations as part of the City's 2025 Consolidated Grant Process. Funding recommendations for federal funds will align with goals and priorities established in this ConPlan.

For entitlement/consortia grantees: Specify the activities that the jurisdiction plans to undertake during the next year to address the housing and supportive services needs identified in accordance with 91.215(e) with respect to persons who are not homeless but have other special needs. Link to one-year goals. (91.220(2))

This is addressed in the response above.

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MA-40 Barriers to Affordable Housing – 91.210(e)

Negative Effects of Public Policies on Affordable Housing and Residential Investment

The City of Plano is currently in the process of updating the Analysis of Impediments to Fair Housing Choice (AI). The AI is expected to be finalized by late Spring 2025. This section will be updated with the results of the AI process.

The City of Plano contracted with a consult to assist the City in creating a Strategic Housing Plan, with the goal of identifying needs and gaps in the rental and for-sale housing market, as well as understand future housing demands based on demographic and employment growth. The Strategic Housing Study findings indicate that while household and employment projections point to a strong future growth, job growth will outpace household growth (by 43,665 jobs). Senior households are projected to represent a significant demand on housing for price and typology diversity. Workers over 55 years old are increasing rapidly in Plano and are staying in their homes once retired. This stops replacement workers from housing opportunities and increases housing costs by 'shorting' supply. Additionally, the current property tax rules disincentive to 'right size' housing. Which results in an imbalanced housing demand and supply market. Plano has a housing gap of 2,228 housing units based on estimated demographic changes and the existing housing developments in the pipeline. Consequently, the City will need to address the lack of pricing diversity through regulatory, financial, and/or market strategies, as well as through policies and programs to address the housing demand that will arise over the next five years due to the expected job growth.

DRAFT

MA-45 Non-Housing Community Development Assets – 91.215 (f)

Introduction

The non-housing community development plan section provides a summary of Plano's priority non-housing community development assets and opportunities. Table 42 has been updated with more recent data (2019-2023 ACS).

According to the housing study findings, all communities in our region are projected to have positive job growth over the next five years (See Figure 2). Plano is projected to gain 46,265 jobs with the largest gains in Professional Services, Finance, and Healthcare.

Economic Development Market Analysis - Business Activity

Business by Sector	Number of Workers	Number of Jobs	Share of Workers %	Share of Jobs %	Jobs less workers %
Agriculture, Mining, Oil & Gas Extraction	801	1,003	1	1	0
Arts, Entertainment, Accommodations	14,015	20,236	12	10	-2
Construction	4,880	6,888	4	4	0
Education and Health Care Services	17,106	27,373	14	14	0
Finance, Insurance, and Real Estate	16,455	32,880	14	17	3
Information	5,742	15,080	5	8	3
Manufacturing	9,108	13,919	8	7	-1
Other Services	3,622	4,515	3	2	-1
Professional, Scientific, Management Services	22,986	40,837	19	21	2
Public Administration	0	0	0	0	0
Retail Trade	14,568	22,747	12	12	0
Transportation and Warehousing	3,393	1,164	3	1	-2
Wholesale Trade	7,705	8,672	6	4	-2
Total	120,381	195,314	--	--	--

Table 40 - Business Activity

Data Source: 2016-2020 ACS (Workers), 2020 Longitudinal Employer-Household Dynamics (Jobs)

Labor Force

Total Population in the Civilian Labor Force	161,680

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Civilian Employed Population 16 years and over	155,200
Unemployment Rate	4.00
Unemployment Rate for Ages 16-24	9.52
Unemployment Rate for Ages 25-65	2.93

Table 41 - Labor Force

Data Source: 2016-2020 ACS

Occupations by Sector	Number of People
Management, business and financial	64,265
Farming, fisheries and forestry occupations	5,000
Service	10,565
Sales and office	34,075
Construction, extraction, maintenance and repair	6,685
Production, transportation and material moving	4,555

Table 42 – Occupations by Sector

Data Source: 2016-2020 ACS

Travel Time

Travel Time	Number	Percentage
< 30 Minutes	93,559	61%
30-59 Minutes	50,991	33%
60 or More Minutes	8,575	6%
Total	***153,125***	***100%***

Table 43 - Travel Time

Alternate Data Source Name:
American Community Survey
Data Source Comments:
2019-2023 ACS

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Education:

Educational Attainment by Employment Status (Population 16 and Older)

Educational Attainment	In Labor Force		
	Civilian Employed	Unemployed	Not in Labor Force
Less than high school graduate	7,320	170	2,594
High school graduate (includes equivalency)	13,910	730	4,325
Some college or Associate's degree	28,750	1,214	6,080
Bachelor's degree or higher	79,760	2,650	14,895

Table 44 - Educational Attainment by Employment Status

Data Source: 2016-2020 ACS

Educational Attainment by Age

	Age				
	18–24 yrs	25–34 yrs	35–44 yrs	45–65 yrs	65+ yrs
Less than 9th grade	115	1,620	1,780	2,279	1,410
9th to 12th grade, no diploma	1,999	875	1,745	1,784	1,179
High school graduate, GED, or alternative	7,110	4,405	5,023	9,555	6,405
Some college, no degree	8,485	7,155	6,430	11,780	8,380
Associate's degree	1,415	2,945	2,395	5,340	2,500
Bachelor's degree	3,925	15,660	15,425	29,645	11,030
Graduate or professional degree	690	7,040	10,940	18,660	7,300

Table 45 - Educational Attainment by Age

Data Source: 2016-2020 ACS

Educational Attainment – Median Earnings in the Past 12 Months

Educational Attainment	Median Earnings in the Past 12 Months
Less than high school graduate	25,797
High school graduate (includes equivalency)	83,061
Some college or Associate's degree	105,956
Bachelor's degree	167,990
Graduate or professional degree	182,928

Table 46 – Median Earnings in the Past 12 Months

Data Source: 2016-2020 ACS

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Based on the Business Activity table above, what are the major employment sectors within your jurisdiction?

As shown on Table 40, the major employment sectors are professional, scientific, management services (22,986 employees); education and health care services (17,106 employees); finance, insurance, and real estate sector (16,455 employees) with a total of 101,090 jobs.

Following closely, with a total of 14,568 employees is the retail trade sector with 22,747 jobs.

Describe the workforce and infrastructure needs of the business community:

Commuting time influences a business community's infrastructure when it comes to retention, productivity, as well as economic strength. While there was brief shift in 2020 to remote work due to the Coronavirus 2019 (COVID-19) pandemic, since then the workforce across the nation has shifted to more hybrid and in-person. According to Table 43, approximately 39% of Plano workers have a commute longer than 30 minutes to work. The 2019-2023 ACS indicates approximately 73% of Plano workers commute to work, while one-third work from home. With the workforce once again commuting, an efficient and accessible transportation infrastructure is important to business vitality.

The City of Plano is a member city of the Dallas Area Rapid Transit (DART) system that provides public transportation access to those that work and live in Plano. DART's system includes the DART Light Rail, bus routes, Paratransit services, and GoLink on-demand services. The DART Light Rail has two locations in Plano, with Parker Road station as the last stop north of Dallas. While the fixed-route bus service in Plano is limited, other options help expand the coverage across the city such as DART's paratransit, express bus, and GoLink. The DART Silver Line a 26-mile regional rail service that will traverse seven cities and cross three counties is expected to open in late 2025 to early 2026. The Silver Line will include two additional stops in Plano. This new regional rail service will not only support local economic development, but it will also expand accessibility to major employment and educational opportunities. Plano residents will have two additional DART station stops once the Silver Line opens. Furthermore, DART transit Centers are conveniently located near major employers. Plano's Legacy business corridor and Granite Park, home to many large employers, is served by the new Legacy Transit Center. While the Jack Hatchell Transit Center transit center is located near Nokia, Medical City Plano, and Dallas Morning News. Even as DART coverage has expanded approximately 1% utilize public transportation as a form of travel (2019-2023 ACS).

Housing affordability also affects the business community and intersects with transportation needs. Based on the housing consultant's findings, four of the top six fastest growing occupations in Plano earn less than $80,000 per year (on average). Current for-sale housing price points exceed the average income for the top 10 fastest growing occupations (See Figure 3). Additionally, it is challenging to attract service and entry-level workers to Plano due to the lack of affordable housing. Only 2% of Plano occupations pay over $150,000 per year. Which means workers in middle income ($50,000 - $150,000) occupations in Plano do not pay sufficient wages to purchase a home on a single income in Plano (See Figure 4). Plano cannot rely

on other communities to house persons working in Plano due to the housing demand and supply in nearly all communities studied in the housing study are also imbalanced.

Plano workers with children need affordable childcare and afterschool care assistance due factors such as commute time and working hours. The online survey had a significant number of open-ended comments in the Public Services category regarding childcare and transportation. Due to the high costs of childcare, a significant number of responses expressed a need for this type of assistance for families and single-parents. As mentioned above, DART has several public transportation options available in the City, and the data indicates a small percentage (1%) is utilizing transit services. The reasons for low ridership may include hesitancy due to perceived unreliability, unfamiliar routes, safety concerns, and financial constraints.

Describe any major changes that may have an economic impact, such as planned local or regional public or private sector investments or initiatives that have affected or may affect job and business growth opportunities during the planning period. Describe any needs for workforce development, business support or infrastructure these changes may create.

Over the past 25 years, The City of Plano has transformed into an economic hub for Collin County and the Dallas-Fort Worth region. Plano's Economic Development Department initiatives have attracted national interest. Plano's Economic Development usually takes three forms: 1) Business attraction; 2) Business retention and expansion; and 3) Redevelopment. As such, Plano continues to attract major employers across various industries.

According to the housing study findings, the region is projected to have positive job growth over the next five years. Plano is projected to gain 46,265 jobs with the largest gains in Professional Services, Finance, and Healthcare (See Figure 2). This rapid growth in the region requires commensurate increase in housing. Along with housing, jobs outpace working age household growth in Plano by 43,665 jobs (See Figure 5). While the City excels at attracting jobs, it lags in attracting working age households. To be able to meet the future job growth, more housing options are needed near Plano's main employment centers, providing options to entice workers to locate close to their jobs. Housing price diversity is also needed to serve all the large and growing occupations in Plano.

How do the skills and education of the current workforce correspond to employment opportunities in the jurisdiction?

Overall, Plano's workforce has the education and skills needed by City's major employment sectors. Approximately 60% of Plano's workforce has a bachelor's degree or higher (Table 44 and Table 45). However, there are some gaps identified between the supply of workers and jobs in Plano, as well as a gap when it comes to pay.

According to Table 40, under column "Job Less Workers" a positive percentage indicates an undersupply of labor (more jobs than workers). While a negative percentage indicates there is an oversupply of labor

(more workers than jobs) in that sector. With the sectors with a more significant oversupply being the Transportation & Warehousing; Wholesale Trade; and the Arts, Entertainment, and Accommodation sector each with a -2% of oversupply of labor. Manufacturing and other services also represent a smaller percentage of oversupply of labor, with -1% for each sector. When analyzing for undersupply in labor, the sectors most affected are Finance, Insurance, and Real Estate and Information with 3% undersupply each. There is also a need for workers in the Professional, Scientific, Management Services industry with an undersupply of 2% and one of the major employment sectors in Plano.

The housing study also projects Plano to gain 46,265 jobs with the largest gains in Professional Services, Finance, and Healthcare. Notably, computer related occupations are projected to increase by 6,721 jobs; Business Operations Specialists are expected to increase by 3,663 jobs; and Sales Representatives are expected to increase by 2,496 occupations between 2023 and 2027. As previously mentioned, job growth will outpace the working age household growth by 43,665 jobs.

To meet the demands of the projected job growth, job training and education would be of benefit to Plano's workforce. Higher and continuing education creates career pathways for workers that want to increase their income and develop new skills. The sectors with an undersupply of labor and projected growth may need workers with a higher level of education or certifications. The City of Plano has many job training and continuing education opportunities available which is discussed below.

Describe any current workforce training initiatives, including those supported by Workforce Investment Boards, community colleges and other organizations. Describe how these efforts will support the jurisdiction's Consolidated Plan.

Plano's Economic Development Department partners with Colling College to facilitate customized job training opportunities for employers in Plano to fill gaps in their workforce needs via the Workforce Solutions North Texas Skills Development Fund. The Economic Development Department hosts information on the City's website and encourages businesses to take advantage of this program. This program helps businesses upskill current and new employees.

Collin College in partnership with the Economic Development Department launched a website dedicated to Plano businesses to learn more about customized training available. As not all topics would be covered under the Skills Development Fund, in collaborating it ensures that all topics can be addressed based on a company's need for skill development. Additionally, by working closely with Collin College's Technical Center, local businesses can connect with the educational team to ensure the skills of students align with their needs.

The Director of Economic Development is on the Plano ISD Career/Technical Education (CTE) Program to ensure the workforce development of students are aligned with business needs. Through the Plano ISD CTE program, students learn about potential career paths in Manufacturing (Manufacturing Day). As well as supported the CTE program by helping them make connections with local businesses to help

The Workforce Solutions North Texas works closely with the City's Economic Development Department/Collin College to discuss other workforce development programs such as apprenticeships and industry-specific engagement, and the Skills for Small Business grant which supports businesses with less than 100 employees focusing on training employees. Plano's Chapter 380 grants focus on bolster employment and wages through different type of Economic Development Grants. One of which is a job and skills development grant to retain and attract high-wage jobs, train and recruit talent, and

Additional resources and partnerships with Plano's Economic Development Department that focus on small business include:

- Partnership with the University of Texas at Dallas (which partners with SCORE Dallas) to provide workshops, skills training for entrepreneurs (free of charge).
- A Specific International SME (Small/Median Enterprise) program available through Plano's International Business Manager.
- Plano Public Libraries have a vast number of resources for small business that include mentoring and networking.

Collin College in partnership with Plano ISD started the Plano Wildcat Collegiate Academy in Fall 2024. This new Collegiate Academy provides students in Plano with the opportunity to be earn both an Associate degree as well as a high school diploma in four years (no cost for dual credit tuition/textbooks). For those students that wish to continue to pursue a higher-level degree, this can mean lower overall tuition costs and an earlier entry into the workforce.

In the open-ended responses of the online survey, a number of responses were regarding the need for job training and small business grant opportunities. As discussed, there are a vast number of resources in Plano to meet these needs.

Does your jurisdiction participate in a Comprehensive Economic Development Strategy (CEDS)?

No

If so, what economic development initiatives are you undertaking that may be coordinated with the Consolidated Plan? If not, describe other local/regional plans or initiatives that impact economic growth.

The City of Plano's Comprehensive Plan 2021 guides the future growth, priorities, services, development, and redevelopment of our city. The plan was adopted by City Council on November 8, 2021. The Comprehensive Plan 2021 includes Vision & Guiding Principles, 5 Pillars, 11 Components, and 5 Maps. Each of the five pillars includes policies and action statements, as well as the progress of each. Economic Environment is the pillar under with the economy component and policies related to economic growth fall under. The Diverse and Resilient Economy Policy focuses on Plano's efforts to ensure a diverse and reliant economic base through seven action statements.

Discussion

While employment projections over the next five years for Plano indicate a strong future growth, the working age household growth will fall short of the workforce needs. The City needs housing across diverse prices and near employment centers with incentives to entice workers.

Public transportation in Plano continues to expand, providing improved accessibility to employment centers, shopping, and restaurants. The DART Silver Line expected to open late 2025 or early 2026 will add two additional stops in Plano. However, public transportation is used by approximately 1% of commuters. This presents an opportunity to raise awareness of the public transit services available in Plano, including services for persons with special needs s who are unable to use DARTS's fixed-route buses or trains.

The City of Plano has a vast number of resources and opportunities for small business, employers, and job seekers to mee the job training and education needs of the workforce.

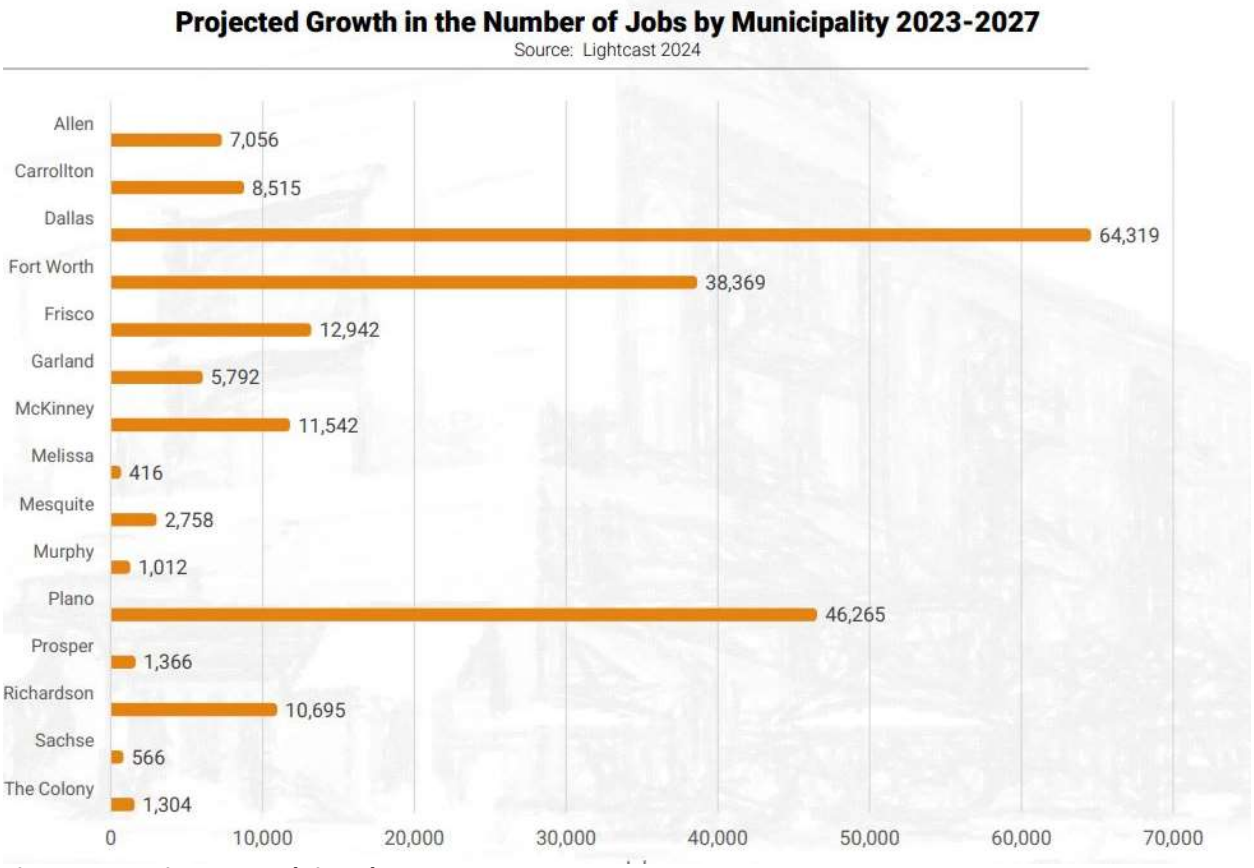


Figure 2 - Project Growth in Jobs

Plano Occupation Income and Housing Affordability

Source: Lightcast 2024

Occupations	2023 Occupations	Average Occupation Income	Affordable Rent	Affordable Home Price
Computer Occupations	26,814	$103,415	$2,585	$361,952
Business Operations Specialists	17,872	$74,808	$1,870	$261,829
Information and Record Clerks	16,682	$38,894	$972	$136,131
Retail Sales Workers	11,348	$28,011	$700	$98,040
Top Executives	10,544	$94,525	$2,363	$330,838
Sales Representatives, Services	10,421	$55,259	$1,381	$193,406
Financial Specialists	10,387	$74,681	$1,867	$261,384
Material Moving Workers	10,310	$37,711	$943	$131,989
Food and Beverage Serving Workers	9,373	$25,819	$645	$90,368
Operations Specialties Managers	8,798	$145,116	$3,628	$507,905

Figure 3 - Income and Housing Affordability

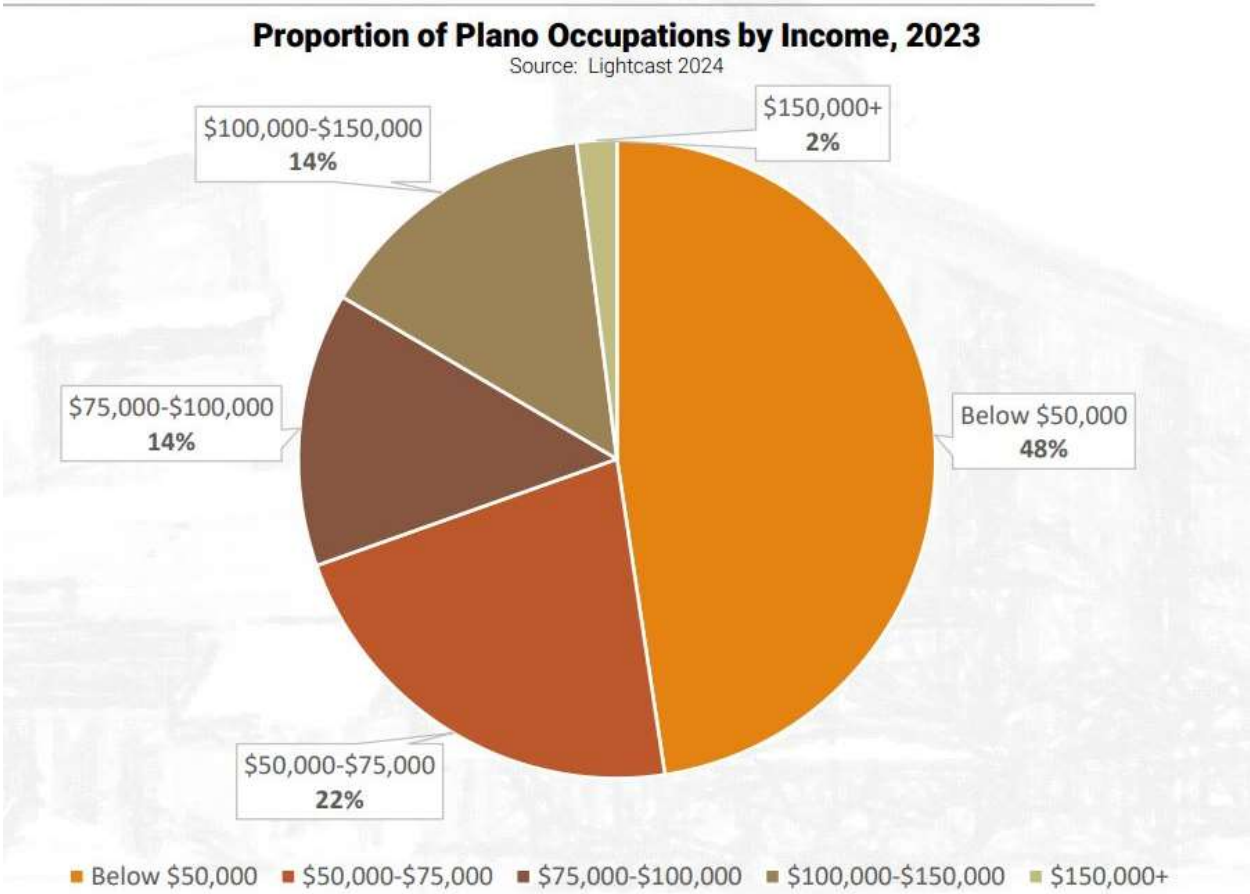


Figure 4 - Occupations and Income

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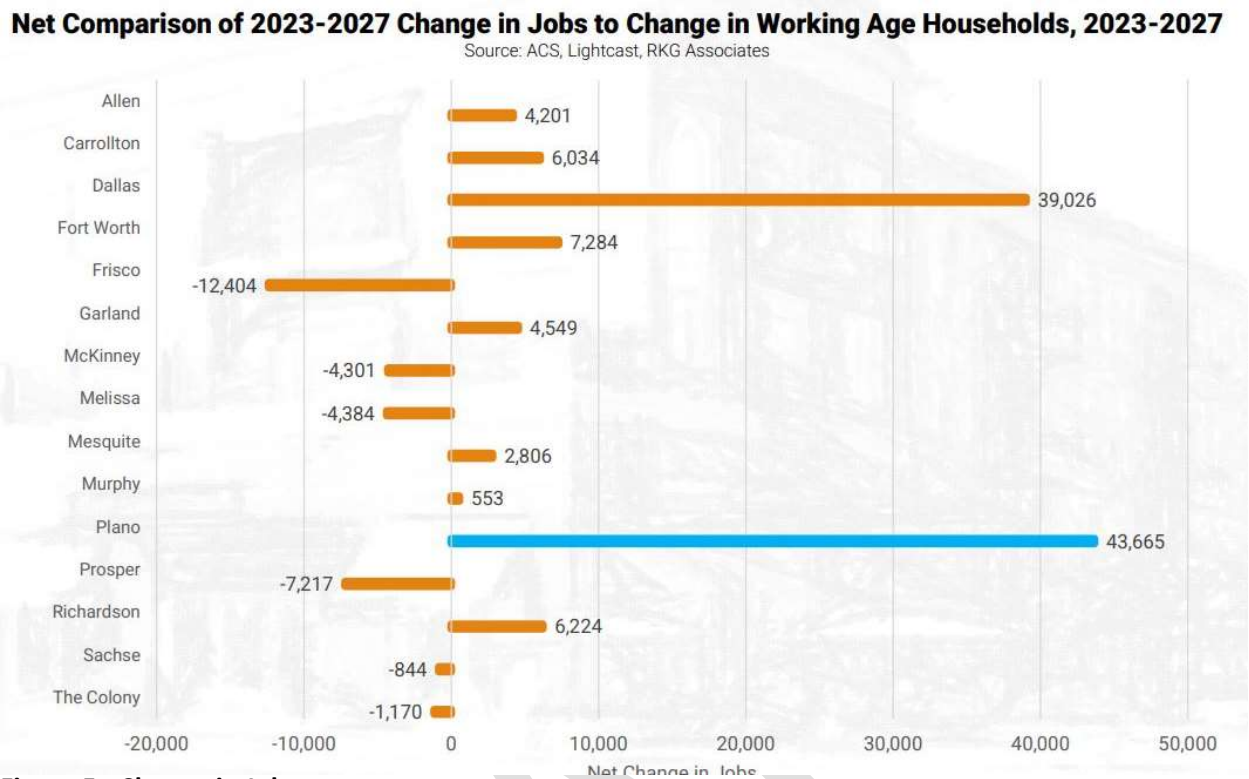


Figure 5 - Change in Jobs

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MA-50 Needs and Market Analysis Discussion

Are there areas where households with multiple housing problems are concentrated? (include a definition of "concentration")

As it is common in many cities, the City of Plano, has concentration of housing-related problems in certain areas within its boundaries. Housing-related problems can include affordability, income levels, age of housing and higher concentration of racial/ethnic minorities in certain Census block groups and neighborhoods. Concentration exists when a certain variable such as income level or race/ethnicity exists at a percentage that is higher than that of the citywide percentages.

Low-Moderate Income (LMI) areas are defined as those in which more than 41.2% of households are low to moderate income, using HUD's definition of LMI (Appendix I). These LMI areas are primarily located in east and south Plano, and the area northwest of US-75, with a few LMI areas to the far west and southwest.

Within the LMI area, there is an overlap in concentration of housing cost burden, aging housing stock, and race/ethnicity populations. Hispanic and Black/African Americans reside in Census block groups in which there is a higher concentration of these housing-related problems. Housing cost burden is primarily concentrated to the east side of Plano, the area northwest of US-75, and along the southwest border along the President George Bush Turnpike. As previously discussed in the Needs Assessment (NA), these are primary areas where Hispanics and Black/African Americans reside. Housing units found in some of census tracts are more likely to have been built pre-1980 and may be contain lead-based paint. While aging housing stock can be found throughout the City, for households in LMI areas already experiencing cost burden may not have the needed resources for major housing repairs.

Renter-occupied housing overlaps with LMI areas where Hispanic and Black/African Americans reside, and where housing cost burden is more concentrated. Overall, owner-occupied housing units tend to be concentrated to the west of US-75, central Plano and to the north center and do not overlap with other concentrations. There is an overlap of owner-occupied housing in the north with concentration of Asian households that are cost burdened, not within the LMI area.

Are there any areas in the jurisdiction where racial or ethnic minorities or low-income families are concentrated? (include a definition of "concentration")

Low-income households are primarily located in east and south Plano, and the area northwest of US-75, as mentioned above. Additionally, this area overlaps with racial and ethnic populations. Hispanics reside in significant percentages to the east of Plano and African Americans reside in northwest Plano and also to the east and southwest corner of US-75 and President George Bush Turnpike.

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What are the characteristics of the market in these areas/neighborhoods?

The area is comprised of both renters and owner, with renters residing more to the east of US-75, and owners further east on the border with Murphy. This area is more likely to have LMI households living in aging housing stock, spending more than 30% of their incomes on housing costs, and at-risk of homelessness in the event of an emergency.

Are there any community assets in these areas/neighborhoods?

The community assets in the area and neighborhood east and south include the proximity to downtown Plano, access to public transportation, and the Day Labor Center. Many social service providers are in the area, within walking distance of each other. Public facilities such as libraries, parks, and recreational facilities are accessible in this area of Plano.

Are there other strategic opportunities in any of these areas?

In the east of Plano area, with its convenient location near downtown and in proximity to public transportation presents opportunities to attract working age households to the community. Using the available resources, such as vacant buildings, is an opportunity for mixed-used lifestyle developments with retail, micro-spaces for startups, and housing.

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MA-60 Broadband Needs of Housing occupied by Low- and Moderate-Income Households - 91.210(a)(4), 91.310(a)(2)

Describe the need for broadband wiring and connections for households, including low- and moderate-income households and neighborhoods.

As of March 14, 2024, the Federal Communications Commission's new definition of broadband service is a minimum download speed of 100 Mbps and 20 Mbps upload speed. Broadband service is widely available in the City of Plano, apart from Oak Point Park and Nature Preserve which has mobile broadband availability (See Figure 6 and Figure 7). There are three fiber providers, one cable provider, and three satellite providers as available options for broadband services in the city. There are small portions of the city that lack fiber wiring, however there are other broadband options available.

Describe the need for increased competition by having more than one broadband Internet service provider serve the jurisdiction.

There was not a need identified for increased competition as each area in Plano has more than one provider from which to choose from, with most areas having four or more providers. Plano also counts with five libraries located across Plano with computers available (with internet access) and free wireless public internet.

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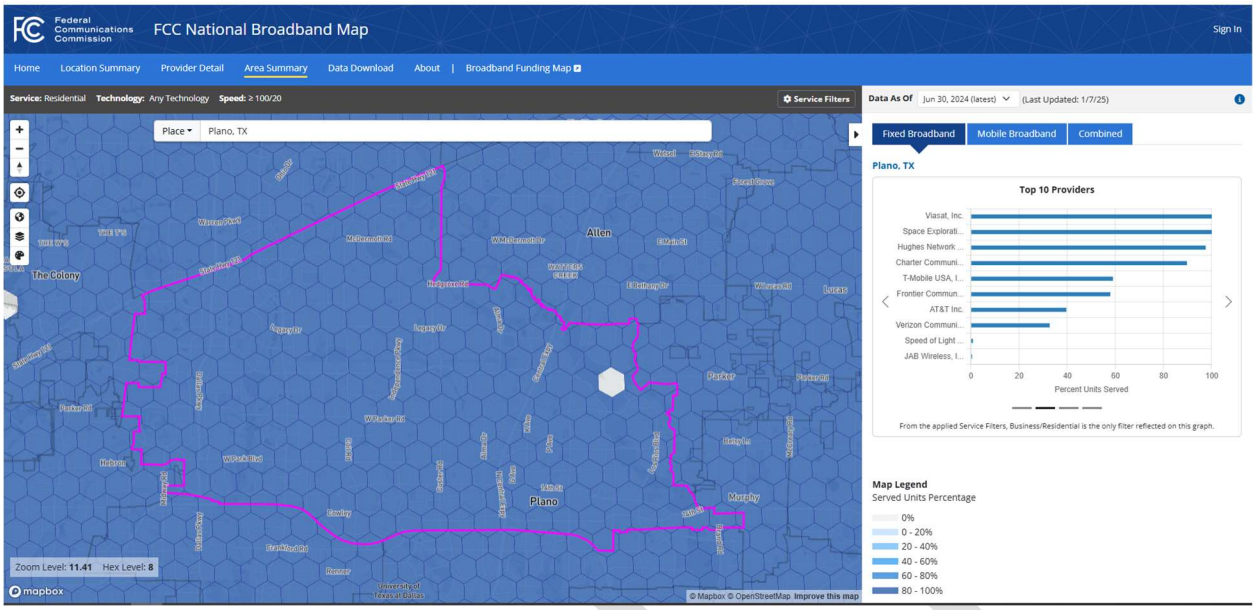


Figure 6 - Broadband Availability

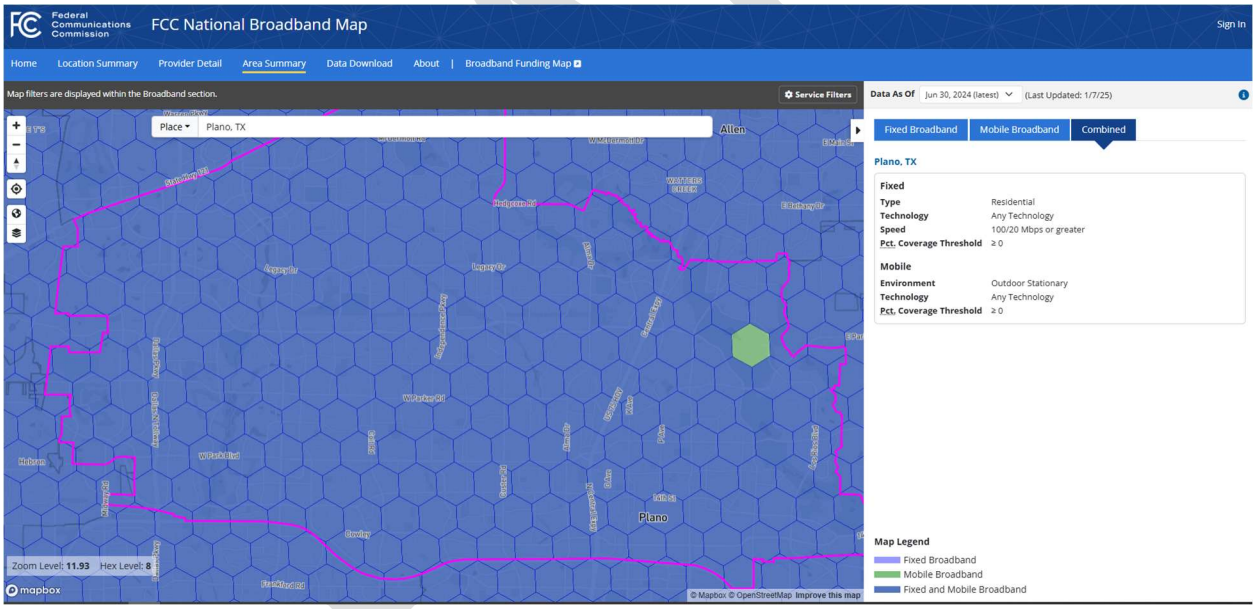


Figure 7 - Broadband and Mobile Availability

MA-65 Hazard Mitigation - 91.210(a)(5), 91.310(a)(3)

Describe the jurisdiction's increased natural hazard risks associated with climate change.

The City of Plano's Emergency Management Department continuously assesses local jurisdictional resources to ensure future needs are met. Climate change impacts the environment, weather and precipitation patterns, as well as the air we breathe.

According to the City's Hazard Mitigation Action Plan 2023, severe thunderstorms (high-wind, lightning, hail), flooding, extreme heat, and droughts may increase in frequency and severity due to climate change. Climate change will affect the largest number of properties in Collin County over the next 30 years due to exposure to tropical cyclone wind gusts. Currently, there are few properties exposed to this natural hazard. However, Plano can anticipate an increase in number of properties exposed to tropical storm strength winds or higher (See Figure 8). In addition, climate models predict that temperatures in our region will continue to rise and heat waves will become more frequent and intense (See Figure 9).

While other natural hazards such as expansive soils, tornadoes, infectious disease patterns, and extreme cold weather events have a more complex relationship with climate change and could potentially see an increase in risk, depending on multiple factors. It is worth noting that the impacts of extreme cold weather events in the city can still be significant regardless of their causes.

Describe the vulnerability to these risks of housing occupied by low- and moderate-income households based on an analysis of data, findings, and methods.

Low-and-moderate-income households are highly vulnerable as natural hazards can result in economic burden and potential health risks. The City of Plano's Hazard Mitigation Action Plan 2023 describes potential vulnerabilities and impacts of the natural hazards that are being affected by climate changes. For example, severe thunderstorms and floods can cause property damage with older buildings more susceptible to damage. Extreme cold weather events can cause property damage such as frozen pipes. While owners may file insurance claims, these claims can be costly for insurance companies, which can in turn lead to higher premiums for policyholders. Primary flooding locations are found in the East Fork Trinity River Basin on the east side of Plano (See Figure 10). As mentioned previously, low-to-moderate income households are located mainly to the east of US-75 (Appendix I). Furthermore, with older housing stock being more vulnerable to property damage it is critical that these low-to-moderate households are assisted with housing rehabilitation and maintenance to lessen potential damage costs.

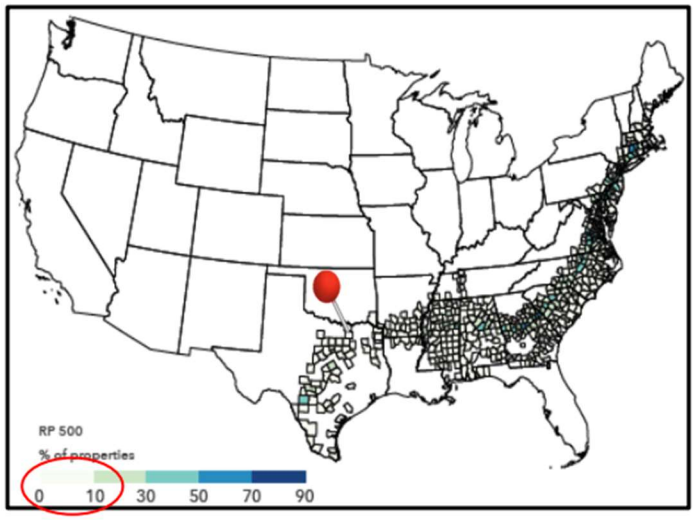
As discussed in the Needs Assessment, low-and moderate-income households are cost burdened. Extreme heat and droughts impact agriculture in Texas, which can then affect the agricultural production and food

prices. Additionally, during such events there is an increased demand for energy (air cooling/ heat) and water. Higher demand and usage during these events result in higher utility costs, along with possible higher food prices. Costly property damage, utility costs, and increased food prices places an additional financial strain on low-and-moderate households that could potentially lead to homelessness.

Extreme heat events can pose significant health risks for vulnerable populations such as the elderly, children, and persons with pre-existing medical conditions. Extreme heat events can cause heat-related illnesses which put a strain on the city's electrical grid due to increased demand for cooling. During extreme cold weather events, there is also an increase in demand for energy. In both extreme weather situations, this demand may cause power shortages, which in could affect the health of these vulnerable populations.

It is critical low-to-moderate households, particularly those living in older housing are assisted with housing repair and rehabilitation programs for safety and to reduce potential property damage in the future. Due to the cost-burden being experienced by these households, they could also benefit from homelessness prevention assistance.

Figure 4-7 *Areas with an Increase in Climate Change Damage (Plano is identified with the red pin)*

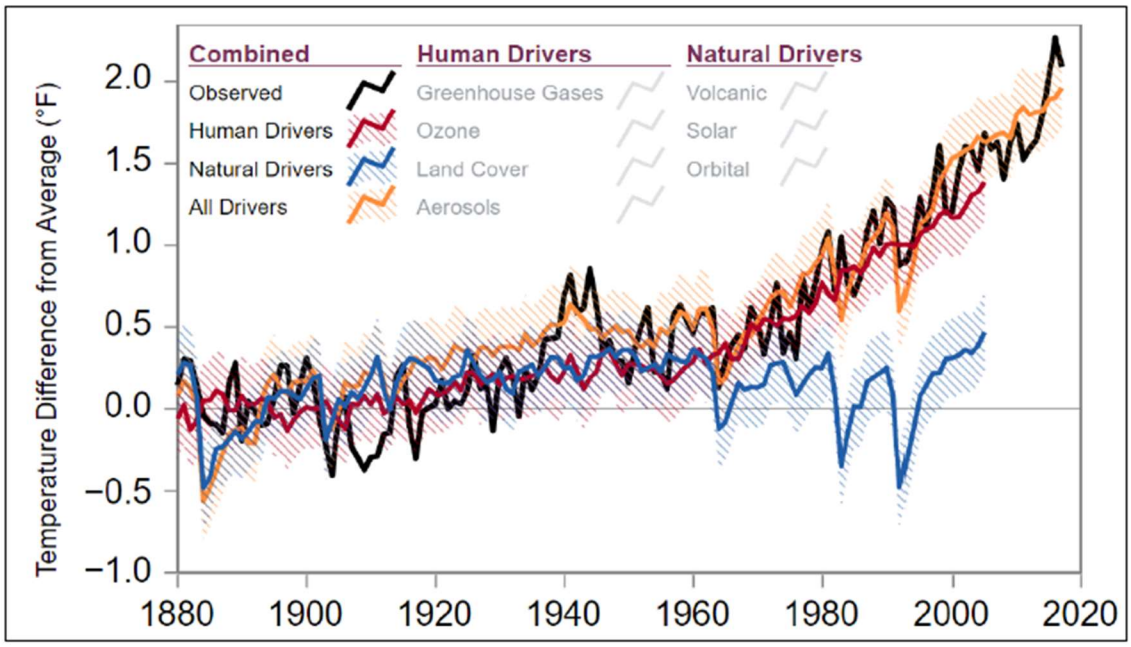


Climate change will affect the largest amount of properties over the next 30 years. Particularly "a band stretching from the Northeast through Texas where there are few properties exposed to tropical cyclone strength wind gusts today, but, in 30 years, many more properties in this band will be exposed and will be at risk."

For example, in the 500-year return period, in Figure 4-7, Collin County which the City of Plano resides in, can anticipate increases in the number of properties exposed to tropical storm strength winds or higher.

Figure 8 - Tropical Storms in 30 Years

Figure 4-10 *Human and Natural Influences -Increaseing Global Temperatures*



Source: U.S. Global Change Research Program, Fourth National Climate Assessment, Chapter 2: Our Changing Climate, 2017[36].

Figure 9 - Extreme Heat

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Figure 4-9 *FEMA Floodplains within Plano*

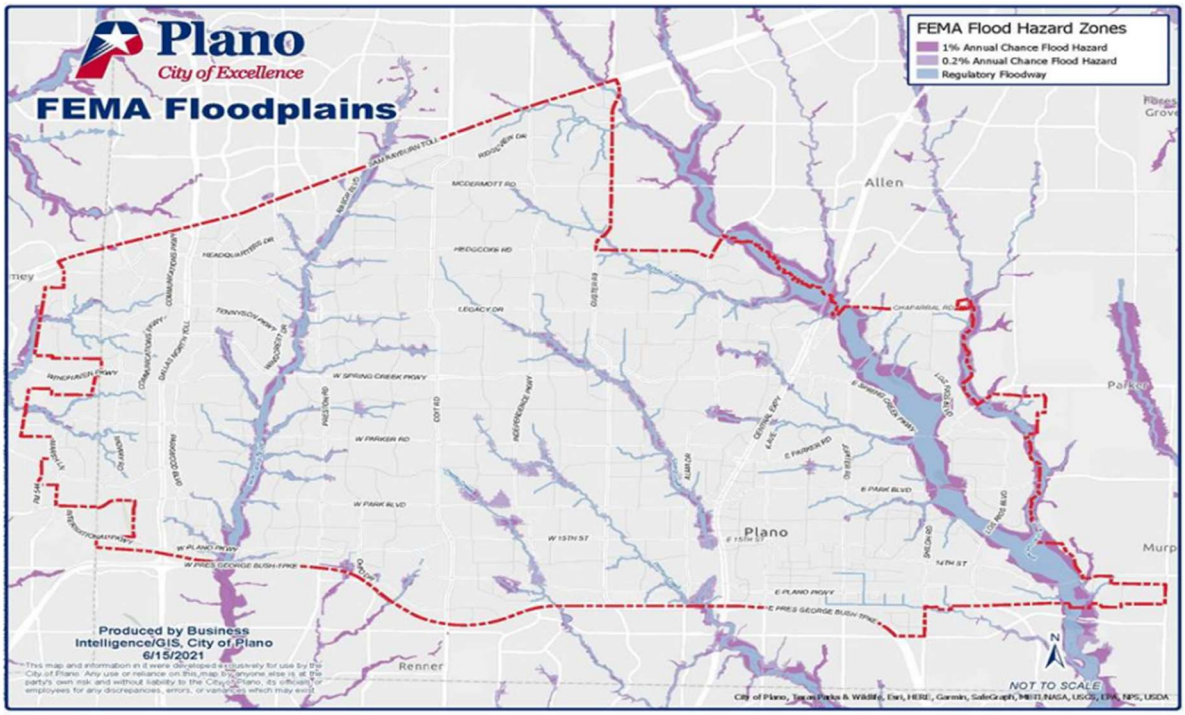


Figure 10 - Floodplains

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Strategic Plan

SP-05 Overview

Strategic Plan Overview

The City of Plano is required to submit a Consolidated Plan (ConPlan) to the U.S. Department of Housing and Urban Development (HUD) every five years in order to continue to receive federal funds. The ConPlan must address the following objectives, primarily benefitting low- and moderate-income residents:

- Decent Housing;
- A Suitable Living Environment; and
- Expanded Economic Opportunities

According to HUD, "the Consolidated Plan is designed to help states and local jurisdictions to assess their affordable housing and community development needs and market conditions, and to make data-driven, place-based investment decisions. The consolidated planning process serves as the framework for community-wide dialogue to identify housing and community development priorities that align and focus funding from the CPD formula block grant programs."

The Strategic Plan section of the ConPlan establishes general guidelines based on the priority needs identified in the Needs Assessment and the Market Assessment, for housing and community development activities the City could undertake in the next five years (October 1, 2025 through September 30, 2030). The strategies and goals set forth in the Strategic Plan are tailored to address the housing, community development, and public service needs of the City, while satisfying HUD's required national objectives. They provide the framework for implementing the City's 2025-2029 Consolidated Plan and subsequent Annual Action Plans, by detailing the projects and activities to be undertaken.

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SP-10 Geographic Priorities – 91.215 (a)(1)

General Allocation Priorities

Describe the basis for allocating investments geographically within the jurisdiction (or within the EMSA for HOPWA)

The City of Plano does not propose allocating investments geographically as low- and moderate-income residents and families can reside throughout different areas of the city. As most eligible activities funded by CDBG and HOME programs principally focus on benefitting low- and moderate-income populations, most of the funds are likely to be expended in areas that have higher concentrations of low- and moderate-income residents. The majority of Plano's HUD funds are used for direct benefit purposes available to low- and moderate-income residents that live anywhere in the City of Plano. While some project types, based on the nature and effective location, may be given priority such as near schools, transit, and bus stops.

Attached as Appendix I is a map showing the income distribution of areas that have at least 41.2% low- and moderate-income households, per HUD's exception rule for the City of Plano.

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SP-25 Priority Needs - 91.215(a)(2)

Priority Needs

Table 47 – Priority Needs Summary

1	**Priority Need Name**	Affordable Housing
	Priority Level	High
	Population	Extremely Low Low Moderate Large Families Families with Children Elderly
	Geographic Areas Affected	City-wide
	Associated Goals	Housing Rehabilitation Supply of Units Homeownership Tenant-Based Rental Assistance Grant Administration
	Description	Affordable housing needs in Plano include: preserving existing affordable housing stock through housing rehabilitation and repair for existing units; increasing the supply of affordable homeowner units; first-time homebuyer assistance (downpayment assistance); tenant-based rental assistance.
	Basis for Relative Priority	The City of Plano continues to place a high priority on the preservation, development of affordable housing in the community, and by providing homeownership opportunities for first-time homebuyers. This need was identified during the development of the housing market analysis, identified as a high priority in the resident survey and in discussion with community stakeholder focus groups. Aging housing stock, rising housing costs and cost burden rates among low- and moderate-income residents are contributing factors to this need.
2	**Priority Need Name**	Homelessness
	Priority Level	High

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	Population	Extremely Low Low Large Families Families with Children Elderly Chronic Homelessness Individuals Families with Children Mentally Ill Chronic Substance Abuse veterans Persons with HIV/AIDS Victims of Domestic Violence Unaccompanied Youth
	Geographic Areas Affected	City-wide
	Associated Goals	Homelessness Prevention Homeless Shelter and Services Public Services - Special Needs Grant Administration
	Description	Homelessness needs include new and expanded access to shelter and supportive services and homelessness prevention assistance and targeted services.
	Basis for Relative Priority	The City of Plano identified a high priority of need for homelessness prevention assistance, and new and expanded shelter and services due to the high-cost burden being experienced by low and moderate income households. Extremely low and very low income households are vulnerable to being severely cost burdened and at risk of homelessness. Expanded homeless shelter and services is needed in Plano, especially for single adult males as they represent over 50% of the homeless population (2024 PIT Census) and single-person households are more likely to be cost burdened.
3	**Priority Need Name**	Non-Housing Community Development
	Priority Level	High

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	Population	Extremely Low Low Moderate Large Families Families with Children Elderly Chronic Homelessness Individuals Families with Children Mentally Ill Chronic Substance Abuse veterans Persons with HIV/AIDS Victims of Domestic Violence Unaccompanied Youth Elderly Frail Elderly Persons with Mental Disabilities Persons with Physical Disabilities Persons with Developmental Disabilities Persons with Alcohol or Other Addictions Persons with HIV/AIDS and their Families Victims of Domestic Violence Non-housing Community Development
	Geographic Areas Affected	City-wide
	Associated Goals	Public Services - Special Needs Grant Administration
	Description	Expanded access to services through social, public facilities, and public services with an emphasis upon children, youth, homeless, and other special needs populations including elderly, persons with disabilities, persons with HIV/AIDS, domestic violence victims and survivors, abused and neglected children. Ultimately improving access to services through enhanced coordination and collaborative efforts that promote a sustainable community development.
	Basis for Relative Priority	The needs assessment and market analysis, resident input from the online survey, and community stakeholders identified a need for senior services, child care/afterschool programs, mental health, health care, homelessness services, as well as other programs focused on the special needs populations.

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Narrative (Optional)

The City's housing priorities are:

- Preserve current affordable housing stock;
- Increase the supply of quality affordable homeowner housing;
- Provide tenant-based rental assistance; and
- Expand homeownership opportunities

Public service priorities are:

- Special need populations;
- Homelessness Prevention;
- Social services (e.g., mental health, childcare)
- Increase access to shelter and services for Plano’s homeless population
- Community Resource Awareness

Public facility priorities are:

- Nonprofit Hub/Resource Center
- Homeless Shelter

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SP-30 Influence of Market Conditions – 91.215 (b)

Influence of Market Conditions

Affordable Housing Type	Market Characteristics that will influence the use of funds available for housing type
Tenant Based Rental Assistance (TBRA)	The City of Plano does not have sufficient affordable housing to meet the needs of low and moderate income households (MA-10 & MA-15) due to cost burden (NA-10). Renter units (74%) are more likely to be cost-burdened in comparison with homeowner units (54%) as discussed both in the NA-10 & MA-10; with single-parent households being at risk of becoming unsheltered. There is a gap in housing units for extremely low, low, and potentially moderate income households of at least 5,810 affordable rental units (MA-15). TBRA will increase access to affordable housing.
TBRA for Non-Homeless Special Needs	The City of Plano special need populations identified in NA-45 are more likely to be highly cost burdened, have limited or fixed financial resources, and at-risk of losing housing in the event of an unexpected emergency. As the MA-10 indicates, there is a gap in housing units for extremely low and low income households. TBRA program will support extremely low and low income households experiencing homelessness which may include special need populations.
New Unit Production	As discussed in MA-15, Plano's median home value has increased by 51% and rental contract rent by 35% since 2018. High cost burden, the market condition, and lack of affordable housing are factors that influence the need for new unit production. The City supports the production of new units by providing homeownership opportunities through down payment assistance; new housing units to be added through acquisition, new construction, rehabilitation, and reconstruction.

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Affordable Housing Type	Market Characteristics that will influence the use of funds available for housing type
Rehabilitation	Plano's housing stock includes over 21,000 housing units that were built prior to 1980 (MA-20). As housing start to age, major repairs or rehabilitation are needed. Rehabilitation assistance is needed by low and moderate households to maintain safe, decent, and affordable housing. To address these challenges, Plano provides support through the following programs that help improve the existing housing stock: • Housing Rehabilitation uses HUD funds to provide rehabilitation and repairs for low and moderate income homeowners. • The Great Update Rebate program uses City funds to encourage rehabilitation and repairs for eligible units 30 years or older. • Plano's Love Where You Live is a City-funded program that promotes and completes general neighborhood projects including minor exterior home repair and landscaping; community-wide cleanups; education workshops on resident needs.
Acquisition, including preservation	Due to the increase in housing costs in Plano since 2018 by 51% (MA-15), the City supports increasing the supply and accessibility of quality affordable housing which can include new homeownership opportunities for the first-time homebuyers, and support for non-profit development partners, including Community Development Organizations, for acquisition, construction and/or rehabilitation of housing units for the benefit of low and moderate income households.

Table 48 – Influence of Market Conditions

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SP-35 Anticipated Resources - 91.215(a)(4), 91.220(c)(1,2)

Introduction

The City of Plano is a Metropolitan Entitlement City and receives two grants from the U.S. Department of Housing and Urban Development (HUD):

- Community Development Block Grant (CDBG); and,
- Home Investment Partnerships Program (HOME)

Through the use of federal, state, and local funds the City plans to carry out the objectives set forth in this ConPlan. The City works in partnership with public institutions, private, and nonprofit partners to implement activities and projects that require multiple funding sources.

The City of Plano Neighborhood Services Department, Community Services Division works in partnerships with other City departments to develop coordinated plans, and to leverage resources for parks, infrastructure, code enforcement, clearance of substandard structures, economic development, housing development, and other projects in targeted neighborhoods. Coordination with and support from adjacent HUD entitlement grantees is also sought when appropriate.

The City also benefits from additional local, state, and federal funding including but not limited to, the following:

- Buffington Community Services Grant;
- Texas Department of Housing and Community Affairs – Homeless Housing and Services Program and Ending Homelessness Fund;
- Continuum of Care Grants;
- Housing Choice Voucher Program;
- Low-income Housing Tax Credits; and
- Leveraging of federal funds

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Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan $	Narrative Description
			Annual Allocation: $	Program Income: $	Prior Year Resources: $	Total: $		
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	1,588,450	100,000	0	1,688,450	6,677,890	Estimated allocation assumes level funding across the next five years based on prior year trends.
HOME	public - federal	Acquisition Homebuyer assistance Homeowner rehab Multifamily rental new construction Multifamily rental rehab New construction for ownership TBRA	505,945	20,000	0	525,945	1,876,515	Estimated allocation assumes decrease of 3% annually over the next five years based on prior year trends.
Other	public - local	Public Services	596,570	0	0	596,570	2,416,280	City of Plano funding estimates allocation assumes 0.5% annual increase.

Table 49 - Anticipated Resources

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Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

The City makes great efforts to leverage private investment for affordable housing activities. In the face of extensive needs and limited resources, the City's funding strategy is to focus its efforts on activities that offer the greatest potential for maximizing benefits from investments. Consequently, the City attempts to allocate public funds in areas that can leverage additional public or private funding, or complement investments already committed. City criteria for its annual Consolidated Grant application process allows agencies to request no more than 25% if their program budge, or $100,000, whichever is less, to ensure funding for programs will be leveraged with other resources. The City also leverages its CDBG public services funds with its BCSG funds, providing $2 per capita annually to fund a variety of public services for Plano residents.

Since September 2018, the City began receiving an annual allocation of Homeless Housing and Services Program (HHSP) funds from the Texas Department of Housing and Community Affairs. These funds are used to administer a Rapid Rehousing Program for Plano's homeless population, which complements the goals in this ConPlan related to homelessness.

Matching requirements will be satisfied as follows:

Match is considered a permanent contribution to affordable housing. The City will provide match in an amount equal to no less than 25% of the total HOME funds drawn down for project costs. Sources of match funds may include subrecipient completed projects that include use of sweat equity, land donations for HOME-eligible projects, private financing, the value of donated materials, equipment, labor and professional services, and homebuyer counseling.

Unacceptable sources of cash match include: all CDBG funds, other federal grant funds, funds raised through federal HTC, interest rate subsidy attributable to federal tax-exempt financing, owner equity in a project, cash contributions from investors who own, are working on, or are proposing to apply for assistance for a HOME-assisted project; cash contributions from applicants for or recipients of HOME assistance, and expenditures on program administration.

If appropriate, describe publically owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

Not Applicable.

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Discussion

This section is optional and was left blank intentionally.

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SP-40 Institutional Delivery Structure – 91.215(k)

Explain the institutional structure through which the jurisdiction will carry out its consolidated plan including private industry, non-profit organizations, and public institutions.

Responsible Entity	Responsible Entity Type	Role	Geographic Area Served
PLANO	Government	Economic Development Homelessness Non-homeless special needs Ownership Planning Rental neighborhood improvements public facilities public services	Jurisdiction
PLANO HOUSING AUTHORITY	PHA	Public Housing Rental	Region
TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS	Government	Rental	State
Housing Forward NTX	Continuum of care	Homelessness	Region
Collin County Homeless Coalition	Non-profit organizations	Homelessness	Region

Table 50 - Institutional Delivery Structure

Assess of Strengths and Gaps in the Institutional Delivery System

The Plano institutional structure for delivery of community development and affordable housing programs have the following strengths:

- Numerous nonprofit social service agencies that provide a wide variety of essential public services to low income and special needs populations, including programs for youth, seniors, physically disabled, women and victims of domestic violence, and health-related services for all low-income populations

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- A local housing authority that provides a wide variety of housing programs to its customers and works collaboratively with the Community Services Division for referrals to the voucher programs and other opportunities available for affordable housing
- Effective policy-making bodies, including the City Council and Council-appointed Boards, Commissions, and Advisory councils, such as the Community Relations Commission.
- A certified City of Plano Community Services Division staff member able to assess and enter individuals into the Coordinated Access System (CAS); CoC funded services in Plano.
- Local social service organizations and coalitions with a focus on meeting the needs of underserved population, such as the Collin County Homelessness coalition and CoC (All Neighbors Coalition), among others.
- Strong collaborative relationship between the City's Police Department, Parks and Recreation Department, the Plano Municipal Court and Community Services Division to address the needs of homeless individuals

The following gaps in the institutional delivery also exist:

- Limited sources of funding for housing activities for new construction, rehabilitation/preservation of older housing stock due to increased costs;
- Limited availability and supply of land and housing to increase supply of affordable housing at a cost-effective rate;
- Limited number of non-profit housing developers and CHDOS, with limited sources of funding for affordable housing, in particular for extremely low-income populations with special needs; and
- Limited capacity at shelters and transitional housing, especially for single adults and persons with disabilities; and limited programming targeting the homeless population.

Availability of services targeted to homeless persons and persons with HIV and mainstream services

Homelessness Prevention Services	Available in the Community	Targeted to Homeless	Targeted to People with HIV
Homelessness Prevention Services			
Counseling/Advocacy	X		X
Legal Assistance	X		
Mortgage Assistance	X		
Rental Assistance	X	X	X
Utilities Assistance	X	X	X
Street Outreach Services			
Law Enforcement	X	X	
Mobile Clinics			
Other Street Outreach Services	X	X	
Supportive Services			
Alcohol & Drug Abuse	X		

Child Care	X		
Education	X		
Employment and Employment Training	X		
Healthcare	X		X
HIV/AIDS	X		X
Life Skills	X		X
Mental Health Counseling	X		X
Transportation	X		X
Other			

Table 51 - Homeless Prevention Services Summary

Describe how the service delivery system including, but not limited to, the services listed above meet the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth)

Although the services listed on Table 51, do not specifically target the homeless population, they are accessible to the homeless population. Lifepath Systems provides behavioral health services to persons in need in Collin County regardless of insurance or incomes status. Services are accessible to the homeless population through their crisis hotline, convenient location in a DART Go Link service area, and through their 24 hours/day mobile crisis outreach team that will go out to meet with the individual in person.

The services on Table 51 that are specifically targeted to towards homeless persons in Plano include street outreach (City of Plano, Plano Police Department, Metro Relief, and City House) and rental/utility assistance (Rapid Rehousing).

Describe the strengths and gaps of the service delivery system for special needs population and persons experiencing homelessness, including, but not limited to, the services listed above

The City of Plano is fortunate to have a variety of agencies to partner and collaborate with to be able to serve the City's special needs and homeless population. This network of organizations leverages the services each can provide within it limited resources, assuring that diverse needs are addressed. Coalition meetings such as the Collin County Homeless Coalition (CCHC) and All Neighbors Coalition (Coc) bring together representatives from area cities, service providers, and faith-based groups as a forum for problem solving, information sharing, and referral services.

The gaps in the delivery system stem from high prices in housing, food, and overall increase in prices across which creates a higher demand and limits resources. This results in not enough beds in shelters

and transitional housing for Plano residents, long wait lists for housing programs, and rental/utility assistance being expended at quicker rates due to the amount of need and high rent prices.

Another gap is affordable housing overall. The aging population is growing in Plano, and will require long-term, safe, and affordable housing to meet their needs on a fixed income. Likewise, persons with disabilities also are likely to have limited financial resources. Addressing affordable housing is critical for these vulnerable populations.

Provide a summary of the strategy for overcoming gaps in the institutional structure and service delivery system for carrying out a strategy to address priority needs

The City of Plano is committed to strengthening the institutional delivery system to increase efficiency and the effectiveness of services. The City continually monitors, assesses, and seeks ways to further improve its performance. As a result, to better serve Plano residents, a priority over the next five years for the City will be to build a nonprofit hub. ConnectPlano will be a collective community of service providers and partners working together to address the needs of the underserved population. This community initiative will enhance the coordination of services between providers and ultimately improve the access and delivery of services to Plano residents.

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SP-45 Goals Summary – 91.215(a)(4)

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Housing Rehabilitation	2025	2029	Affordable Housing		Affordable Housing	CDBG: $4,598,121 HOME: $720,964	Homeowner Housing Rehabilitated: 68 Household Housing Units
2	Supply of Units	2025	2029	Affordable Housing		Affordable Housing	HOME: $566,151	Homeowner Housing Added: 2 Household Housing Units
3	Homeownership	2025	2029	Affordable Housing		Affordable Housing	CDBG: $165,000	Direct Financial Assistance to Homebuyers: 3 Households Assisted
4	Homelessness Prevention	2025	2029	Homeless		Homelessness	CDBG: $610,000	Homelessness Prevention: 350 Persons Assisted
5	Homeless Shelter and Services	2025	2059	Homeless		Homelessness	CDBG: $454,951	Homeless Person Overnight Shelter: 220 Persons Assisted Overnight/Emergency Shelter/Transitional Housing Beds added: 5 Beds

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Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
6	Public Services - Special Needs	2025	2025	Homeless Non-Homeless Special Needs		Homelessness Non-Housing Community Development	CDBG: $250,000	Public service activities other than Low/Moderate Income Housing Benefit: 400 Persons Assisted
7	Tenant-Based Rental Assistance	2025	2029	Affordable Housing		Affordable Housing	HOME: $250,000	Tenant-based rental assistance / Rapid Rehousing: 8 Households Assisted
8	Grant Administration	2025	2029	Administration		Affordable Housing Homelessness Non-Housing Community Development	CDBG: $1,653,268 HOME: $238,246	Other: 0 Other

Table 52 – Goals Summary

Goal Descriptions

1	**Goal Name**	Housing Rehabilitation
	Goal Description	Sustain the quality of homeowner units through rehabilitation, repair, or reconstruction for the low and moderate income non-homeless population.
2	**Goal Name**	Supply of Units
	Goal Description	Increase supply of affordable housing through acquisition, rehabilitation, reconstruction, and/or new construction.
3	**Goal Name**	Homeownership
	Goal Description	Increase affordability of homeownership by providing homebuyer financial counseling, education and direct financial assistance for closing costs and down payment.

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4	**Goal Name**	Homelessness Prevention
	Goal Description	Provide direct assistance for housing costs for low/moderate people at-risk of homelessness to maintain housing, address immediate crises and retain self-sufficiency.
5	**Goal Name**	Homeless Shelter and Services
	Goal Description	Increase the access for homeless shelter and supportive services.
6	**Goal Name**	Public Services - Special Needs
	Goal Description	Increase access to social and public services with an emphasis upon children, youth, homeless, and special needs populations that can include the elderly, persons with disabilities, persons with HIV/AIDS, domestic violence victims/sexual assault survivors, abused and neglected children. Services can include but not limited to senior services, childcare/afterschool assistance, mental health, health care, variety of education programs (financial education, parenting, etc.), resource navigation for increased awareness.
7	**Goal Name**	Tenant-Based Rental Assistance
	Goal Description	Increase access to affordable rental housing for low income populations and people experiencing homelessness.
8	**Goal Name**	Grant Administration
	Goal Description	For the administration of CDBG and HOME programs to include staff and other related overhead costs that will be incurred in administering these programs.

Estimate the number of extremely low-income, low-income, and moderate-income families to whom the jurisdiction will provide affordable housing as defined by HOME 91.315(b)(2)

The City will provide affordable housing to approximately 16 low and moderate income households through new housing units added, home rehabilitation, homeownership, and tenant based rental assistance over the next five years.

HOME funds will be leveraged to foster partnerships that increase investment of non-federal funds in the production of affordable housing.

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SP-50 Public Housing Accessibility and Involvement – 91.215(c)

Need to Increase the Number of Accessible Units (if Required by a Section 504 Voluntary Compliance Agreement)

The Plano Housing Authority (PHA) does not have a Section 504 Voluntary Compliance Agreement.

Activities to Increase Resident Involvements

The City of Plano works with the PHA staff to ensure that voucher program participants area aware of opportunities at the City for homeownership through programs such as the First-Time Homebuyer (FTHB) program.

Is the public housing agency designated as troubled under 24 CFR part 902?

No

Plan to remove the 'troubled' designation

Not applicable.

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SP-55 Barriers to affordable housing – 91.215(h)

Barriers to Affordable Housing

The City of Plano is currently in the process of updating the Analysis of Impediments to Fair Housing Choice (AI). The AI is expected to be finalized by late Spring 2025. This section will be updated with the results of the AI process.

The City of Plano contracted with a consult to assist the City in creating a Housing Plan, with the goal of identifying needs and gaps in the rental and for-sale housing market, as well as understand future housing demands based on demographic and employment growth. The Strategic Housing Study findings indicate that while household and employment projections point to a strong future growth, job growth will outpace household growth (by 43,665 jobs). Senior households are projected to represent a significant demand on housing for price and typology diversity. Workers over 55 years old are increasing rapidly in Plano and are staying in their homes once retired. This stops replacement workers from housing opportunities and increases housing costs by 'shorting' supply. Additionally, the current property tax rules disincentive to 'right size' housing. Which results in an imbalanced housing demand and supply market. Plano has a housing gap of 2,228 housing units based on estimated demographic changes and the existing housing developments in the pipeline. Consequently, the City will need to address the lack of pricing diversity through regulatory, financial, and/or market strategies, as well as through policies and programs to address the housing demand that will arise over the next five years due to the expected job growth.

Strategy to Remove or Ameliorate the Barriers to Affordable Housing

The City of Plano will prioritize access to affordable housing through the goals set in SP-45 Goals Summary.

This section will be updated once the AI is finalized.

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SP-60 Homelessness Strategy – 91.215(d)

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The City of Plano strives to utilize best practices and implement data-driven strategies to address homelessness in its jurisdiction and participates in regional coordination of homeless services through active participation in both the Collin County Homeless Coalition (CCHC) and the TX-600 Dallas City/County & Irving Continuum of Care (CoC). Housing Forward, is the CoC lead agency for the annual Point-in-Time (PIT) Census. The City Community Services Division staff provides documentation of homelessness through data collected during the PIT Census and street outreach, both of which are described further below.

The City utilizes Community Services Division staff to assist unsheltered persons with locating suitable shelter and support services, as well assess and enter into Homeless Management Information System (HMIS) and into the Coordinated Access System (CAS). The Police Department, Parks and Recreation Department, and Community Services Division visit various locations throughout the city to provide assistance to our unhoused residents. The Community Services Division partners with Metro Relief and City House for street outreach visits as well. Additionally, the Neighborhood Services Building is conveniently located in the city's downtown area. It is a place for those seeking housing to stop by and receive assistance. Community Services Division staff also organize and coordinate the annual PIT count for Plano each year, working closely with the CoC and CCHC. Data collected during the PIT is used to determine priority needs and allocation of resources for the City's homeless population.

The City coordinates efforts for responding to homelessness across multiple City departments. These efforts include working closely with the City's Neighborhood Police Office unit that responds to calls related to homelessness and mental health crises. This group coordinates with the City's Homeless Services Coordinator in the Neighborhood Services Department to provide outreach, housing placement, and case management to Plano's homeless population. In addition, the Community Services Division works in partnership with the Plano Municipal Court through a court referral process for unsheltered individuals that are need in of resources. A Community Services staff member meets with the person referred to complete an assessment and provide resources, as well as informs the court of completion of assessment. The Plano Municipal Court will drop the fees once they are informed of the completed assessment.

Addressing the emergency and transitional housing needs of homeless persons

The City's strategy for addressing the emergency and transitional housing needs of people experiencing homelessness include: 1) providing City and HUD funding to nonprofit organizations who provide shelter and transitional housing and related support services to Plano's homeless population, and 2) continued participation in the CoC and CCHC.

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Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again.

The City's strategy for helping homeless households transition to permanent housing include: 1) City of Plano Rapid Rehousing Programs, 2) work closely with Plano Housing Authority regarding available housing programs and vouchers, and 3) coordination with the CoC lead agency and service providers.

Since 2018, the City has been eligible to receive Homeless Housing and Services Program (HHSP) funding from the Texas Department of Housing and Community Affairs (TDHCA). The Rapid Rehousing program is administered by a partner nonprofit service provider and provides up to 12 months of flexible housing assistance and comprehensive case management to Plano's homeless families, youth, and adults. The City will continue this program to help Plano's homeless population make the transition to permanent housing.

In addition to the Rapid Rehousing Program, the City began funding a Tenant-based Rental Assistance (TBRA) program through the HOME Investment Partnerships American Rescue Plan Program (HOME-ARP) funds since June 2023. The HOME-ARP TBRA program is administered by a partner nonprofit provider and will continue into the beginning of ConPlan, until funds are depleted. Plano residents that are experiencing homelessness or at imminent risk of becoming homeless are assisted with housing and case management throughout their participation in the program. Plano anticipates continuing to utilize HOME funds to continue the Tenant-Based Rental Assistance program in the next five years of this ConPlan.

The City maintains active memberships in the Collin County Homeless Coalition (CCHC) and the CoC. The Community Services Division staff can assess and make entry into both the Homeless Management Information System (HMIS) and Coordinated Access System (CAS) to coordinate housing for Plano's homeless population.

Help low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families who are likely to become homeless after being discharged from a publicly funded institution or system of care, or who are receiving assistance from public and private agencies that address housing, health, social services, employment, education or youth needs

The City's goal and priority is also to provide financial assistance to eligible low income and at-risk families to prevent eviction and remain housed. The assistance is targeted for families and households earning at or below 50% HAMFI. Supportive services are provided in conjunction with City funded homeless and homelessness prevention services. Homelessness prevention and homeless service providers are required

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to conduct a needs assessment to set up support and address immediate/long-term needs. Connecting households to resources such as mainstream and community employment programs helps them to successfully retain housing and move into self-sufficiency. Follow-up with clients is conducted after program exit to determine housing status and self-sufficiency.

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SP-65 Lead based paint Hazards – 91.215(i)

Actions to address LBP hazards and increase access to housing without LBP hazards

Actions taken to reduce lead-based paint will be conducted in accordance with HUD's lead-based paint regulations at 24 CFR § 35. The City's Neighborhood Services Department Community Services Division has two Certified Lead Risk Assessors on its staff, who regularly attend trainings. Lead-based paint hazards are addressed through the City's Housing Rehabilitation Program and HOME-funded developers and subrecipients. As projects are approved, they are evaluated for lead paint, and when necessary, such hazards are mitigated, as required by HUD regulations.

In addition, homes built prior to 1978 to be purchased through the First Time Homebuyer program and fail the required visual paint inspection will be tested for lead paint. If lead paint is present, the owner will be informed of the appropriate requirements to respond to the lead paint, and the purchase will not proceed with federal funds unless and until interim controls are completed.

How are the actions listed above related to the extent of lead poisoning and hazards?

The age of housing stock is a key factor in estimating the number of housing units with lead-based paint (LBP) hazards and their associated risks for low- and moderate-income households. LBP was prohibited in residential properties starting in 1978. According to the 2019-2023, ACS, 19% (21,285) of Plano's housing stock was built before 1980.

Assuming an equal distribution of Plano's low- and moderate-income households, then at least 28% of the 21,285 housing units built before 1980, or 5,960, would be occupied by low- and moderate-income households at possible risk of LBP hazards.

In carrying out all activities under this ConPlan, the City will:

- Ensure that all regulatory requirements regarding lead-based paint are met through any housing rehabilitation and repair activity performed by the City on homes constructed prior to 1978, and
- Seek out and take advantage of opportunities to educate City staff (including obtaining LBP certifications), public, customers, and contractors regarding the hazards of lead-based paint.

How are the actions listed above integrated into housing policies and procedures?

The City has fully integrated the requirements of HUD's Lead Safe Housing Rule under 24 CFR Part 35 into policies and procedures for all of its HUD-funded housing rehabilitation, repair, down payment assistance, construction, and developer programs.

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SP-70 Anti-Poverty Strategy – 91.215(j)

Jurisdiction Goals, Programs and Policies for reducing the number of Poverty-Level Families

The City of Plano's anti-poverty strategy will assist in reducing the number of poverty-level families by providing the following programs and services:

- Programs supporting and encouraging community and neighborhood maintenance and improvements.
- Programs that foster economic independence for homeless and at-risk families and individuals by combining housing assistance and supportive services.
- Case management and information and referral services to special needs, low/moderate-income and below poverty-level families through various nonprofit organizations.
- Childcare, health, food assistance, financial assistance and educational assistance to low/moderate-income families, particularly those with special needs. Nonprofit organizations in the community provide these various forms of assistance, many of which are funded by the City.

How are the Jurisdiction poverty reducing goals, programs, and policies coordinated with this affordable housing plan

The City of Plano's anti-poverty strategy with regards to this affordable housing plan will assist with reducing the number of poverty level families buy utilizing the following strategies and goals:

- Rehabilitate and repair homes for low- and moderate-income households. These ser vices are provided by the City, private contractors, and other nonprofit housing organizations'.
- Proving grants and loans to nonprofit developers and Community Housing Development organizations for the construction of single-family homes and or rental using.
- Encourage homeownership through homebuyer down payment assistance and education.
- Prevent homelessness through prompt, short-term rental assistance and case management for low-income housing facing imminent homelessness (not to exceed three months).
- Provide housing assistance and supportive services to homeless or at risk of becoming homeless persons and families through tenant-based rental assistance.

In addition to the housing strategies supported by HUD funding, the City plans to continue to utilize annual allocation of Homeless Housing and Services Program (HHSP) funds from the State of Texas to administer a Rapid Rehousing program for Plano's homeless population. This funding may also be used for other eligible homeless activities as identified by the City.

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SP-80 Monitoring – 91.230

Describe the standards and procedures that the jurisdiction will use to monitor activities carried out in furtherance of the plan and will use to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

City staff attends various HUD-sponsored training sessions and professional development opportunities offered through private organizations. These efforts ensure staff is current with new or revised federal regulations regarding HUD-funded programs.

The City's monitoring process has three components: 1) On-site monitoring of entities implementing HUD-funded programs; 2) Desk reviews of performance and financial reports during contract periods; and 3) Final reviews of files after activity close-out.

In addition, staff requires mandatory training for all CDBG and HOME subrecipients and publishes a "CDBG and HOME Subrecipient Compliance Manual" for those agencies and provides ongoing technical assistance as needed. On-site monitoring of all CDBG and HOME subrecipient is performed annually. All regulatory requirements are reviewed during monitoring using a checklist. Non-compliant organizations are given findings, and additional monitoring visits may be scheduled to verify that corrective actions have been taken.

The City undergoes a Single Audit annually, as required by 2 CFR 200. Depending on funds expended across all federal grants in the City, CDBG and/or HOME may be selected for review by the City's external auditors. The City has a designated staff person to oversee HOME-funded developers and conducts onsite visits throughout the construction phase until the homes are sold to low-income homebuyers. Developers are monitored annually using a City of Plano Monitoring checklist, including a HUD-prescribed HOME checklist to ensure compliance with regulations.

Staff performs outreach to Minority Business Enterprises (MBEs) by searching websites like the Small Business Administration and local chapters of national minority associations. The City networks with the Dallas Chapter of the National Association of Builders and the National Association of the Remodeling Industry. The City provides announcements of available contracting opportunities to the following local entities: National Association of Minority Contractors Dallas-Ft. Worth, Regional Black Contractors Association, and Regional Hispanic Contractors Association. The City utilizes its Day Labor Center to help contractors locate Section 3 residents. Annually, City staff sponsors a free contractor event for training and recruitment purposes. The City has a web page that includes a contractor application and requirements for participation in the City's housing rehabilitation program. The online application is open to all contractors. City staff has utilized the PlanoTX.ionwave.net online contracting system, procured contractors, and awarded bonus points in procurement for Section 3 Businesses. In addition, staff

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conducted outreach efforts to relevant trades, general contractors, structural engineering, and architectural firms listed on the www.sam.gov website.

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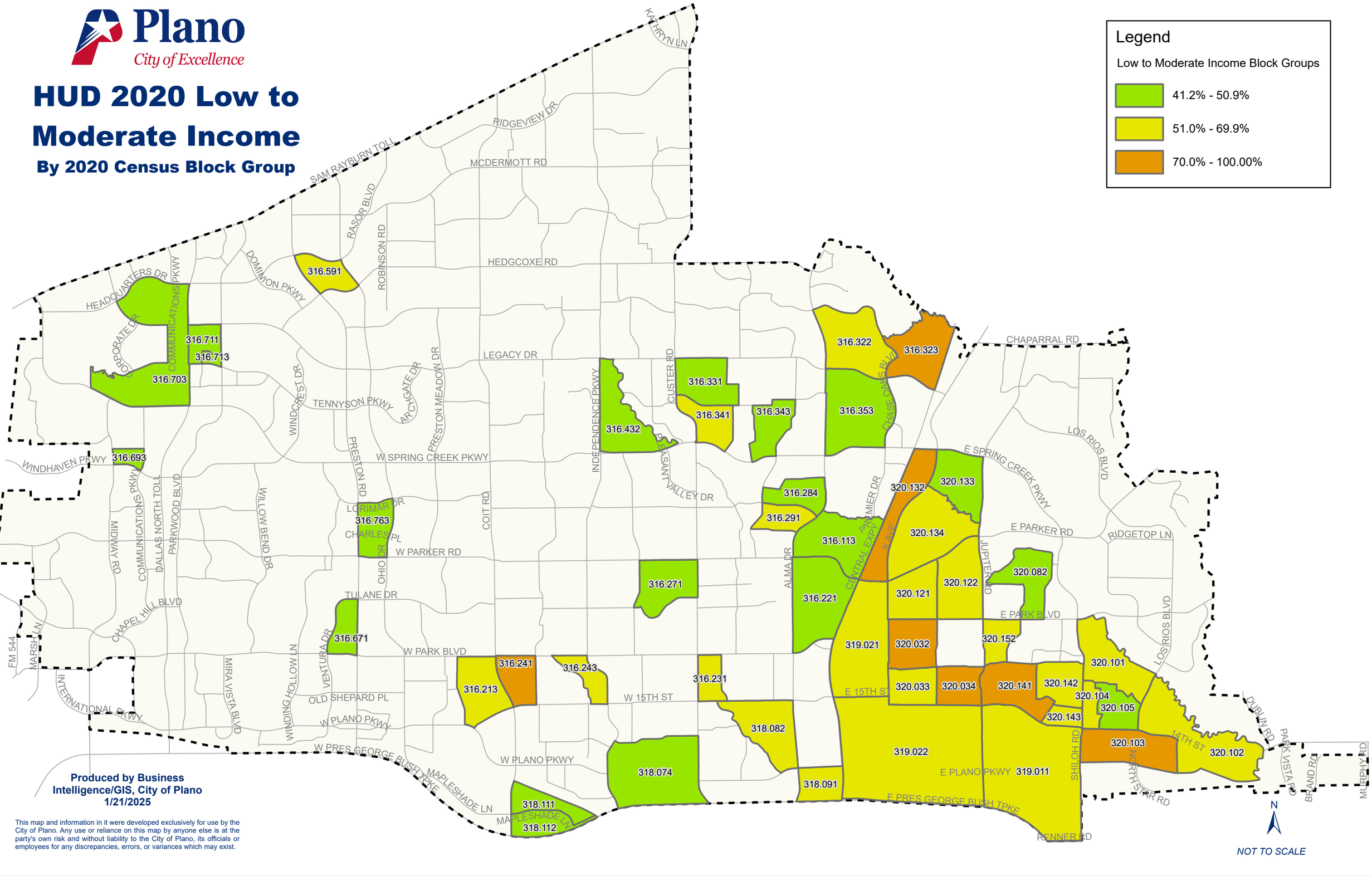
Appendix I

Plano Low to Moderate Income Census Block Group Map

Plano
City of Excellence

HUD 2020 Low to Moderate Income

By 2020 Census Block Group



Produced by Business Intelligence/GIS, City of Plano 1/21/2025

This map and information in it were developed exclusively for use by the City of Plano. Any use or reliance on this map by anyone else is at the party's own risk and without liability to the City of Plano, its officials or employees for any discrepancies, errors, or variances which may exist.

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Appendix II

Citizen Participation Plan

CITY OF PLANO CITIZEN PARTICIPATION PLAN
FOR THE USE OF COMMUNITY DEVELOPMENT BLOCK GRANT and HOME INVESTMENT PARTNERSHIPS FUNDS

The City of Plano (City) is committed to providing opportunities for its citizens to participate in an advisory role in the planning, implementation and assessment of its U.S. Department of Housing and Urban Development (HUD) Community Development Block Grant (CDBG) and HOME Investment Partnerships (HOME) Programs. In order to encourage and support participation of citizens, the City will provide adequate information, hold public hearings, and give citizens the opportunity to comment on the City's plan for implementation and assessment of federal funds.

This Citizen Participation Plan (CPP) sets forth the City's policies and procedures for citizen participation in the development of the Consolidated Plan, Annual Action Plan, Substantial Amendments, Consolidated Annual Performance and Evaluation Report (CAPER), Assessment of Fair Housing (AFH), and Analysis of Impediments to Fair Housing Choice (AI). This CPP will be in effect as of October 1, 2025; the first year of the City's 2025-2029 Consolidated Plan and as amended. This CPP will be posted on the City of Plano web site and hard copies will be made available for review upon request by the Community Services Division of the Neighborhood Services Department.

A. Consolidated Plan, Action Plan, Consolidated Annual Performance and Evaluation Report, Substantial Amendments, Assessment of Fair Housing, and Analysis of Impediments to Fair Housing Choice

The Executive Summary of the Consolidated Plan will be published and made available at the City location in Section (B)(3) of this plan. The Consolidated Plan will include an Action Plan for one program year. For each year thereafter, a one-year Action Plan will be made available to the public. The CAPER will be completed and submitted to the HUD following each program year. The AI/AFH will be updated every five years with the Consolidated Plan.

1. CONSOLIDATED PLAN (CONPLAN)

a. This document serves as the five-year plan used to apply for funding under the CDBG and HOME programs. The City will make available to citizens, public agencies and interested parties information that includes:
   - the amount of assistance the jurisdiction expects to receive, including grant funds and program income; and
   - the range of activities that may be undertaken, including the estimated amount that will benefit low/moderate income persons.

The overall goal of these programs is to develop viable urban communities by providing decent housing, a suitable living environment, and expanding economic opportunities principally for low and moderate income persons. Through this document, the City describes its plan to pursue these goals for

all the community planning and development programs, as well as for housing programs during a five year period.

b. The City will conduct at least one public hearing during the development process before the ConPlan is published and at least one public hearing after the ConPlan is published to obtain citizen's views and to respond to proposals and questions. These public hearings will be held in conjunction with the Community Relations Commission and/or City Council meetings. The Notices of the Hearing and the Hearing will follow the procedures set forth in Section C.

2. ANNUAL ACTION PLAN (AP)

a. This document serves as the application for funding to HUD under the CDBG and HOME Programs. The AP includes the amount of assistance the City expects to receive (including grant funds and program income) from each of the federal programs and a description of the activities and related funding allocations that the City will undertake to address the needs and priorities established in the ConPlan.

b. The City will conduct at least one public hearing during the development process before the AP is published and at least one public hearing after the AP is published to obtain citizen's views and to respond to proposals and questions. The public hearings will be held in conjunction with the Community Relations Commission and/or City Council meetings. The Notices of the Hearing and the Hearing will follow the procedures set forth in Section C.

3. CONSOLIDATED ANNUAL PERFORMANCE AND EVALUATION REPORT (CAPER)

a. This report describes the accomplishments undertaken with federal funds during the previous year, including how funds were actually used and the extent to which these funds were used for activities that benefited low- and moderate-income residents. The fiscal year for expenditures of HUD funds begins October 1 and ends September 30 of the following year. This report will be submitted to HUD within ninety days of the close of the program year.

b. The City will provide an opportunity to comment on the CAPER. Citizens will be given a period of not less than fifteen days prior to the submission of the CAPER to HUD to provide comments. Comments may be submitted by writing or calling the Neighborhood Services Department or as listed in the public notice. Additionally, the City will consider any oral or written comments or views of citizens received at the public hearing conducted while preparing the CAPER. A summary of these comments will be attached to the CAPER performance report.

c. The City will conduct at least one public hearing after the CAPER is

published to obtain citizen's views and to respond to questions. The public hearings will be held in conjunction with the Community Relations Commission and/or City Council meetings. The Notices of the Hearing and the Hearing will follow the procedures set forth in Section C.

4. ASSESSMENT OF FAIR HOUSING (AFH)

a. This document serves as the City's report, goals, and actions the City will take to address significant disparities in housing needs and access to opportunity; creating integrated and balanced living patterns; transforming racially and ethnically concentrated areas of poverty into areas of opportunity; and, fostering and complying with civil rights and fair housing laws. The AFH was established as a legal requirement to further the purposes of the Fair Housing Act in March 2016. However, in May 2018, HUD indefinitely suspended the requirement to complete the AFH and reinstated the requirement to complete an Analysis of Impediments to Fair Housing Choice (AI), as described under section 5 below.

b. If the AFH requirement is reinstated by HUD, the City will conduct at least one public hearing during the development process before the AFH is published and at least one public hearing after the AFH is published to obtain citizen's views and to respond to proposals and questions. The public hearings will be held in conjunction with the Community Relations Commission and/or City Council meetings. The Notices of the Hearing and the Hearing will follow the procedures set forth in Section C.

5. ANALYSIS OF IMPEDIMENTS TO FAIR HOUSING CHOICE (AI)

a. This document identifies impediments to fair housing choice in Plano and actions the City plans to take to eliminate identified impediments. Impediments are identified through an assessment of laws, regulations, practices, and conditions that affect the location, availability, and accessibility of housing and fair housing choice for protected classes. The AI is updated at least once every five years, consistent with the ConPlan cycle.

b. The City will conduct at least one public hearing during the development process before the AI is published and at least one public hearing after the AI is published to obtain citizen's views and to respond to proposals and questions. The public hearings will be held in conjunction with the Community Relations Commission and/or City Council meetings. The Notices of the Hearing and the Hearing will follow the procedures set forth in Section C.

6. SUBSTANTIAL AMENDMENTS

a. The City shall amend its approved ConPlan, AP, AI/AFH, and/or CPP whenever it makes one of the following decisions:
    1. To make a change in ConPlan goals and objectives;
    2. To make a change in the method of distribution of funds;

3. To carry out an activity, using funds from any program covered by the ConPlan (including program income), not previously described in the AP;
4. To make substantial changes in funding to an "activity" under the CDBG and HOME Programs, a substantial change is defined as an increase in funding for a particular activity of 25% or more of the original project budget even if the project is funded from multiple AP years. For example, if a project budget equals $100,000 and the City would like to add $9,000 to the project, no amendment would be necessary, however if the City wanted to increase the budget by $25,000, an amendment would be necessary;
5. To make a change in AI/AFH goals and activities; or,
6. To make a reduction in either the minimum number of public hearings or duration of public comment periods required by the CPP.

b. Whenever a Substantial Amendment is proposed, the amendment shall be available for public comment, following the procedures set forth in Section C, before submission to City Council for approval. A Substantial Amendment will not be implemented until the conclusion of the public comment period. A summary of all comments or views received in writing, or orally, during the comment period, will be included with the final Substantial Amendment.

B. PUBLISHING THE PLANS AND CAPER

1. In order to provide citizens the opportunity to participate in the development of the ConPlan, AP, and AI/AFH; the City will publish notices of public hearings as described in Section C during the development of these documents. The initial AI/AFH notice shall reference and make available to the public any HUD-provided data and other supplemental information the City plans to incorporate into its AI/AFH.

2. In order to provide citizens the opportunity to examine the plans and comment on the proposed ConPlan, AP, and CAPER once developed, the City will publish a notice of at least one public hearing as described in Section C during the comment period or before adoption. The notice will describe the plan and availability of the draft documents.

3. The ConPlan, AP, CAPER, AI/AFH, Substantial Amendments, and CPP will be posted on the City of Plano website. In addition, drafts and final copies will be made available for review at the following location:

   City of Plano
   Neighborhood Services Department
   777 E. 15th Street
   Plano, Texas 75074

C. PUBLIC HEARINGS AND PUBLIC COMMENTS

1. PUBLIC HEARINGS

   a. The City will hold at least two public hearings, one during development of the plans and one after publication, to obtain citizens' views on the ConPlan, AP, and AI/AFH. These public hearings will provide interested parties with the following:
      i. A forum for citizens and groups to provide the City with information on housing and community development needs; and,
      ii. The amount of funds the City expects to receive from HUD for the implementation of the CDBG and HOME Programs, as well as program income, through activities under these programs, as part of the preparation of the AP.

   b. The City will hold at least one public hearing after publication of the CAPER to obtain citizens' views and comments.

2. PUBLIC COMMENT PERIODS

   a. A thirty (30) day comment period will be held for citizens to make comments on proposed ConPlans, APs, AIs/AFHs, and Substantial Amendments. A fifteen (15) day comment period will be held for the proposed CAPER.

   b. When the City of Plano is responding to an emergency/disaster situation and as allowed by HUD and/or federal legislation, a five (5) day comment period will be acceptable for proposed Substantial Amendments. The five (5) day period can run concurrently for comments on Substantial Amendments and amended CPPs.

   c. No plan or amendment will implemented until the conclusion of each public comment period. All comments or views of citizens received in writing, or orally at public hearings, if any, will be considered by the City before implementing the proposed changes. A summary of citizen comments will be kept on file and with the final corresponding document.

3. GENERAL GUIDELINES

   a. Public hearings will be held at either the Community Relations Commission meetings or the City of Plano City Council meetings. Public hearings will be held at accessible locations as specified in the notice. Accommodations for disabled individuals are available upon request of at least 24 hours prior to the meeting. Also, Spanish-speaking personnel are present at these meetings upon request and, upon request from other non-English speaking residents; efforts will be made to have personnel fluent in the respective language present at these meetings.

b. Virtual public hearings may be held when national/local health authorities recommend social distancing and limiting public gatherings for public health reasons.

c. All public hearing locations will be wheelchair accessible and accommodations for sign interpretive services can be made available if requested 48 hours in advance of meetings. The notices shall be published in English in the Plano Star Courier.

d. Access to Records: Upon request, the City will make available information and records relating to the ConPlan, AP, and AI/AFH during the preceding five years. The City and Neighborhood Services Department website will be updated with basic information and final HUD-approved plans and documents.

e. Technical Assistance: Upon request, the City will provide technical assistance to groups representative of persons of low and moderate income to comment on the AI/AFH, or to develop proposals for funding assistance under any of the programs discussed in the ConPlan.

f. Complaints: Any resident with a complaint regarding the ConPlan, AP, CAPER, AI/AFH, or Substantial Amendment may submit their concern in writing to the City of Plano Neighborhood Services Department c/o Housing and Community Services Manager. The City shall provide a timely, substantive written response to each complaint within 15 working days, where practicable.

4. NOTICE OF PUBLIC HEARINGS AND COMMENT PERIODS

a. In order to provide citizens the opportunity to participate in the development and proposed ConPlan, AP, CAPER, AI/AFH, and Substantial Amendments; the City will publish notices of public hearings, public comment periods, and notices of availability of these draft documents in the Plano Star Courier, a newspaper of general circulation.

b. The notice of the time, place, and purpose of the public hearings and comment periods will be published as a display ad, in a non-legal section of the newspaper.

c. Public hearings will be held only after there has been adequate notice (at least 14 days). Additionally, the City Council agenda items that are the official proposed actions taken by the City Council will be published 72 hours prior to action taken by the City Council and are available on the City's website at: www.plano.gov.

d. When the City of Plano is responding to an emergency/disaster situation and as allowed by HUD and/or federal legislation, a five (5) day notice period will

be acceptable for public hearings and comment periods.

5. COMMENTS RECEIVED DURING THE PUBLIC HEARINGS AND DURING THE COMMENT PERIOD

   a. When the City publishes its notice of the proposed use of the funds and the comment period, the city shall include the address of where to send written comments.

   b. The notice will also include the name, telephone number and e-mail address of a City staff person.

   c. The City shall consider all comments received during public hearings and the comment period. A summary of these comments or views and the determination of the acceptance or non-acceptance and reasons for the non-acceptance will be kept on file with the corresponding final document.

6. ACCESS TO HEARINGS AND MEETINGS

   a. The City shall provide citizens with reasonable and timely access to public hearings.

   b. All public notices for in-person public hearings will include the following language for citizens with disabilities:

      "The City of Plano encourages participation from all citizens. The Plano Municipal Building has accessible restroom facilities, drinking fountains, and power assist doors. The facility is easily accessed from public sidewalks and parking areas. Designated accessible parking is available on the north and south sides of the building. The Senator Florence Shapiro Council Chambers is accessible by elevator to the lower level. If you require additional assistance or reasonable accommodations under the Americans with Disabilities Act for this meeting or facility, including ASL interpreters, you should submit an ADA Reasonable Accommodation Request Form to the ADA Coordinator at least 48 hours in advance. If you need assistance completing the form, please call 972-941-7152. Complete or download the ADA Reasonable Accommodation Request Form at https://www.plano.gov/395/Accessibility-Accommodations."

   c. All public notices for virtual public hearings will include the following language for citizens with disabilities: "Requests for sign interpreters or special services must be received forty-eight (48) hours prior to the meeting time by calling the Neighborhood Services Department at (972) 208-8150."

   d. All public notices will include a HUD-approved Fair Housing logo.

D. ANTI-DISPLACEMENT

Following the approval of the ConPlan and APs, the City of Plano will review all projects recommended for funding to identify those activities that will result in the displacement of residents.

The City's overall goal is to minimize displacement of its residents. However, when displacement is unavoidable, before any formal action is taken by the City to displace an individual, the City will notify, in writing, those residents who will be displaced and outline the types of services available through the City. The City will comply with all requirements of the Uniform Relocation Assistance Act, and will not displace any resident unless suitable, safe, decent and sanitary housing is available. All replacement units will be inspected to ensure suitability. Residents who must relocate will be provided with counseling assistance and referrals to replacement housing. In the event that a resident disagrees with the need for displacement, he or she may make an appeal in writing to the City of Plano's Neighborhood Services Department.

Appendix III

Public Participation Outreach Materials

VISION SESSION

Exploring a hub for nonprofits in Plano.

Plano
City of Excellence





We Need Your Input

What housing improvements and social services do you want to see in your community?

Homelessness Focus Group

Thursday October 3

10:30 AM - 11:30 AM

St. Mark Parish Center
1105 W. 15th Street, Plano, 75075

Join the Conversation!

The cities of Allen, Frisco, McKinney, and Plano are creating their next five year plan of Housing and Community Development Needs. The Plan guides how federal dollars may be spent over the next five years.

These dollars go towards housing and community development needs.
Help shape the goals and strategies that serve you and your neighbors.

FRISCO

CITY OF ALLEN

McKINNEY TEXAS
Unique by nature.

Plano
City of Excellence

We Need Your Input

What housing improvements and social services do you want to see in Plano?



Monday
NOV 11
6 PM

Public Input Meeting 1
Schimelpfenig Library
5024 Custer Road
Plano, 75023

Wednesday
NOV 13
6 PM

Public Input Meeting 2
Neighborhood Services
777 E. 15th Street
Plano, 75074

Thursday
NOV 21
6 PM

Community Relations Commission Meeting
Plano Municipal Center
Building Inspections
Training Room
1520 K Avenue
Plano, 75074

Join the Conversation!

The City of Plano is creating its 2025-2029 Consolidated Plan. The Plan guides how federal dollars may be spent over the next five years. These dollars go toward housing and community development needs. Help shape the goals and strategies that serve you and your neighbors.

Requests for sign interpreters, translators, or special services must be received 48-hours prior to the meeting time by calling Neighborhood Services at 972.208.8150.

Make your voice heard! Complete a survey to provide input by scanning the QR code below or by visiting our website:

plano.gov/HUDplan

For more information:
Aida Floyd
Housing and Community Services Coordinator
afloyd@plano.gov
972.208.8150

Plano
Neighborhood Services

Necesitamos tu opinión

¿Qué mejoras de vivienda y servicios sociales le gustaría ver en Plano?



lunes
NOV 11
6 p.m.

Taller de Opinión Pública 1
Schimelpfenig Library
5024 Custer Road Plano, 75023

miércoles
NOV 13
6 p.m.

Taller de Opinión Pública 1
Neighborhood Services
777 E. 15th Street
Plano, 75074

jueves
NOV 21
6 p.m.

Reunión de la Comisión de Relaciones Comunitarias
Plano Municipal Center
Building Inspections Training Room
1520 K AvenuePlano, 75074

¡Únete a la conversación!

La ciudad de Plano está creando su Plan Consolidado 2025-2029. El Plan guía cómo se pueden gastar los fondos federales durante los próximos cinco años. Estos dólares se destinan a las necesidades de vivienda y desarrollo comunitario. Ayude a dar forma a los objetivos y estrategias que le sirvan a usted y a sus vecinos.

Las solicitudes de intérpretes de señas, traductores o servicios especiales deben recibirse 48 horas antes de la hora de la reunión llamando a Servicios Vecinales al 972.208.8150.

¡Haga oír su voz! Complete una encuesta para brindar su opinión escaneando el código QR a continuación o visitando nuestro sitio web:

plano.gov/HUDplan

Para más información:
Aida Floyd
Coordinadora de Vivienda y Servicios Comunitarios
afloyd@plano.gov
972.208.8150

Plano Neighborhood Services

We Need Your Input
Necesitamos su opinión



Join the Conversation!

The City of Plano is creating its 2025-2029 Consolidated Plan. The Plan guides how federal dollars may be spent over the next five years. These dollars go toward housing and community development needs. Help shape the goals and strategies that serve you and your neighbors.

¡Únase a la conversación!

La ciudad de Plano está creando su Plan Consolidado 2025-2029. El Plan guía cómo se pueden gastar los fondos federales durante los próximos cinco años. Estos dólares se destinan a las necesidades de vivienda y desarrollo comunitario. Ayude a dar forma a los objetivos y estrategias que le sirvan a usted y a sus vecinos.

Plano

Make your voice heard! Complete a survey by February 2, 2025 to provide input by scanning the QR code below or by visiting our website:

¡Haga oír su voz! Complete una encuesta antes del 2 de febrero de 2025 para brindar su opinión escaneando el código QR a continuación o visitando nuestro sitio web:

plano.gov/HUDplan

For more information/Para más información:
Housing and Community Services
hudplan@plano.gov
972.208.8150

Plano
Neighborhood Services

ceiling-mounted camera supports presenter tracking for future production functionality, making the area adaptable for various use cases.

"We are very excited about the opening of Diversified's new global headquarters at Granite Park in Plano," Mayor John Muns said in a press release from Diversified. "This location is in a growing hub of business and technology innovation. Diversified will surely have a tremendous impact on the industry and the City of Excellence. Welcome to Plano!"

this impressive goal, what's next for the Hayleys?

We plan to continue running with our Interval Run Club Dallas family and training individuals to chase their goals, whatever those may be. There are a lot of interesting options like the Abbott World Marathon Majors. We have registered for a couple of out of state races next year to experience with friends. Beyond that, who knows?

CITY OF PLANO
NOTICE OF PUBLIC MEETINGS AND PARTICIPATION
2025-2029 CONSOLIDATED PLAN FOR THE USE OF COMMUNITY DEVELOPMENT BLOCK GRANT and HOME INVESTMENT PARTNERSHIPS GRANT FUNDS

Publication Date: November 3, 2024

The City of Plano will hold public meetings and a public hearing to receive citizen input for housing and community development needs and goals to be included in the 2025-2029 Consolidated Plan for the use of Community Development Block Grant (CDBG) and HOME Investment Partnerships (HOME) funds from the U.S. Department of Housing and Urban Development (HUD). Plano residents may also complete an online survey or submit written comments.

PUBLIC HEARING AND MEETINGS

The following public meetings and public hearing are scheduled:

Date	Time	Location
Monday, November 11, 2024	6:00 pm	Schimelpfenig Library Program Room 5024 Custer Road Plano, TX 75023
Wednesday, November 13, 2024	6:00 pm	Neighborhood Services Building Training Room 777 E. 15th Street Plano, TX 75074
Thursday, November 21, 2024 (Public Hearing – Community Relations Commission Meeting)	6:00 pm	Plano Municipal Center Building Inspections Training Room 1520 K. Avenue Plano, TX 75074

INFORMATION

For more information, visit www.plano.gov/HUDPlan or contact Aida Floyd, Housing and Community Services Coordinator, at 972-208-8150 or afloyd@plano.gov.

PUBLIC COMMENTS

Any interested resident that wants to comment or provide input for the 2025-2029 Consolidated Plan is encouraged to attend any of the public meetings, public hearing, or complete an online survey at www.plano.gov/HUDPlan. Written comments and input may also be submitted to the City of Plano Neighborhood Services Department, C/O Aida Floyd, 777 E. 15th Street, Plano, TX 75074, or by email at afloyd@plano.gov. All comments will be maintained and considered in the preparation of the draft Consolidated Plan.

ACCESSIBILITY STATEMENT

The Plano Municipal building, Plano Public Libraries and Neighborhood Services Building are wheelchair accessible. A sloped curb entry is available at the main entrance of each building with accessible parking spaces nearby. If you require additional assistance or reasonable accommodations under the Americans with Disabilities Act for this meeting or facility, including ASL interpreters, you should submit an ADA Reasonable Accommodation Request Form to the ADA Coordinator at least 48 hours in advance. If you need assistance completing the form, please call 972-941-7152. Complete or download the ADA Reasonable Accommodation Request Form at https://www.plano.gov/395/Accessibility-Accommodations.

EQUAL HOUSING OPPORTUNITY

Plano
City of Excellence

U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

Appendix IV

Survey Results

Plano
City of Excellence

2025-2029 City of Plano Consolidated Plan

Introduction

The City of Plano is in the process of planning how it will spend approximately $10 million in federal funding for housing and community development over the next five years (2025-2029). These funds are intended to serve primarily low to moderate income Plano residents, as well as special populations such as seniors, people with disabilities, people experiencing homelessness, and victims of domestic violence.

We want you to have a voice in how these funds are invested in your community. Your responses are anonymous and will be shared only in summary. This survey is intended for Plano residents, Plano business owners, and non-profit service providers. Estimated completion time is approximately 8 minutes.

Plano
City of Excellence

2025-2029 City of Plano Consolidated Plan

Priority Housing Needs

As you complete this section, consider the housing needs in your community.

1. What are the highest priority housing needs in your community? Rate the level of need, with 4 being the highest priority.

	1 (Low)	2	3	4 (High)
ADA/accessibility improvements	○	○	○	○
Affordable rental housing	○	○	○	○
Energy efficiency improvements	○	○	○	○
Fair housing education	○	○	○	○
Financial assistance for homeownership	○	○	○	○
Lead-based paint testing/abatement	○	○	○	○
Repairing homeowner housing	○	○	○	○

2. Who is most in need of affordable housing in your community?

	1 (Low)	2	3	4 (High)
People with disabilities	○	○	○	○
People experiencing homelessness	○	○	○	○
People with low to moderate incomes	○	○	○	○
Seniors	○	○	○	○

3. Are there other **high priority** housing needs in your community that are not listed above? (optional)

1 _____

2 _____

3 _____

Plano
City of Excellence

2025-2029 City of Plano Consolidated Plan

Priority Public Service Needs

As you complete this section, consider the need for public services in your community.

4. What public services are most needed in your community? Rate the level of need, with 4 being the highest priority.

	1 (Low)	2	3	4 (High)
Abused/neglected children services	○	○	○	○
Child care	○	○	○	○
Services for people with disabilities	○	○	○	○
Health care services/clinics	○	○	○	○
HIV/AIDS services	○	○	○	○
Job training/employment services	○	○	○	○
Homelessness prevention	○	○	○	○
Homeless services	○	○	○	○
Senior services	○	○	○	○
Substance abuse treatment and prevention	○	○	○	○
Transportation	○	○	○	○
Victims of domestic violence services	○	○	○	○
Youth services	○	○	○	○

5. Are there other **high priority** public service needs in your community that are not listed above? (optional)

1 _____

2 _____

3 _____

Plano
City of Excellence

2025-2029 City of Plano Consolidated Plan

Priority Infrastructure Needs

As you complete this section, consider the need for infrastructure improvements in your community.

6. What infrastructure improvements are most needed in your community? Rate the level of need, with 4 being the highest priority.

	1 (Low)	2	3	4 (High)
ADA/accessibility	◯	◯	◯	◯
Drainage	◯	◯	◯	◯
Street/alleys	◯	◯	◯	◯
Street lighting	◯	◯	◯	◯
Sidewalks	◯	◯	◯	◯
Water/sewer	◯	◯	◯	◯

7. Are there other **high priority** infrastructure needs that are not listed above? (optional)

1 _____

2 _____

3 _____

Plano
City of Excellence

2025-2029 City of Plano Consolidated Plan

Priority Public Facility Needs

As you complete this section, consider the need for public facilities in your community.

8. What public facilities are needed in your community? Rate the level of need, with 4 being the highest
priority.

	1 (Low)	2	3	4 (High)
Community centers/recreational facilities	◯	◯	◯	◯
Facilities for people with disabilities	◯	◯	◯	◯
Homeless shelters	◯	◯	◯	◯
Parks/playgrounds	◯	◯	◯	◯
Senior centers	◯	◯	◯	◯
Youth centers (e.g. after school and summer programs)	◯	◯	◯	◯

9. Are there other **high priority** public facility needs in your community that are not listed above? (optional)

1 _____

2 _____

3 _____

Plano
City of Excellence

2025-2029 City of Plano Consolidated Plan

Priority Economic Development Needs

Consider the needs related to businesses and jobs in your community.

10. What are the highest priority economic development needs in your community? Rate the level of need, with 4 being the highest priority.

	1 (low)	2	3	4 (high)
Commercial façade renovations and improvements	◯	◯	◯	◯
Job creation/retention	◯	◯	◯	◯
Job training	◯	◯	◯	◯
Small business loans	◯	◯	◯	◯
Start-up/microenterprise assistance	◯	◯	◯	◯

11. Are there other **high priority** economic development needs in your community that are not listed above? (optional)

1 _____

2 _____

3 _____

Plano
City of Excellence

2025-2029 City of Plano Consolidated Plan

Priority Focus: Community Development Funds

Consider the overall needs in your community.

12. Consider the overall priorities for community development funding in the City of Plano. Rate the level of need, with 4 being the highest priority.

	1 (Low)	2	3	4 (High)
Economic Development (jobs/businesses)	○	○	○	○
Housing	○	○	○	○
Infrastructure improvements	○	○	○	○
Public facilities	○	○	○	○
Public services	○	○	○	○

13. Do you have any other comments regarding the City's priorities for its housing and community development funding? (optional)

You can use this space to list specific projects, programs, needs, or geographical areas that you feel the City should prioritize for funding. You can also tell us about any other community development concerns not found in this survey that would like to see addressed.

Plano
City of Excellence

2025-2029 City of Plano Consolidated Plan

Demographic Information

Answers to these questions are optional. However, your response is strongly encouraged, as it will assist in the analysis of survey results.

14. What is your 5-digit zipcode?

- [ ] 75023
- [ ] 75024
- [ ] 75025
- [ ] 75074
- [ ] 75075
- [ ] 75093
- [ ] 75094
- [ ] Other (please specify)

15. What is your household income? (household = adults + children)

- ◯ Household of 1 - $38,650 or less
- ◯ Household of 1 – Between $38,651 and $61,800
- ◯ Household of 1 – Greater than $61,800
- ◯ Household of 2 - $44,150 or less
- ◯ Household of 2 – Between $44,151 and $70,600
- ◯ Household of 2 – Greater than $70,600
- ◯ Household of 3 - $49,650 or less
- ◯ Household of 3 – Between $49,651 and $79,450
- ◯ Household of 3 – Greater than $79,450
- ◯ Household of 4 - $55,150 or less
- ◯ Household of 4 – Between $55,151 and $88,250
- ◯ Household of 4 – Greater than $88,250
- ◯ Household of 5 - $59,600 or less
- ◯ Household of 5 – Between $59,601 and $95,350
- ◯ Household of 5 – Greater than $95,350
- ◯ Household of 6 - $64,000 or less
- ◯ Household of 6 – Between $64,001 and $102,400
- ◯ Household of 6 – Greater than $102,400
- ◯ Household of 7 - $68,400 or less
- ◯ Household of 7 –Between 68,401 and $109,450
- ◯ Household of 7 – Greater than $109,450
- ◯ Household of 8 - $72,800 or less
- ◯ Household of 8 – Between $72,801 and $116,500
- ◯ Household of 8 – Greater than $116,500

16. What is your race?

- ◯ American Indian or Alaska Native
- ◯ Asian or Asian American
- ◯ Black or African American
- ◯ Hispanic or Latino
- ◯ Middle Eastern or North African
- ◯ Native Hawaiian or other Pacific Islander
- ◯ White or Caucasian
- ◯ Another race

17. What is your ethnicity?

- ◯ Hispanic
- ◯ Not Hispanic

18. What is your age?

- ◯ Under 18
- ◯ 18-24
- ◯ 25-34
- ◯ 35-54
- ◯ 55-61
- ◯ 62+

19. Does anyone in your household have a disability?

- ◯ Yes
- ◯ No

20. What is your housing status?

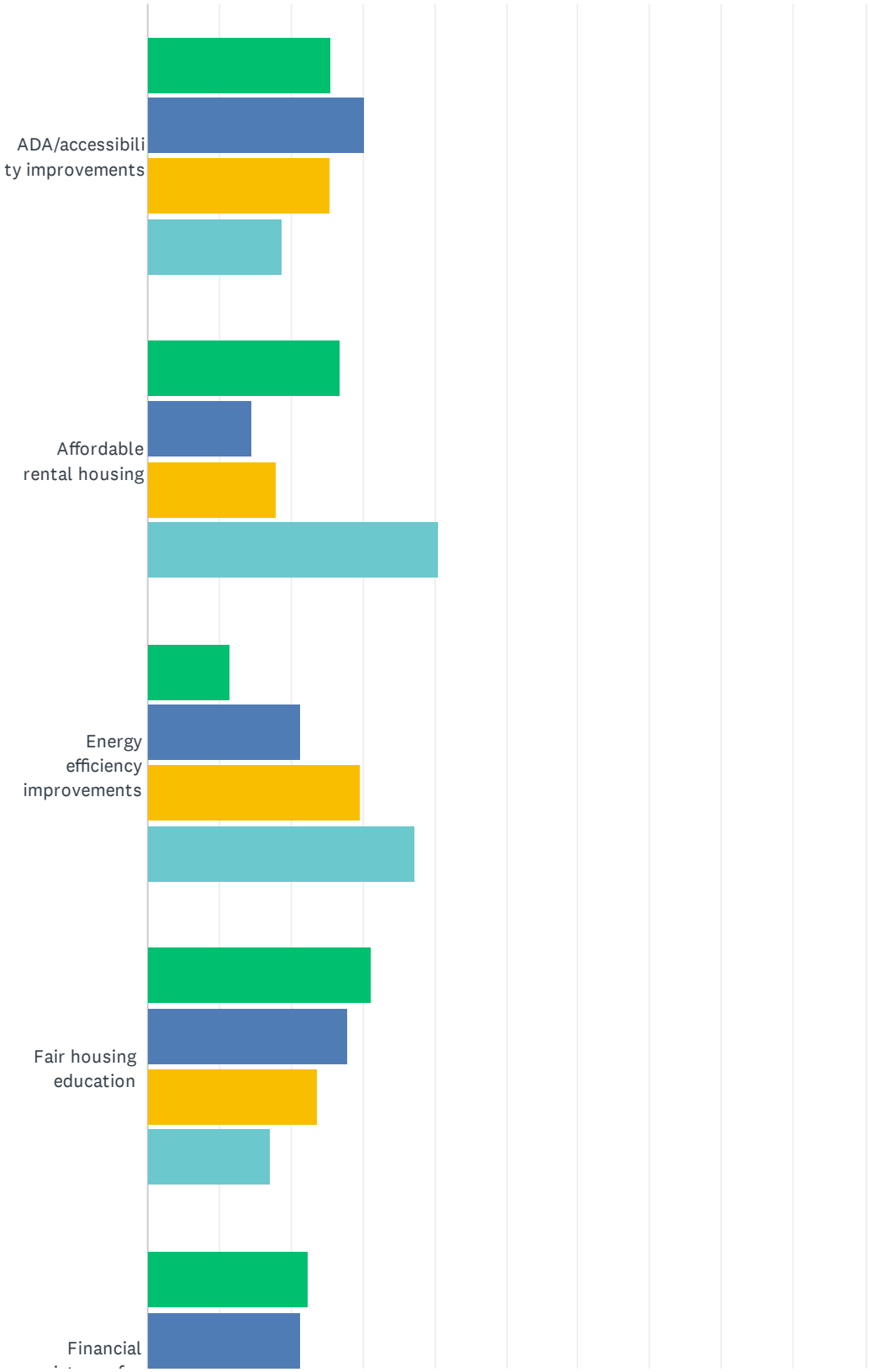
- ◯ Renter
- ◯ Homeowner
- ◯ Staying with friends or family
- ◯ Homeless (living in a shelter, transitional housing, in your car, or outside)

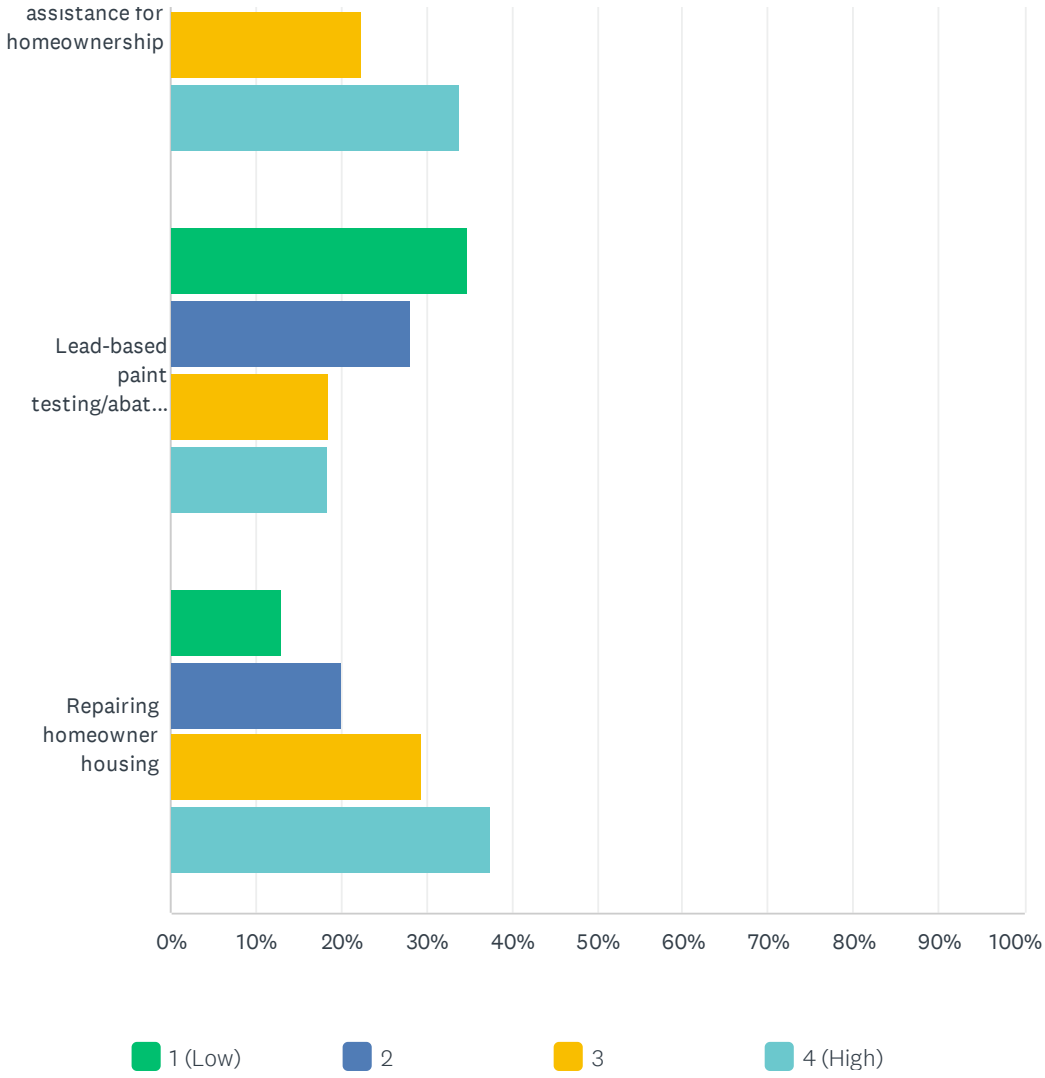
Plano
City of Excellence

2025-2029 City of Plano Consolidated Plan

Q1 What are the highest priority housing needs in your community? Rate the level of need, with 4 being the highest priority.

Answered: 1,153 Skipped: 5

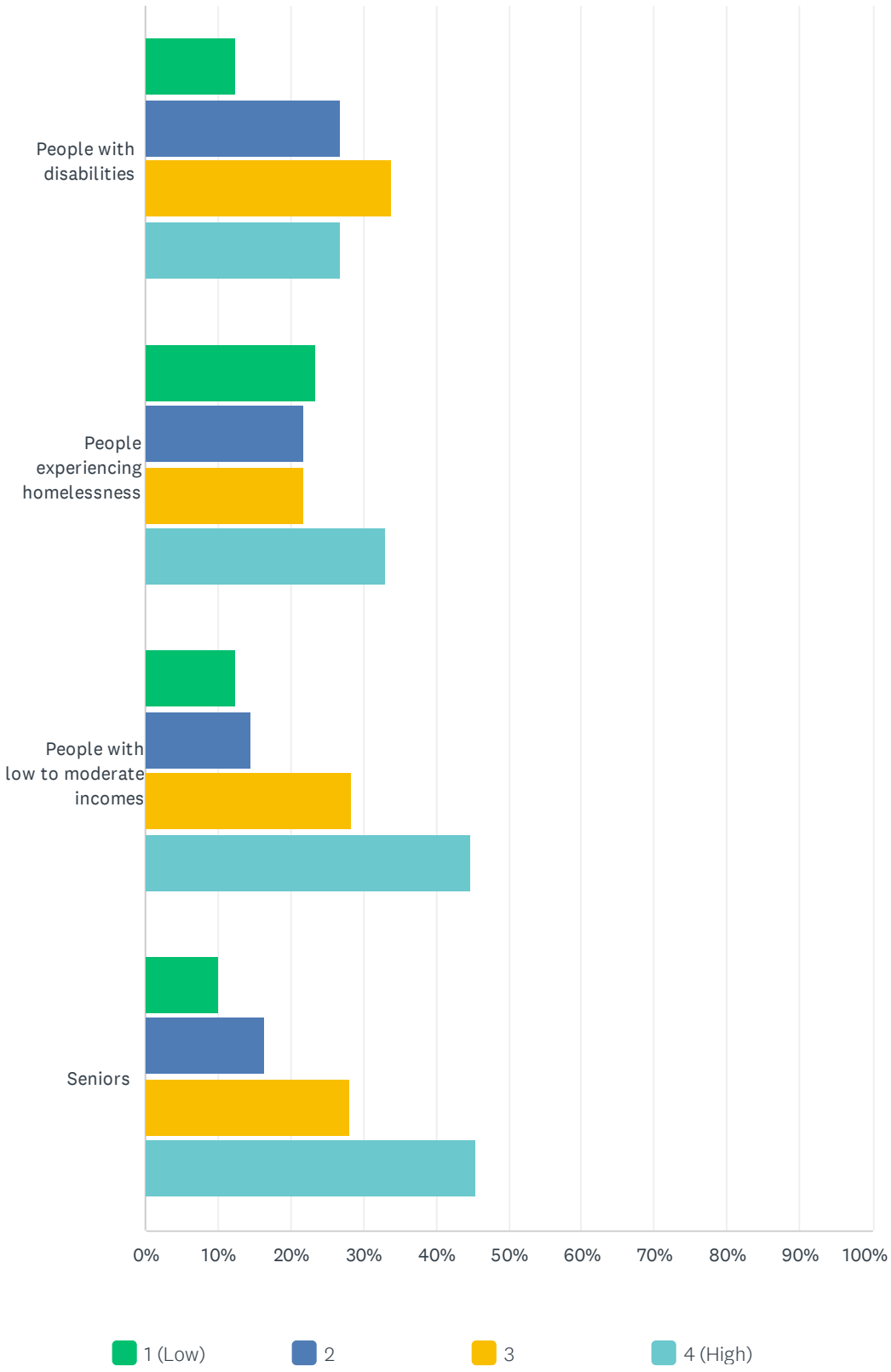




	1 (LOW)	2	3	4 (HIGH)	TOTAL	WEIGHTED AVERAGE
ADA/accessibility improvements	25.54% 284	30.31% 337	25.45% 283	18.71% 208	1,112	2.37
Affordable rental housing	26.80% 301	14.60% 164	17.99% 202	40.61% 456	1,123	2.72
Energy efficiency improvements	11.58% 130	21.37% 240	29.74% 334	37.31% 419	1,123	2.93
Fair housing education	31.21% 343	28.03% 308	23.75% 261	17.02% 187	1,099	2.27
Financial assistance for homeownership	22.48% 250	21.22% 236	22.30% 248	33.99% 378	1,112	2.68
Lead-based paint testing/abatement	34.79% 383	28.16% 310	18.62% 205	18.44% 203	1,101	2.21
Repairing homeowner housing	13.03% 147	19.95% 225	29.52% 333	37.50% 423	1,128	2.91

Q2 Who is most in need of affordable housing in your community?

Answered: 1,143 Skipped: 15



	1 (LOW)	2	3	4 (HIGH)	TOTAL	WEIGHTED AVERAGE
People with disabilities	12.44% 138	26.78% 297	33.99% 377	26.78% 297	1,109	2.75
People experiencing homelessness	23.45% 261	21.83% 243	21.74% 242	32.97% 367	1,113	2.64
People with low to moderate incomes	12.39% 140	14.42% 163	28.32% 320	44.87% 507	1,130	3.06
Seniors	9.95% 112	16.52% 186	28.15% 317	45.38% 511	1,126	3.09

Q3 Are there other high priority housing needs in your community that are not listed above? (optional)

Answered: 332 Skipped: 826

ANSWER CHOICES	RESPONSES	
1	99.40%	330
2	51.81%	172
3	31.02%	103

Q3 Are there other high priority housing needs in your community that are not listed above? (optional)

Answered: 332 Skipped: 826

ANSWER CHOICES	RESPONSES	
1	99.40%	330
2	51.81%	172
3	31.02%	103

#	1	DATE
1	Daily Hot meals	2/3/2025 3:44 PM
2	lacking EV chargers for apartment residents	2/2/2025 7:37 PM
3	Affordable houses, not apartments	2/2/2025 4:04 PM
4	new development for moderate housing prices for single adults	2/1/2025 11:37 AM
5	Speed cushions by parks	2/1/2025 9:10 AM
6	First time / young homeowners	1/31/2025 10:18 PM
7	FEWER Apartments	1/31/2025 9:10 PM
8	affordable rental property	1/31/2025 8:29 AM
9	Cast iron pipe replacement of all these old homes. Such a burden on young homeowners moving to Plano.	1/30/2025 2:44 PM
10	Community entry refresh since there is no HOA.	1/30/2025 2:44 PM
11	More live work play environments.	1/30/2025 2:02 PM
12	Park improvements	1/30/2025 1:51 PM
13	Energy Efficiency	1/30/2025 1:32 PM
14	Too many apartments	1/28/2025 7:18 PM
15	Middle Class people can't afford homes here, unless you already have one	1/28/2025 2:44 PM
16	Families with children (with taxes being so high, we're pricing out families with children, which is leading to our school enrollment dropping)	1/28/2025 12:17 PM
17	affordable rental properties that have good management	1/28/2025 12:02 PM
18	disabled veterans	1/27/2025 4:53 PM
19	Neighborhood street repairs	1/27/2025 12:29 PM
20	Adu program,zoning, publicity and support program	1/26/2025 9:12 PM
21	😀	1/26/2025 4:20 PM
22	Housing for Young families without large savings.	1/26/2025 9:52 AM
23	Homeowner Landscaping Assistance	1/25/2025 5:10 PM
24	Help with repairs needed	1/25/2025 11:49 AM
25	No - this should not be at tax payer expense	1/24/2025 5:00 PM
26	Foundation damage inspection assistance	1/24/2025 3:40 PM

27	Less growth on apartments	1/24/2025 11:06 AM
28	Affordable Rentals for single parents	1/23/2025 11:59 PM
29	Fines for builders building shoddy housing	1/23/2025 5:06 PM
30	Fixing blight around homes- fences, sidewalks, in older (not newer) neighborhoods	1/23/2025 1:45 PM
31	Less dense developments	1/23/2025 12:23 PM
32	Helping with maintenance on existing single family homes (mostly old east Plano/Douglass Community	1/23/2025 11:59 AM
33	More Single family homes and less apartments, way less apartments.	1/23/2025 10:55 AM
34	Single family homes	1/23/2025 10:49 AM
35	Young Families, we need them to keep our public schools strong	1/23/2025 10:23 AM
36	Rent relief	1/22/2025 8:34 PM
37	Access to transportation	1/22/2025 8:34 PM
38	Veterans	1/22/2025 7:53 PM
39	Improve safety - more lighting in neighborhoods	1/22/2025 7:31 PM
40	Single income	1/22/2025 6:35 PM
41	Reduce property taxes so seniors can stay in their houses.	1/22/2025 5:42 PM
42	Rent is out of control and too high.	1/22/2025 5:31 PM
43	WE NEED RENT CONTROL	1/22/2025 3:05 PM
44	seniors needing repairs on their home so they don’t abandon them	1/22/2025 1:44 PM
45	high utilities for low income people to pay	1/21/2025 9:09 AM
46	Transitional housing	1/18/2025 4:18 PM
47	no more high density apartments	1/18/2025 1:33 PM
48	families who need affordable 2-4 bedroom housing	1/18/2025 1:19 PM
49	low to no cost senior housing	1/18/2025 12:04 PM
50	Personally I’m both a senior and disabled. My house is in reverse mortgage. It’s the cost of insurance and taxes	1/18/2025 11:46 AM
51	The enforcement of occupancy of single home housing	1/18/2025 10:54 AM
52	Young school going kids to improve traffic to plano	1/18/2025 8:12 AM
53	Home updates	1/17/2025 8:40 PM
54	Single family homes	1/17/2025 8:00 PM
55	Funding for fixing old homes	1/17/2025 3:26 PM
56	Additional parks and trails connected to dense urban areas	1/17/2025 2:22 PM
57	More density including mixed income housing	1/17/2025 1:17 PM
58	Walkability	1/17/2025 11:36 AM
59	Aging in place programs/assistance	1/17/2025 9:57 AM
60	Fair housing prices	1/17/2025 9:20 AM
61	Young adults first moving out	1/17/2025 8:58 AM
62	Weather proofing from storms	1/17/2025 8:52 AM
63	Property standards in old Fox and Jacob’s homes. Many of the homes in these neighborhoods	1/17/2025 8:40 AM

	are in disrepair. Owners need financial assistance to maintain these cheaply built homes	
64	less apartment density	1/17/2025 8:12 AM
65	Don’t f***ing waste it	1/17/2025 6:46 AM
66	Affordable well maintained or newly quality built homes that offer a pathway to ownership	1/17/2025 6:25 AM
67	Homelessness	1/17/2025 5:17 AM
68	Single parents	1/16/2025 11:56 PM
69	More information and education for funds available to homeowners for their hones	1/16/2025 11:18 PM
70	Veterans	1/16/2025 10:57 PM
71	Kids area	1/16/2025 10:57 PM
72	Young professionals	1/16/2025 9:28 PM
73	Roads	1/16/2025 9:26 PM
74	Golf courses	1/16/2025 9:24 PM
75	Young families	1/16/2025 9:21 PM
76	short term rentals (Airbnb sensible use, no party houses)	1/16/2025 2:09 PM
77	Mandate owners to lower the market rent	1/15/2025 11:26 PM
78	Veterans housing	1/12/2025 9:21 PM
79	Homeless shelters	1/12/2025 11:15 AM
80	Doorways wide enough for walkers, wheelchairs.	1/9/2025 4:20 PM
81	Public transportation	1/9/2025 2:21 PM
82	Safety in general. So many thefts on properties of all kinds	1/8/2025 11:36 AM
83	Improvement aid	1/7/2025 11:36 PM
84	Assistance for homeowners utility bills and home furnishings	1/6/2025 4:30 PM
85	Single family homes	1/5/2025 3:41 PM
86	Get rid of the motels and long stay hotels.	1/4/2025 10:27 PM
87	safer crossings at busy intersections	1/4/2025 8:25 PM
88	Maybe a partnership with Plano for those that have criminal charges or job loses to fill jobs or clear records	1/4/2025 8:02 PM
89	Families, assisting families with kids under 18	1/3/2025 7:45 PM
90	First time homeowner assistance to those working in Plano.	1/2/2025 9:19 PM
91	I have drug charge felony on my background. I cannot rent a decent apartment. Dogs are not allowed either, until you pay a deposit for an animal. I have cash/business/great credit yet a dog has more rights than I do.	1/2/2025 7:04 PM
92	Single parent teachers	1/2/2025 3:44 AM
93	Fence repair/ replacement	1/1/2025 6:29 PM
94	War Veterans	1/1/2025 9:48 AM
95	Better communication strategies for seniors that need public transportation.	1/1/2025 9:26 AM
96	housing for young adults with disabilities	12/30/2024 10:44 AM
97	Public transportation	12/30/2024 1:00 AM
98	Consider capping rent, mine has more than doubled since 2018	12/29/2024 9:08 AM
99	Background Checks	12/28/2024 9:21 PM

100	Young families	12/28/2024 11:34 AM
101	Commercial property standards are too low!!! Retailers do not keep up the grounds (trash in parking lots), no foliage.	12/28/2024 8:33 AM
102	Allow re-zoning and re-development of strip malls into mixed-use developments, including housing	12/28/2024 7:11 AM
103	Young families	12/28/2024 3:18 AM
104	Public transportation	12/28/2024 1:32 AM
105	Affordable housing	12/28/2024 12:26 AM
106	LESS McMANSIONS and more reasonably sized homes that are affordable!	12/27/2024 11:47 PM
107	Public transportation	12/27/2024 11:34 PM
108	Young people	12/27/2024 11:27 PM
109	Public transportation	12/27/2024 11:07 PM
110	Affordable single family housing	12/27/2024 10:38 PM
111	Public transportation	12/27/2024 10:38 PM
112	Public transportation	12/27/2024 10:23 PM
113	Public transportation	12/27/2024 9:56 PM
114	Increasing housing units	12/27/2024 9:55 PM
115	Families with children	12/27/2024 9:47 PM
116	Young Adults	12/27/2024 9:26 PM
117	Affordable homeowners Insurance. We bought in 2021 and weren't expecting premiums to quadruple 3 years later.	12/27/2024 9:01 PM
118	more multifamily housing availability	12/27/2024 8:01 PM
119	Houses with acreage to grow gardens	12/27/2024 6:50 PM
120	More Multifamily Housing availability	12/27/2024 10:32 AM
121	Walkable areas	12/27/2024 8:14 AM
122	More street lights	12/25/2024 7:37 AM
123	Help seniors stay in their homes…tax-free status or grants.	12/23/2024 11:38 PM
124	Single story homes in 55+ communities	12/23/2024 8:03 AM
125	Remodeling grocery stores	12/22/2024 7:43 PM
126	Senior downsizing housing	12/22/2024 6:48 PM
127	Need to prioritize assistance to young families	12/21/2024 9:00 PM
128	NO MORE APARTMENTS	12/21/2024 5:23 PM
129	Single family homes	12/21/2024 4:39 PM
130	affordable retirement homes	12/21/2024 9:43 AM
131	Seniors home repairs & improvements	12/20/2024 9:21 PM
132	Foundation from home veing built on pond from farm.	12/19/2024 7:42 PM
133	Stop building do many apartments	12/18/2024 11:12 PM
134	Safety-	12/15/2024 11:55 PM
135	Ever increasing rodent invasions	12/14/2024 6:53 PM

136	More multi-use zoning	12/14/2024 9:38 AM
137	Affordable housing for single professionals	12/12/2024 3:28 PM
138	Young professionals	12/12/2024 2:54 PM
139	Senior housing	12/9/2024 9:23 PM
140	Rentals	12/9/2024 2:45 PM
141	I'd like to see more repairs and updating to housing in the Douglas community.	12/9/2024 2:17 PM
142	Increase employee's at Plano Animal Control and increase size.	12/8/2024 10:07 PM
143	Maintaining the integrity of established neighborhoods.	12/8/2024 4:55 PM
144	Bathroom hand handrails for bathtub and shower and toilet	12/8/2024 12:04 AM
145	More housing options	12/7/2024 9:32 PM
146	Updating to bring older homes in line with current code	12/7/2024 9:19 PM
147	Immigrants	12/7/2024 6:31 PM
148	Housing for those with mental illness	12/7/2024 4:42 PM
149	Affordable housing that can be owned - not rented	12/7/2024 6:45 AM
150	More single family homes	12/6/2024 7:05 PM
151	Seniors (60+) whose home ownership/ability to maintain/ repairs b/c unexpected surprise burden of soaring taxes/insurance/increased deductible	12/6/2024 6:46 PM
152	Seniors	12/5/2024 9:44 PM
153	Housing for young or new families	12/5/2024 4:59 PM
154	Many exterior items like fences, roof tops, etc were damaged in the severe storm earlier this year but families can't afford to prioritize them	12/5/2024 3:57 PM
155	No more apartments	12/5/2024 3:42 PM
156	College students	12/5/2024 12:39 PM
157	Middle class families like mine can't afford the apartments being built	12/5/2024 11:12 AM
158	Single family homes.	12/5/2024 10:41 AM
159	Single family homes	12/4/2024 10:25 PM
160	Entry level workforce housing	12/4/2024 9:12 PM
161	availability to HOA condominiums to quality for Great Rebate for infrastructure repairs and updates	12/4/2024 8:41 PM
162	Outrageous taxes	12/4/2024 6:43 PM
163	Eliminate racial discrimination.	12/4/2024 6:17 PM
164	We need to have affordable housing for young families	12/4/2024 5:39 PM
165	Housing with transportation within walking distance	12/4/2024 4:19 PM
166	less apartments	12/4/2024 1:55 PM
167	People on single incomes that work minimum wage jobs. Students and seniors on fixed incomes.	12/4/2024 11:36 AM
168	Homes are way too expensive for what you get.	12/4/2024 10:53 AM
169	Providing the same amount of community renovation across ALL parts of the city. Not just West Plano.	12/4/2024 10:49 AM
170	We need pedestrian walkway over intersections in key areas - like park Preston	12/4/2024 8:11 AM

171	Housing near public schools	12/4/2024 8:03 AM
172	Homeless shelter	12/4/2024 7:35 AM
173	Aged out foster kids	12/4/2024 5:50 AM
174	Homeless need to be kicked out and sent back to dallas	12/4/2024 5:32 AM
175	Rent $50.00 a Month Every Month of Every Year for now on.	12/4/2024 2:27 AM
176	Zero tolerance for vagrancy crimes, but provide them shelter	12/3/2024 11:56 PM
177	Options	12/3/2024 10:06 PM
178	Zoning changes for more middle housing or accessory dwelling units	12/3/2024 10:03 PM
179	Veterans	12/3/2024 9:56 PM
180	Seeking assistance to help those with housing needs with job search or other things to move towards not needing assistance.	12/3/2024 9:48 PM
181	Singles that can’t afford to buy on their own	12/3/2024 8:37 PM
182	More affordable taxes for middle class income	12/3/2024 8:33 PM
183	Senior living facilities that accept Medicaid waiver insurance.	12/3/2024 8:03 PM
184	Adults with disabilities that might limit them to working full time but need help.	12/3/2024 7:26 PM
185	Return the money.	12/3/2024 6:11 PM
186	Single parent	12/3/2024 5:51 PM
187	Pvc pipe update assistance	12/3/2024 5:46 PM
188	Middle class housing	12/3/2024 5:06 PM
189	Families	12/3/2024 3:22 PM
190	Feasible Housing Rehabilitation Programs	12/3/2024 2:52 PM
191	Clean green areas	12/3/2024 2:47 PM
192	access to mass transit	12/3/2024 2:17 PM
193	Too many apartments	12/3/2024 1:36 PM
194	No rain water harvesting	12/3/2024 1:14 PM
195	Police officer housing	12/3/2024 11:04 AM
196	No	12/3/2024 10:12 AM
197	Transportation needs (including walkable communities)	12/3/2024 9:30 AM
198	More code enforcement to clean up neighborhoods	12/3/2024 9:12 AM
199	Transitional housing and services like Samaritan’s InnninnMcKinney	12/3/2024 8:33 AM
200	Sidewalks on H street- so many almost get hit by cars	12/3/2024 8:12 AM
201	There needs to be senior housing for higher income seniors that want to downsize from large homes. Empty nesters are staying in their homes because there is no where else to buy something affordable. This essentially blocks younger people with families from moving in and in turn affects PISD student population. We need smaller homes for seniors to downsize into.	12/3/2024 7:50 AM
202	property standards	12/2/2024 6:58 PM
203	Lower cost apartments for single adults	12/2/2024 6:09 PM
204	First time homebuyers	12/2/2024 4:54 PM
205	Young people	12/2/2024 4:10 PM
206	Stop discrimination towards the deaf and hard of hearing and do not trash their phones like has	12/2/2024 3:39 PM

	been done to me.	
207	First time homebuyers who have high interest rates.	12/2/2024 3:35 PM
208	Seniors	12/2/2024 11:44 AM
209	Reduce Crime	12/2/2024 7:46 AM
210	Property standards - esp. rentals that are not maintained	11/30/2024 3:10 PM
211	Infrastructure- walls along roadways, sidewalks and road paving issues	11/30/2024 7:55 AM
212	Teachers need affordable housing so they will remain in our community and not move further and teach in communities with cheaper COL	11/28/2024 10:03 PM
213	Low Income, ready to give away profits to the city, if sold within 30 years	11/25/2024 7:29 AM
214	More duplexes and bungalows. We need intermediate style properties between apts and single family homes	11/23/2024 12:27 PM
215	Livability items for senior households. Grab bars. Smoke detectors. Air filters.	11/22/2024 2:22 PM
216	Maintaining current homes	11/21/2024 7:33 PM
217	Single parents	11/18/2024 1:55 PM
218	young families. most even with moderate incomes can't afford Plano housing	11/18/2024 1:22 PM
219	Tiny houses	11/17/2024 3:10 PM
220	assistance with lead pipe replacement	11/16/2024 11:28 AM
221	Speed bumps in neighborhoods	11/16/2024 10:58 AM
222	Senior living rent is too high	11/16/2024 10:52 AM
223	Affordabe Housing	11/16/2024 10:38 AM
224	Families with school aged children	11/15/2024 5:10 PM
225	Erosion control on city owned grass parkways	11/15/2024 4:40 PM
226	Teaching people how to keep property clean and repaired.	11/15/2024 1:47 PM
227	Pot holes	11/14/2024 8:18 PM
228	Greatly simplyfying the application process for needy people for available government programs	11/14/2024 2:23 PM
229	Housing to support declining school populations	11/14/2024 1:30 PM
230	First time home ownership	11/14/2024 1:10 PM
231	Young adults	11/14/2024 11:40 AM
232	First Time Homebuyers	11/14/2024 10:27 AM
233	Widowed and veterans	11/14/2024 10:06 AM
234	Young couples	11/14/2024 9:01 AM
235	Affordable Homeownership	11/14/2024 8:40 AM
236	Help with tree trimming, it’s so expensive and we have a ton in our neighborhood	11/14/2024 8:09 AM
237	Code enforcement	11/14/2024 7:33 AM
238	Tiny house approval	11/14/2024 6:40 AM
239	Foundation issues	11/14/2024 6:23 AM
240	Single parents	11/14/2024 6:02 AM
241	Plano has more than enough affordable housing.	11/13/2024 10:15 PM
242	sidewalks	11/13/2024 9:46 PM

243	No more new apartment complexes	11/13/2024 9:14 PM
244	HVAC updates and support	11/13/2024 8:58 PM
245	Outside of repairs, renovation support for low/middle income to keep houses at market price	11/13/2024 8:47 PM
246	Foundation issues	11/13/2024 5:54 PM
247	Aging fences on roadways	11/13/2024 5:17 PM
248	Young families	11/13/2024 5:07 PM
249	Utility assistance	11/13/2024 4:51 PM
250	foundation repairs	11/13/2024 4:14 PM
251	Zoning modifications	11/13/2024 3:51 PM
252	Public Soccer fields not pay to get on	11/13/2024 3:25 PM
253	Sidewalks - flat surfaces to avoid injury	11/13/2024 3:08 PM
254	Young families	11/13/2024 7:59 AM
255	Better lighting on streets	11/12/2024 4:55 PM
256	Home Repair Grants for Seniors	11/12/2024 2:25 PM
257	First time home buyers	11/12/2024 2:22 PM
258	Stop with the rental assistance and supportive housing and train people how to take care of themselves. Stop with the handouts.	11/12/2024 9:15 AM
259	Less apartments	11/12/2024 9:05 AM
260	Multi-family homes. Adult children moving back in with their parents because of the economy. This is a becoming more common and there needs to be more financial assistance for this group of people.	11/12/2024 5:29 AM
261	Students	11/11/2024 8:22 PM
262	206 standifer close the a frame opening	11/11/2024 10:23 AM
263	Single parents	11/9/2024 5:30 PM
264	Open Space near neighborhoods	11/9/2024 2:21 PM
265	Address the balance between single family and multi-family housing. A poor job is being done explaining the rationale.	11/9/2024 1:54 PM
266	way too long to receive homeowner emergency assistance	11/5/2024 12:19 PM
267	Reduce property taxes	11/3/2024 10:45 PM
268	Veterans	11/3/2024 6:10 PM
269	Help with outdoor beautification of lawns etc. for people who need help.	11/3/2024 6:23 AM
270	Programs to lower energy & utility costs for EVERYONE	11/2/2024 4:39 PM
271	Rental assistance	11/1/2024 10:21 AM
272	First time home buyer	10/31/2024 1:23 PM
273	Childcare	10/30/2024 6:23 PM
274	Affordable housing for seniors	10/30/2024 5:51 PM
275	Help for seniors to pay utilities/rent/mortgage	10/30/2024 2:55 PM
276	Smaller cheaper home ownership options (rezone depressed retail areas to allow this type of construction).	10/30/2024 2:41 PM
277	Childcare	10/30/2024 12:33 PM

278	City Employee housing financial assistance benefits	10/30/2024 11:54 AM
279	Affordable Senior Living options! (Quality but about $2000/mo)	10/30/2024 11:40 AM
280	Childcare is more expensive that any housing costs	10/30/2024 10:46 AM
281	Lowering property values/property taxes to improve affordability	10/30/2024 9:05 AM
282	Child care	10/30/2024 9:03 AM
283	demo & rebuild infill homes that are past their useful life	10/30/2024 6:56 AM
284	Yes get off the federal tit..	10/29/2024 9:50 PM
285	Assistance for grandparents housing grandkids	10/29/2024 9:17 PM
286	senior assistance	10/29/2024 4:48 PM
287	Reduce nick-picky code enforcement	10/29/2024 3:50 PM
288	Veterans	10/29/2024 3:34 PM
289	Affordable housing and care for long-term memory care	10/29/2024 3:27 PM
290	Rent for seniors solely on SSA shouldn't be based on the average income level of the County!	10/29/2024 3:24 PM
291	people unwilling or unable to keep their houses in decent shape.	10/29/2024 3:23 PM
292	Affordable housing purchase	10/29/2024 3:22 PM
293	The lack of affordable purchase options for younger people and families; not always rentals	10/29/2024 3:12 PM
294	Focus on being a high end community that draws permanent capital. Improve existing housing stock and infrastructure. Avoid high density housing that attracts less enduring population who are more motivated on leaving	10/29/2024 3:05 PM
295	Small multifamily projects that blend into the neightborhood - even if they are apartments	10/29/2024 2:55 PM
296	Reducing the cost of childcare to help increase discretionary income for housing	10/29/2024 2:41 PM
297	Yes, the primary need is young families and lowest need is seniors.	10/29/2024 2:37 PM
298	Finding synergy in multiple populations in need of supportive and affordable housing (such as people with disabilities and seniors in a multi-family environment)	10/29/2024 2:33 PM
299	basic needs for those transitioning from homelessness need to be met (furniture, bedding, kitchen basics, etc)	10/29/2024 2:31 PM
300	Walkable areas	10/29/2024 2:07 PM
301	Outside home repairs assistance -My hoa wants me to repair or get a new fence. I am on a fuxed budget and cannot. IMy house is worth more than the guidelines Plno Cares has even to get their low cost loans which would also be hard for me to pay back unless the payments were very low. I am a Divored Senior and the pandemic took all of my divorce monies to get through many things then. It's all gone and there is still need.	10/24/2024 5:37 PM
302	Parks and recreation opportunities near new housing	10/24/2024 12:11 PM
303	Those who age out of foster care	10/24/2024 11:20 AM
304	Pest control - mosquitoes	10/24/2024 10:39 AM
305	major repairs for smaller home neighborhoods with loans	10/23/2024 6:52 PM
306	Shelter for homeless	10/23/2024 6:47 PM
307	Transitional housing options	10/23/2024 4:29 PM
308	Cast-Iron pipes and Foundations for Seniors	10/23/2024 3:17 PM
309	Singles and families with children that need affordable, safe housing	10/23/2024 3:08 PM
310	Rental assistance. Esp for seniors.	10/22/2024 5:35 PM
311	Funds to give to senior so their houses could get items fixed	10/22/2024 4:22 PM

312	regular maintenance and repair work for seniors because SS is too low	10/22/2024 9:35 AM
313	Survivors of sexual and domestic violence	10/21/2024 11:37 AM
314	Help for seniors to stay in their homes	10/20/2024 2:32 PM
315	Sidewalk and street repair	10/20/2024 9:30 AM
316	Affordable housing for mid class 65t	10/20/2024 8:32 AM
317	food banks	10/19/2024 9:47 PM
318	Assisted living affordable facilities	10/19/2024 8:30 PM
319	Single story homes?	10/19/2024 5:37 PM
320	families who need affordable 2-4 bedroom housing	10/19/2024 2:18 PM
321	Senior housing with transportation	10/19/2024 1:23 PM
322	Youth transitioning from high school	10/19/2024 1:14 PM
323	Access to Transportation	10/19/2024 12:36 PM
324	Yard/Tree maintenance for ADA/Seniors	10/19/2024 11:48 AM
325	Senior home modifications help Plano has lots of seniors now	10/19/2024 10:48 AM
326	more single family housing	10/19/2024 10:45 AM
327	More media on what’s available and where to go to get answers and sign ip	10/19/2024 10:29 AM
328	Neighborhood homes maintenance	10/19/2024 10:15 AM
329	Veteran Housing Education	10/19/2024 9:41 AM
330	Homes are too expensive and residents cannot qualify for programs because their homes are overvalued.	10/18/2024 1:05 PM

#	2	DATE
1	Medical assistant	2/3/2025 3:44 PM
2	FEWER Condos	1/31/2025 9:10 PM
3	Support for aging families transitioning out of their homes to make way for new young families.	1/30/2025 2:44 PM
4	https://youtu.be/K1TFOK4_07s?si=kBS9yBbeaUbJAbEN	1/30/2025 2:02 PM
5	More green spaces	1/30/2025 1:51 PM
6	Stop building only "luxury" apartments instead of reasonably affor	1/28/2025 2:44 PM
7	Sequence of street red lights	1/27/2025 12:29 PM
8	Grey water program	1/26/2025 9:12 PM
9	Gap housing for seniors transitioning from larger homes.	1/26/2025 9:52 AM
10	Lower taxes	1/25/2025 11:49 AM
11	Single parents need help getting affordable housing and childcare	1/23/2025 1:45 PM
12	There’s enough apartments but not affrordable	1/23/2025 11:59 AM
13	Subsidized renters insurance	1/22/2025 8:34 PM
14	Rent relief	1/22/2025 8:34 PM
15	Certification program for apartments over 50 years - requiring structural, electrical and plumbing inspections of	1/22/2025 7:31 PM
16	Unexpected health issues/disabilities	1/22/2025 6:35 PM
17	Avg hourly wage is $15/hr here, no one can qualify for rent in this city on that pay	1/22/2025 3:05 PM

18	trees trimmed for over 65 residents at a reduced cost to them	1/22/2025 1:44 PM
19	transportation for low income people	1/21/2025 9:09 AM
20	young people just starting out	1/18/2025 1:19 PM
21	Higher subsidies for homeowner repairs & efficiencies	1/18/2025 12:04 PM
22	Fox and Jacob's used cast iron pipes in these 50 year old homes. I have 5 broken pipes. I cannot use my washer or bathtub/shower.	1/18/2025 11:46 AM
23	Landscaping updates	1/17/2025 8:40 PM
24	Repairs support for seniors	1/17/2025 8:00 PM
25	Solar programs	1/17/2025 3:26 PM
26	Pocket parks or green spaces in neighborhoods.	1/17/2025 2:22 PM
27	Allow strip centers to be turned into mixed use development allowing for housing on 2nd or 3rd level	1/17/2025 1:17 PM
28	Walkability	1/17/2025 11:36 AM
29	Assistance (tutor programs) to help new and current low to moderate income students with their education. Therefore maintaining high academic standards and the ability to be prepared for college or trade schools.	1/17/2025 9:57 AM
30	Lower property taxes so residents can afford their homes since wages aren't keeping up with inflation	1/17/2025 9:20 AM
31	no illegal immigrant handouts of other people's money	1/17/2025 8:12 AM
32	Workforce housing	1/17/2025 6:25 AM
33	Day resource center	1/17/2025 5:17 AM
34	Single persons	1/16/2025 11:56 PM
35	East plano needs to be modernized as legacy west	1/16/2025 10:57 PM
36	Golf simulators	1/16/2025 9:24 PM
37	apartments in hat accept the vouchers are ripping off the Government by raising the rent higher just because the person has a voucher	1/15/2025 11:26 PM
38	Community showers and laundry	1/12/2025 11:15 AM
39	Cracked, uneven sidewalks that catch people causing tripping. falling.	1/9/2025 4:20 PM
40	Get churches involved	1/9/2025 2:21 PM
41	Prosecuting offenders that steal, vandalize or porch pirating	1/8/2025 11:36 AM
42	Weatherszion of homes	1/7/2025 11:36 PM
43	Assistance for homeowners insurance	1/6/2025 4:30 PM
44	Single family homes	1/5/2025 3:41 PM
45	lighting in parks	1/4/2025 8:25 PM
46	Temp help for spouse in emergency health situations. Financially, yard etc	1/4/2025 8:02 PM
47	Please help the homeless population, they need short-term shelter and food. Especially with the winter being this cold, people will die if they do not have shelter	1/3/2025 7:45 PM
48	Alley ways roadwork / security	1/1/2025 6:29 PM
49	Teachers	1/1/2025 9:48 AM
50	Providing safe housing for the unhoused	12/30/2024 1:00 AM
51	More public transportation options	12/29/2024 9:08 AM

52	Apartment Complex Monitoring	12/28/2024 9:21 PM
53	Single people affordability	12/28/2024 11:34 AM
54	Need to plant more trees along roadways! Plant in any vacant spot. Have public service programs to help.	12/28/2024 8:33 AM
55	First time home buyers	12/28/2024 3:18 AM
56	Mix use communities (logging, commerce, business in walking distance)	12/28/2024 1:32 AM
57	More effort toward enabling long-time Plano renters with good payment history to become homeowners IN Plano	12/27/2024 11:47 PM
58	First time home buyer’s	12/27/2024 11:27 PM
59	Affordable housing	12/27/2024 11:07 PM
60	Affordable first time buyer housing	12/27/2024 10:38 PM
61	Affordable purchased housing not just rental	12/27/2024 9:56 PM
62	Affordable housing	12/27/2024 9:55 PM
63	Affordable homeownership opportunities for families (2-3 bedroom, smaller home)	12/27/2024 9:47 PM
64	Seniors	12/27/2024 9:26 PM
65	Property taxes are too high. Between taxes and insurance it’s more than our mortgage.	12/27/2024 9:01 PM
66	better access to housing close to public transportation	12/27/2024 8:01 PM
67	Increase space between homes	12/27/2024 6:50 PM
68	Better access to public transportation within high density neighborhoods	12/27/2024 10:32 AM
69	Find and deal with violence	12/25/2024 7:37 AM
70	Single story homes in regular communities	12/23/2024 8:03 AM
71	Too many vacant buildings and homes	12/22/2024 7:43 PM
72	repairs for seniors who own their homes	12/21/2024 9:43 AM
73	Repairs to sidewalks	12/20/2024 9:21 PM
74	Cut taxes for seniors so we don't lose our home to taxes	12/19/2024 7:42 PM
75	DART access & crimes	12/15/2024 11:55 PM
76	Road repairs	12/14/2024 6:53 PM
77	more two or three bedroom homes for smaller families/single people	12/12/2024 3:28 PM
78	Black Americans	12/12/2024 2:54 PM
79	Homes for disabled	12/9/2024 9:23 PM
80	Apartments	12/9/2024 2:45 PM
81	Safety and improved street lights. A must.	12/8/2024 10:07 PM
82	Young families	12/7/2024 6:31 PM
83	Affordable starter homes for young families (owned not rented)	12/7/2024 6:45 AM
84	Less apartments	12/6/2024 7:05 PM
85	Residents unable to complete repairs because of 2% deductibles	12/6/2024 6:46 PM
86	Do not stuff up all of Plano.	12/5/2024 10:41 AM
87	Increased number of affordable homes instead of denser population with apartments and townhomes	12/4/2024 8:41 PM
88	Scammer on seniors for home repairs	12/4/2024 6:43 PM

89	Provide housing support for single parent households.	12/4/2024 6:17 PM
90	How can we grow single family smaller homes	12/4/2024 5:39 PM
91	less government subsidized units	12/4/2024 1:55 PM
92	See above - for safety for accessibility to shopping etc.	12/4/2024 8:11 AM
93	Housing near public transportation	12/4/2024 8:03 AM
94	INDOOR HOTTUB&HEATED SWIMMING POOL.	12/4/2024 2:27 AM
95	Easy accessible information	12/3/2024 10:06 PM
96	People who grew up in Plano	12/3/2024 9:56 PM
97	Updates infrastructure to sidewalks/streets in neighborhoods hood like Newcombe Drive	12/3/2024 8:33 PM
98	Lots of adult children living with parents and working but still too expensive for one bedroom apartments, utilities, health insurance, food, etc.	12/3/2024 7:26 PM
99	Tree trimming assistance	12/3/2024 5:46 PM
100	Contributors to society	12/3/2024 3:22 PM
101	Community Development and Infrastructure Improvements	12/3/2024 2:52 PM
102	Restructuring drainages and water management	12/3/2024 2:47 PM
103	Too many developments	12/3/2024 1:36 PM
104	Fire dept housing	12/3/2024 11:04 AM
105	More	12/3/2024 10:12 AM
106	Access to groceries, clothing, etc. without driving	12/3/2024 9:30 AM
107	Hoarder Remediation in neighborhoods	12/3/2024 9:12 AM
108	Animal shelter expansion and change to no kill	12/3/2024 8:33 AM
109	Sidewalks	12/3/2024 8:12 AM
110	Single mothers	12/2/2024 4:10 PM
111	Fire those who mistreat those of special needs.	12/2/2024 3:39 PM
112	First time homebuyers overpaying for property taxes.	12/2/2024 3:35 PM
113	Low income	12/2/2024 11:44 AM
114	Reduce traffic	12/2/2024 7:46 AM
115	Financial support for sewer pipe replacement	11/30/2024 3:10 PM
116	Trees that need pruning and dead tree removal	11/30/2024 7:55 AM
117	city helping the low income, no home owners, at the same time, taking the profits when home is sold within 30 years	11/25/2024 7:29 AM
118	Make it easier to access finding for housing updates. The great rebate program minimum is $20k is way too high.	11/23/2024 12:27 PM
119	Low income housing districts. Perhaps tax abated zones.	11/22/2024 2:22 PM
120	Tax burden is high	11/21/2024 7:33 PM
121	Stop signs in neighborhoods	11/16/2024 10:58 AM
122	Affordable Housing	11/16/2024 10:38 AM
123	First-time home buyers	11/15/2024 5:10 PM
124	Residential sidewalk leveling to improve drainage. my son has to ride his bike in the street after it rains to get to school in several areas of the neighborhood	11/15/2024 4:40 PM

125	Affordable landscaping due to high water costs.	11/15/2024 1:47 PM
126	Getting house up to code	11/14/2024 10:27 AM
127	Lowering Property Taxes	11/14/2024 8:40 AM
128	Tiny house communities	11/14/2024 6:40 AM
129	Old original pipe to sewer	11/14/2024 6:23 AM
130	Solar/green energy assistance	11/13/2024 8:58 PM
131	Sewer issues in older homes	11/13/2024 5:54 PM
132	Yard care for elderly	11/13/2024 5:17 PM
133	pipe repairs	11/13/2024 4:14 PM
134	More medium density, especially at the major intersections	11/13/2024 3:51 PM
135	Traffic enforcement in areas outside of normal school zones	11/13/2024 3:08 PM
136	Young couples starting out	11/13/2024 7:59 AM
137	Parking lot potholes	11/12/2024 4:55 PM
138	People need more options for affordable housing, not handouts. Roommate situations are an option but everyone needs to pay their own way.	11/12/2024 9:15 AM
139	Less apartments	11/12/2024 9:05 AM
140	Helping out individuals who lost everything to to becoming ill during the pandemic and lost everything and they need some financial assistance and understanding to help get back on there feet.	11/12/2024 5:29 AM
141	Low income people	11/11/2024 8:22 PM
142	Replace flooring	11/11/2024 10:23 AM
143	No new apartments	11/9/2024 2:21 PM
144	There are a lot of older homes in Plano. Lobby for insurance companies to provide coverage for failed cast iron sewer pipes. The cost of replacement is astronomical and unaffordable for many.	11/9/2024 1:54 PM
145	cost of living exceeding income, taxes too high	11/5/2024 12:19 PM
146	Stop overbuilding of apartments	11/3/2024 10:45 PM
147	Seniors	11/3/2024 6:10 PM
148	Housing in a safe area	11/1/2024 10:21 AM
149	Way more affordable housing	10/30/2024 2:55 PM
150	Business support	10/30/2024 12:33 PM
151	Eliminate HOA restrictions on solar panels/xeriscaping	10/30/2024 9:05 AM
152	Employment services	10/30/2024 9:03 AM
153	Foster homes assistance for upgrades	10/29/2024 9:17 PM
154	no boarding homes in single family neighborhood	10/29/2024 4:48 PM
155	Affordable care for people with dementia	10/29/2024 3:27 PM
156	hotels as homes	10/29/2024 3:23 PM
157	Homeless emergency shelter within the City of Plano	10/29/2024 2:55 PM
158	Tax incentives should be income based not age based.	10/29/2024 2:37 PM
159	Entertainment near housing	10/29/2024 2:07 PM

160	I am also told I need to re-sod my yard, but it would be at least $2500 and for me it ight as well be $25 million then. We, older seniors, whose income is basically now only Social Security need help keeping our properties HOA compliant.	10/24/2024 5:37 PM
161	Wildlife (bird) friendly lighting in housing developments	10/24/2024 12:11 PM
162	Assisting enrolled college students who are US Citizens	10/24/2024 11:20 AM
163	student only housing for college campuses	10/23/2024 6:52 PM
164	Not enough affordable housing	10/23/2024 3:17 PM
165	Families and singles where there has been domestic violence in a home and the family MUST FLEE because of safety. and support services	10/23/2024 3:08 PM
166	Teaching seniors how to operate their sprinklers so many I've talked to have no idea	10/22/2024 4:22 PM
167	transitional shelters/housing with wrap around services for homeless	10/22/2024 9:35 AM
168	Immigrants and refugees with language barriers	10/21/2024 11:37 AM
169	Programs for long time owners in moderate income bracket	10/20/2024 2:32 PM
170	shelters for battered families	10/19/2024 9:47 PM
171	stop the rush to apartment & condo development	10/19/2024 10:45 AM
172	Neighborhood street improvement	10/19/2024 10:15 AM
#	**3**	**DATE**
1	More affordable starter homes	1/31/2025 9:10 PM
2	Video above is a study on making cities more parking friendly while maintaining walkability	1/30/2025 2:02 PM
3	Community centers	1/30/2025 1:51 PM
4	Apartment fire inspection program with teeth	1/26/2025 9:12 PM
5	Enforcement by police of laws making neighborhoods safe, like noise and traffic laws	1/23/2025 1:45 PM
6	Quality 2000 sq foot 1 story housing	1/22/2025 8:34 PM
7	More neighborhood amenities - parks & rec for lacking neighborhoods	1/22/2025 7:31 PM
8	that's all for now	1/22/2025 1:44 PM
9	medical assistance for low income people	1/21/2025 9:09 AM
10	I have broken windows, issues with my foundation, the land is sinking away from the house. I have no floor. I need new dry walls. I only get $3000 a month	1/18/2025 11:46 AM
11	Park updates	1/17/2025 8:40 PM
12	Tax breaks for home owners	1/17/2025 3:26 PM
13	Better walkability near housing.	1/17/2025 2:22 PM
14	Dense senior housing which will lead to SF homes being freed up	1/17/2025 1:17 PM
15	Walkability	1/17/2025 11:36 AM
16	Effective measures to keep low income housing apartments safe and reduce crime, including organized crime & sex trafficking	1/17/2025 9:57 AM
17	Housing/feeding homeless/low income	1/17/2025 9:20 AM
18	crime enforcement, gang activity	1/17/2025 8:12 AM
19	Childcare central to affordable housing areas.	1/17/2025 6:25 AM
20	Affordable housing	1/17/2025 5:17 AM
21	People with actual income. Make Plano Great Again. There's already a garland and mesquite for them.	1/16/2025 11:56 PM

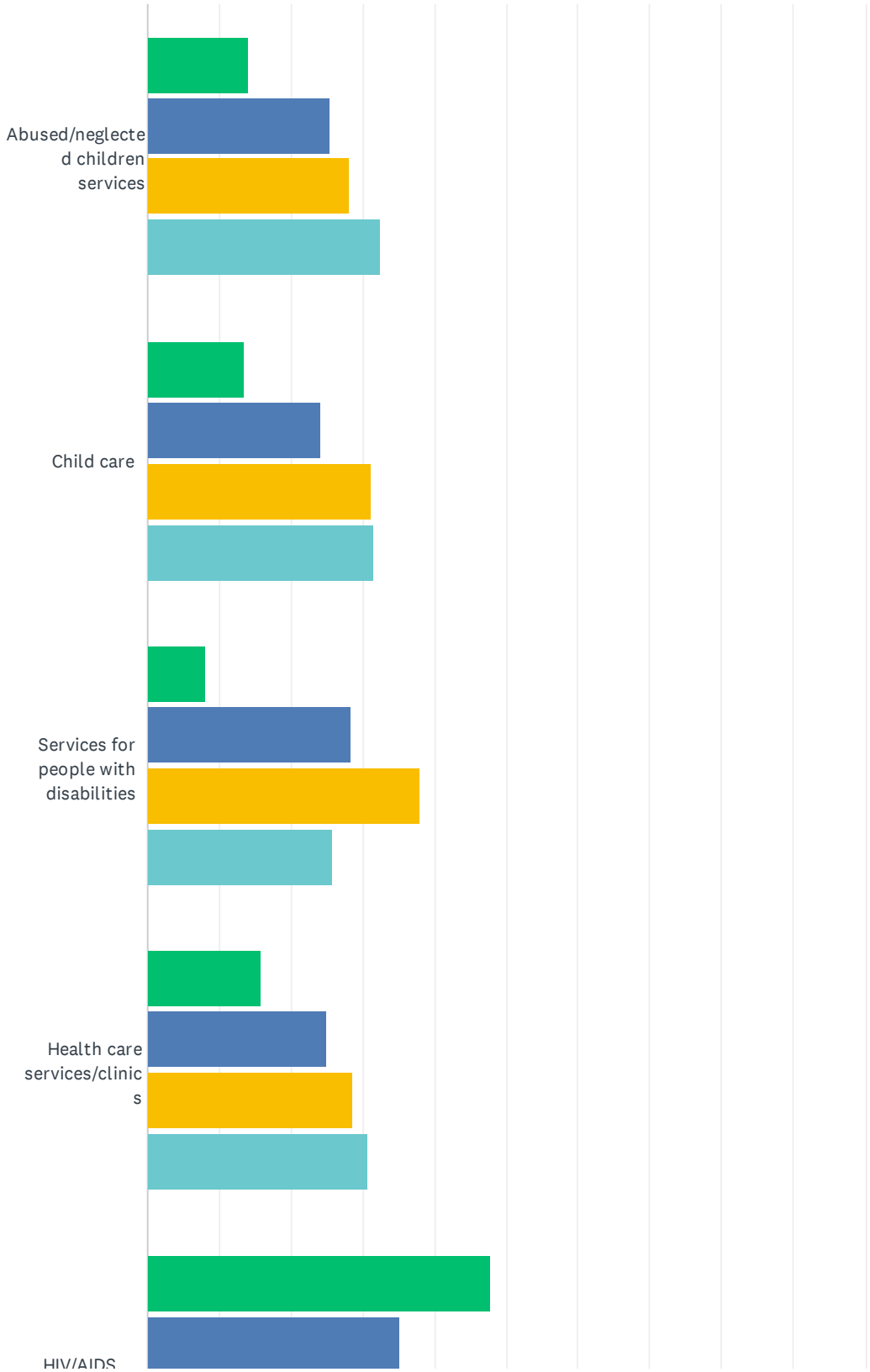
22	It’s hard to find rent help. Or the 30% project section 8 rentals have one year or more wait. Owners are greedy. It should not just be up to the residents to seek rental assistance. A law by executive order for owners to lower the rent. $1000. + is not affordable. Need to go back to 500-700. A month.	1/15/2025 11:26 PM
23	Community soup kitchens	1/12/2025 11:15 AM
24	Public neighborhood safety	1/7/2025 11:36 PM
25	Single family homes	1/5/2025 3:41 PM
26	keep adding parks	1/4/2025 8:25 PM
27	Partner with Plano schools and offer temporary housing to families children selected to attend Plano schools	1/4/2025 8:02 PM
28	Affordable tiny homes/communities for homeless and disabled persons	12/27/2024 11:47 PM
29	Assistance in housing for for migrants	12/27/2024 10:38 PM
30	Public transportation	12/27/2024 9:55 PM
31	Home ownership options for families with single parents	12/27/2024 9:47 PM
32	Single households	12/27/2024 9:26 PM
33	Affordable housing repairs, everything is too ecoensive and most homes in Plano are older and have so many problems.	12/27/2024 9:01 PM
34	more walkable neighborhoods with markets, etc. nearby	12/27/2024 8:01 PM
35	Community gardens	12/27/2024 6:50 PM
36	Traffic abusers	12/25/2024 7:37 AM
37	affordable senior apartments	12/21/2024 9:43 AM
38	Pest control in vulnerable residents homes	12/20/2024 9:21 PM
39	Affordable insurance for seniors, myself many others cannot afford high, taxes & unaffordable ins. I have no insurance & can't Fford my taxes either. It would take my ssi & worse $500 for utilities and didn't use bare minimum	12/19/2024 7:42 PM
40	Financial assistance for rent before homelessness	12/15/2024 11:55 PM
41	Future water availability	12/14/2024 6:53 PM
42	Lower taxes	12/8/2024 10:07 PM
43	Senior living communities	12/7/2024 6:45 AM
44	Less hotels	12/6/2024 7:05 PM
45	Seniors wishing `to downsize unable to transition b/c smaller home cost exceeds cost of staying put	12/6/2024 6:46 PM
46	Focus on the beauty/maintenance/infrastructure of existing neighborhoods.	12/5/2024 10:41 AM
47	Public Awareness campaign about Plano Great Rebate program as well as Neighborhood Services Grants to advance repairs and updates of older homes to keep Plano relevant	12/4/2024 8:41 PM
48	Assistance for elderly homeowners needing repairs as in foundation affordable doors & window replacement.housing repairs	12/4/2024 6:43 PM
49	Provide safety and access improvements for seniors and people with disabilities	12/4/2024 6:17 PM
50	BATHTUBS in Every BATHROOM NO SHOWERS at ALL with Guard Rails.	12/4/2024 2:27 AM
51	Street repairs	12/3/2024 7:37 PM
52	Seniors over 65 might get a break on property taxes but cost of home improvements such as roofs, plumbing, electrical, fences, etc especially on limited income. Been here 30 years, now retired but no money to replace fence, carpet, etc. Improvements would help homeowners and raise the property values.	12/3/2024 7:26 PM

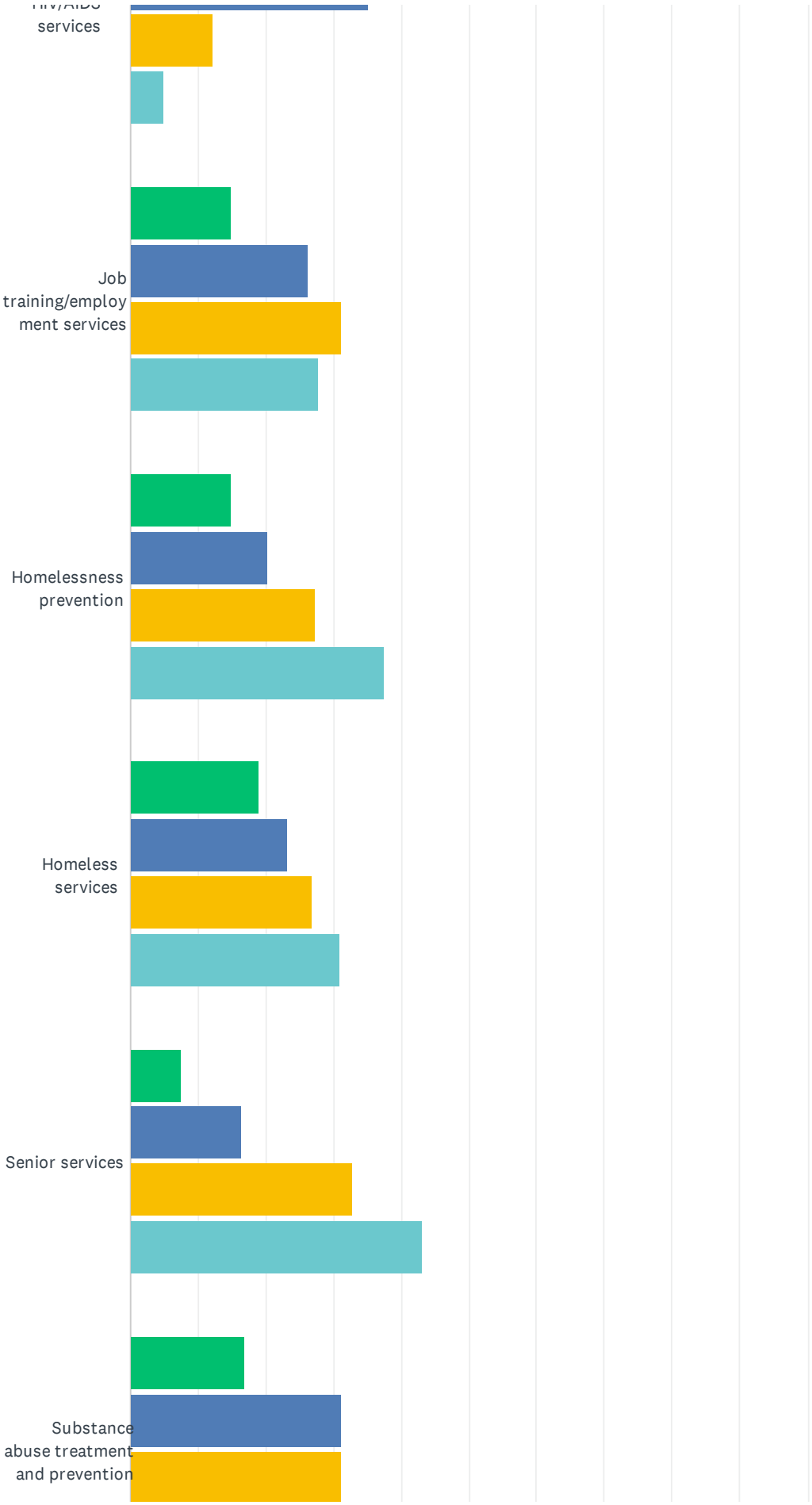
53	Fencing assistance	12/3/2024 5:46 PM
54	Veterans	12/3/2024 3:22 PM
55	Homelessness Prevention and Support Services	12/3/2024 2:52 PM
56	Increased Crime rates over the last year, safety is needed in out own homes	12/3/2024 2:47 PM
57	Plano meant to be suburban with good schools	12/3/2024 1:36 PM
58	SS income tax pause	12/3/2024 11:04 AM
59	Development (apartments)	12/3/2024 10:12 AM
60	Sidewalks	12/3/2024 8:12 AM
61	More of the seniors and those of special needs. Put in another senior center near carpenter rec center.	12/2/2024 3:39 PM
62	Disabilities	12/2/2024 11:44 AM
63	Reduce traffic noise	12/2/2024 7:46 AM
64	Proper care and maintenance of mature trees to prevent their loss	11/30/2024 3:10 PM
65	Major intersection medians need trees and wildflowers planted.	11/30/2024 7:55 AM
66	Less lawn, more gardens. Help encourage or create community front yard gardens.	11/22/2024 2:22 PM
67	Child safety in neighborhoods	11/16/2024 10:58 AM
68	Affordable Housing	11/16/2024 10:38 AM
69	Maintenance of water access coverings and interiors in residential grass parkways. Was a nightmare during the freeze to try and turn off the water	11/15/2024 4:40 PM
70	Help with fencing, both putting in and maintaining.	11/15/2024 1:47 PM
71	Clean Neighborhoods	11/14/2024 8:40 AM
72	Affordable housing	11/14/2024 6:40 AM
73	Original window help needed	11/14/2024 6:23 AM
74	Public transportation to support increased higher population and feed DART stations (Parker Rd, New Silver Line, and NW Plano Park & Ride) efficiently	11/13/2024 3:51 PM
75	Community checks and neighborhood watch assistance	11/13/2024 3:08 PM
76	Abandoned rentals , unkept yards	11/12/2024 4:55 PM
77	Create jobs for homeless people so that they can pay their own way and train them so that they become mentors and helpers to others once they become independent.	11/12/2024 9:15 AM
78	Less strip malls/massage places etc	11/12/2024 9:05 AM
79	Caregivers for family members need more financial assistance because they are sacrificing their careers for family care	11/12/2024 5:29 AM
80	Disable people	11/11/2024 8:22 PM
81	Clean and perform mold mitigation	11/11/2024 10:23 AM
82	Single family homes only	11/9/2024 2:21 PM
83	Increase the Update Rebate appraisal limit to be more in line with the value of Plano homes. The present formula does not work.	11/9/2024 1:54 PM
84	no ability to earn more income per households	11/5/2024 12:19 PM
85	Focus on new, smaller homes for downsizing for seniors already living in Pllano	11/3/2024 10:45 PM
86	Disabled	11/3/2024 6:10 PM

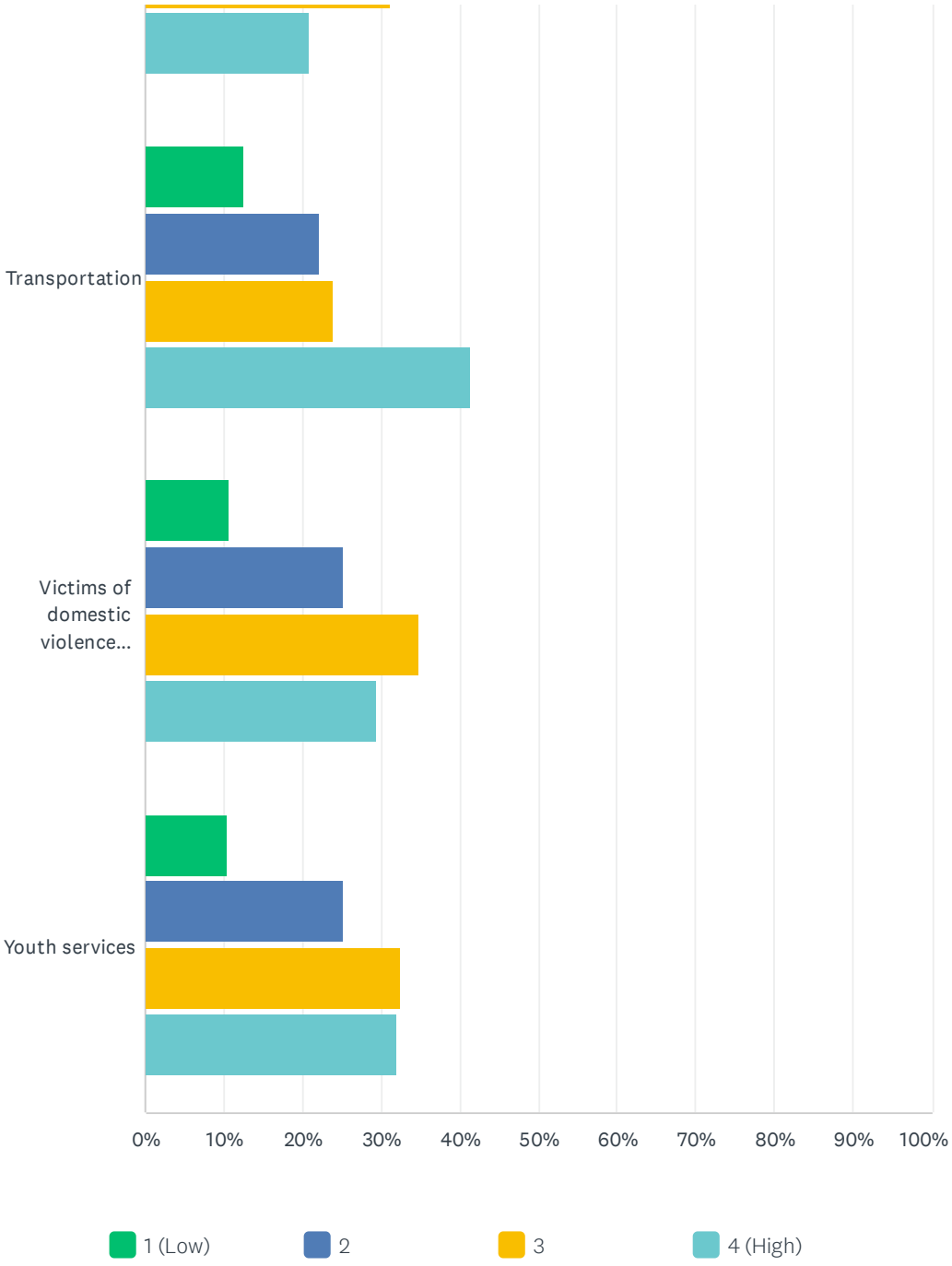
87	Financial Assistance for nonEnglish speaking seniors	11/1/2024 10:21 AM
88	Restricting corporate purchases/ownership of single family housing	10/30/2024 9:05 AM
89	Single parent families	10/29/2024 3:27 PM
90	homes used as rentals for too many people	10/29/2024 3:23 PM
91	Wrap around services for those experiencing housing insecurity	10/29/2024 2:55 PM
92	Affordable spaces for all residents to live and support and work	10/29/2024 2:07 PM
93	I aklso need more inside work done too. Even if I downsized it would not solve my problems. I hgave done the numbers including taxes, capital gains, paying off the mortgage etc. I would be left with not even enough to pay cash for a downsized home moretheless being able to maintain an older home,	10/24/2024 5:37 PM
94	loans/grants for historic preservation/parks	10/23/2024 6:52 PM
95	Rent is too high weatherization	10/23/2024 3:17 PM
96	Shelter for homless families (due to any crisis)	10/23/2024 3:08 PM
97	On a federal level get the poverty rate increased. There are loads of seniors that need food stamps but their income is just one thousand dollars over the requirement level. Just sad.	10/22/2024 4:22 PM
98	husing desgined to age in place	10/22/2024 9:35 AM
99	At risk youth	10/21/2024 11:37 AM
100	Improvements in older areas	10/20/2024 2:32 PM
101	Senior communities needing repairs	10/19/2024 12:28 PM
102	old people want to stay in there homes - help them	10/19/2024 10:45 AM
103	Neighborhood safety	10/19/2024 10:15 AM

Q4 What public services are most needed in your community? Rate the level of need, with 4 being the highest priority.

Answered: 1,100 Skipped: 58




services
Job training/employment services
Homelessness prevention
Homeless services
Senior services
Substance abuse treatment and prevention


Transportation
Victims of domestic violence...
Youth services
0%
10%
20%
30%
40%
50%
60%
70%
80%
90%
100%
1 (Low)
2
3
4 (High)

	1 (LOW)	2	3	4 (HIGH)	TOTAL	WEIGHTED AVERAGE
Abused/neglected children services	14.11% 149	25.38% 268	28.13% 297	32.39% 342	1,056	2.79
Child care	13.33% 141	24.01% 254	31.10% 329	31.57% 334	1,058	2.81
Services for people with disabilities	8.02% 85	28.30% 300	37.92% 402	25.75% 273	1,060	2.81
Health care services/clinics	15.74% 167	24.98% 265	28.65% 304	30.63% 325	1,061	2.74
HIV/AIDS services	47.79% 497	35.19% 366	12.12% 126	4.90% 51	1,040	1.74
Job training/employment services	15.00% 160	26.15% 279	31.21% 333	27.65% 295	1,067	2.72
Homelessness prevention	14.88% 160	20.19% 217	27.35% 294	37.58% 404	1,075	2.88
Homeless services	19.06% 202	23.21% 246	26.89% 285	30.85% 327	1,060	2.70
Senior services	7.50% 80	16.51% 176	32.93% 351	43.06% 459	1,066	3.12
Substance abuse treatment and prevention	16.83% 177	31.08% 327	31.18% 328	20.91% 220	1,052	2.56
Transportation	12.57% 135	22.16% 238	23.84% 256	41.43% 445	1,074	2.94
Victims of domestic violence services	10.76% 114	25.12% 266	34.66% 367	29.46% 312	1,059	2.83
Youth services	10.43% 110	25.21% 266	32.32% 341	32.04% 338	1,055	2.86

Q5 Are there other high priority public service needs in your community that are not listed above? (optional)

Answered: 166 Skipped: 992

ANSWER CHOICES	RESPONSES	
1	99.40%	165
2	43.37%	72
3	25.30%	42

Q5 Are there other high priority public service needs in your community that are not listed above? (optional)

Answered: 166 Skipped: 992

ANSWER CHOICES	RESPONSES	
1	99.40%	165
2	43.37%	72
3	25.30%	42

#	1	DATE
1	Noise level at night	2/5/2025 9:25 AM
2	Support for food insecurity	1/31/2025 9:15 PM
3	No more apartments.	1/30/2025 5:48 PM
4	Better road specifications to prevent repairs	1/28/2025 10:54 AM
5	homeless veterans	1/27/2025 4:54 PM
6	Support the library system so they don't fear cuts by city council	1/26/2025 9:17 PM
7	Affordable Pre-K options for middle class families	1/25/2025 5:15 PM
8	Daycare facilities specifically for those with dementia - moderate to low cost	1/25/2025 3:33 PM
9	Finish the road construction!	1/24/2025 12:32 PM
10	Enforcement of traffic laws- red light running is rampant	1/23/2025 1:46 PM
11	Street and road upkeep/repair	1/23/2025 12:29 PM
12	Ways to grow communities; community gardens	1/23/2025 10:24 AM
13	Veteran services	1/22/2025 8:36 PM
14	Keeping parks clean trash free	1/22/2025 7:59 PM
15	less tolls	1/22/2025 6:40 PM
16	Road repair	1/22/2025 5:45 PM
17	Public transit expansion	1/22/2025 3:06 PM
18	Community Resource Center	1/18/2025 4:21 PM
19	veteran services	1/18/2025 1:21 PM
20	More funding for police surveillance equipment	1/18/2025 11:25 AM
21	Job support for locals	1/18/2025 8:12 AM
22	Easier access to city sport fields	1/17/2025 8:42 PM
23	Animal shelter support	1/17/2025 8:00 PM
24	Expanded public transit, preferably light rail service.	1/17/2025 2:24 PM
25	Transportation is high but dart buses are barely used, a innovation here would be great	1/17/2025 1:18 PM
26	Walkability	1/17/2025 11:37 AM
27	Create programs that effectively help people in need. Please listen to the community and	1/17/2025 10:05 AM

	teachers too create programs that are lacking, and would be utilized in our community	
28	Public transportation	1/17/2025 9:31 AM
29	Mental health programs	1/17/2025 9:00 AM
30	Free sprinkler and drip line checks	1/17/2025 8:53 AM
31	Animal control	1/17/2025 8:44 AM
32	You mental health	1/17/2025 8:35 AM
33	crime from illegal immigrants	1/17/2025 8:13 AM
34	Affordable housing	1/17/2025 8:04 AM
35	Homelessness	1/17/2025 5:19 AM
36	Allowing local churches to serve these high needs as well	1/16/2025 11:20 PM
37	more connected walking/biking trails	1/16/2025 10:59 PM
38	Veterans	1/16/2025 10:57 PM
39	Keep DART as a priority.	1/16/2025 9:50 PM
40	Public schools improvement	1/16/2025 9:29 PM
41	Pet shelters and staff	1/15/2025 11:31 PM
42	empty strip malls	1/13/2025 11:09 AM
43	Buses and transportation	1/12/2025 11:16 AM
44	Jobs for the disabled	1/9/2025 2:24 PM
45	Food assistance	1/6/2025 4:33 PM
46	more visibility if police in parks	1/4/2025 8:26 PM
47	Adult mental health	1/4/2025 8:09 PM
48	Free indoor public areas like libraries	1/3/2025 7:47 PM
49	Help PISD re: PUBLIC EDUCATION FUNDING-Fight Austin Vouchers	1/2/2025 9:23 PM
50	People including myself need “a hand up, Not a handout “	1/2/2025 7:06 PM
51	Homeless services	1/1/2025 8:17 PM
52	I don’t really know-	1/1/2025 6:32 PM
53	Mental health related services	1/1/2025 9:50 AM
54	Homelessness prevention/temporary assistance	12/29/2024 9:10 AM
55	Public transportation	12/28/2024 1:22 AM
56	Home improvement funds for veterans	12/28/2024 1:12 AM
57	LGBTQIA friendly services	12/28/2024 12:27 AM
58	Accessible parks and playgrounds	12/27/2024 11:08 PM
59	Public transportation	12/27/2024 10:57 PM
60	Affordable housing	12/27/2024 9:56 PM
61	Care of public parks in East Plano	12/27/2024 9:49 PM
62	utility bill assistance for moderate/low income households	12/27/2024 8:02 PM
63	Path way to free college	12/27/2024 6:54 PM
64	Utility bill assistance for moderate/low income residents	12/27/2024 10:37 AM

65	Stop with the art landscaping signs and put the dollars are needed. Faster road repairs	12/25/2024 7:43 AM
66	More LIGHTED / Monitored parks for kids to gather at night- basketball courts, etc.	12/23/2024 11:40 PM
67	Traffic help	12/23/2024 8:05 AM
68	Health care for uninsured/underinsured	12/21/2024 5:24 PM
69	senior transportation	12/21/2024 9:45 AM
70	Education for self health care	12/20/2024 8:26 PM
71	Parenting classes	12/16/2024 11:14 AM
72	Education	12/9/2024 2:46 PM
73	Senior services	12/8/2024 10:10 PM
74	Pet homelessness	12/8/2024 2:27 PM
75	Tree trimming	12/8/2024 12:07 AM
76	Food insecurity	12/7/2024 6:33 PM
77	Arrest panhandlers	12/6/2024 7:06 PM
78	Phishing/cyber investigation & remediation	12/6/2024 6:48 PM
79	Senior transportation	12/5/2024 9:45 PM
80	Victims of crimes	12/5/2024 8:06 PM
81	No homeless assistance it’s already getting bad	12/5/2024 3:44 PM
82	Invest in giving people more opportunities to do service for each other. Keeps people busy and helps them be better. The community will benefit.	12/5/2024 10:44 AM
83	Home repairs	12/5/2024 5:30 AM
84	Public transportation, most need ride just to get to pick upt	12/4/2024 6:46 PM
85	Safety including increased camera surveillance.	12/4/2024 6:21 PM
86	Prioritize unemployed job applicant if applying to City/Municipal jobs	12/4/2024 10:55 AM
87	Funding public schools	12/4/2024 8:04 AM
88	Senior Services	12/4/2024 7:31 AM
89	CITY OF PLANO TRANSPORTATION for FREE for People Who are Disabled and Handicapped Ages 50+.	12/4/2024 2:34 AM
90	Yes, Plano east needs to be given similar growth and expansion as the west.	12/3/2024 11:14 PM
91	Updating cross walks with ADA sound alert crosswalks	12/3/2024 8:51 PM
92	Parks for wheelchairs users	12/3/2024 7:41 PM
93	Assisted living adult centers for adults with disabilities. I taught students for years with autism, learning differences, brain injuries, etc who are probably not going to be able to care for themselves after high school and live with parents.	12/3/2024 7:31 PM
94	ESL	12/3/2024 7:02 PM
95	Financial and/or Debt management	12/3/2024 5:54 PM
96	Senior center on west side or central	12/3/2024 5:49 PM
97	Mental health professionals	12/3/2024 4:27 PM
98	Kids	12/3/2024 3:22 PM
99	Enhance Public Transportation Accessibility	12/3/2024 2:58 PM
100	improved mass transit infrastructure (i.e. covered bus stops)	12/3/2024 2:17 PM

101	Specialty medical services for bloodwork only	12/3/2024 10:44 AM
102	School student homelessness	12/3/2024 8:38 AM
103	sidewalks on H street	12/3/2024 8:14 AM
104	free senior or disability transportation (on call or scheduled)	12/2/2024 4:27 PM
105	Mental health services for homeless	12/2/2024 4:11 PM
106	Stop discrimation towards the deaf and hard of hearing folks and fire those who do abuse towards them.	12/2/2024 3:41 PM
107	Mosquito and rat control	11/30/2024 3:15 PM
108	Panhandling registration and vetting for criminal backgrounds	11/30/2024 7:59 AM
109	safty as high priority with max no of camaeras in common areas	11/25/2024 7:30 AM
110	Child care for low income or hourly workers is essential.	11/22/2024 2:24 PM
111	Single parents	11/18/2024 1:57 PM
112	Open spaces/parks	11/17/2024 2:30 PM
113	Transportation for seniors	11/16/2024 10:53 AM
114	Helping new citizens and others to acclimate to community.	11/15/2024 1:50 PM
115	Better road maintenance	11/15/2024 11:24 AM
116	Parks & Rec	11/14/2024 10:31 AM
117	Sidewalk accessibility	11/14/2024 8:42 AM
118	Senior services	11/14/2024 7:34 AM
119	Financial education	11/14/2024 6:43 AM
120	Meals for school should be free	11/14/2024 6:24 AM
121	Smaller patio type housing not just apartments	11/14/2024 4:56 AM
122	Sex and child trafficking prevention	11/13/2024 10:35 PM
123	Illegals	11/13/2024 8:59 PM
124	Transition services for children in foster care	11/13/2024 8:59 PM
125	Access to parks and fields for community sports and involvement	11/13/2024 8:39 PM
126	More community events/concerts	11/13/2024 5:09 PM
127	Mental Health services specifically (not just physical healthcare)	11/13/2024 4:03 PM
128	Seniors need more support for basic living needs	11/12/2024 4:56 PM
129	Clean Air, Clean Water, Ensure safe food and water	11/12/2024 9:23 AM
130	More health care access for uninsured	11/12/2024 9:06 AM
131	Multi family residents	11/12/2024 5:31 AM
132	Good roads	11/11/2024 8:23 PM
133	Local transportation	11/11/2024 10:25 AM
134	single parent households are neglected	11/5/2024 12:21 PM
135	Better plan and coordinate road repairs to less inconvenience Planoites	11/3/2024 10:49 PM
136	Veterans	11/3/2024 6:11 PM
137	Public transportation needs to be completely reworked. The busses run empty or almost empty when I see them. This should be changes to uber type services for those who do ride the busses.	11/3/2024 6:25 AM

138	Increase investment in child protection services	11/2/2024 4:43 PM
139	These questions are a little difficult to answer b/c we already have such amazing svcs in Plano	11/2/2024 10:25 AM
140	Financial training, I.e how to improve credit score	11/1/2024 10:23 AM
141	Childcare	10/31/2024 9:48 PM
142	The need for affordable child care	10/30/2024 6:25 PM
143	Childcare is not good quality and needs more support to improve the quality	10/30/2024 10:47 AM
144	Child care	10/30/2024 9:03 AM
145	Re-Development for old commercial corners/businesses	10/29/2024 7:52 PM
146	Get illegal drugs off the street	10/29/2024 3:53 PM
147	In home child care providers need help that would in turn help our community	10/29/2024 3:45 PM
148	Physically separated bike lanes, not just a stripe of paint	10/29/2024 3:30 PM
149	Gun control	10/29/2024 3:25 PM
150	Rehabilitate East Plano to move towards affluence found in West Plano	10/29/2024 3:07 PM
151	Cultural Onboarding	10/24/2024 6:03 PM
152	employment jobs for seniors who still need to work that pay decently and even computer skills workshops so we can get jobs working from home for those of us who have mobility issues. Also help in securing those jobs.	10/24/2024 5:41 PM
153	Foster care families and children	10/24/2024 11:21 AM
154	Creative Employment Solutions in communities	10/23/2024 3:19 PM
155	Anything regarding seniors and children should be high priority	10/22/2024 4:24 PM
156	mental health services because many homeless show to have a need for this	10/22/2024 9:39 AM
157	More assistance for seniors	10/20/2024 2:33 PM
158	Safe neighborhoods	10/20/2024 8:33 AM
159	Vocational training: HVAC, Automotive, Plumbing. Carpentry,	10/19/2024 10:08 PM
160	education on taxes	10/19/2024 4:39 PM
161	First time home owners assistance	10/19/2024 3:29 PM
162	Senior transportation	10/19/2024 12:35 PM
163	you didn't help seniors make repairs caused by bad codes	10/19/2024 10:55 AM
164	Senior Services	10/19/2024 10:49 AM
165	Home owners rights	10/19/2024 10:20 AM

#	2	DATE
1	A lot of speeding on east 14th St.	2/5/2025 9:25 AM
2	Lighting and lane striping for roads	1/26/2025 9:17 PM
3	Weekly recycling pick up	1/25/2025 5:15 PM
4	Affordable childcare	1/23/2025 1:46 PM
5	Parks and recreation	1/23/2025 12:29 PM
6	Mental illness support / treatment	1/22/2025 8:36 PM
7	affordable everything	1/22/2025 6:40 PM

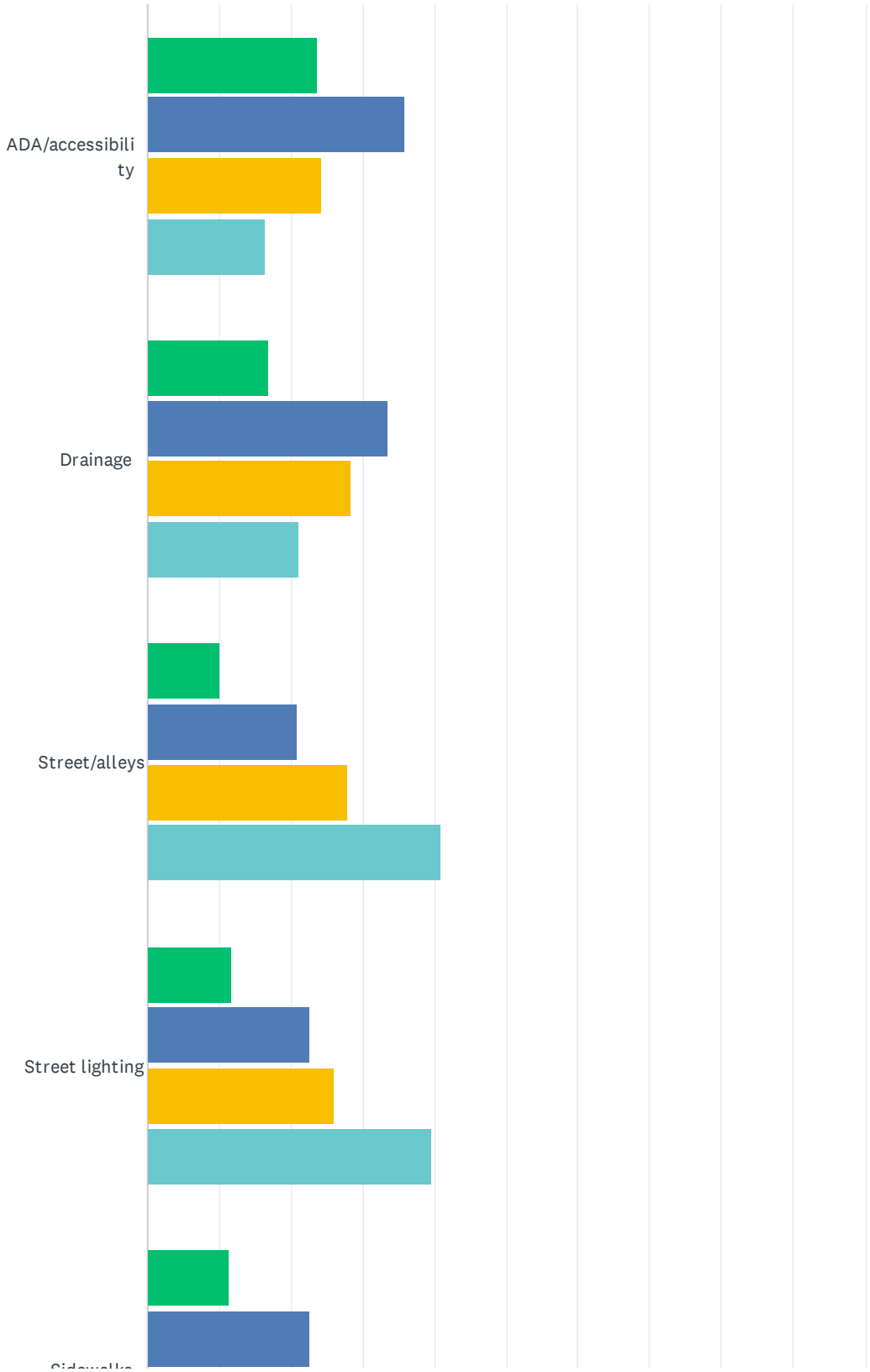
8	Lights at parks	1/17/2025 8:42 PM
9	Library support	1/17/2025 8:00 PM
10	Expanded and more community centers.	1/17/2025 2:24 PM
11	Walkability	1/17/2025 11:37 AM
12	Keeping our citizens safe from bodily harm and property thefts	1/17/2025 10:05 AM
13	Public transportation	1/17/2025 9:31 AM
14	clean up our streets, they are filthy	1/17/2025 8:13 AM
15	Domestic violence	1/17/2025 5:19 AM
16	affordable high speed internet services	1/16/2025 10:59 PM
17	More catch spade and release for cats and dogs	1/15/2025 11:31 PM
18	Enforce ordinances against short term rentals in residential neighborhoods	1/9/2025 2:24 PM
19	Behavioral health assistance	1/6/2025 4:33 PM
20	cameras in public places	1/4/2025 8:26 PM
21	Senior services that don’t involve Medicare and insurance and cost a fortune	1/4/2025 8:09 PM
22	Affordable health care centers	1/3/2025 7:47 PM
23	Affordable housing	12/27/2024 10:57 PM
24	Public transportation	12/27/2024 9:56 PM
25	Walkable neighborhoods (walk to stores, etc)	12/27/2024 9:49 PM
26	Community Sports affordable to all	12/27/2024 6:54 PM
27	Road construction timely completion	12/23/2024 8:05 AM
28	senior health services	12/21/2024 9:45 AM
29	Education for home ownership	12/20/2024 8:26 PM
30	Awareness for Help	12/9/2024 2:46 PM
31	Safety, improved lighting Increase animal control staff and fines for loose dogs.	12/8/2024 10:10 PM
32	Police should be more friendly	12/6/2024 7:06 PM
33	Low cost home repair loans	12/6/2024 6:48 PM
34	People who are not even homeless are now panhandling due to how relaxed the enforcement is	12/5/2024 3:44 PM
35	Homeless using bike storage 24/7 so if bike rider can't store bike	12/4/2024 6:46 PM
36	Streetlight improvements.	12/4/2024 6:21 PM
37	Drastic update to the Plano Job Portal, provide updates to applicants	12/4/2024 10:55 AM
38	Mental Health Support for Homeless	12/4/2024 7:31 AM
39	CHEAPER HOTELS $50.00 a NIGHT Every Day Forever and into the Future to come.	12/4/2024 2:34 AM
40	Trader Joe’s and Whole Foods serve the west but none available in the east.	12/3/2024 11:14 PM
41	Treatment for homelessness has to be more than education. Giving free housing should be a high priority for those who can and want to work and have transportation.	12/3/2024 7:31 PM
42	Affordable healthcare	12/3/2024 7:02 PM
43	Code enforcement	12/3/2024 5:49 PM
44	Kids	12/3/2024 3:22 PM
45	Expand Rail and Subway Networks	12/3/2024 2:58 PM

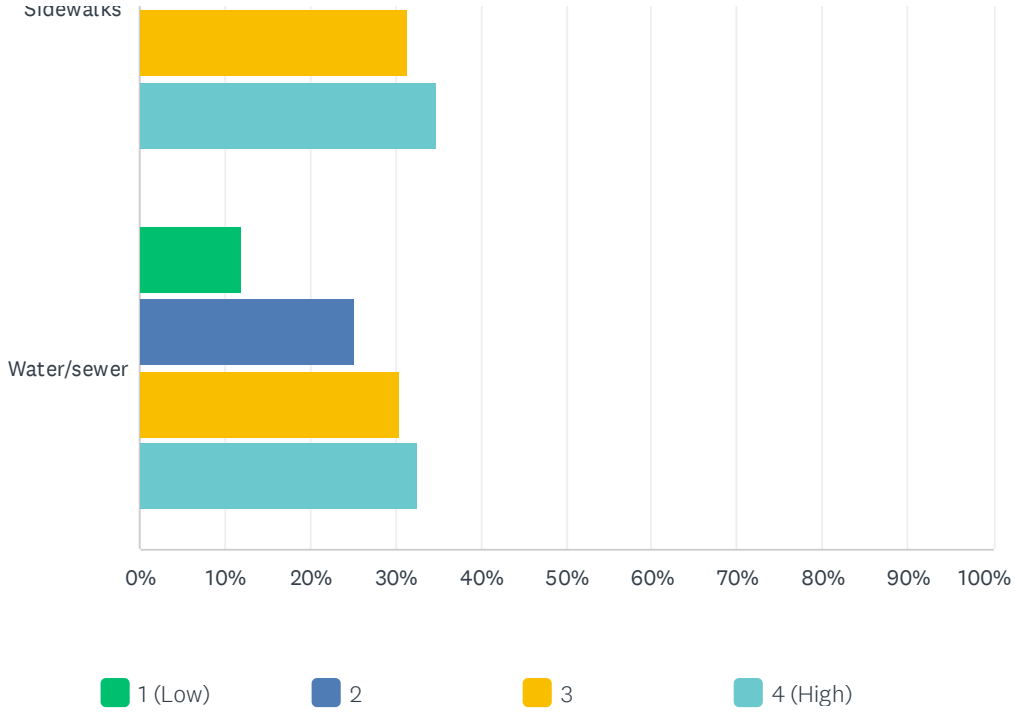
46	single homeowner assistance (repairs, remodeling)	12/2/2024 4:27 PM
47	Fire those police officers who poke fun of the deaf and hard of hearing.	12/2/2024 3:41 PM
48	Passport renewal/ application	11/30/2024 3:15 PM
49	Anti-vagrancy agenda must be adopted and enforced	11/30/2024 7:59 AM
50	Utilities assistance	11/17/2024 2:30 PM
51	Assistance with dealing with financial issues.	11/15/2024 1:50 PM
52	More street lighting	11/15/2024 11:24 AM
53	Nutrition Assistance	11/14/2024 10:31 AM
54	Will/estate planning	11/14/2024 6:43 AM
55	Homeless	11/13/2024 8:59 PM
56	Public Safety & Response to natural disasters.	11/12/2024 9:23 AM
57	Low to no income financial assistance	11/12/2024 5:31 AM
58	Good roads	11/11/2024 8:23 PM
59	single adult black male neglected (discrimination)	11/5/2024 12:21 PM
60	Support LifePath Systems more	11/3/2024 10:49 PM
61	Seniors	11/3/2024 6:11 PM
62	We need better access to child care	10/29/2024 3:45 PM
63	Enhanced Public Transportation	10/24/2024 6:03 PM
64	These community projects planned for residential communities coming on-line expect more to e able to walk their areas rather than use cars - what about we, seniors, with mobility issues who cannot walk far??	10/24/2024 5:41 PM
65	College students who are US Students	10/24/2024 11:21 AM
66	Vocational Training	10/23/2024 3:19 PM
67	subsidized bus passes for extremely low and very low income persons	10/22/2024 9:39 AM
68	Electrical, Masonry, etc	10/19/2024 10:08 PM
69	education on paying for utilities, phone, etc	10/19/2024 4:39 PM
70	Senior apartment rents shouldn't be based on average income of county when all you have is social security	10/19/2024 12:35 PM
71	examples - cast iron sewer pipes, no drains for water heaters	10/19/2024 10:55 AM
72	Reduce public solitation	10/19/2024 10:20 AM
#	**3**	**DATE**
1	Force or partner with oncor to bury all power lines	1/26/2025 9:17 PM
2	Service Rodent infestation in Allies	1/25/2025 5:15 PM
3	Job training	1/23/2025 1:46 PM
4	Homeless programs to house and rehabilitate those with housing insecurities.	1/17/2025 2:24 PM
5	Walkability	1/17/2025 11:37 AM
6	Using tax dollars wisely. Understanding the issues before spending $$$ so that the money is spent wisely and efficiently	1/17/2025 10:05 AM
7	Public transportation	1/17/2025 9:31 AM
8	less emphasis on the mayor's elite west side - Legacy	1/17/2025 8:13 AM

9	Youth homeless prevention	1/17/2025 5:19 AM
10	More pet food at food pantries	1/15/2025 11:31 PM
11	more lighting	1/4/2025 8:26 PM
12	Training for cna’s (need to rotate to prevent burnout and possibly train for admin to prevent burnout). Programs	1/4/2025 8:09 PM
13	Road repair	1/2/2025 6:54 AM
14	Places for community to gather	12/27/2024 9:49 PM
15	Trade: for Immediate jobs	12/27/2024 6:54 PM
16	More internet provider options	12/23/2024 8:05 AM
17	senior mobility services	12/21/2024 9:45 AM
18	Driver education	12/20/2024 8:26 PM
19	Cameras at intersections to reduce red light runners.	12/8/2024 10:10 PM
20	Smile and be nice to everyone	12/6/2024 7:06 PM
21	Effective solicitation/robocall/other sketchy marketing redress/prevention	12/6/2024 6:48 PM
22	Provide more Senior and community classes or events in Spanish	12/4/2024 10:55 AM
23	HOTELS NEED BIG BREAKFASTS, LUNCHES, &DINNERS for FREE.	12/4/2024 2:34 AM
24	As a Plano resident we want our homes in the east hold and grow in demand just like the west side of Plano.	12/3/2024 11:14 PM
25	Kids	12/3/2024 3:22 PM
26	Create More Walkable and Safe Infrastructure	12/3/2024 2:58 PM
27	single resident transportation (for when they can't drive - medical appt, auto repair, etc.)	12/2/2024 4:27 PM
28	Better training in ada and special needs.	12/2/2024 3:41 PM
29	Volunteer opportunities	11/30/2024 3:15 PM
30	Liqueur stores, vape shops, tattoo parlors and title loans should be crowded out of a vibrant growing community- not multiplying	11/30/2024 7:59 AM
31	Keeping areas clean ie. alleyways, roadways.	11/15/2024 1:50 PM
32	Home ownership saving/planning	11/14/2024 6:43 AM
33	Addiction	11/13/2024 8:59 PM
34	Close the borders. Critical Thinking Education.	11/12/2024 9:23 AM
35	Good roads	11/11/2024 8:23 PM
36	ignoring the low income, with wealthy a large majority voice	11/5/2024 12:21 PM
37	Reduce homeowner property taxes or increase homestead exemption	11/3/2024 10:49 PM
38	Disabled	11/3/2024 6:11 PM
39	Job Training	10/23/2024 3:19 PM
40	Law Enforcement, Forensic, Nursing, etc	10/19/2024 10:08 PM
41	bad foundations, bad windows, bad building insulation	10/19/2024 10:55 AM
42	Reduce allowing paper ads to be thrown at random into storm sewers	10/19/2024 10:20 AM

Q6 What infrastructure improvements are most needed in your community? Rate the level of need, with 4 being the highest priority.

Answered: 1,078 Skipped: 80





	1 (LOW)	2	3	4 (HIGH)	TOTAL	WEIGHTED AVERAGE
ADA/accessibility	23.63% 246	35.83% 373	24.21% 252	16.33% 170	1,041	2.33
Drainage	16.92% 178	33.56% 353	28.42% 299	21.10% 222	1,052	2.54
Street/alleys	10.05% 106	20.95% 221	27.96% 295	41.04% 433	1,055	3.00
Street lighting	11.69% 123	22.62% 238	26.05% 274	39.64% 417	1,052	2.94
Sidewalks	11.21% 118	22.60% 238	31.34% 330	34.85% 367	1,053	2.90
Water/sewer	11.89% 124	25.12% 262	30.39% 317	32.60% 340	1,043	2.84

Q7 Are there other high priority infrastructure needs that are not listed above? (optional)

Answered: 189 Skipped: 969

ANSWER CHOICES	RESPONSES	
1	100.00%	189
2	41.80%	79
3	24.34%	46

Q7 Are there other high priority infrastructure needs that are not listed above? (optional)

Answered: 189 Skipped: 969

ANSWER CHOICES	RESPONSES	
1	100.00%	189
2	41.80%	79
3	24.34%	46

#	1	DATE
1	Lines to get better cable	2/5/2025 9:27 AM
2	Reliable electricity grids	2/3/2025 5:15 PM
3	Streets are in bad shape	2/2/2025 4:07 PM
4	Help with elderly major home repairs	1/31/2025 10:22 PM
5	Parks and Recreation facilities, especially in central Plano	1/31/2025 9:19 PM
6	No more apartments	1/30/2025 5:49 PM
7	Neighborhood shops and services areas. In the neighborhoods themselves.	1/30/2025 2:05 PM
8	Speed bumps in neighborhoods - protect children playing and senior citizens walking	1/28/2025 12:26 PM
9	dedicated bike paths that are physically separated from car traffic	1/28/2025 12:06 PM
10	Better roads, to avoid so many repairs	1/28/2025 10:55 AM
11	ample power, water and garbage services	1/27/2025 4:56 PM
12	Street lighting	1/26/2025 9:18 PM
13	DART/public transit (expand/fund)	1/25/2025 12:51 PM
14	Stop light sensors instead of timers	1/24/2025 3:43 PM
15	Finish the road construction!	1/24/2025 12:32 PM
16	Infrastructure on the east side of town is neglect while wealthier areas get new sidewalks when they aren’t even needed	1/23/2025 1:49 PM
17	We have to be ready to rapid, heavy rainfall	1/23/2025 10:25 AM
18	School zone flashing lights	1/23/2025 10:08 AM
19	Cones removed on Hillridge and more parking in apts	1/22/2025 7:09 PM
20	traffic	1/22/2025 6:44 PM
21	Traffic Management System (traffic intersections)	1/18/2025 4:25 PM
22	Repair of neighborhood streets. Example, Country Pl., Drive between Parker and Porto’s O cCll	1/18/2025 2:33 PM
23	homeowners having to replace cast iron pipes	1/18/2025 1:21 PM
24	Littering	1/18/2025 11:51 AM
25	Painting	1/18/2025 8:14 AM
26	Potholes	1/17/2025 8:43 PM

27	Traffic safety	1/17/2025 8:01 PM
28	Water testing	1/17/2025 3:27 PM
29	Improving walkability, bike friendly infrastructure, and expanding public transit.	1/17/2025 2:25 PM
30	Walkability	1/17/2025 11:37 AM
31	Aging communities	1/17/2025 10:06 AM
32	Shaded playgrounds	1/17/2025 8:54 AM
33	focus on one area at a time and finish it	1/17/2025 8:15 AM
34	Sidewalks around major intersections need to be ADA compliant	1/17/2025 6:27 AM
35	Potholes	1/17/2025 12:37 AM
36	Fix the goddamned roads once. Not dozens of times.	1/16/2025 11:58 PM
37	Clean water. Remove fluoride and additives	1/16/2025 11:57 PM
38	Snow prep	1/16/2025 10:58 PM
39	Tree cleaning	1/16/2025 10:38 PM
40	Street lights should only project downward to reduce light pollution and preserve our beautiful night sky!	1/16/2025 10:12 PM
41	Ice efficient roads	1/16/2025 9:31 PM
42	How are our bridges doing?	1/16/2025 9:30 PM
43	More public transportation from east plano to Suburbs of Dallas.	1/15/2025 11:35 PM
44	Flood prevention and draining	1/12/2025 11:17 AM
45	Safety	1/9/2025 2:26 PM
46	Potholes	1/6/2025 6:14 PM
47	Russell Creek drainage system causing severe erosion to properties	1/6/2025 4:38 PM
48	Residential street repair	1/5/2025 3:45 PM
49	Help with large tree removal and sidewalk repair	1/4/2025 8:15 PM
50	Need more ways to cross street safely like pedestrian bridges in high foot traffic areas	1/3/2025 7:48 PM
51	The main streets are a nightmare! And costly. Perpetually under construction	1/2/2025 7:07 PM
52	Bike paths	1/2/2025 6:55 AM
53	Visibility on some turns due to trees in the meadow	1/1/2025 9:52 AM
54	Restrooms at more parks	12/31/2024 10:31 PM
55	Dedicated Bike lanes	12/30/2024 4:53 PM
56	stoplight timing & sensors; stoplights could be more intelligent to reduce delays, enable better flow	12/28/2024 7:25 AM
57	Public transit	12/28/2024 1:23 AM
58	CUSTER potholes!!!!!!	12/27/2024 11:49 PM
59	Affordable housing	12/27/2024 9:57 PM
60	Better planning of street repair to ensure drivers are alerted ahead of construction zones	12/27/2024 9:51 PM
61	public transportation throughout the city	12/27/2024 8:06 PM
62	Bike lanes	12/27/2024 6:56 PM
63	Safety in the alleyways- such as lighting.	12/25/2024 11:56 PM

64	Lighting in parks	12/23/2024 8:08 AM
65	reliable power	12/22/2024 6:50 PM
66	MUCH better planning on road construction, not all e/w roads at same time	12/21/2024 5:24 PM
67	Stream bed erosion	12/21/2024 4:41 PM
68	Turn lane traffic balls that are in actual turn lane instead of straight lane	12/21/2024 2:03 PM
69	cleaning up around parks	12/21/2024 9:47 AM
70	More trees	12/20/2024 8:28 PM
71	Lower water, sewer & trash rates on seniors	12/19/2024 7:48 PM
72	How much is this going to cost in taxes	12/18/2024 11:18 PM
73	Lighting in the parks and walking trails	12/16/2024 6:52 PM
74	Internet access- fiber, mobile/cell	12/16/2024 12:22 AM
75	Bury power lines	12/15/2024 11:09 PM
76	Rat abatement	12/14/2024 6:55 PM
77	More walkability	12/14/2024 9:40 AM
78	I am unsure, so I'm leaving this one blank	12/13/2024 10:04 AM
79	better lighting in parking lots of Plano Rec Centers (specifically Muehlenbeck)	12/12/2024 3:31 PM
80	Nature preservation	12/12/2024 2:55 PM
81	Cleaner water	12/9/2024 2:50 PM
82	Streets.	12/8/2024 10:11 PM
83	Yes, there's a lot of businesses with broken down signs and worn out old run down looking strip, malls, parking lots with big holes in them. Liquor stores vape shops on every corner. Check cashing People walking in the middle of the road to ask for money, I had one guy. Scare me to deathWhen I was walking out of a store asking me for money, walked right up to me, then wouldn't leave me alone	12/8/2024 2:29 PM
84	Restrooms on trails (legacy trail)	12/7/2024 6:47 AM
85	Paint curbs at intersections to assist elderly drivers.	12/6/2024 10:41 PM
86	Chemical free drinking water	12/6/2024 7:07 PM
87	Reliable power	12/6/2024 6:49 PM
88	No more dart busses west of coit road they only have 1-3 riders at a time	12/5/2024 3:44 PM
89	Power grid	12/5/2024 12:41 PM
90	Fix pot holes	12/5/2024 6:47 AM
91	Night sky friendly lighting everywhere; power lines under ground on Custer /Parker	12/4/2024 8:47 PM
92	Maintenance for pot holes, need for speed bumps in neighborhood from racers, short cuts	12/4/2024 6:50 PM
93	Better lighting overall and especially in alleys.	12/4/2024 6:24 PM
94	Keep up with old infrastructure replacement	12/4/2024 5:41 PM
95	Pedestrian walkways over cars - like at park Preston	12/4/2024 8:14 AM
96	GET RID OF HUD INSPECTIONS PERMANENTLY!!!!!	12/4/2024 2:36 AM
97	Incomplete repairs leading to remaining damage and inefficiencies (ie: pothole next to brand new section of concrete in alley (Singletree Trail)	12/4/2024 12:04 AM
98	Putting the PG&E wires underground on the highly commuted area 14th street will reduce risk	12/3/2024 11:16 PM

99	Property standards enforcement	12/3/2024 11:05 PM
100	Property standards enforcement	12/3/2024 10:19 PM
101	Public transportation and/or other low cost transportation services	12/3/2024 10:08 PM
102	Organizing timing of different construction projects to still allow people to travel through the city. Why has almost every east west street in the city been being worked on all at the same time? Finally Parker may be getting near completion, but why start on Park until it's done??? And 15th and plano pkwy and legacy and spring creek. Who manages all this????	12/3/2024 9:51 PM
103	Shaded trails	12/3/2024 9:19 PM
104	Get a program to replace cast iron piping	12/3/2024 8:45 PM
105	Public transport	12/3/2024 7:57 PM
106	Dart buses to pickup off main streets	12/3/2024 7:43 PM
107	Potholes and road repairs need to be fixed and replaced one time not multiple timed a year. Ran over several potholes on Custer Road yesterday when the area was recently repaired. Start withholding contractor invoices for faulty work.	12/3/2024 7:37 PM
108	Roads and flow of traffic	12/3/2024 7:03 PM
109	Cycling Infrastructure	12/3/2024 6:24 PM
110	Intersection lights (ensure they are not 9bstructed by power lines or trees for line of sight)	12/3/2024 5:59 PM
111	Increase Bus Stops, Frequency, and Routes	12/3/2024 3:46 PM
112	Widen sidewalks	12/3/2024 3:23 PM
113	walkable neighborhoods	12/3/2024 2:18 PM
114	Roads	12/3/2024 12:23 PM
115	multi-use paths, not just sidewalks	12/3/2024 9:31 AM
116	Lower utility rates	12/3/2024 8:39 AM
117	Sidewalks	12/3/2024 8:14 AM
118	bike lanes	12/2/2024 7:11 PM
119	Speed up road repairs. Only do necessary repairs.	12/2/2024 7:00 PM
120	Bike Lanes	12/2/2024 4:29 PM
121	TRIMING OF TREES THAT MAKE SUCH A MESS	12/2/2024 3:42 PM
122	Walkable Infrastructure	12/2/2024 3:38 PM
123	Potholes	12/2/2024 3:36 PM
124	Crosswalks near bus shelters	11/30/2024 3:17 PM
125	Add trees and wildflowers to intersections and medians	11/30/2024 8:04 AM
126	high tech infra with cameras and penalties implemented by city for the crimes paying itself for the infra.	11/25/2024 7:33 AM
127	Expand public transportation	11/23/2024 12:31 PM
128	Traffic congestion	11/17/2024 11:14 PM
129	Open spaces / parks	11/17/2024 2:30 PM
130	Old trees ready to fall	11/16/2024 4:25 PM
131	Speed bumps in neighborhood pass thru streets	11/16/2024 11:00 AM
132	Upkeep on properties ie: rental, long-term.	11/15/2024 1:53 PM
133	Streets lifting and cracking	11/14/2024 9:20 PM

134	Water quality	11/14/2024 11:47 AM
135	Potholes	11/14/2024 10:36 AM
136	Retaining walls	11/14/2024 8:36 AM
137	More street lights in park forest neighborhood	11/14/2024 8:10 AM
138	Corner visibility	11/14/2024 7:24 AM
139	Utilities savings strategies	11/14/2024 6:46 AM
140	Our sewer lines under house	11/14/2024 6:25 AM
141	Rat control city wide	11/14/2024 4:56 AM
142	Cellular towers	11/13/2024 9:43 PM
143	Dark Sky Community education and assessment to alleviate light pollution in the city.	11/13/2024 8:32 PM
144	The parks in East Plano always need to be cleaned up and look better	11/13/2024 4:56 PM
145	Increase the walkability of Plano!	11/13/2024 4:16 PM
146	Tree service and maintaining parks as trees growing over my fence and could fall causing damage	11/13/2024 3:14 PM
147	Affordable High Density multifamily housing	11/13/2024 3:14 PM
148	bike lanes	11/13/2024 8:06 AM
149	Water Systems Improvements, Maintain clean drinking water.	11/12/2024 9:32 AM
150	Fix potholes more efficiently	11/12/2024 9:07 AM
151	Older homes needing help with updating insulation, and electrical being outdated and running up their utility bills. Old copper sewer pipes needing replacing and crumbling foundations and uninsulated walls	11/12/2024 5:35 AM
152	Streets paving	11/11/2024 8:24 PM
153	partnerships that expect tax exempt agencies to earn their status by contributing to city infrastructure	11/5/2024 12:24 PM
154	Police patrols for other than traffic enforcement	11/4/2024 8:02 AM
155	Better and more frequent restriping or light reflector installation on Plano roads so easier to drive at night.	11/3/2024 10:55 PM
156	Fix perpetually muddy area on N side of pond behind Davis library	11/2/2024 4:45 PM
157	Park maintenance	10/30/2024 2:44 PM
158	Streets! Streets! Streets! They are HORRIBLE in Plano!!!	10/30/2024 11:42 AM
159	Burying power lines to reduce power outages	10/30/2024 9:08 AM
160	continue asphalt overlays	10/30/2024 6:59 AM
161	More Right turn only lanes (Legacy & Chase Oaks)	10/29/2024 6:28 PM
162	financial assistance with failing cast iron sewer lines under homes	10/29/2024 4:49 PM
163	Traffic signal length	10/29/2024 3:51 PM
164	Physically separated bike lanes, not just a stripe of paint	10/29/2024 3:31 PM
165	Cameras at intersections	10/29/2024 3:27 PM
166	potholes specifically	10/29/2024 3:24 PM
167	Enough of these annual large increases in water bills	10/29/2024 3:08 PM
168	Street lighting should be full cutoff, City of Plano should adopt a dark-sky policy for its properties	10/29/2024 2:57 PM

169	Childcare is vital infrastructure to workforce participation in the local community.	10/29/2024 2:44 PM
170	Retaining Wall maintenance	10/29/2024 2:40 PM
171	Scenic Drive between Mesa Verde and Wildcreek along the green belt, and the associated sidewalk, are starting to sag badly toward the creek.	10/29/2024 2:40 PM
172	Drivable streets that aren't like driving on an obstacle course to save your car's tires & suspension	10/29/2024 2:35 PM
173	Better Street Signage	10/24/2024 6:05 PM
174	Neighborhood should have volunteers within that help their elderly with home improvement projects or yard re-sodding, etc. that seniors cannot afford - even some in West Plano now need too, HIOA's should be required to have groups within like this who help as volunteers - no charge to seniors. .	10/24/2024 5:46 PM
175	Street lighting should be bird friendly and pointed downward where it is actually needed not upward	10/24/2024 12:14 PM
176	to remove above ground gas meters in alleys and yards in homes. They need to be buried. Too many gas leaks in residential neighborhoods	10/24/2024 11:23 AM
177	Cast Iron Pipe removal throughout city	10/23/2024 3:21 PM
178	Lighting in parks and their connectors. It is easy for people to hide and attack others.	10/22/2024 9:43 AM
179	Better management of construction sites (better signs on roads, easier navigation)	10/21/2024 11:39 AM
180	Streets; main thoroughfares and interior subnivium streets	10/19/2024 10:12 PM
181	The roads are in horrible shape but the construction does not seem to be helping much.	10/19/2024 8:19 PM
182	traffic congestion and control	10/19/2024 7:08 PM
183	potholes & cracks on sidewalks and streets	10/19/2024 4:40 PM
184	Invest is concrete that can tolerate heat and cold for streets and sidewalks	10/19/2024 1:45 PM
185	Parking lots	10/19/2024 1:29 PM
186	Too many street/lane closures simultaneously	10/19/2024 12:36 PM
187	Install missing stop signs	10/19/2024 11:52 AM
188	better management of contractors tearing up streets for	10/19/2024 10:55 AM
189	Streets in neighborhoods in disrepair for long time	10/19/2024 10:23 AM
#	**2**	**DATE**
1	High-speed internet access	2/3/2025 5:15 PM
2	Better road vs stroad infrastructure development instead of more lanes.	1/30/2025 2:05 PM
3	reduce speed limit in neighborhoods	1/28/2025 12:26 PM
4	Street lighting that is 'smarter'. it doesn't need to be so bright at all times. have it dim when there's no foot traffic and have motion sensors. intersections should be brightly lit but not every light needs to be so bright	1/28/2025 12:06 PM
5	Striping and road reflectors	1/26/2025 9:18 PM
6	More attention to blight in poorer areas	1/23/2025 1:49 PM
7	public transportation	1/22/2025 6:44 PM
8	New signs	1/18/2025 8:14 AM
9	Efficient construction on roads	1/17/2025 8:43 PM
10	Parks and greenbelts	1/17/2025 8:01 PM
11	Flooding streets	1/17/2025 3:27 PM

12	Additional parks and trails.	1/17/2025 2:25 PM
13	Shaded walking trails	1/17/2025 8:54 AM
14	traffic is horrible because the mayor loves apartments	1/17/2025 8:15 AM
15	Street repairs	1/16/2025 10:38 PM
16	More public transportation in East Plano	1/15/2025 11:35 PM
17	Despite constant repairs, Plano has the worst (roughest riding) streets in Collin County	1/6/2025 4:38 PM
18	Cameras at parks and centers for safety	1/4/2025 8:15 PM
19	bike infrastructure	1/3/2025 7:48 PM
20	Plano must use thicker re bar	1/2/2025 7:07 PM
21	Water fountains along trails that run throughout neighborhoods & open spaces	12/31/2024 10:31 PM
22	Affordable Childcare	12/27/2024 9:57 PM
23	Public transportation	12/27/2024 9:51 PM
24	high density housing	12/27/2024 8:06 PM
25	Play area for children	12/27/2024 6:56 PM
26	Low places in residential roads that collect water. Mosquitoes in the summer, ice in the winter.	12/25/2024 11:56 PM
27	Trash cans needed along walking trails in Jack Carter park	12/23/2024 8:08 AM
28	reliable internet	12/22/2024 6:50 PM
29	cleaning up Plano creeks	12/21/2024 9:47 AM
30	Burying utilities	12/20/2024 8:28 PM
31	Street repairs 10 complaints instead of fixing pot holes wish now even bigger deeper they fill or barely filled a crack that wasn't needed	12/19/2024 7:48 PM
32	Roads/ roadways improvements, highways	12/16/2024 12:22 AM
33	Pot holes	12/14/2024 6:55 PM
34	more sidewalks. there are areas along major streets that do not have paved sidewalks	12/12/2024 3:31 PM
35	Lights.	12/8/2024 10:11 PM
36	Healthy food	12/6/2024 7:07 PM
37	Reliable internet	12/6/2024 6:49 PM
38	Retail centers updated to consistent style across four corners;	12/4/2024 8:47 PM
39	Maintenance on cleaning debris on sewer drain from leaves, trash	12/4/2024 6:50 PM
40	Better lighting in Parks and green belts.	12/4/2024 6:24 PM
41	N/A	12/4/2024 2:36 AM
42	Planting trees	12/3/2024 11:05 PM
43	Shaded Playgrounds	12/3/2024 9:19 PM
44	Plano needs to partner with UNT, UTD, SMU, Collin College, etc for their engineering departments to help design better cost effective ways to repair potholes. Lived here 30 years and same ones keep coming up.	12/3/2024 7:37 PM
45	Public Transit Access	12/3/2024 6:24 PM
46	Signage - ensure visibility, some are onstructed by trees or vines in neighborhoods. Especially if by alleys. Neighbors shrubs hide sometimes.	12/3/2024 5:59 PM
47	Expand Rail and Subway Networks into Suburban Areas	12/3/2024 3:46 PM

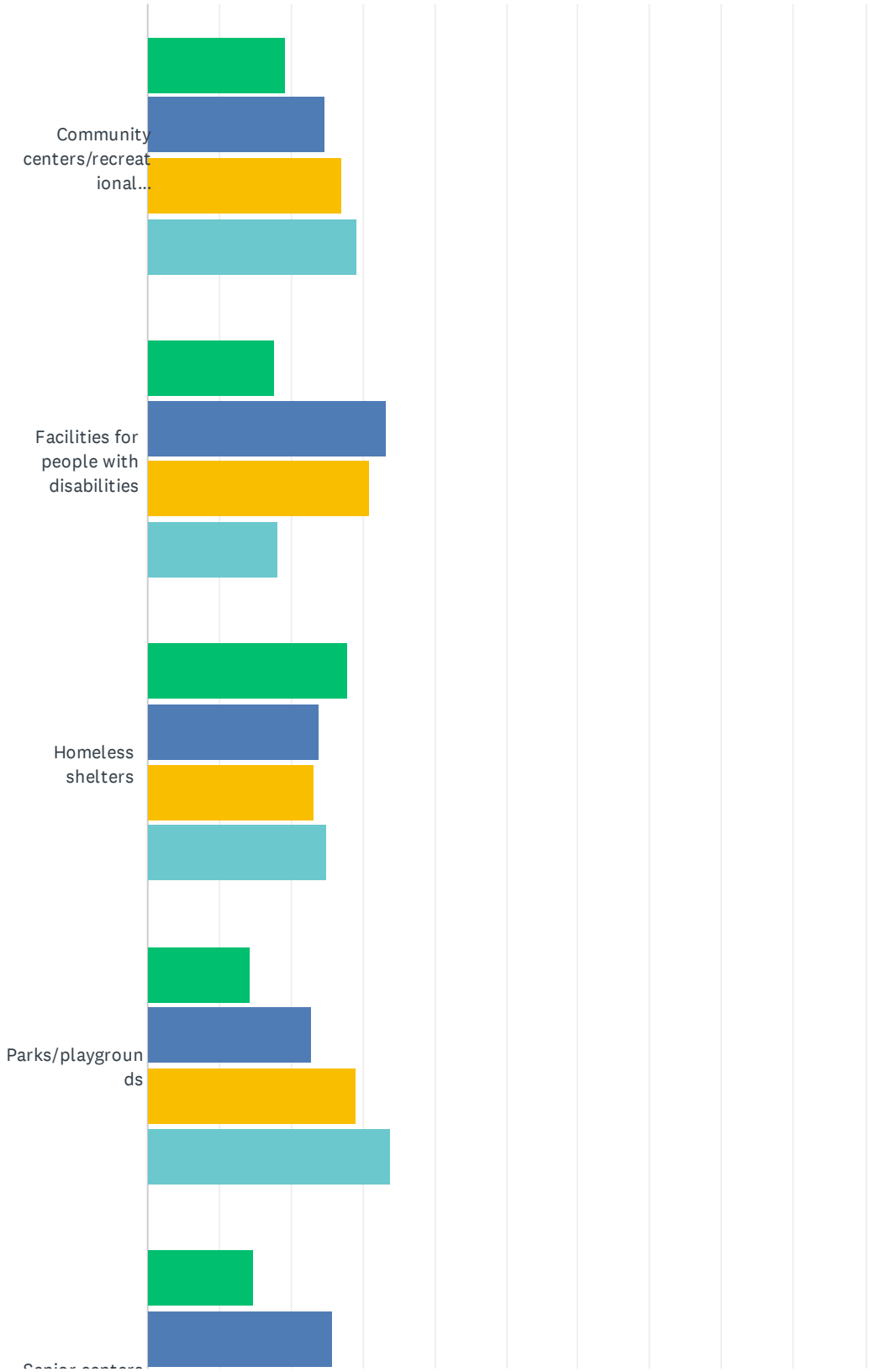
48	Shrink medians	12/3/2024 3:23 PM
49	Roads	12/3/2024 12:23 PM
50	Lower taxes	12/3/2024 8:39 AM
51	BETTER WORKING CREW WHO DO THEIR JOBS	12/2/2024 3:42 PM
52	Last Mile connections to transit hubs	12/2/2024 3:38 PM
53	Speed bumps in neighborhoods off primary streets where there are schools	11/30/2024 3:17 PM
54	Ask the post office to pull their weight and do more than simply adhere to code for landscaping	11/30/2024 8:04 AM
55	Stop signs in neighborhoods	11/16/2024 11:00 AM
56	Banning short-term rentals which are not kept up.	11/15/2024 1:53 PM
57	Right turn lanes	11/14/2024 10:36 AM
58	Old cracking sidewalks	11/14/2024 8:36 AM
59	Parks	11/14/2024 6:46 AM
60	Panther park village at Jupiter and Park has had a broken railing to the wheelchair ramp for three years and I keep complaining it looks trashy there. The parking lot is terrible and there's no lighting contact the owners and they never reply back. I fix Plano and they never reply back. I called Dollar General where the broken railing is at and they never fixed it.	11/13/2024 4:56 PM
61	Traffic lights and potholes for actual repairs not just patch job with truck running over asphalt	11/13/2024 3:14 PM
62	Ensure continuous access to communication avenues.	11/12/2024 9:32 AM
63	Street paving	11/11/2024 8:24 PM
64	Build the overpasses along Plano Parkway and Spring Creek parkway that were previously planned but then reversed. z	11/3/2024 10:55 PM
65	Removing trees that damage sidewalks	10/30/2024 9:08 AM
66	litter /trash in many creeks	10/30/2024 6:59 AM
67	Rehabilitation of old shopping centers	10/29/2024 2:40 PM
68	Several dead trees in the green belt between Custer and Independence could stand to be cleared out.	10/29/2024 2:40 PM
69	Platinum neighborhoods should have volunteer groups within their neighborhood who help senior neighbors in many ways including keeping their homes and yards up to their HOA, POA or Platinum status requirements. These have been our homes and neighborhoods for many, many years, and people compain and want us to move when our financial fortunes change. NOT FAIR!	10/24/2024 5:46 PM
70	Increased short distance free transportation for seniors, disabled, and anyone else	10/24/2024 12:14 PM
71	Lighted Trails	10/23/2024 3:21 PM
72	clean up of local streams running through neighborhoods. Lots of debris accumulates in them.	10/22/2024 9:43 AM
73	Cameras at traffic lights to view accidents, reckless driving	10/21/2024 11:39 AM
74	Neighborhood Lighting	10/19/2024 10:12 PM
75	potholes	10/19/2024 4:40 PM
76	Crime watch/Neighborhood support	10/19/2024 1:45 PM
77	Louder tornado sirens	10/19/2024 11:52 AM
78	months at a time	10/19/2024 10:55 AM
79	Enhance safety on streets	10/19/2024 10:23 AM
#	**3**	**DATE**

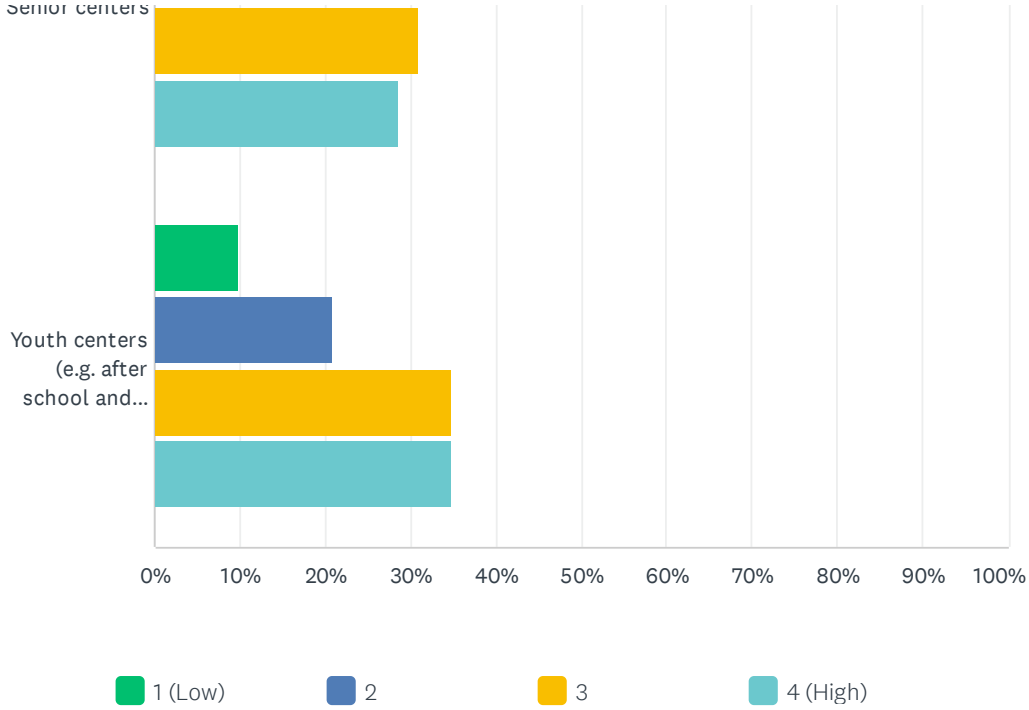
1	Bury the power lines	1/26/2025 9:18 PM
2	More banking and grocery options in East Plano	1/23/2025 1:49 PM
3	Accelerated schedules on roads	1/17/2025 8:43 PM
4	Composting	1/17/2025 8:01 PM
5	Additional green space, urban farming, and wildlife areas.	1/17/2025 2:25 PM
6	developers on west side get mayor's elite treatment $$$$$	1/17/2025 8:15 AM
7	More trains or buses to Frisch, Mckiney	1/15/2025 11:35 PM
8	Safety call stations at parks	1/4/2025 8:15 PM
9	Public transportation	12/27/2024 9:57 PM
10	Community centers (free to public)	12/27/2024 9:51 PM
11	amenities for young families	12/27/2024 8:06 PM
12	Safer walking routes	12/27/2024 6:56 PM
13	There is a need for more curb cuts in the middle of residential blocks and in shopping centers' sidewalks.	12/25/2024 11:56 PM
14	Street repair items cleaned up from piles on medians	12/23/2024 8:08 AM
15	faster cleaning up after severe weather	12/21/2024 9:47 AM
16	Broken damaged street lights, m8nes got cuss words cut into the next 3 streets have broken damaged open exposed wires. Speeders are biggest issue, a small street has 1200 cars a day cutting through doing 50 or more in 30!	12/19/2024 7:48 PM
17	Electricity/ utilities availability	12/16/2024 12:22 AM
18	Road repairs	12/14/2024 6:55 PM
19	more bike lanes	12/12/2024 3:31 PM
20	Storms including rain and freezing temperatures are an issue.	12/8/2024 10:11 PM
21	No vape or liquor stores	12/6/2024 7:07 PM
22	Turn lanes into shopping centers separate from street lane;update city walls, bricks to be consistent as much as possible like Mckinney Stonebridge	12/4/2024 8:47 PM
23	Signals that don't hold 5 to 8 mins, making 5 minute commute into 25 or more minutes	12/4/2024 6:50 PM
24	N/A	12/4/2024 2:36 AM
25	Parks	12/3/2024 11:05 PM
26	Replace sound barrier walls. On independence they only replaced part between parher and springcreek on east side of road.. Not it looks bad.	12/3/2024 5:59 PM
27	Improve Sidewalks, Lighting, and Crossing Infrastructure	12/3/2024 3:46 PM
28	Kick out dart homeless	12/3/2024 3:23 PM
29	Roads	12/3/2024 12:23 PM
30	FIRE THOSE IN MAYOR OFFICE WHO DISCRIMINATE TOWARDS SPECIAL NEEDS LIKE CITY STAFF	12/2/2024 3:42 PM
31	Trains	12/2/2024 3:38 PM
32	Maintains the landscaping installed a few yrs ago on Preston Rd medians between GB and Parker	11/30/2024 8:04 AM
33	Keeping kids safe	11/16/2024 11:00 AM
34	Monitoring yards, some fenced, filled with debris resulting in rats throughout neighborhood	11/15/2024 1:53 PM

35	traffic light timing	11/14/2024 10:36 AM
36	Recycling/upcycling	11/14/2024 6:46 AM
37	Find a successful way to inform the public of anything. How do you get people's attention? What % of the citizens of Plano know what you're doing? Make a way to be more informative. Knowledge is power. The more knowledge we have as citizens, the better decisions we can make for ourselves and our families and the community as a whole will benefit from people making wise decisions.	11/12/2024 9:32 AM
38	Street paving	11/11/2024 8:24 PM
39	Add more right hand turn lanes throughout Plano	11/3/2024 10:55 PM
40	Overgrown vines in the greenbelt between Custer and Independence are starting to choke out the trees they're growing on and need to be removed.	10/29/2024 2:40 PM
41	Mosquito Treatment	10/23/2024 3:21 PM
42	More and better accessible parking in public areas	10/21/2024 11:39 AM
43	Better traffic light coordination	10/19/2024 10:12 PM
44	Real time crime center/cameras for police	10/19/2024 11:52 AM
45	more single family homes and less apartments & condos	10/19/2024 10:55 AM
46	Traffic law enforcement with more activity by police	10/19/2024 10:23 AM

Q8 What public facilities are needed in your community? Rate the level of need, with 4 being the highestpriority.

Answered: 1,068 Skipped: 90





	1 (LOW)	2	3	4 (HIGH)	TOTAL	WEIGHTED AVERAGE
Community centers/recreational facilities	19.22% 202	24.64% 259	27.02% 284	29.12% 306	1,051	2.66
Facilities for people with disabilities	17.74% 184	33.37% 346	30.86% 320	18.03% 187	1,037	2.49
Homeless shelters	28.03% 291	23.80% 247	23.31% 242	24.86% 258	1,038	2.45
Parks/playgrounds	14.30% 149	22.74% 237	29.08% 303	33.88% 353	1,042	2.83
Senior centers	14.80% 155	25.79% 270	30.85% 323	28.56% 299	1,047	2.73
Youth centers (e.g. after school and summer programs)	9.72% 102	20.88% 219	34.70% 364	34.70% 364	1,049	2.94

Q9 Are there other high priority public facility needs in your community that are not listed above? (optional)

Answered: 132 Skipped: 1,026

ANSWER CHOICES	RESPONSES	
1	100.00%	132
2	35.61%	47
3	19.70%	26

Q9 Are there other high priority public facility needs in your community that are not listed above? (optional)

Answered: 132 Skipped: 1,026

ANSWER CHOICES	RESPONSES	
1	100.00%	132
2	35.61%	47
3	19.70%	26

#	1	DATE
1	No	2/5/2025 9:28 AM
2	Libraries	2/3/2025 5:18 PM
3	We have plenty of the above already	2/2/2025 4:08 PM
4	Please no more apartments	1/30/2025 5:50 PM
5	Parks / Playgrounds need to level up if we want to fight the aging population of Plano. McKinney does an excellent job.	1/30/2025 2:47 PM
6	Libraries	1/30/2025 2:42 PM
7	Theater space	1/28/2025 12:21 PM
8	Community group meeting rooms	1/26/2025 9:22 PM
9	Indoor Children Activities	1/25/2025 5:18 PM
10	Less government would be much better	1/24/2025 12:33 PM
11	Water fountains at parks	1/23/2025 1:50 PM
12	Community Gardens - Davis Elementary site	1/23/2025 10:25 AM
13	Another park- maybe where Forman is	1/22/2025 7:10 PM
14	old shopping strip centers need to be updated or removed	1/21/2025 9:14 AM
15	our parks and rec centers are already great	1/20/2025 8:44 PM
16	libraries	1/18/2025 1:23 PM
17	Community programs like movie nights, love music	1/18/2025 8:15 AM
18	Outdoor sports access for practices	1/17/2025 8:44 PM
19	Animal shelter	1/17/2025 8:02 PM
20	A community track for all of us runners who need one and only have very limited access to school tracks	1/17/2025 3:37 PM
21	Walkability	1/17/2025 11:38 AM
22	Learning based assistance for elderly and low income citizens	1/17/2025 10:11 AM
23	Warm water swimming pool	1/17/2025 8:54 AM
24	Drinking water fountains on trails and in parks. More public restrooms	1/17/2025 8:49 AM
25	homeless people love public libraries - our children feel threatened	1/17/2025 8:17 AM
26	Free or low cost drop in child care with structured activities.	1/17/2025 6:28 AM

27	Compensate the city employees that didn't get their raise in 2024 instead of wasting money on a new chamber and wasting money on useless poor street repair management!	1/17/2025 4:04 AM
28	Hispanic community	1/17/2025 2:38 AM
29	Don't build homeless shelters. Shelters attract bums. Do you want Plano to look like dallas? Because that's how you'll turn this city into a shithole.	1/17/2025 12:00 AM
30	Veterans centers	1/16/2025 10:59 PM
31	Libraries	1/16/2025 10:39 PM
32	Free swimming lessons	1/16/2025 10:30 PM
33	We need a new museum	1/16/2025 9:30 PM
34	Indoor pools to swim year round.	1/15/2025 11:37 PM
35	Public transportation	1/9/2025 2:27 PM
36	We are an aging population need seniors center on west side	1/4/2025 8:20 PM
37	Need homeless shelters for adult males over 18 without kids.	1/3/2025 7:50 PM
38	Add a senior center to west Plano	1/2/2025 9:25 PM
39	We must cherish our children and give parents inexpensive options	1/2/2025 7:10 PM
40	Handicap transportation low cost	1/1/2025 6:38 PM
41	A homeless shelter similar to Samaritan Inn in Mckinney	12/29/2024 9:11 AM
42	Public transit	12/28/2024 1:24 AM
43	Places for high functioning disabled people to build community that don't cost them money	12/27/2024 11:50 PM
44	Affordable housing	12/27/2024 9:58 PM
45	Parks are great - just need to be updated and maintained	12/27/2024 9:52 PM
46	fully connected hike and bike trails	12/27/2024 8:08 PM
47	Why dots Plano have 2 different disability signs? VA and the regular chubby guy? You must display both???? Or get a ticket.	12/25/2024 7:49 AM
48	Monitored senior care public parks for checkers, walks, conversation without fear of attack.	12/23/2024 11:43 PM
49	Senior citizen facility opened 7 days a week	12/23/2024 8:10 AM
50	Additional senior center in central/west Plano	12/21/2024 5:25 PM
51	Affordable rec centers transportation for seniors to get there	12/19/2024 7:49 PM
52	Higher awareness of youth substance abuse	12/16/2024 11:17 AM
53	Emergency weather shelters	12/16/2024 12:25 AM
54	Library funding for more open hours.	12/15/2024 11:10 PM
55	ADA friendly workout facilities in the rec centers	12/12/2024 3:32 PM
56	Youth are not using space. Now graffiti.	12/8/2024 10:13 PM
57	The senior center only has one ping pong table. The senior center workout room is always so crowded that you can barely get on any of the machines.The senior center needs to be open seven days a week	12/8/2024 2:30 PM
58	Facilities for individuals with mental health issues	12/7/2024 9:24 PM
59	Safe trails within green space	12/7/2024 4:44 PM
60	Pickle-ball courts in parks	12/7/2024 6:48 AM
61	Non traditional work hours childcare centers	12/5/2024 4:34 PM

62	No homeless centers needed	12/5/2024 3:45 PM
63	Connecting trail system to adjacent cities/communities	12/4/2024 9:16 PM
64	Better patrols	12/4/2024 6:51 PM
65	Since Covid affordable daycare at low cost is needed until 7pm pasar and daycares are no longer operating to meet needs of working parents	12/4/2024 5:43 PM
66	Needed in 75093 everything is east plano	12/4/2024 4:22 PM
67	Plano has so many great centers already.	12/4/2024 8:16 AM
68	Pickleball rec center	12/4/2024 8:06 AM
69	RECREATION CENTERS with INDOOR ROUND HOTTUBS&SWIMMING POOLS FOR FREE for People Ages 50+.	12/4/2024 2:40 AM
70	Bathrooms on trails	12/4/2024 12:06 AM
71	Shaded trails and playgrounds	12/3/2024 9:20 PM
72	Stop closing schools	12/3/2024 8:45 PM
73	After school childcare	12/3/2024 7:44 PM
74	Plano population is aging by people living here and having fewer students than 10,20 or 30 years.	12/3/2024 7:42 PM
75	Places for non-profits to use as meeting places that cater to youth. Needs to hold 100 people (kids) for 2 hrs at a time. Churches used to let us use free, now cost is making it an obstacle to have these exist in our community.	12/3/2024 6:04 PM
76	Places for moms/ caregivers	12/3/2024 4:28 PM
77	Expanded Trail and Bikeway Networks	12/3/2024 3:48 PM
78	Stop the hiring freeze	12/3/2024 3:06 PM
79	more green spaces	12/3/2024 2:18 PM
80	Senior center on the West side of Plano	12/3/2024 10:46 AM
81	staff at larger parks to make them safer	12/2/2024 4:29 PM
82	Low cost daycare options	12/2/2024 4:13 PM
83	Dog park and recreation - off leash	12/2/2024 3:47 PM
84	ANTI TRANSGENERAL IN CITY OF PLANO GOV	12/2/2024 3:43 PM
85	More basketball gyms	11/30/2024 8:50 AM
86	Recycling center for Plano residents that doesn’t cost anything for residents.	11/30/2024 8:08 AM
87	Can we use schools as community centers for activities, child care, senior activities?	11/22/2024 2:26 PM
88	Libraries on the east side	11/18/2024 1:59 PM
89	Centers for assistance in all areas for people new to the country.	11/15/2024 1:56 PM
90	Public trash cans	11/14/2024 10:37 AM
91	Recycling/upcycling private funding	11/14/2024 6:49 AM
92	Programs for preteen/teens	11/14/2024 4:57 AM
93	Community gardens	11/13/2024 10:00 PM
94	museums	11/13/2024 9:48 PM
95	Art center/ performance if art space	11/13/2024 9:02 PM
96	STR	11/13/2024 9:01 PM

97	Basketball Courts	11/13/2024 6:24 PM
98	Expanded senior rec center, more equip + pickleball courts	11/13/2024 5:56 PM
99	abused and children and women shelters	11/13/2024 8:13 AM
100	Stop building new structures. Utilize what you currently have.	11/12/2024 9:35 AM
101	Another senior center	11/12/2024 9:08 AM
102	Free / low cost Legal assistance	11/12/2024 5:36 AM
103	Summer camp	11/11/2024 8:25 PM
104	walking/running path in park (no complete loop)	11/11/2024 10:29 AM
105	Day Resouce Center	11/5/2024 12:32 PM
106	Don’t waste money on arts building projects!	11/3/2024 10:57 PM
107	(Fortunately, we already have so many GREAT facilities)	11/2/2024 10:27 AM
108	Childcare facilities	10/31/2024 9:48 PM
109	Centers for child care	10/30/2024 6:25 PM
110	Childcare facilities	10/30/2024 10:47 AM
111	Public Swimming Lanes be available at all times at Rec centers and not be rented out or closed from paid rec center memberships	10/29/2024 6:29 PM
112	Public transit	10/29/2024 3:41 PM
113	Homeless shelters	10/29/2024 3:28 PM
114	an indoor pool for seniors	10/29/2024 3:22 PM
115	Our rec centers (west & central) & senior center are amazing. I hope that’s the case Plano-wide, but I’m honesty not sure.	10/29/2024 3:15 PM
116	Bike/running trails on extended green space	10/29/2024 3:09 PM
117	The City of Plano puts too many resources on seniors and not enough on youth services to support families with young children. While it is great to support seniors, there really needs to be some consideration on the actual financial need and a hard look needs to be made at how the City is going to attract young families or it will have real financial challenges (beyond current ones) in the near future.	10/29/2024 2:42 PM
118	Homeless Day Centers	10/24/2024 6:06 PM
119	Affordable assisted living/senior communities. The ones where you must buy in are too high for even some of us here in West Plano. Affordable senior homes about 1800-2000 square feet and one-story in West Plano would be very nice because it is our home area. Why can't some like the Haggards who had a lot of land here make some available at very low costs for this kind of project. Some of us want to stay near our familkies here but have two-story homes that are not condusive to senior living anymore. Haggards have enough money - they could do some charitable giving in this area.	10/24/2024 5:50 PM
120	Emergency Response volunteers programs to assist 1st responders	10/23/2024 7:00 PM
121	Public Garden	10/23/2024 3:22 PM
122	take care of the kids first	10/23/2024 2:13 PM
123	These are all needed but without the necessary transportation to get there, they will not be used as frequently.	10/22/2024 9:47 AM
124	Sexual assault/rape crisis centers	10/21/2024 11:40 AM
125	More help for seniors to remain home owners	10/20/2024 2:35 PM
126	$ dollars spent on housing for 65t	10/20/2024 8:36 AM
127	Update/expand senior center	10/19/2024 8:32 PM

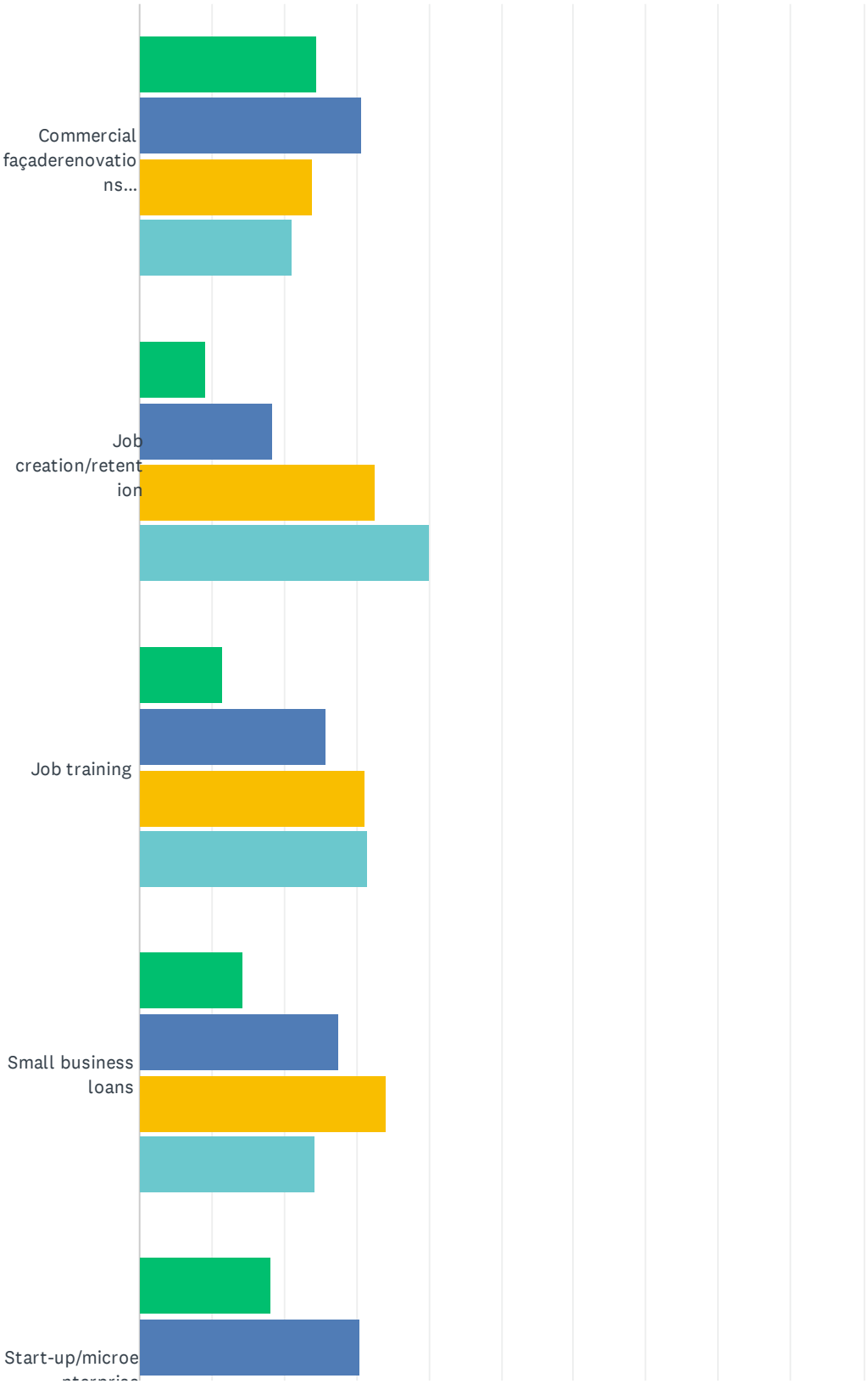
128	free education for seniors	10/19/2024 4:40 PM
129	Combine a senior center with daycare children - support each other	10/19/2024 1:46 PM
130	Center for transient day workers for hire	10/19/2024 12:37 PM
131	more handicap parking in ALL public facilities & shopping	10/19/2024 10:58 AM
132	More property maintenance	10/19/2024 10:28 AM
#	**2**	**DATE**
1	Walking Trails	2/3/2025 5:18 PM
2	Addtl library locations	1/26/2025 9:22 PM
3	Family Water Park	1/25/2025 5:18 PM
4	No low income housing!	1/24/2025 12:33 PM
5	Decent roads	1/23/2025 1:50 PM
6	transportation centers	1/18/2025 1:23 PM
7	Community garage sale	1/18/2025 8:15 AM
8	Affordable practice access for sports	1/17/2025 8:44 PM
9	Libraries	1/17/2025 8:02 PM
10	Social services helping CURRENT low income citizens seek advice and assistance and guidance with everyday issues	1/17/2025 10:11 AM
11	crime oriented illegal immigrants prey on our children	1/17/2025 8:17 AM
12	Indoor playground for kids	1/16/2025 9:30 PM
13	Possibly give a meal night at one of the rec centers	1/4/2025 8:20 PM
14	Need more free or affordable public baths and showers.	1/3/2025 7:50 PM
15	Facilities that allow teenagers to use their hands and learn how to be productive. We all learn by doing.	1/2/2025 7:10 PM
16	Affordable childcare	12/27/2024 9:58 PM
17	More meals served at Sam Johnson center	12/23/2024 8:10 AM
18	Affordable Programs for lower income students	12/19/2024 7:49 PM
19	Safety in school bathrooms from drugs/vapes	12/16/2024 11:17 AM
20	Ring back the Plano of twenty years ago	12/8/2024 10:13 PM
21	Skating bowls in parks	12/7/2024 6:48 AM
22	An adults only rec center in central Plano would be great	12/5/2024 3:45 PM
23	After school care	12/4/2024 6:51 PM
24	More connected trails	12/4/2024 12:06 AM
25	The four PISD Schools that are closing should be considered future adult centers, recreation centers, children head start, small efficiency apartments or housing, youth centers, community theaters, clubs, etc.	12/3/2024 7:42 PM
26	Library Services	12/3/2024 3:48 PM
27	Your staff are overworked	12/3/2024 3:06 PM
28	ANOTHER SENIOR CENTER NEAR LEGACY AND INDEPENDENCE	12/2/2024 3:43 PM
29	Police (Drone?) surveillance of panhandlers to monitor for fraud, theft, drug use, violence, etc. and so forth.	11/30/2024 8:08 AM

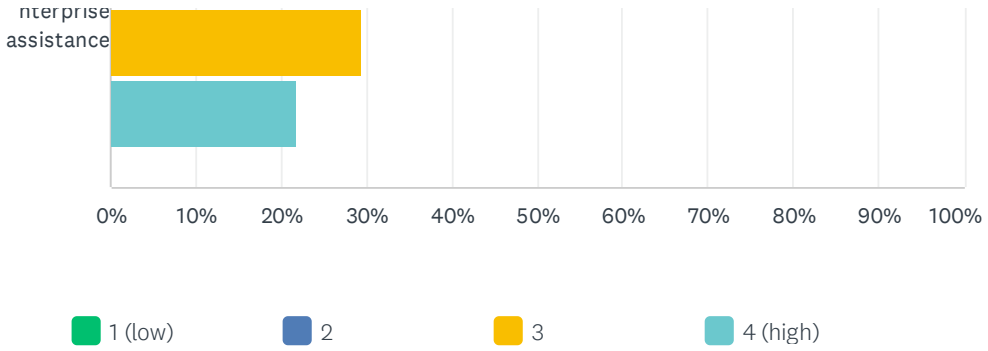
30	Free, safe educational centers for low-income, non-English speaking persons.	11/15/2024 1:56 PM
31	Public dog waste areas	11/14/2024 10:37 AM
32	Tiny house community planning	11/14/2024 6:49 AM
33	science centers	11/13/2024 9:48 PM
34	Drugs	11/13/2024 9:01 PM
35	Tennis/Pickle Ball Courts	11/13/2024 6:24 PM
36	It cost money to build, service, run and maintain facilities.	11/12/2024 9:35 AM
37	Helping with upkeep of the homes of the elderly that can’t do it themselves or afford to pay	11/12/2024 5:36 AM
38	Marthons	11/11/2024 8:25 PM
39	Community Centers that are no-cost to youth	11/5/2024 12:32 PM
40	Make better use of excess school buildings and arts facilities.	11/3/2024 10:57 PM
41	Bus stop shelters	10/29/2024 3:41 PM
42	Homeless/Low Income Soup Kitchen	10/24/2024 6:06 PM
43	volunteer opportunities for assisting children/teenagers programs	10/23/2024 7:00 PM
44	Job Economic Training Center	10/23/2024 3:22 PM
45	Food pantries for homeless/low income people/families	10/21/2024 11:40 AM
46	areas - they all seem to be used all the time and not enough	10/19/2024 10:58 AM
47	Promote individual home ownership	10/19/2024 10:28 AM
#	**3**	**DATE**
1	Simple park improvement s like bench's, picnic table s,paved perimeter walking tracks with marked milage	1/26/2025 9:22 PM
2	Beautify trails	1/25/2025 5:18 PM
3	Traffic light enforcement of red light runners	1/23/2025 1:50 PM
4	Lights for outdoor sports more affordable	1/17/2025 8:44 PM
5	theft rings use these facilities to transfer drugs	1/17/2025 8:17 AM
6	Give rec memberships to qualified families or those with disabilities	1/4/2025 8:20 PM
7	Public transportation	12/27/2024 9:58 PM
8	More Pool tables at all recreation centers	12/23/2024 8:10 AM
9	Affordable variety for dance, exercises, group gatherings	12/19/2024 7:49 PM
10	Seniors and veterans deserve priority.	12/8/2024 10:13 PM
11	Better structure for walking home students	12/4/2024 6:51 PM
12	Trail lighting	12/4/2024 12:06 AM
13	Public Safety Infrastructure	12/3/2024 3:48 PM
14	BETTER TRAINING ON ADA AND SPECIAL NEEDS. FOR DISCRIMINATION TOWARDS SPECIAL NEEDS TO NOT BE ALLOWED.	12/2/2024 3:43 PM
15	Camp grounds for RVs & tiny houses	11/14/2024 6:49 AM
16	rentable space for artist markets	11/13/2024 9:48 PM
17	Illegals	11/13/2024 9:01 PM
18	Workout Equipment at Parks	11/13/2024 6:24 PM

19	We live in Texas. Get outside, people.	11/12/2024 9:35 AM
20	Assistance with upgrading homes	11/12/2024 5:36 AM
21	Education programs	11/11/2024 8:25 PM
22	Public transportation that is in the best interest of Plano	11/5/2024 12:32 PM
23	seniors and disabled citizen transportation programs	10/23/2024 7:00 PM
24	Public restrooms that are not in stores/restaurants for non-patrons	10/21/2024 11:40 AM
25	available	10/19/2024 10:58 AM
26	Control rental properties in disrepair and maintenance	10/19/2024 10:28 AM

Q10 What are the highest priority economic development needs in your community? Rate the level of need, with 4 being the highest priority.

Answered: 1,058 Skipped: 100





	1 (LOW)	2	3	4 (HIGH)	TOTAL	WEIGHTED AVERAGE
Commercial façaderenovations andimprovements	24.42% 253	30.69% 318	23.84% 247	21.04% 218	1,036	2.42
Job creation/retention	9.20% 95	18.30% 189	32.53% 336	39.98% 413	1,033	3.03
Job training	11.45% 118	25.80% 266	31.23% 322	31.52% 325	1,031	2.83
Small business loans	14.30% 147	27.43% 282	34.05% 350	24.22% 249	1,028	2.68
Start-up/microenterprise assistance	18.17% 185	30.55% 311	29.47% 300	21.81% 222	1,018	2.55

Q11 Are there other high priority economic development needs in your community that are not listed above? (optional)

Answered: 99 Skipped: 1,059

ANSWER CHOICES	RESPONSES	
1	98.99%	98
2	39.39%	39
3	24.24%	24

Q11 Are there other high priority economic development needs in your community that are not listed above? (optional)

Answered: 99 Skipped: 1,059

ANSWER CHOICES	RESPONSES	
1	98.99%	98
2	39.39%	39
3	24.24%	24

#	1	DATE
1	Broadband internet access	2/3/2025 5:20 PM
2	Don't build more apartments	1/30/2025 5:51 PM
3	Instead of job training, Trades training I believe is more necessary	1/30/2025 2:06 PM
4	Too many roads being repaired at the same time	1/28/2025 7:22 PM
5	Some sort of incentivization for restaurants	1/28/2025 12:23 PM
6	Landlord Cleanup of abandoned properties	1/26/2025 9:29 PM
7	Investment in the Arts	1/25/2025 5:20 PM
8	Jobs offered by city of Plano with starting pay at a wage that affords living in Plano, ie minimum $50,000/year gross pay.	1/24/2025 3:52 PM
9	Small business grants (Not loans)	1/23/2025 5:17 PM
10	Training for students who quit college during or after COVID	1/23/2025 1:53 PM
11	Reconditioning of city structures and signs	1/22/2025 8:06 PM
12	retail & restaurants; don’t need more nail salons or dry cleaners	1/22/2025 8:00 PM
13	More affordable commercial property	1/17/2025 8:45 PM
14	Zoning	1/17/2025 8:02 PM
15	Clean up all the crappy, empty retail.	1/17/2025 7:09 PM
16	Become the central hub for all universities in the area and therefore the hub of talent	1/17/2025 1:21 PM
17	Walkability	1/17/2025 11:38 AM
18	Mentorship	1/17/2025 8:55 AM
19	Central Plano business/commercial facades have been ignored while the east and west continue to be deceloped	1/17/2025 8:36 AM
20	emphasize existing retail areas instead of building new vacant facilities	1/17/2025 8:19 AM
21	Micro business loans for 1099 contractors	1/17/2025 6:30 AM
22	Parking lot repair and beautification (trees)	1/16/2025 11:02 PM
23	Safety of areas	1/16/2025 10:39 PM
24	Livable fair wages	1/16/2025 9:27 PM
25	convention facilities	1/16/2025 2:14 PM
26	Financial grants for startups	1/15/2025 11:39 PM

27	Good schools	1/9/2025 2:28 PM
28	Additional real and business property on the tax rolls	1/6/2025 4:51 PM
29	Get rid of all of the cbd and liquor stores.	1/4/2025 10:32 PM
30	Second chances for people who made mistakes	1/4/2025 8:27 PM
31	Job creation for sure.	1/3/2025 7:51 PM
32	Trade schools	1/1/2025 6:40 PM
33	Commercial buildings in Plano are in desperate need of updating. It’s an embarrassment. The building owners are not held to high standards and once again, no one is maintaining the grounds.	12/28/2024 8:36 AM
34	re-zoning and re-development of strip malls into mixed-use developments with retail, office, and housing	12/28/2024 7:38 AM
35	Help for homeowners to improve older homes (cast iron pipes replacement, energy efficient upgrades, etc.)	12/28/2024 12:38 AM
36	Public transportation	12/27/2024 10:59 PM
37	Affordable housing	12/27/2024 9:58 PM
38	Increase public school teacher salaries to improve schools, teacher retention, and address housing accessibility for families	12/27/2024 9:53 PM
39	more support for businesses downtown to keep it thriving	12/27/2024 8:09 PM
40	Business portal for mentoring	12/27/2024 6:59 PM
41	Low-rent retail micro space for startups. Lets recycle vacant buildings!	12/23/2024 11:44 PM
42	Too many vacant building spaces	12/22/2024 7:46 PM
43	Some areas are very run down	12/21/2024 5:26 PM
44	more lifestyle, mixed commercial residential communities	12/21/2024 9:51 AM
45	Jobs for over 55, decent pay, part-time can't stand on my feet but 2 or 3 hours	12/19/2024 7:52 PM
46	Keep low interest rates for small business loans	12/18/2024 11:22 PM
47	Job assistance	12/16/2024 12:28 AM
48	ESL classes nites and weekendd	12/15/2024 11:13 PM
49	Plano aesthetics look rundown	12/8/2024 10:14 PM
50	I forgot to mention this on the other page, but the program in Plano. Will they help you with repairs to older homes, they need to raise the value of what they cap the homes value 2. They need to raise that to be higher, because just because people are in a higher prized, home doesn't mean that they need help. They may have been in the home a long time way before the Increase in value of the home happened, and they still need help keeping up with the repairs	12/8/2024 2:31 PM
51	Small business support	12/7/2024 10:31 PM
52	Trade schools	12/6/2024 6:54 PM
53	Find ways to reduce property taxes and invest more of taxes collected back into the city of Plano.	12/5/2024 10:47 AM
54	Streamline the development approval process. It’s cumbersome and departments don’t communicate well	12/4/2024 9:18 PM
55	Updating repairs to empty/abandoned buildings	12/4/2024 6:53 PM
56	Women focused support entrepreneurs leadership	12/4/2024 5:44 PM
57	Better opportunities for young adults	12/4/2024 4:23 PM

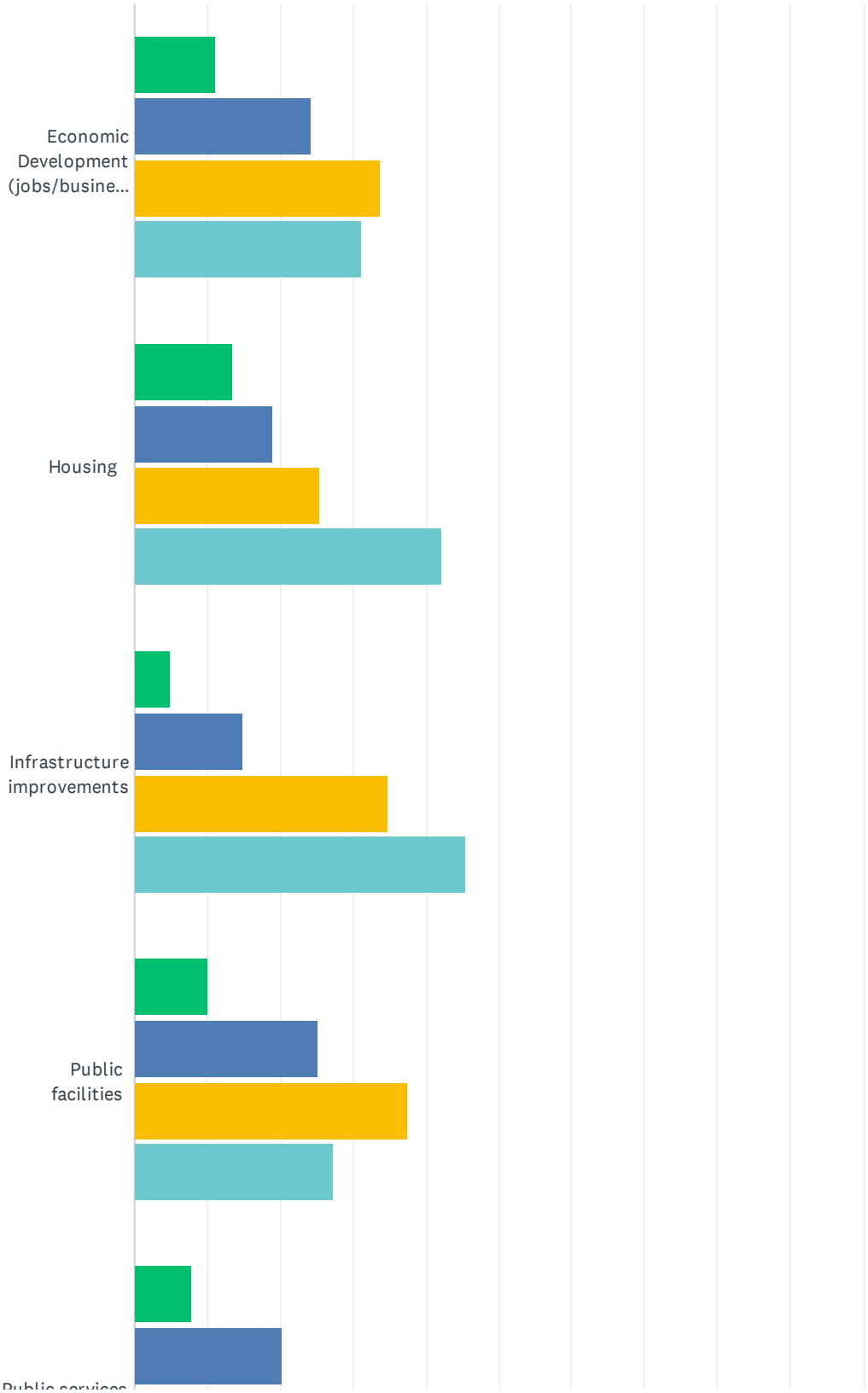
58	More reasonably paid jobs	12/4/2024 10:57 AM
59	More parking spaces	12/4/2024 8:07 AM
60	Make dying commercial spaces mixed-use communities	12/4/2024 12:08 AM
61	Apprenticeships / Returnships	12/3/2024 7:05 PM
62	Zoning Improvements to Allow Denser Development	12/3/2024 6:25 PM
63	ease of business permits approvals	12/3/2024 2:51 PM
64	Free internet	12/3/2024 8:42 AM
65	SMALLER CLASSES AT SENIOR CENTER AND ONE ON ONE CLASSES FOR THOSE OF SPECIAL NEEDS AND DEAFNESS	12/2/2024 3:45 PM
66	Cost Reduction Assistance	12/2/2024 3:41 PM
67	Eliminate property taxes.	12/2/2024 3:36 PM
68	Plano needs to incentivize businesses that contribute to the furtherance of family values	11/30/2024 8:13 AM
69	Vacant commercial buildings	11/18/2024 2:00 PM
70	Get rid of massage parlors	11/17/2024 3:14 PM
71	Public transportation	11/17/2024 2:32 PM
72	Helping seniors find jobs	11/16/2024 8:01 PM
73	Transition from working to retirement	11/14/2024 6:50 AM
74	Food for kids during school breaks	11/13/2024 9:02 PM
75	Where do you have Texas workforce here they already do a good job	11/13/2024 4:58 PM
76	Train homeless to work for a living & be independent.	11/12/2024 9:42 AM
77	Support small businesses	11/11/2024 8:26 PM
78	Affordable child care, transportation	11/5/2024 12:33 PM
79	Update current burdensome regulations on individuals running businesses out of their homes which may include some employees but not retail traffic or manufacturing noise or pollution	11/3/2024 11:00 PM
80	Pay off debt before asking for bonds	11/2/2024 4:48 PM
81	How can people get jobs if childcare is so costly	10/30/2024 10:48 AM
82	Incentives to encourage Plano residents to support Plano businesses and keep sales tax revenue in Plano	10/29/2024 6:30 PM
83	better code for vape / liquor store signage. looks attrocious	10/29/2024 4:50 PM
84	Child care providers need help running better operations	10/29/2024 3:46 PM
85	business loans for American born business owners	10/29/2024 3:34 PM
86	A well funded, well organized SB plan would support initiatives like job creation, retention and training as listed above. (In theory)	10/29/2024 3:17 PM
87	Supporting the childcare business sector, which in turn will support families and children in the community.	10/29/2024 2:54 PM
88	The City should invest more in Economic Development incentives and partnering with the school district to maximize resources.	10/29/2024 2:43 PM
89	Blighted strip malls on Parker from Custer to Alma	10/29/2024 2:09 PM
90	Small Business Events	10/24/2024 6:08 PM
91	transportation to higher learning/job training	10/23/2024 7:02 PM
92	Community Microenterprise	10/23/2024 3:23 PM

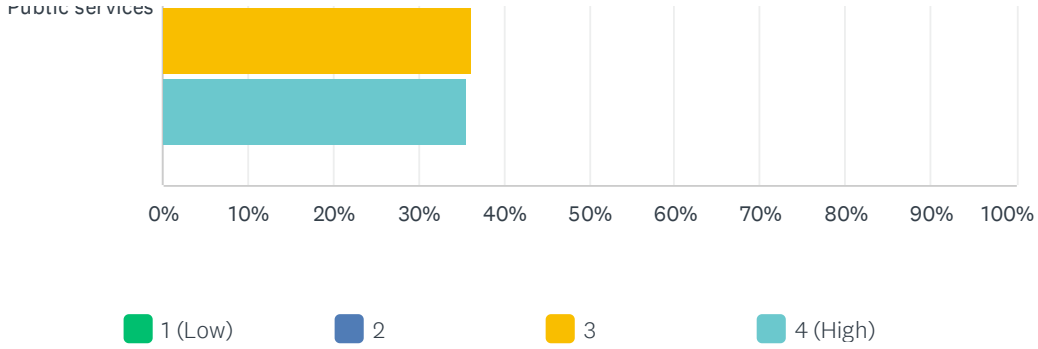
93	none	10/22/2024 9:47 AM
94	Low income assistance - food, clothing, baby supplies	10/21/2024 11:41 AM
95	We have a lot of really unless old shopping centers tgey coukd use some improvements or enforced clean up	10/20/2024 2:36 PM
96	Veteran services	10/19/2024 11:32 AM
97	don't drive seniors out of their homes and	10/19/2024 11:01 AM
98	Monitor neighborhood property for disrepair	10/19/2024 10:32 AM
#	**2**	**DATE**
1	Public transportation	2/3/2025 5:20 PM
2	Traffic lights are not timed properly	1/28/2025 7:22 PM
3	Sidewalks for the Douglas community	1/26/2025 9:29 PM
4	Reintegration of young adults back to college if they didn't finish	1/23/2025 1:53 PM
5	Get rid of decades-old empty retail (Sonic and Park/75 is one example)	1/17/2025 7:09 PM
6	New age business mentorship - Content creators, consultants etc.	1/17/2025 8:55 AM
7	focus 100% on a crumbling east side, but our mayor loves the west side $$	1/17/2025 8:19 AM
8	Stop illegal immigration	1/16/2025 10:39 PM
9	Raise the minimum wage to at least $15	1/16/2025 9:27 PM
10	More Homebuyer Downpayment Assistance	1/15/2025 11:39 PM
11	Keeping property tax rates low	1/6/2025 4:51 PM
12	Too many vacancies in strip malls in central Plano.	1/4/2025 10:32 PM
13	Jobs for those with disabilities. Miss seeing the proud kids at krogers	1/4/2025 8:27 PM
14	Affordable housing	12/27/2024 10:59 PM
15	Affordable childcare	12/27/2024 9:58 PM
16	public transportation throughout the city	12/27/2024 8:09 PM
17	Less corporate tax breaks help the small businesses	12/19/2024 7:52 PM
18	Literacy classes various places and days	12/15/2024 11:13 PM
19	Aley repair	12/13/2024 8:12 PM
20	Bring business back to Plano	12/8/2024 10:14 PM
21	Training for small business	12/7/2024 10:31 PM
22	Affordable, safe community/shared business meeting space	12/6/2024 6:54 PM
23	Fixing damaged parking lots	12/4/2024 6:53 PM
24	Lots of restaurants & shops seem to close within a short period of time- not sure if more education or support or advocacy is needed	12/3/2024 7:05 PM
25	Small business free workshops	12/3/2024 2:51 PM
26	BETTER TRAINING IN ADA AND SPECIAL NEEDS. FIRE THOSE WHO DISCRIMINATE	12/2/2024 3:45 PM
27	Direct Assistance (Cash to Low Income residents)	12/2/2024 3:41 PM
28	Plano should not incentivize businesses that do not contribute to the well being of residents and diminish property values.	11/30/2024 8:13 AM
29	Make landlords keep up their premises	11/17/2024 3:14 PM

30	Student loan payoff assistance	11/14/2024 6:50 AM
31	Food pantries	11/13/2024 9:02 PM
32	Maintain what we have but welcome new businesses.	11/12/2024 9:42 AM
33	Cut tax off	11/11/2024 8:26 PM
34	Help keep child care providers job	10/29/2024 3:46 PM
35	Small Business Rent Oversight	10/24/2024 6:08 PM
36	student housing with preference to US citizens	10/23/2024 7:02 PM
37	Healthcare assistance - post sexual assault, pregnancy, injuries	10/21/2024 11:41 AM
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39	If individual owned then help to get $ for fixing	10/19/2024 10:32 AM
#	**3**	**DATE**
1	Cultural attractions	2/3/2025 5:20 PM
2	Impossible to move around town	1/28/2025 7:22 PM
3	Get rid of the snobby anti apts. bias	1/26/2025 9:29 PM
4	Child care for working parents who are poor	1/23/2025 1:53 PM
5	Stop neglecting central Plano	1/17/2025 7:09 PM
6	job training for high school kids NOT going to college	1/17/2025 8:19 AM
7	More diversity in businesses	1/16/2025 9:27 PM
8	Grants and abatements for strong business recruitment and growth	1/6/2025 4:51 PM
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22	Stop trying to divide people based on political stance or other background differences. United we stand, divided we fall.	11/12/2024 9:42 AM
23	coop child care	10/23/2024 7:02 PM
24	If for profit owner-strictly enforce code compliance	10/19/2024 10:32 AM

Q12 Consider the overall priorities for community development funding in the Cityof Plano. Rate the level of need, with 4 being the highest priority.

Answered: 1,049 Skipped: 109





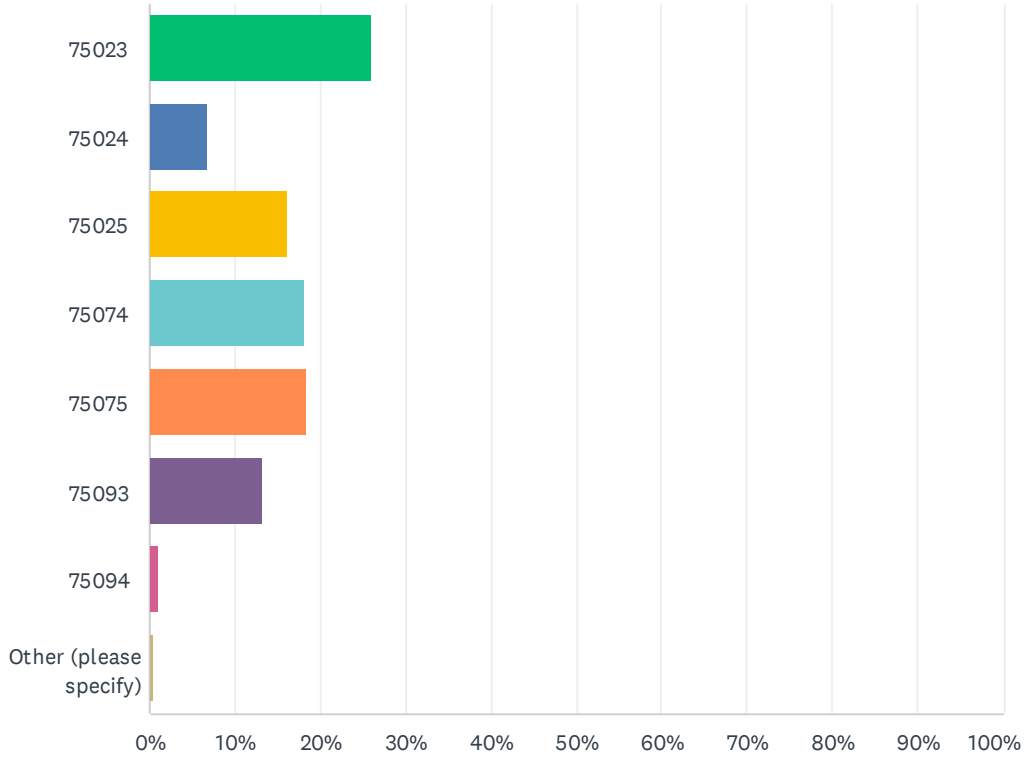
	1 (LOW)	2	3	4 (HIGH)	TOTAL	WEIGHTED AVERAGE
Economic Development (jobs/businesses)	11.04% 113	24.22% 248	33.69% 345	31.05% 318	1,024	2.85
Housing	13.46% 138	18.93% 194	25.37% 260	42.24% 433	1,025	2.96
Infrastructure improvements	4.95% 51	14.84% 153	34.72% 358	45.49% 469	1,031	3.21
Public facilities	9.96% 102	25.20% 258	37.50% 384	27.34% 280	1,024	2.82
Public services	7.88% 81	20.23% 208	36.19% 372	35.70% 367	1,028	3.00

Q13 Do you have any other comments regarding the City's priorities for its housing and community development funding? (optional)You can use this space to list specific projects, programs, needs, or geographical areas that you feel the City should prioritize for funding. You can also tell us about any other community development concerns not found in this survey that would like to see addressed.

Answered: 228 Skipped: 930

Q14 What is your 5-digit zipcode?

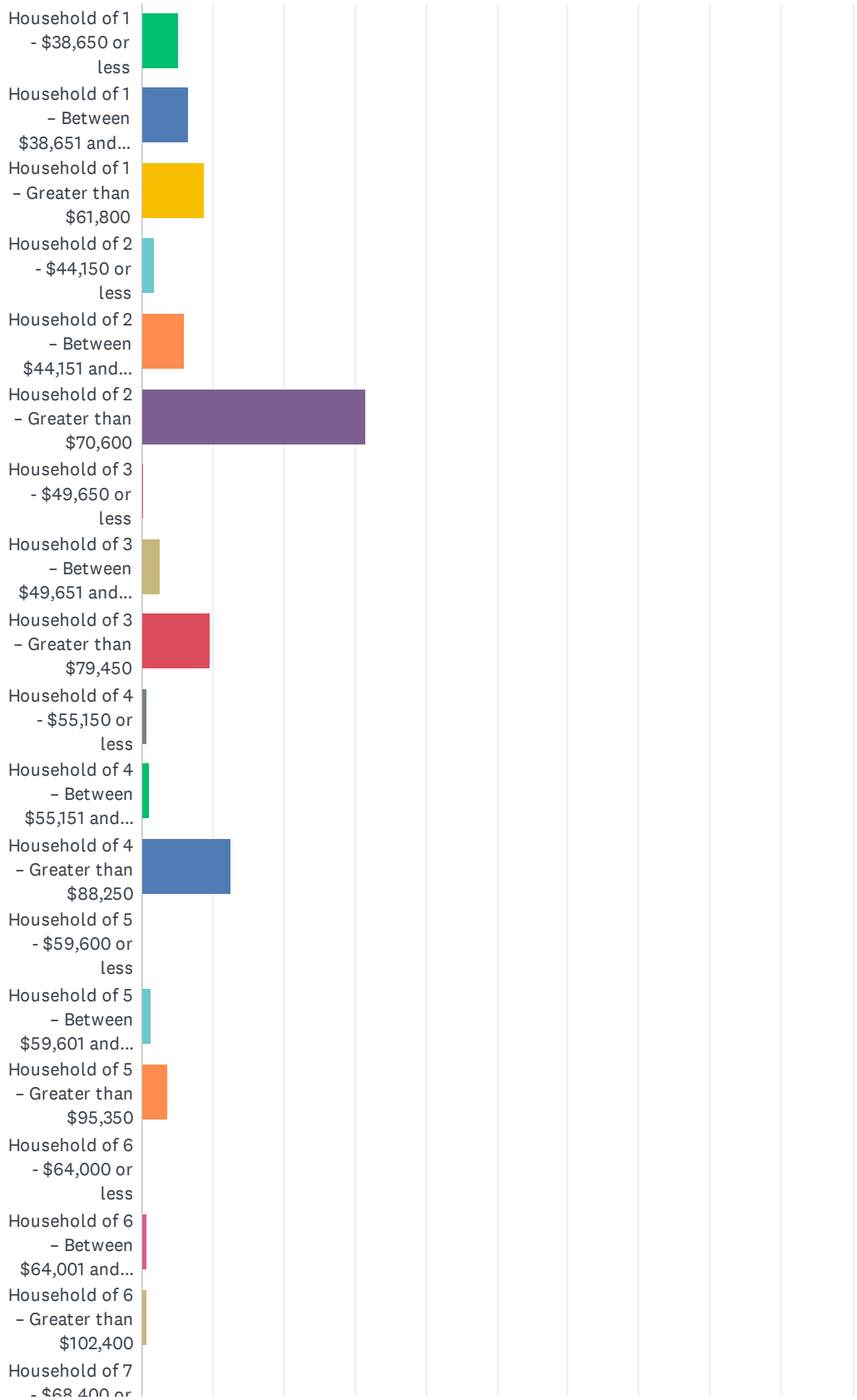
Answered: 1,038 Skipped: 120

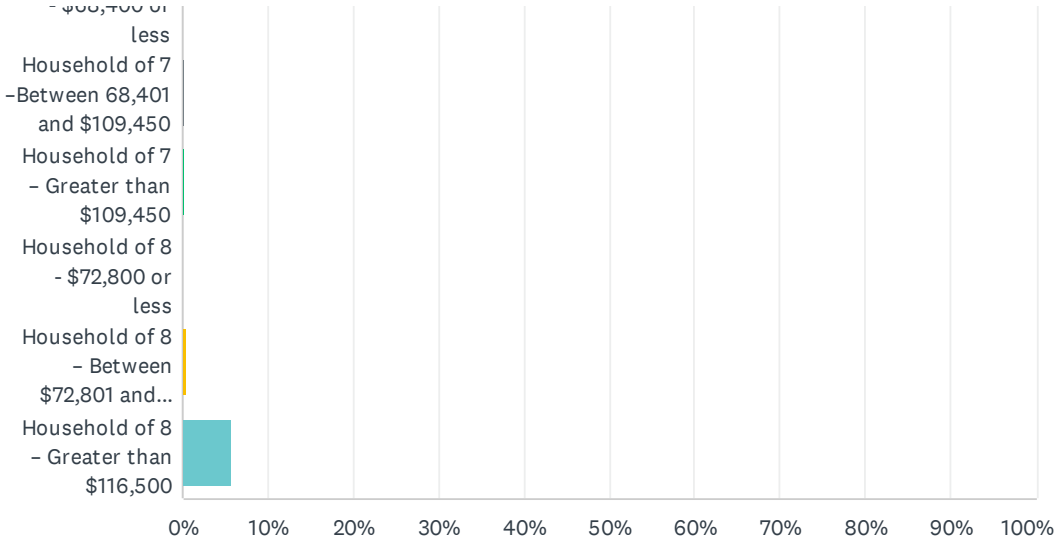


ANSWER CHOICES	RESPONSES	
75023	26.11%	271
75024	6.84%	71
75025	16.28%	169
75074	18.21%	189
75075	18.30%	190
75093	13.20%	137
75094	0.96%	10
Other (please specify)	0.48%	5
Total Respondents: 1,038		

Q15 What is your household income? (household = adults + children)

Answered: 980 Skipped: 178

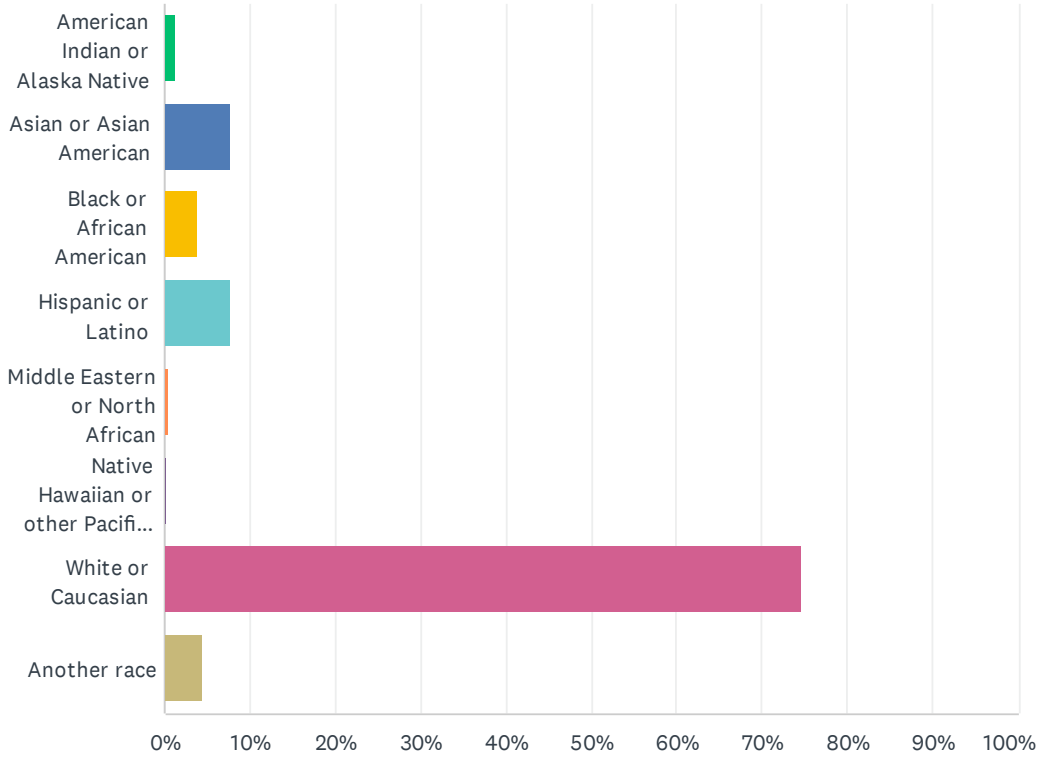



less
Household of 7 –Between 68,401 and $109,450
Household of 7 – Greater than $109,450
Household of 8 - $72,800 or less
Household of 8 – Between $72,801 and...
Household of 8 – Greater than $116,500
0%
10%
20%
30%
40%
50%
60%
70%
80%
90%
100%

ANSWER CHOICES	RESPONSES	
Household of 1 - $38,650 or less	5.20%	51
Household of 1 – Between $38,651 and $61,800	6.53%	64
Household of 1 – Greater than $61,800	8.78%	86
Household of 2 - $44,150 or less	1.73%	17
Household of 2 – Between $44,151 and $70,600	6.02%	59
Household of 2 – Greater than $70,600	31.53%	309
Household of 3 - $49,650 or less	0.31%	3
Household of 3 – Between $49,651 and $79,450	2.65%	26
Household of 3 – Greater than $79,450	9.69%	95
Household of 4 - $55,150 or less	0.61%	6
Household of 4 – Between $55,151 and $88,250	1.12%	11
Household of 4 – Greater than $88,250	12.65%	124
Household of 5 - $59,600 or less	0.10%	1
Household of 5 – Between $59,601 and $95,350	1.33%	13
Household of 5 – Greater than $95,350	3.57%	35
Household of 6 - $64,000 or less	0.00%	0
Household of 6 – Between $64,001 and $102,400	0.71%	7
Household of 6 – Greater than $102,400	0.71%	7
Household of 7 - $68,400 or less	0.00%	0
Household of 7 –Between 68,401 and $109,450	0.31%	3
Household of 7 – Greater than $109,450	0.20%	2
Household of 8 - $72,800 or less	0.10%	1
Household of 8 – Between $72,801 and $116,500	0.41%	4
Household of 8 – Greater than $116,500	5.71%	56
TOTAL		980

Q16 What is your race?

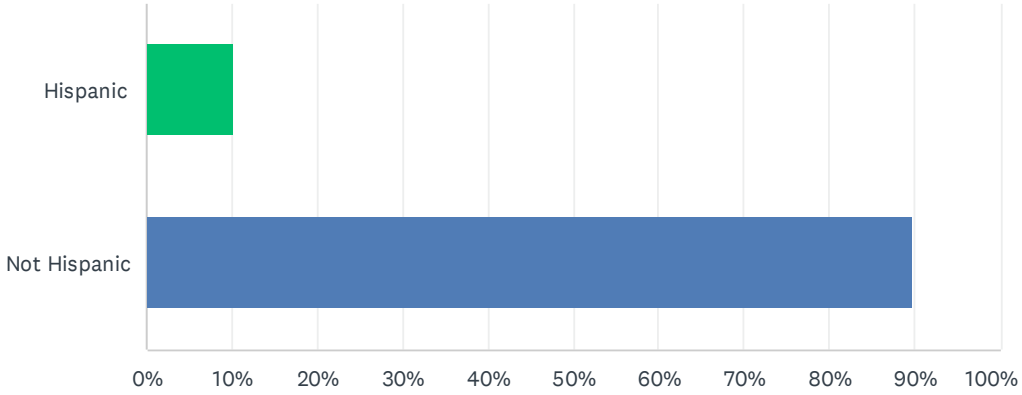
Answered: 987 Skipped: 171



ANSWER CHOICES	RESPONSES	
American Indian or Alaska Native	1.32%	13
Asian or Asian American	7.70%	76
Black or African American	3.75%	37
Hispanic or Latino	7.60%	75
Middle Eastern or North African	0.41%	4
Native Hawaiian or other Pacific Islander	0.20%	2
White or Caucasian	74.57%	736
Another race	4.46%	44
TOTAL		987

Q17 What is your ethnicity?

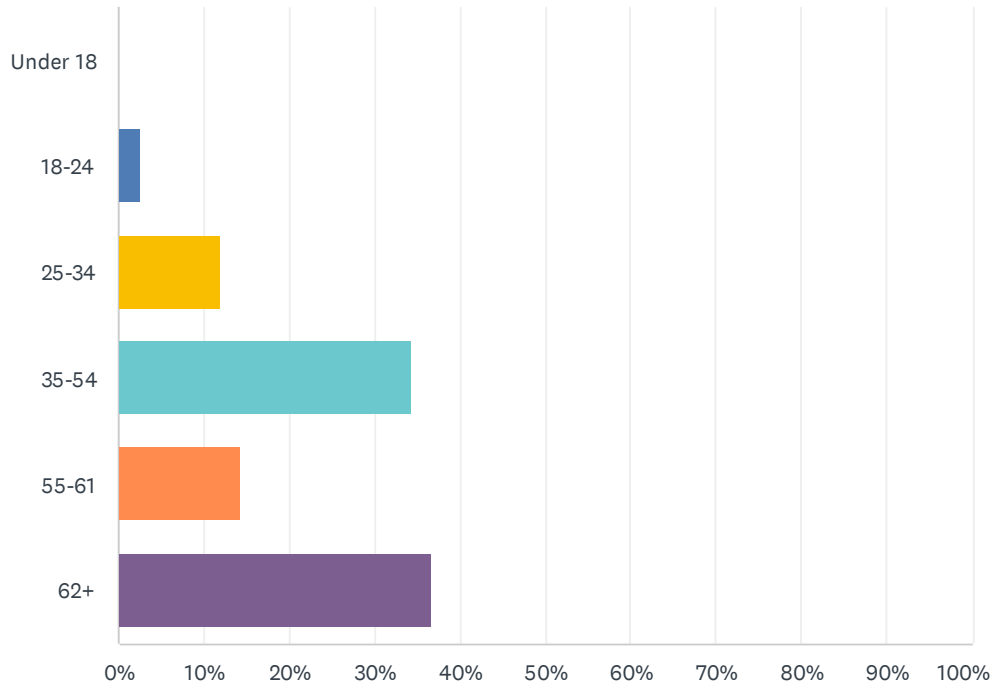
Answered: 974 Skipped: 184



ANSWER CHOICES	RESPONSES	
Hispanic	10.27%	100
Not Hispanic	89.73%	874
TOTAL		974

Q18 What is your age?

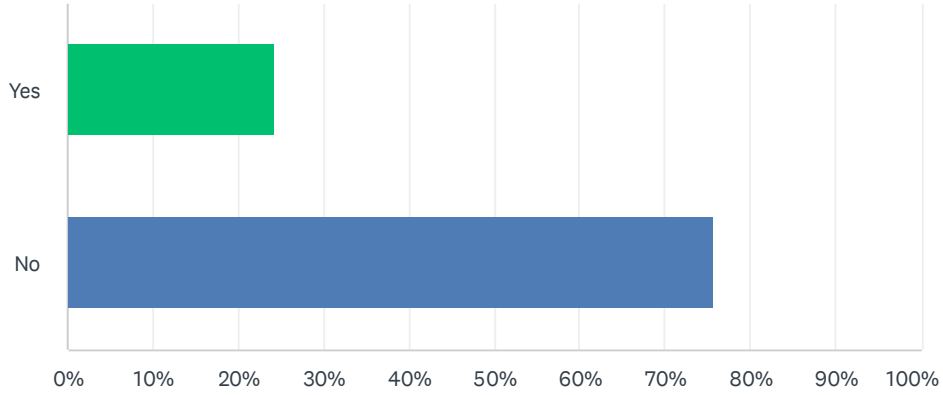
Answered: 1,007 Skipped: 151



ANSWER CHOICES	RESPONSES	
Under 18	0.10%	1
18-24	2.58%	26
25-34	11.92%	120
35-54	34.36%	346
55-61	14.30%	144
62+	36.74%	370
TOTAL		1,007

Q19 Does anyone in your household have a disability?

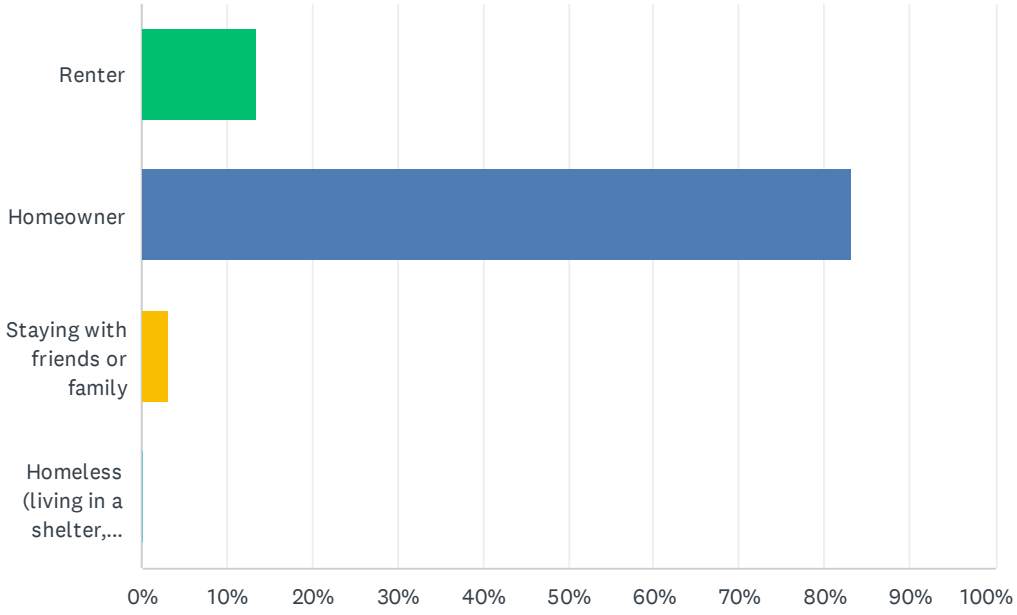
Answered: 1,019 Skipped: 139



ANSWER CHOICES	RESPONSES	
Yes	24.24%	247
No	75.76%	772
TOTAL		1,019

Q20 What is your housing status?

Answered: 1,027 Skipped: 131



ANSWER CHOICES	RESPONSES	
Renter	13.53%	139
Homeowner	83.06%	853
Staying with friends or family	3.12%	32
Homeless (living in a shelter, transitional housing, in your car, or outside)	0.29%	3
TOTAL		1,027

Q11 Are there other high priority economic development needs in your community that are not listed above? (optional)

Answered: 99 Skipped: 1,059

ANSWER CHOICES	RESPONSES	
1	98.99%	98
2	39.39%	39
3	24.24%	24

#	1	DATE
1	Broadband internet access	2/3/2025 5:20 PM
2	Don't build more apartments	1/30/2025 5:51 PM
3	Instead of job training, Trades training I believe is more necessary	1/30/2025 2:06 PM
4	Too many roads being repaired at the same time	1/28/2025 7:22 PM
5	Some sort of incentivization for restaurants	1/28/2025 12:23 PM
6	Landlord Cleanup of abandoned properties	1/26/2025 9:29 PM
7	Investment in the Arts	1/25/2025 5:20 PM
8	Jobs offered by city of Plano with starting pay at a wage that affords living in Plano, ie minimum $50,000/year gross pay.	1/24/2025 3:52 PM
9	Small business grants (Not loans)	1/23/2025 5:17 PM
10	Training for students who quit college during or after COVID	1/23/2025 1:53 PM
11	Reconditioning of city structures and signs	1/22/2025 8:06 PM
12	retail & restaurants; don’t need more nail salons or dry cleaners	1/22/2025 8:00 PM
13	More affordable commercial property	1/17/2025 8:45 PM
14	Zoning	1/17/2025 8:02 PM
15	Clean up all the crappy, empty retail.	1/17/2025 7:09 PM
16	Become the central hub for all universities in the area and therefore the hub of talent	1/17/2025 1:21 PM
17	Walkability	1/17/2025 11:38 AM
18	Mentorship	1/17/2025 8:55 AM
19	Central Plano business/commercial facades have been ignored while the east and west continue to be deceloped	1/17/2025 8:36 AM
20	emphasize existing retail areas instead of building new vacant facilities	1/17/2025 8:19 AM
21	Micro business loans for 1099 contractors	1/17/2025 6:30 AM
22	Parking lot repair and beautification (trees)	1/16/2025 11:02 PM
23	Safety of areas	1/16/2025 10:39 PM
24	Livable fair wages	1/16/2025 9:27 PM
25	convention facilities	1/16/2025 2:14 PM
26	Financial grants for startups	1/15/2025 11:39 PM

27	Good schools	1/9/2025 2:28 PM
28	Additional real and business property on the tax rolls	1/6/2025 4:51 PM
29	Get rid of all of the cbd and liquor stores.	1/4/2025 10:32 PM
30	Second chances for people who made mistakes	1/4/2025 8:27 PM
31	Job creation for sure.	1/3/2025 7:51 PM
32	Trade schools	1/1/2025 6:40 PM
33	Commercial buildings in Plano are in desperate need of updating. It’s an embarrassment. The building owners are not held to high standards and once again, no one is maintaining the grounds.	12/28/2024 8:36 AM
34	re-zoning and re-development of strip malls into mixed-use developments with retail, office, and housing	12/28/2024 7:38 AM
35	Help for homeowners to improve older homes (cast iron pipes replacement, energy efficient upgrades, etc.)	12/28/2024 12:38 AM
36	Public transportation	12/27/2024 10:59 PM
37	Affordable housing	12/27/2024 9:58 PM
38	Increase public school teacher salaries to improve schools, teacher retention, and address housing accessibility for families	12/27/2024 9:53 PM
39	more support for businesses downtown to keep it thriving	12/27/2024 8:09 PM
40	Business portal for mentoring	12/27/2024 6:59 PM
41	Low-rent retail micro space for startups. Lets recycle vacant buildings!	12/23/2024 11:44 PM
42	Too many vacant building spaces	12/22/2024 7:46 PM
43	Some areas are very run down	12/21/2024 5:26 PM
44	more lifestyle, mixed commercial residential communities	12/21/2024 9:51 AM
45	Jobs for over 55, decent pay, part-time can't stand on my feet but 2 or 3 hours	12/19/2024 7:52 PM
46	Keep low interest rates for small business loans	12/18/2024 11:22 PM
47	Job assistance	12/16/2024 12:28 AM
48	ESL classes nites and weekendd	12/15/2024 11:13 PM
49	Plano aesthetics look rundown	12/8/2024 10:14 PM
50	I forgot to mention this on the other page, but the program in Plano. Will they help you with repairs to older homes, they need to raise the value of what they cap the homes value 2. They need to raise that to be higher, because just because people are in a higher prized, home doesn't mean that they need help. They may have been in the home a long time way before the Increase in value of the home happened, and they still need help keeping up with the repairs	12/8/2024 2:31 PM
51	Small business support	12/7/2024 10:31 PM
52	Trade schools	12/6/2024 6:54 PM
53	Find ways to reduce property taxes and invest more of taxes collected back into the city of Plano.	12/5/2024 10:47 AM
54	Streamline the development approval process. It’s cumbersome and departments don’t communicate well	12/4/2024 9:18 PM
55	Updating repairs to empty/abandoned buildings	12/4/2024 6:53 PM
56	Women focused support entrepreneurs leadership	12/4/2024 5:44 PM
57	Better opportunities for young adults	12/4/2024 4:23 PM

58	More reasonably paid jobs	12/4/2024 10:57 AM
59	More parking spaces	12/4/2024 8:07 AM
60	Make dying commercial spaces mixed-use communities	12/4/2024 12:08 AM
61	Apprenticeships / Returnships	12/3/2024 7:05 PM
62	Zoning Improvements to Allow Denser Development	12/3/2024 6:25 PM
63	ease of business permits approvals	12/3/2024 2:51 PM
64	Free internet	12/3/2024 8:42 AM
65	SMALLER CLASSES AT SENIOR CENTER AND ONE ON ONE CLASSES FOR THOSE OF SPECIAL NEEDS AND DEAFNESS	12/2/2024 3:45 PM
66	Cost Reduction Assistance	12/2/2024 3:41 PM
67	Eliminate property taxes.	12/2/2024 3:36 PM
68	Plano needs to incentivize businesses that contribute to the furtherance of family values	11/30/2024 8:13 AM
69	Vacant commercial buildings	11/18/2024 2:00 PM
70	Get rid of massage parlors	11/17/2024 3:14 PM
71	Public transportation	11/17/2024 2:32 PM
72	Helping seniors find jobs	11/16/2024 8:01 PM
73	Transition from working to retirement	11/14/2024 6:50 AM
74	Food for kids during school breaks	11/13/2024 9:02 PM
75	Where do you have Texas workforce here they already do a good job	11/13/2024 4:58 PM
76	Train homeless to work for a living & be independent.	11/12/2024 9:42 AM
77	Support small businesses	11/11/2024 8:26 PM
78	Affordable child care, transportation	11/5/2024 12:33 PM
79	Update current burdensome regulations on individuals running businesses out of their homes which may include some employees but not retail traffic or manufacturing noise or pollution	11/3/2024 11:00 PM
80	Pay off debt before asking for bonds	11/2/2024 4:48 PM
81	How can people get jobs if childcare is so costly	10/30/2024 10:48 AM
82	Incentives to encourage Plano residents to support Plano businesses and keep sales tax revenue in Plano	10/29/2024 6:30 PM
83	better code for vape / liquor store signage. looks attrocious	10/29/2024 4:50 PM
84	Child care providers need help running better operations	10/29/2024 3:46 PM
85	business loans for American born business owners	10/29/2024 3:34 PM
86	A well funded, well organized SB plan would support initiatives like job creation, retention and training as listed above. (In theory)	10/29/2024 3:17 PM
87	Supporting the childcare business sector, which in turn will support families and children in the community.	10/29/2024 2:54 PM
88	The City should invest more in Economic Development incentives and partnering with the school district to maximize resources.	10/29/2024 2:43 PM
89	Blighted strip malls on Parker from Custer to Alma	10/29/2024 2:09 PM
90	Small Business Events	10/24/2024 6:08 PM
91	transportation to higher learning/job training	10/23/2024 7:02 PM
92	Community Microenterprise	10/23/2024 3:23 PM

93	none	10/22/2024 9:47 AM
94	Low income assistance - food, clothing, baby supplies	10/21/2024 11:41 AM
95	We have a lot of really unless old shopping centers tgey coukd use some improvements or enforced clean up	10/20/2024 2:36 PM
96	Veteran services	10/19/2024 11:32 AM
97	don't drive seniors out of their homes and	10/19/2024 11:01 AM
98	Monitor neighborhood property for disrepair	10/19/2024 10:32 AM
#	**2**	**DATE**
1	Public transportation	2/3/2025 5:20 PM
2	Traffic lights are not timed properly	1/28/2025 7:22 PM
3	Sidewalks for the Douglas community	1/26/2025 9:29 PM
4	Reintegration of young adults back to college if they didn't finish	1/23/2025 1:53 PM
5	Get rid of decades-old empty retail (Sonic and Park/75 is one example)	1/17/2025 7:09 PM
6	New age business mentorship - Content creators, consultants etc.	1/17/2025 8:55 AM
7	focus 100% on a crumbling east side, but our mayor loves the west side $$	1/17/2025 8:19 AM
8	Stop illegal immigration	1/16/2025 10:39 PM
9	Raise the minimum wage to at least $15	1/16/2025 9:27 PM
10	More Homebuyer Downpayment Assistance	1/15/2025 11:39 PM
11	Keeping property tax rates low	1/6/2025 4:51 PM
12	Too many vacancies in strip malls in central Plano.	1/4/2025 10:32 PM
13	Jobs for those with disabilities. Miss seeing the proud kids at krogers	1/4/2025 8:27 PM
14	Affordable housing	12/27/2024 10:59 PM
15	Affordable childcare	12/27/2024 9:58 PM
16	public transportation throughout the city	12/27/2024 8:09 PM
17	Less corporate tax breaks help the small businesses	12/19/2024 7:52 PM
18	Literacy classes various places and days	12/15/2024 11:13 PM
19	Aley repair	12/13/2024 8:12 PM
20	Bring business back to Plano	12/8/2024 10:14 PM
21	Training for small business	12/7/2024 10:31 PM
22	Affordable, safe community/shared business meeting space	12/6/2024 6:54 PM
23	Fixing damaged parking lots	12/4/2024 6:53 PM
24	Lots of restaurants & shops seem to close within a short period of time- not sure if more education or support or advocacy is needed	12/3/2024 7:05 PM
25	Small business free workshops	12/3/2024 2:51 PM
26	BETTER TRAINING IN ADA AND SPECIAL NEEDS. FIRE THOSE WHO DISCRIMINATE	12/2/2024 3:45 PM
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36	student housing with preference to US citizens	10/23/2024 7:02 PM
37	Healthcare assistance - post sexual assault, pregnancy, injuries	10/21/2024 11:41 AM
38	help them stay in their homes	10/19/2024 11:01 AM
39	If individual owned then help to get $ for fixing	10/19/2024 10:32 AM
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1	Cultural attractions	2/3/2025 5:20 PM
2	Impossible to move around town	1/28/2025 7:22 PM
3	Get rid of the snobby anti apts. bias	1/26/2025 9:29 PM
4	Child care for working parents who are poor	1/23/2025 1:53 PM
5	Stop neglecting central Plano	1/17/2025 7:09 PM
6	job training for high school kids NOT going to college	1/17/2025 8:19 AM
7	More diversity in businesses	1/16/2025 9:27 PM
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9	Stop flooding the traffic with apartments	1/4/2025 8:27 PM
10	Public transportation	12/27/2024 9:58 PM
11	Job training & showers for homelessness to get help , training & jobs	12/19/2024 7:52 PM
12	Tell parents about how to plan for/encourage college	12/15/2024 11:13 PM
13	Support teachers	12/8/2024 10:14 PM
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18	Demand-Side Housing Market Controls	12/2/2024 3:41 PM
19	Plano should do more to attract and retain major corporates and their employees	11/30/2024 8:13 AM
20	Financial planning (personal)	11/14/2024 6:50 AM
21	See Bonton farms model	11/13/2024 9:02 PM
22	Stop trying to divide people based on political stance or other background differences. United we stand, divided we fall.	11/12/2024 9:42 AM
23	coop child care	10/23/2024 7:02 PM
24	If for profit owner-strictly enforce code compliance	10/19/2024 10:32 AM

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Answered: 99 Skipped: 1,059

ANSWER CHOICES	RESPONSES	
1	98.99%	98
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4	Too many roads being repaired at the same time	1/28/2025 7:22 PM
5	Some sort of incentivization for restaurants	1/28/2025 12:23 PM
6	Landlord Cleanup of abandoned properties	1/26/2025 9:29 PM
7	Investment in the Arts	1/25/2025 5:20 PM
8	Jobs offered by city of Plano with starting pay at a wage that affords living in Plano, ie minimum $50,000/year gross pay.	1/24/2025 3:52 PM
9	Small business grants (Not loans)	1/23/2025 5:17 PM
10	Training for students who quit college during or after COVID	1/23/2025 1:53 PM
11	Reconditioning of city structures and signs	1/22/2025 8:06 PM
12	retail & restaurants; don’t need more nail salons or dry cleaners	1/22/2025 8:00 PM
13	More affordable commercial property	1/17/2025 8:45 PM
14	Zoning	1/17/2025 8:02 PM
15	Clean up all the crappy, empty retail.	1/17/2025 7:09 PM
16	Become the central hub for all universities in the area and therefore the hub of talent	1/17/2025 1:21 PM
17	Walkability	1/17/2025 11:38 AM
18	Mentorship	1/17/2025 8:55 AM
19	Central Plano business/commercial facades have been ignored while the east and west continue to be deceloped	1/17/2025 8:36 AM
20	emphasize existing retail areas instead of building new vacant facilities	1/17/2025 8:19 AM
21	Micro business loans for 1099 contractors	1/17/2025 6:30 AM
22	Parking lot repair and beautification (trees)	1/16/2025 11:02 PM
23	Safety of areas	1/16/2025 10:39 PM
24	Livable fair wages	1/16/2025 9:27 PM
25	convention facilities	1/16/2025 2:14 PM
26	Financial grants for startups	1/15/2025 11:39 PM

27	Good schools	1/9/2025 2:28 PM
28	Additional real and business property on the tax rolls	1/6/2025 4:51 PM
29	Get rid of all of the cbd and liquor stores.	1/4/2025 10:32 PM
30	Second chances for people who made mistakes	1/4/2025 8:27 PM
31	Job creation for sure.	1/3/2025 7:51 PM
32	Trade schools	1/1/2025 6:40 PM
33	Commercial buildings in Plano are in desperate need of updating. It’s an embarrassment. The building owners are not held to high standards and once again, no one is maintaining the grounds.	12/28/2024 8:36 AM
34	re-zoning and re-development of strip malls into mixed-use developments with retail, office, and housing	12/28/2024 7:38 AM
35	Help for homeowners to improve older homes (cast iron pipes replacement, energy efficient upgrades, etc.)	12/28/2024 12:38 AM
36	Public transportation	12/27/2024 10:59 PM
37	Affordable housing	12/27/2024 9:58 PM
38	Increase public school teacher salaries to improve schools, teacher retention, and address housing accessibility for families	12/27/2024 9:53 PM
39	more support for businesses downtown to keep it thriving	12/27/2024 8:09 PM
40	Business portal for mentoring	12/27/2024 6:59 PM
41	Low-rent retail micro space for startups. Lets recycle vacant buildings!	12/23/2024 11:44 PM
42	Too many vacant building spaces	12/22/2024 7:46 PM
43	Some areas are very run down	12/21/2024 5:26 PM
44	more lifestyle, mixed commercial residential communities	12/21/2024 9:51 AM
45	Jobs for over 55, decent pay, part-time can't stand on my feet but 2 or 3 hours	12/19/2024 7:52 PM
46	Keep low interest rates for small business loans	12/18/2024 11:22 PM
47	Job assistance	12/16/2024 12:28 AM
48	ESL classes nites and weekendd	12/15/2024 11:13 PM
49	Plano aesthetics look rundown	12/8/2024 10:14 PM
50	I forgot to mention this on the other page, but the program in Plano. Will they help you with repairs to older homes, they need to raise the value of what they cap the homes value 2. They need to raise that to be higher, because just because people are in a higher prized, home doesn't mean that they need help. They may have been in the home a long time way before the Increase in value of the home happened, and they still need help keeping up with the repairs	12/8/2024 2:31 PM
51	Small business support	12/7/2024 10:31 PM
52	Trade schools	12/6/2024 6:54 PM
53	Find ways to reduce property taxes and invest more of taxes collected back into the city of Plano.	12/5/2024 10:47 AM
54	Streamline the development approval process. It’s cumbersome and departments don’t communicate well	12/4/2024 9:18 PM
55	Updating repairs to empty/abandoned buildings	12/4/2024 6:53 PM
56	Women focused support entrepreneurs leadership	12/4/2024 5:44 PM
57	Better opportunities for young adults	12/4/2024 4:23 PM

58	More reasonably paid jobs	12/4/2024 10:57 AM
59	More parking spaces	12/4/2024 8:07 AM
60	Make dying commercial spaces mixed-use communities	12/4/2024 12:08 AM
61	Apprenticeships / Returnships	12/3/2024 7:05 PM
62	Zoning Improvements to Allow Denser Development	12/3/2024 6:25 PM
63	ease of business permits approvals	12/3/2024 2:51 PM
64	Free internet	12/3/2024 8:42 AM
65	SMALLER CLASSES AT SENIOR CENTER AND ONE ON ONE CLASSES FOR THOSE OF SPECIAL NEEDS AND DEAFNESS	12/2/2024 3:45 PM
66	Cost Reduction Assistance	12/2/2024 3:41 PM
67	Eliminate property taxes.	12/2/2024 3:36 PM
68	Plano needs to incentivize businesses that contribute to the furtherance of family values	11/30/2024 8:13 AM
69	Vacant commercial buildings	11/18/2024 2:00 PM
70	Get rid of massage parlors	11/17/2024 3:14 PM
71	Public transportation	11/17/2024 2:32 PM
72	Helping seniors find jobs	11/16/2024 8:01 PM
73	Transition from working to retirement	11/14/2024 6:50 AM
74	Food for kids during school breaks	11/13/2024 9:02 PM
75	Where do you have Texas workforce here they already do a good job	11/13/2024 4:58 PM
76	Train homeless to work for a living & be independent.	11/12/2024 9:42 AM
77	Support small businesses	11/11/2024 8:26 PM
78	Affordable child care, transportation	11/5/2024 12:33 PM
79	Update current burdensome regulations on individuals running businesses out of their homes which may include some employees but not retail traffic or manufacturing noise or pollution	11/3/2024 11:00 PM
80	Pay off debt before asking for bonds	11/2/2024 4:48 PM
81	How can people get jobs if childcare is so costly	10/30/2024 10:48 AM
82	Incentives to encourage Plano residents to support Plano businesses and keep sales tax revenue in Plano	10/29/2024 6:30 PM
83	better code for vape / liquor store signage. looks attrocious	10/29/2024 4:50 PM
84	Child care providers need help running better operations	10/29/2024 3:46 PM
85	business loans for American born business owners	10/29/2024 3:34 PM
86	A well funded, well organized SB plan would support initiatives like job creation, retention and training as listed above. (In theory)	10/29/2024 3:17 PM
87	Supporting the childcare business sector, which in turn will support families and children in the community.	10/29/2024 2:54 PM
88	The City should invest more in Economic Development incentives and partnering with the school district to maximize resources.	10/29/2024 2:43 PM
89	Blighted strip malls on Parker from Custer to Alma	10/29/2024 2:09 PM
90	Small Business Events	10/24/2024 6:08 PM
91	transportation to higher learning/job training	10/23/2024 7:02 PM
92	Community Microenterprise	10/23/2024 3:23 PM

93	none	10/22/2024 9:47 AM
94	Low income assistance - food, clothing, baby supplies	10/21/2024 11:41 AM
95	We have a lot of really unless old shopping centers tgey coukd use some improvements or enforced clean up	10/20/2024 2:36 PM
96	Veteran services	10/19/2024 11:32 AM
97	don't drive seniors out of their homes and	10/19/2024 11:01 AM
98	Monitor neighborhood property for disrepair	10/19/2024 10:32 AM
#	**2**	**DATE**
1	Public transportation	2/3/2025 5:20 PM
2	Traffic lights are not timed properly	1/28/2025 7:22 PM
3	Sidewalks for the Douglas community	1/26/2025 9:29 PM
4	Reintegration of young adults back to college if they didn't finish	1/23/2025 1:53 PM
5	Get rid of decades-old empty retail (Sonic and Park/75 is one example)	1/17/2025 7:09 PM
6	New age business mentorship - Content creators, consultants etc.	1/17/2025 8:55 AM
7	focus 100% on a crumbling east side, but our mayor loves the west side $$	1/17/2025 8:19 AM
8	Stop illegal immigration	1/16/2025 10:39 PM
9	Raise the minimum wage to at least $15	1/16/2025 9:27 PM
10	More Homebuyer Downpayment Assistance	1/15/2025 11:39 PM
11	Keeping property tax rates low	1/6/2025 4:51 PM
12	Too many vacancies in strip malls in central Plano.	1/4/2025 10:32 PM
13	Jobs for those with disabilities. Miss seeing the proud kids at krogers	1/4/2025 8:27 PM
14	Affordable housing	12/27/2024 10:59 PM
15	Affordable childcare	12/27/2024 9:58 PM
16	public transportation throughout the city	12/27/2024 8:09 PM
17	Less corporate tax breaks help the small businesses	12/19/2024 7:52 PM
18	Literacy classes various places and days	12/15/2024 11:13 PM
19	Aley repair	12/13/2024 8:12 PM
20	Bring business back to Plano	12/8/2024 10:14 PM
21	Training for small business	12/7/2024 10:31 PM
22	Affordable, safe community/shared business meeting space	12/6/2024 6:54 PM
23	Fixing damaged parking lots	12/4/2024 6:53 PM
24	Lots of restaurants & shops seem to close within a short period of time- not sure if more education or support or advocacy is needed	12/3/2024 7:05 PM
25	Small business free workshops	12/3/2024 2:51 PM
26	BETTER TRAINING IN ADA AND SPECIAL NEEDS. FIRE THOSE WHO DISCRIMINATE	12/2/2024 3:45 PM
27	Direct Assistance (Cash to Low Income residents)	12/2/2024 3:41 PM
28	Plano should not incentivize businesses that do not contribute to the well being of residents and diminish property values.	11/30/2024 8:13 AM
29	Make landlords keep up their premises	11/17/2024 3:14 PM

30	Student loan payoff assistance	11/14/2024 6:50 AM
31	Food pantries	11/13/2024 9:02 PM
32	Maintain what we have but welcome new businesses.	11/12/2024 9:42 AM
33	Cut tax off	11/11/2024 8:26 PM
34	Help keep child care providers job	10/29/2024 3:46 PM
35	Small Business Rent Oversight	10/24/2024 6:08 PM
36	student housing with preference to US citizens	10/23/2024 7:02 PM
37	Healthcare assistance - post sexual assault, pregnancy, injuries	10/21/2024 11:41 AM
38	help them stay in their homes	10/19/2024 11:01 AM
39	If individual owned then help to get $ for fixing	10/19/2024 10:32 AM
#	**3**	**DATE**
1	Cultural attractions	2/3/2025 5:20 PM
2	Impossible to move around town	1/28/2025 7:22 PM
3	Get rid of the snobby anti apts. bias	1/26/2025 9:29 PM
4	Child care for working parents who are poor	1/23/2025 1:53 PM
5	Stop neglecting central Plano	1/17/2025 7:09 PM
6	job training for high school kids NOT going to college	1/17/2025 8:19 AM
7	More diversity in businesses	1/16/2025 9:27 PM
8	Grants and abatements for strong business recruitment and growth	1/6/2025 4:51 PM
9	Stop flooding the traffic with apartments	1/4/2025 8:27 PM
10	Public transportation	12/27/2024 9:58 PM
11	Job training & showers for homelessness to get help , training & jobs	12/19/2024 7:52 PM
12	Tell parents about how to plan for/encourage college	12/15/2024 11:13 PM
13	Support teachers	12/8/2024 10:14 PM
14	For example nancial assistance for small bussiness	12/7/2024 10:31 PM
15	Cybersecurity defense/remediation for small business	12/6/2024 6:54 PM
16	Street light repair/upgrades/ installed	12/4/2024 6:53 PM
17	BETTER POLICE TRAINING ON DEAFNESS AND SPECIAL NEEDS.	12/2/2024 3:45 PM
18	Demand-Side Housing Market Controls	12/2/2024 3:41 PM
19	Plano should do more to attract and retain major corporates and their employees	11/30/2024 8:13 AM
20	Financial planning (personal)	11/14/2024 6:50 AM
21	See Bonton farms model	11/13/2024 9:02 PM
22	Stop trying to divide people based on political stance or other background differences. United we stand, divided we fall.	11/12/2024 9:42 AM
23	coop child care	10/23/2024 7:02 PM
24	If for profit owner-strictly enforce code compliance	10/19/2024 10:32 AM

Q13 Do you have any other comments regarding the City's priorities for its housing and community development funding? (optional)You can use this space to list specific projects, programs, needs, or geographical areas that you feel the City should prioritize for funding. You can also tell us about any other community development concerns not found in this survey that would like to see addressed.

Answered: 228 Skipped: 930

#	RESPONSES	DATE
1	Addressing food insecurity and providing childcare services.	2/3/2025 5:22 PM
2	parks are important	2/2/2025 7:47 PM
3	Plano is a great city, I have lived here most of my adult life. Plano needs to keep up with other surrounding cities pay rates or city employees are going to leave to make more money in another city. Focus on improving the East side of Plano and not just the West side of Plano, in terms of retail and hotels.	2/2/2025 4:12 PM
4	Can we use the schools that are being closed as some sort of public buildings? We don’t need them replaced with apartments!! What will happen to the parks near the schools to be closed? The park behind Davis Elementary is the only park in the neighborhood. Plano has added enough multi-family buildings in the last 10 years that has increased the population density which is increasing traffic and stressing the infrastructure.	1/31/2025 9:28 PM
5	Please don't build more apartments	1/30/2025 5:53 PM
6	Need more affordable housing within the existing inventory. When houses come up for sale, they need to be attractive to younger growing families. Doing so with attract businesses that cater to that demographic. Currently the demo is skewing too old and needs to get younger to attract these retail shifts.	1/30/2025 2:48 PM
7	https://youtu.be/K1TFOK4_07s?si=kBS9yBbeaUbJAbEN	1/30/2025 2:07 PM
8	Plano should continue to try to open a homeless shelter, or offer more services for the unsheltered in the community.	1/28/2025 8:11 PM
9	There is so little pride evident in Plano now, in the 80’s when Harvard was Mayor it was a beautiful, thriving city and a wonderful place to live. Great planning was evident.	1/28/2025 7:25 PM
10	Please share the results of the survey after close of survey…. Thank You for your leadership!	1/28/2025 1:12 PM
11	Again, (and despite the fact that I, personally, hate children) we need to increase the number of families with children in the city. To do this, we need to make it more affordable; between property taxes and inflated housing values, we've priced out families. This will hurt us in the long run.	1/28/2025 12:26 PM
12	Multi family housing, townhomes,Asus and SRO homeless units with on site services. Less preferences /biases for single family housing.	1/26/2025 9:32 PM
13	As a young family, I would want investments to surround education. I also commute to downtown and if I could wave my magic wand I would love a more direct route whether via dart extension, bus with wifi, etc	1/25/2025 5:23 PM
14	Many of these services have already been provided for adequately. Wish the survey would have had a N/A choice. I wasn't sure how to answer the questions for the services to be continued as they are or enhanced. I would have preferred that more specific answer choices would have been provided.	1/25/2025 3:40 PM
15	Do not support low income housing - our roads are too congested and would like to see less	1/24/2025 5:04 PM

	traffic and more consideration for wider roads if we continue to grow our city	
16	As mentioned in the previous section, it is imperative that the jobs offered by the city of Plano pay their employees wages that actually afford to live in Plano. As we all know, the costs of everything are increasing at such a rate that in order for the city to truly support its staff and by affect the economy, it must increase starting wages to a minimum of $50k/year gross. Even this amount barely allows approval for homeownership within the city limits, but it's a start.	1/24/2025 3:58 PM
17	I DO NOT want low income or government subsidized housing near me. I pay a lot in rent and don't want illegals and low income near me for safety reasons. Seniors are different as they make much better neighbors. I am also so fed up with the road construction.	1/24/2025 12:36 PM
18	Would love to see more programs for people to start their own small businesses/companies, and also give white collar job training (people CANNOT have a family and own a home working at a call center or as a simple service technician).	1/23/2025 5:19 PM
19	Better public transportation and child care affordability will support the workforce as we continue to need skilled workers and boomers are retiring.	1/23/2025 1:55 PM
20	As stated in my comments we need more ways to bring our communities together; multigenerational, multiracial, multigender, varied economic classes. Gardening does that. We need local, accessible community gardening sites	1/23/2025 10:28 AM
21	Plano is allowing too much high density housing. It is changing the character of Plano to short term transients that have no long term investment in out community.	1/23/2025 9:07 AM
22	Housing with walk ability to food access	1/22/2025 8:37 PM
23	Overall maintenance rejuvenation of city structures/businesses	1/22/2025 8:10 PM
24	Apartments to provide all parking for occupants so there is less parking on residential streets.	1/22/2025 7:16 PM
25	Road construction needs to be much better managed. It is very poorly managed and very difficult to cope with the constant repeated ripping up of the roadways and not efficiently completing in a timely manner.	1/22/2025 5:40 PM
26	WE NEED AFFORDABLE HOUSING	1/22/2025 3:07 PM
27	low income housing needed, apartments in Plano are not affordable	1/20/2025 8:46 PM
28	I am all for funding the police, fire departments, and libraries. We spend far too much on parks and recreation. We should cut back spending in other areas.	1/19/2025 9:55 AM
29	Start building homes instead of apartments. Apartment dwellers are transient, home buyers stay in the community. There will also be less traffic and the schools will once again be of high quality.	1/19/2025 7:33 AM
30	No more high density apartments. Keep skyline low. Think Scottsdale AZ	1/18/2025 1:39 PM
31	Many of the developers of affordable housing are building 1 bedroom units. They may include a few that have 2 bedrooms. That does not work for families. They need 2-3 bedrooms with parking.	1/18/2025 1:25 PM
32	Yes, the senior citizen recreation center on 16th street. We have asked for another pool table. I offered to do a gofundme page and was told no. I go to the McKinney center and also have several of my friends come to McKinney and have purchased the out of area membership. They are expressing not wanting to come to Plano anymore and if that happens, I will only belong to McKinney. There are too many pool table players and one table is not enough.	1/18/2025 12:09 PM
33	Plano does an excellent job with a lot of these items. We just have first hand knowledge about people who desperately need clean, modern, very affordable housing. Free health and mental health clinics are also needed. Also getting the homeless off our streets needs to be a high priority.	1/18/2025 12:09 PM
34	I know I need help with my home. I have written to the state Senator, Angela Paxton for assistance because Plano city denied assisting me based upon the new evidence of plumbing and foundation issues. Plano has wealthy people. I would be working if I was not this sick, I need a new fence, my yard taken care of, 3 Windows are broken including sliding glass door. I only have a slab floor. Bathtub leaks, washer over flows from 5 broken cast iron pipes. Foundation issues. I need new drywall paint and new baseboards. Too bad Habitat for	1/18/2025 12:00 PM

	Humanity cannot do all the repairs in this home. It is 50 years old. It's in a reverse mortgage so I have to scrimp and get money together for the high cost of taxes and insurance its very expensive living here!!!	
35	Community programs to keep city clean, community gardening	1/18/2025 8:16 AM
36	The roads are a disaster and infuriating to drive everyday. It's so tiring to see endless construction everywhere and potholes being formed a few months after a repair was done. Please spend hard earned taxpayer money wisely by choosing competent contractors who do good quality jobs.	1/17/2025 11:07 PM
37	The City of Plano needs help with parks and rec making sports fields easier to access/reserve and afford. It's bogged down in regulations. We need more kids to have access with affordable sports and physical activity.	1/17/2025 8:47 PM
38	Plano is rapidly being overtaken by concrete and apartments without appropriate improvements to roads, water/sewer, traffic and impact on the environment. We need more support making Plano affordable and beautiful for people living here instead of adding more people who don't adequately support our city through taxes and investment while straining our services and lessening our ability to add green spaces.	1/17/2025 8:05 PM
39	More knowledge about available programs to update your home. And sinking foundations. Flooding etc.	1/17/2025 3:29 PM
40	Walkability	1/17/2025 11:38 AM
41	We are moving in the right direction, especially downtown / east Plano specifically. Keep updating the zoning to reflect growing population. More mixed housing development, less single family zoning, remove any further red tape and allow more construction to take place throughout the city. Improving public transit accessibility will aid in this too.	1/17/2025 9:35 AM
42	The City needs to re-evaluate its ADU policy to expand lower-cost housing. For example owner incentives to build ADUs which are then leased at 10-20% below market	1/17/2025 9:11 AM
43	Overall, the cost of living in Plano is creating problems for families.	1/17/2025 8:56 AM
44	Please don't ignore Central Plano - especially the Parker and Custer and Parked and Independence area.	1/17/2025 8:37 AM
45	Our mayor loves $$$ and the west side. They get top priority. Visit the east side all around Hwy 75, it's 3rd world mess. How about cleaning up that area, trash is everywhere.	1/17/2025 8:21 AM
46	Low income housing should not be a priority for a city like Plano. People buy homes here to be around similar people.	1/17/2025 7:47 AM
47	It may sound heartless but look at Garland, Dallas and Mesquite. When you create opportunities for lowlifes, they'll come. It's like the doggone baseball field in 'field of dreams'. You can't save everyone. But the people that do live here, and like living here, are starting to hate it. Crummy roads, homeless bums, and gobs of "student drivers" causing auto insurance rates to skyrocket. Keep plano elite. Frisco and the colony have passed us by.	1/17/2025 12:03 AM
48	Stop throwing up apartments everywhere	1/16/2025 11:22 PM
49	More funding to Plano pd for training also	1/16/2025 11:00 PM
50	Need public transportation. Metro train or bus service needed. Everyday people are moving here.	1/16/2025 10:34 PM
51	As a resident of central Plano, I feel as if our roads and public spaces are much more neglected than they are in both East and West Plano. Majority of the concrete roads are in horrible condition, there's a high level of homelessness, a notable litter presence, etc… I want our part of town to be just as beautiful as the rest of it.	1/16/2025 10:15 PM
52	The street lights are very dim and I like having bright lights and more cameras for safety	1/16/2025 9:59 PM
53	Road clearing during winter weather to improve community safety and housing protection from sliding cars.	1/16/2025 9:33 PM
54	Your main focus should be ensuring our public schools remain desirable and well attended. Housing prices will fall off a cliff if the schools in Plano can't maintain a high standard and the Texas state legislature is working hard to destroy our good schools.	1/16/2025 9:32 PM

55	More accessible options for shoppers, restauranteurs, and living spaces. Please consult disabled folks to show you the exact issues. They aren't always obvious until you are experiencing it yourself. Thank you.	1/16/2025 9:28 PM
56	Please update oak point rec center instead of continuously updating Tom muehlenbeck center	1/16/2025 9:16 PM
57	What has happened to the improvements that were scheduled for Longhorn Park?	1/13/2025 10:00 AM
58	Is City of Plano still going to have money to help seniors that own a home help with trimming trees ? We really need that we put in an application to have our trees trimmed / also a neighbor also needed help but they were told that the city ran out of money to help and that's why we didn't get our application approved either. We are too old to get on a ladder AND we can't afford to get our trees trimmed! On just social security pay! Please don't stop that service in Plano!!	1/12/2025 9:28 PM
59	More police Better neighborhood services checks & followups	1/12/2025 8:38 PM
60	The city is doing a phenomenal job maintaining and improving infrastructure and services!	1/11/2025 10:06 AM
61	The city of Plano needs to do so much more to help out the homeless instead of just sweeping them under a rug so the city can try to look good in the local newspaper.	1/10/2025 9:49 AM
62	Please continue to fund DART rides for the disabled; our PT clinic in Plano receives patients who pay for services using DART. Please continue to fund the public Recreation Centers; they help the community, including myself, stay healthy! Improvements to road drainage, potholes, and alleyways would be much appreciated!!	1/10/2025 8:42 AM
63	Property values going down because of lack of enforcement of city code and too many rental properties and yet as I say that the taxation for those of us that are homeowners keeps going up. Truly makes me wanna leave Plano roads in terrible condition but for Parkwood	1/6/2025 6:20 PM
64	Provide funding to stop erosion and reclaim damaged areas along all of Russell Creek through neighborhoods - specifically between McDermott and Hedgcoxe.	1/6/2025 4:54 PM
65	NO MORE APARTMENTS, fire the planning department, quit taking bribes and kickbacks. Stop with the mixed use plan.	1/5/2025 3:51 PM
66	Please stop apartments, get rid of dart or keep on east side only. Help with repairs. Large Tree removal, hail deductibles etc. Offer scholarships to families with kids for a chance to attend Plano schools and live in Plano while attending. Offer city jobs for second chances(public works jobs) with job training and possible advancement. Partner with Collin College. Offer clean up programs for aging landscaping and paint for businesses and residents.	1/4/2025 8:42 PM
67	More staff who are trained to provide with homelessness resources at public libraries and recreational centers. Neighborhood services should have a bigger presence and work in areas that have high homeless populations.	1/3/2025 7:53 PM
68	Unlike Dallas, keep improving/renovating the infrastructure of our city.	1/2/2025 9:27 PM
69	If homeless people do not have the will and fortitude to make good use of a shelter/ home then perhaps they need something other than drugs and cast out into the streets to. Panhandle. Most people barely have any money and life is very very costly. I have no hope of home ownership. Private property is the staple of our country and society. Homeowners demonstrate more respect and appreciation and protection of their home and community because they have a stake in the community. Oppose to renting and or being beat down by life loosing momentum and yes loosing any stake in stability and enjoy the fruits of ones labor over time. The less stress adults have the positive effect trickles down to the kids. We need happy families to remain prosperous and uphold a standard	1/2/2025 7:18 PM
70	I think there should be a reason for property owners who do not live in their property to not just hold an empty house. As an example, the city of Tonronto started charging a low tax to property owners/landlords that let a residential dwelling sit vacant for longer than six months, preventing them from keeping a unit off the market and just sitting while the value went up. This increased rental units available, generated revenue for the city, and helped address low housing availability	1/2/2025 11:10 AM
71	Separate and saved bypass are critical To preventing congestion from and pollution from automobiles	1/2/2025 6:57 AM
72	Keep Plano beautiful do not try and help people that don't want to help themselves people work	1/2/2025 3:51 AM

	very hard to live in a nice place like Plano	
73	Animal Shelters and low cost/ no cost neutering. All animals going to the shelter should be neutered.	1/1/2025 6:44 PM
74	Plano has great infrastructure. Loving Plano for a decade now. Road work on major roads every year is not a great experience in crazy traffic though.	1/1/2025 9:57 AM
75	Rent cap, extended rail service, after school programs for children with disabilities	12/29/2024 9:14 AM
76	If possible keeping an eye on surrounding apartment complexes that can easily become a backdoor/ bridge to criminal entry/activity.	12/28/2024 9:26 PM
77	Need to plant more trees along roads. Need to hold companies responsible for cleaning and maintaining the grounds, parking lots - removal of trash, planting of trees, etc. The strip shopping areas in Plano (on every corner) are embarrassing. Walmart does nothing to keep their area clean and appealing (and there is a Walmart in every neighborhood). Golf these retailers accountable and make them ADD to the appeal of the city.	12/28/2024 8:41 AM
78	Current quality of public facilities & services is good / high. The greatest needs are quality affordable housing and economic development incentives. Neighboring communities (Frisco, McKinney) have more forwarding-looking economic development programs to attract and support innovation and emerging technology businesses.	12/28/2024 8:03 AM
79	Plano needs affordable housing! So many seniors are staying in their homes because they cannot afford anything new/smaller - they would be paying more than their current homes. This is tying up family homes preventing young families from moving into neighborhoods. New affordable homes for young families would help bring more people to Plano. We do not need more apartments/rentals - we need affordable single family homes!	12/28/2024 3:24 AM
80	Public transit and 3rd spaces would greatly enhance quality of life in Plano	12/28/2024 1:25 AM
81	We really need better public transportation	12/28/2024 12:29 AM
82	AFFORDABLE HOUSING PLEASE. RENTAL PRICE CONTROLS	12/27/2024 11:29 PM
83	We need public transport to support a diverse community. Need affordable housing that is sold to families, not out of state conglomerates who rent the property.	12/27/2024 11:11 PM
84	Focus on attracting young families to Plano with giving attention to public transportation and affordable housing opportunities.	12/27/2024 11:01 PM
85	You can offer grants to put towards down payments for housing to support teachers, single parents, minorities, etc, rather than looking to build lower income housing. Oklahoma City offers these.	12/27/2024 10:41 PM
86	Plano should consider ways to make the city affordable for individuals and families with a variety of incomes and needs. This requires consideration of affordable housing and transportation. Facilities should be thoughtfully ADA compliant to support residents with a variety of needs. In addition, Proactive responses to our residents in crisis or dealing with difficult times would address many of the priorities. Maintaining our current facilities and parks is also important to creating a diverse and sustaining city. Current services are much appreciated!	12/27/2024 10:15 PM
87	Affordable housing Affordable childcare Public transportation	12/27/2024 9:59 PM
88	We need to create housing that is accessible for young families and families with single parents. We need our schools to pay teachers and building administrators appropriately to ensure retention and top quality. It is essential that we make Plano a welcoming and accessible place for young families and families with single parents. Housing is a huge part of this.	12/27/2024 9:56 PM
89	Parks and recreation, housing, schools	12/27/2024 9:29 PM
90	I cannot stress enough the importance of public transportation throughout the city. Let's be the first city in Collin county that makes this a priority. You would see flocks of young families moving here (if we also prioritize affordable housing).	12/27/2024 8:11 PM
91	You can reach out to me for additional input on startup business	12/27/2024 7:01 PM
92	Please use Asphalt on all roads.	12/24/2024 4:40 PM

93	Plano is aging, but the people who built this city are being forced out by overly high taxes on their property. Many of us are trying to get side hustles on the side to help generate ongoing income… But we need some assistance. I would love to see the city take some of the older less attractive strip shopping centers That are in arrears for taxes, and turn them into micro shopping centers so people who are at crafters or I have expertise in a certain type of service could afford a one year lease for a small sum to give them a chance to build their business and then either move on to other locations or to close and make room for another person to come in. Reserve this for people who have been residence of Plano for at least 10 years and have paid in lots of property tax during that period of time. They're the ones who we owe this to.	12/23/2024 11:47 PM
94	Another water park to alleviate overcrowding at Jack Carter park facility.	12/23/2024 8:12 AM
95	NO MORE APARTMENTS!	12/22/2024 8:00 PM
96	Stop building homes and offices buildings	12/22/2024 7:47 PM
97	No more apartments, they look good for 10-15 years then start to become eyesores and seems they already are on all major intersections	12/21/2024 5:27 PM
98	Seems like there's plenty of commercial space available, yet we keep building new and expanding instead of revitalizing the old spaces.	12/21/2024 5:23 PM
99	There are too many apartment buildings now, especially large complexes owned by large corporations. They are not providing clean, safe housing according to the many complaints on NextDoor. City inspectors should correct this.	12/21/2024 4:50 PM
100	Public services (fire, police, etc) need to be grown to match not only our population's growth and age but also their increasing dependence and decreasing number of relatives near by.	12/20/2024 8:31 PM
101	Historic Plano - Haggard park needs a dog park area.	12/20/2024 3:57 PM
102	Less condos, apartments, more private 4 plexs & duplexs, individuals owned not corporate or investors, these over price ugly tin cans are creating overcrowding & city isnt improving high traff8c congestion. Shouldn't take 20 mins or more to go 5 miles!	12/19/2024 7:54 PM
103	Too many apartments built in the small area Plano encompasses will lead to negative consequences. The first thing that comes to mind is an increase in crimes of every imaginable kind. I have lived it in Dallas. The area we lived in had a high concentration of apartments. Our house was broken into 4 times and I was shot at once in 13 years. That shattered our sense of security. This is why we chose Plano to move to. Now we are facing much of the same living environment here. The traffic has increased so much in the last 2 years it is nerve racking to get around any more. With the constant street repairs and people making up their own driving rules, driving is getting to impossible. Please consider rejecting any more multihousing for the sake of the citizens already here.	12/19/2024 12:01 AM
104	Approve the zoning and building of single family houses. The increase in supply will lower prices	12/17/2024 12:16 PM
105	The sidewalks and streets need repaired in many places. Especially on Spring Creek and some of the side streets.	12/16/2024 6:56 PM
106	East Plano - sidewalks	12/9/2024 9:53 PM
107	Prioritize the Douglas Community. I drove through there and parts of it are starting to look really run down. That's a shame for a historic community. I've also noticed in some relatively lower and lower-middle income neighborhoods that tall trees in people's yards need to be trimmed. I assume that they can't afford to do this, because it's very expensive, and it seems dangerous. Our community centers and Parks are already amazing and I don't see why they need any improvement right now. I hope that the money can go toward people who really need it, like homeless people, lower income people, etc. It's sad that teachers, police officers and fire fighters, as well as minimum wage workers have a hard time surviving in Plano. We need them and we should support them and their ability to live here.	12/9/2024 2:26 PM
108	Home improvement support. Increase street lighting for safety. Loose dogs are 200% on the rise. Animal control and Plano police point fingers. Zero accountability.	12/8/2024 10:16 PM
109	We need to start preserving whatever green spaces we have left and stop developing on them. We also need to put a priority on beautifying old broken down areas of plano and stop building	12/8/2024 2:32 PM

	new areas.If we don't start doing that, then this city will not be desirable to live in, because there's going to be bad parts and good parts and people don't like that	
110	There needs to be more housing options available in Plano. We have a backyard cottage ordinance that is so strict, it’s difficult to build one. Revising this ordinance to allow more backyard cottages, would help with adding more housing options.	12/7/2024 9:41 PM
111	Programs for adults on the Autism Spectrum needs more funding/ help. Neglected group.	12/7/2024 9:28 PM
112	We have poor and homeless. They need a place to stay, job training, jobs, and affordable housing.	12/6/2024 10:42 PM
113	Priority should focus on ensuring existing residents are not displaced, forced to bear cost, disruption from transplants	12/6/2024 6:56 PM
114	Improve Senior services	12/5/2024 9:48 PM
115	No more multifamily needed, homelessness and panhandling needs to be outlawed in Plano like it was up until recently. City of Dallas needs one mega shelter and not tolerate urban camping and panhandling	12/5/2024 3:47 PM
116	Please stop building multi family units. If the city is going to fill in what little space is left, please turn the land into parks or single family homes. Me and my family would like to live in a calm, well kept, reasonably priced city that isn’t overrun with people.	12/5/2024 10:50 AM
117	Affordable housing options needs to be available for those under 80% AMI. Not only for working individuals and families but also for seniors on fixed income. I support funding for homelessness prevention as diversion from homelessness is the most financially responsible use of city funds.	12/5/2024 10:41 AM
118	Reform the backyard cottage ordinance. The rules are not a good fit for most neighborhoods and need greater flexibility to actually be useful (only one backyard cottage has been built in the six years since adoption). Reforms should be undertaken sooner rather than later. Do not wait for the zoning rewrite process currently underway. Consider backyard cottages as a tool to partner with and empower residents to address housing insecurity. See 'The Block Project' in Seattle.	12/5/2024 8:58 AM
119	Less expensive apartment units, too many going taking away green land, congested on syreets with speeders in neighborhood high, more speed bumps	12/4/2024 6:54 PM
120	Plano needs to offer 20 something young families an option to live, grow, thrive We want our schools to be strong with enrollment and be a place for all types of workers	12/4/2024 5:45 PM
121	Transportation and more services in 75093	12/4/2024 4:24 PM
122	The overall cost of housing has become unreasonable. Additionally, individuals currently owning homes will no longer be able to afford them because of the high taxes. This is not going to be sustainable in the long term. People will begin moving out of the community searching for more reasonable housing and lower taxes.	12/4/2024 12:34 PM
123	Fund public schools and libraries	12/4/2024 8:08 AM
124	New trash cans	12/4/2024 6:03 AM
125	Stop taking money from the feds. It always comes with strings. Plano doesn’t need this headache.	12/4/2024 5:48 AM
126	N/A.	12/4/2024 2:42 AM
127	Only request is to invest in East Plano, similar to West and offer growth and addition of basic amenities like Trader Joe’s and Wholefoods. Plano is a fantastic city to raise a family, although east is wonderful, it is not a popular choice. Please invest and develop the East so it can attract visitors and equal praise as the west side of Plano.	12/3/2024 11:22 PM
128	More varied housing lottery options for people in Plano of mud to low income families. Easily accessible information would be helpful as well.	12/3/2024 10:10 PM
129	Please stop building high density housing with almost zero public transportation options. It turns the streets into permanent traffic jams.	12/3/2024 7:59 PM
130	More affordable transportation alternatives would be great.	12/3/2024 7:06 PM

131	More Affordable Housing, Less "Luxury" Developments	12/3/2024 6:26 PM
132	Return the money	12/3/2024 6:12 PM
133	Help fund historical landmarks in the city that have had city services cut (mowing the grass specifically!!!). Douglass Cemetery and the cemetery at custer and legacy are examples.	12/3/2024 6:08 PM
134	Start and finish los rios park	12/3/2024 4:07 PM
135	Homeless people on average enjoy being homeless. Cut off all services, and kick their ass out of the county.	12/3/2024 3:24 PM
136	My vote is for City House and CASA or orgs like that. Thank you, Plano! City of Excellence, baby!	12/3/2024 2:23 PM
137	I believe if Plano had better access to mass transit, better mass transit schedules, covered bus stops, and more incentives to use mass transit then more people would use it. Would be ideal to have a Plano mass transit solution other than DART. This could alleviate traffic congestion in the city and be more inclusive for all communities.	12/3/2024 2:21 PM
138	Stop subsidizing apartment development and devote more money to police and fire. Plano is big enough!!!	12/3/2024 1:38 PM
139	Housing development for adult individuals with disabilities. Those with walkers and wheelchairs that need ramps,etc.	12/3/2024 10:49 AM
140	Would be nice if a lot of the remaining farmland that has been sold for development was instead used as a community garden for citizens and school children, could use to learn how to farm/grow food for personal and community use.	12/3/2024 9:50 AM
141	More consideration to types of businesses opening. We dont need more nails salons, massage parlors, or vape shops in East Plano!	12/3/2024 9:33 AM
142	DART GoLink	12/3/2024 4:17 AM
143	My neighborhood near Park and Roundrock is in terrible shape. It used to be really nice. Houses are neglected, yards overgrown, alleys disgusting. I don’t know if people can’t afford upkeep or are too busy or lazy? We need better neighborhood services.	12/2/2024 10:28 PM
144	I think all listed are equally important but I also think investing more in tree, parks, water wise native landscaping as opposed to grass and annuals are very important as well. We have a lot of wildlife in this city and leaving some natural preserves as well as encouraging pollinators and conserving water used for landscaping is very important long term. Many old trees have been lost to storms and replacing them would be great.	12/2/2024 7:41 PM
145	Regulate rental houses. Rentals contribute to the devaluation of Plano neighborhoods.	12/2/2024 7:03 PM
146	Low and Middle income areas need to be upkept like wealthier areas. We are ONE PLANO - not east vs west. Adding low income or homeless resident housing without job rehab and training only enables those to not get on their own feet and be able to keep those houses maintained.	12/2/2024 4:35 PM
147	I HAVE BEEN DISCRIMINATED AS A DEAF AND HARD OF HEARING PERSON BY CITY OF PLANO AND THE PLANO POLICE AND HAVE BEEN POKED FUN OF TOO AND PUT TO SHAME FOR MY SPECIAL NEEDS. THIS SHOULD NOT BE ALLOWED. CITY STAFF IN MAYOR OFFICE HAVE SLAPPED ME IN THE FACE WITH ABUSE.	12/2/2024 3:46 PM
148	Supply side incentives do not meaningfully reduce housing costs. So long as it is profitable to rent out homes, demand will rise to the level of supply. Increased costs to own rentals (eg lack of Homestead exemption) are just passed on to the consumer. Subsidies for renters become baked into rent prices. In order to meaningfully reduce housing costs, Demand for housing must be restricted. This is unavoidable. New home purchases must require habitation 6+ months of the year by the new owners. Existing rental properties should be required to sell off over time.	12/2/2024 3:46 PM
149	Eliminate property taxes. School-choice vouchers.	12/2/2024 3:37 PM
150	Please keep up the great work!	11/30/2024 3:21 PM

151	Run off the panhandling riff raff; it’s an epidemic that must be addressed.	11/30/2024 8:15 AM
152	let us use the land available, let the new housing be developed for semi-retired community, a big community in one place.	11/25/2024 7:37 AM
153	We need more affordable housing that is not apartments, more public school funding and more assistance with old housing stock improvements. Historic preservation. DFW destroys a lot of it's historic properties	11/23/2024 12:37 PM
154	We have too many apartments and Traffic congestion	11/17/2024 11:20 PM
155	Plano is long overdue for a homeless shelter and services. Also many new teachers can't afford to live in Plano.	11/16/2024 3:25 PM
156	Great job on soliciting citizen input	11/16/2024 12:22 PM
157	Funding for older neighborhood maintenance and improvements.	11/15/2024 1:59 PM
158	The sidewalks in west Plano in the Legacy area just end. There is no way to walk from The Shops at Legacy to any grocery store or many other practical places on a continuous sidewalk. While I can navigate that someone with a mobility aid might not be able to.	11/14/2024 8:51 AM
159	The Clearview neighborhood surrounding Clearview Park is 50 years old and showing it's age. Some homes are being purchased by investors who rent the properties as Section 8 Housing. Other Investors put very little investment in the homes to become rentals. The exterior of these homes are very poor in appearance, and are possibly with not within City property standards. My steet, Cambridge Dr. has several ugly rental homes.	11/14/2024 7:52 AM
160	Define for the citizens of Plano what is considered low income? Moderate income?	11/14/2024 7:25 AM
161	Green space for nature preservation, rezoning empty lots, free land/lots to draw people to settle here, small business education, affordable housing/incentives, affordable living, personal budgeting education & support, retirement/job/financial planning for seniors for retirement	11/14/2024 6:56 AM
162	More walkable, conveniences walkable to neighborhoods, safe gathering spots like neighborhood cafes; better criss walks like flashing lights near where school children cross major intersections with no crossing guards; more public safety education fir kids on bikes/scooters/walking. So many don’t look all ways, few wear helmets, many are not aware/looking at phones. - middle school, high school	11/14/2024 5:02 AM
163	Poor cellular service for certain providers, specifically Verizon.	11/13/2024 9:49 PM
164	Housing and jobs for the poor. See Bonton Farm model.	11/13/2024 9:04 PM
165	I would note that while Plano has done much to support to major businesses in the city, efforts to support small business, art groups, non-profits, and community based program is almost always left to small dollar grants than over arching, systemic support. More can and should be done to foster housing affordability, small businesses, local community groups, and artistic production and participation.	11/13/2024 9:04 PM
166	I based my answers on just the next projected five years so that did influence some of my answers.	11/13/2024 5:01 PM
167	Given the city layout and recent developments...would love to see some sort of advancement of buses that run the east-west streets going from Parker Rd or downtown Plano DART to NW Plano Park n Ride and/or Legacy West with stops being around the major intersections and major office HQs. I'd love to take more advantage of the development of Legacy West, Boardwalk at Granite Park, Shops at Legacy, and downtown Plano without worrying about driving/parking.	11/13/2024 3:55 PM
168	There is a clear divide emerging between East and West Plano in terms of opportunity, development, etc and it would be good to have a more equitable distribution. East of 75 seems more in need of investment in infrastructure improvements, facilities and more economic regeneration than the West, especially bordering near DNT and Frisco	11/13/2024 3:30 PM
169	The City of Plano has always prioritized economic development and business acquisition, but has this come at a cost when it has seemingly detracted from funding for affordable housing for valuable employees that the city claims it wants to retain? Is the City unintentionally pushing away essential employees by not creating the affordable housing that teachers, local government employees, and other unfortunately lower paid employees need so that they can	11/13/2024 3:29 PM

	live where they work? I would love to hear more about this from the mayor and members of city council, I feel that I don't hear much about what is being done to remedy this. Thank you.	
170	More events that bring community together. A community day or something for local small businesses to show off to the public. Food, inventions, music, talents, new ideas. Plano Public Showcase. Prizes for those that get top 5 in their category!	11/13/2024 3:18 PM
171	Lighting really needs help in neighborhoods. Also there are many stop signs which are faded and need replacing. The corner of Custer and Legacy needs cosmetic help. Thank you!	11/12/2024 4:59 PM
172	Yes, how many people actually saw this survey? The government works for the citizens so an EXTREME effort should be made to hear what the majority have to say. I'm not sure that's the case on this.	11/12/2024 9:46 AM
173	Is Plano only taking the money because it is being offered or is there a real need? What would Plano do if this money was not available? Would Plano fund $10 million itself?	11/12/2024 8:03 AM
174	Help for woman starting their own business and purchasing their first home. I think multi generational homes is becoming the new normal and assistance for these families all living under one roof should be given extra financial assistance and new programs introduced encouraging this new way of life. Adult children and their parents coming together to build their one home to fit everyone. Making life easier for our economy our earth and our future	11/12/2024 5:41 AM
175	Please fix the road in west plano	11/11/2024 8:27 PM
176	Horseshoe park was originally supposed to be renovated in 2022 and does not currently have a future date scheduled. The cricket field is maintained very well and is not even used by residents of the neighborhood. A completed walking circuit (would love to figure out how to make this rubber instead of concrete) and renovated park playground would make a huge difference to an already well utilized and breaking down park.	11/11/2024 10:32 AM
177	City of Plano is pricing low income households out. Cost of living is skyrocketing with lack of salary advancement. The poor get poorer and the wealthy get richer.	11/5/2024 12:36 PM
178	Don’t accept this money, as it ties the city to onerous federal requirements promulgated out of DC that don’t fit here. You don’t need to be held hostage over 10 million dollars.	11/4/2024 7:38 PM
179	Don’t focus on building more apartments!!!!! Er need more single family homes, particularly entry level for first time buyers or downsizing types for retirees.	11/3/2024 11:02 PM
180	No more apartment complexes.	11/3/2024 6:30 AM
181	You need to stop spending money like drunken sailors on pet projects that serve only a small number of people. Pay off existing debt before selling bonds and raising taxes.	11/2/2024 4:52 PM
182	As a disabled senior with limited involvement with the outside world on a daily basis, I’ve tried to answer these as best I can based off my personal situation. Fortunately, Plano already has so many fantastic programs and the city as a whole is already in such good shape, IMO, it’s difficult knowing where best these funds could be spent/needed. And unfortunately and sadly, the city cannot regulate the excessive rental increases in my complex. They are literally driving me out of my home as I type this. And this is coming from a person who already receives generous housing assistance. How can this happening? Frightening.	11/2/2024 10:38 AM
183	Preserving green space where possible. Maintain the current composition of our single family housing neighborhoods.	11/1/2024 8:42 PM
184	The need for affordable child care	10/30/2024 6:26 PM
185	Better, affordable senior housing	10/30/2024 2:58 PM
186	More affordable independent senior living options need to be available. Most cannot afford the Highland Springs style. Keep to $2000-$2300 per month, and we don't always need 3 meals a day! We just need affordable, SENIOR housing - cottages, apartments, duplexes. And the streets of this city are a disgrace! It's costing me a fortune in car repair!	10/30/2024 11:50 AM
187	The people who need these services need to know they're available. When I needed services, I never knew where to turn for help, and transportation was an issue to get to them.	10/30/2024 10:46 AM
188	Plano does not need to be involved with HUD.	10/30/2024 9:52 AM
189	Existing housing is appraised too highly simply to generate more property tax revenue.	10/30/2024 9:13 AM

	Appraisal values need to be lowered slightly to make existing supply more affordable. Corporate ownership of single family housing (rentals/AirBNB) needs to be curtailed so that seniors and young families can compete and purchase the housing they need.	
190	need a systematic plan to renovate / improve housing in older neighborhoods. East of 75 mostly. Demo & rebuild on the same lot.	10/30/2024 7:04 AM
191	Please address the amount of homelessness in the City. I have lived here since 1977 and have never seen it to this level. Also, there are many homes and areas which are in need of repair/maintenance, please encourage owners to make those repairs and maintain their landscaping. Too many other cities are opening large family/children attractions, sports or concert venues...why hasn't Plano attracted any of those type of venues which would help increase business and sales tax revenue.	10/29/2024 6:35 PM
192	Plano already provides great opportunities for all of its citizens. I've lived here for almost 23 years and now retired, I have no plans to move. I considered my community to be my home and the areas around me where I visit to maintain my lifestyle. Although I volunteer in the community for Meals on Wheels, etc, there are some of the subjests of the aforementioned survey where I my not be clearly aware of the community needs.	10/29/2024 4:53 PM
193	Many recent sidewalk and brick wall repairs seemed unnecessary. Spend taxpayer money as if it were your own.	10/29/2024 3:55 PM
194	Public transit and biking infrastructure.	10/29/2024 3:42 PM
195	Low, even average income are being priced out of rentals. Rent shouldn’t cost more than 50% of monthly income; especially for retired seniors.	10/29/2024 3:31 PM
196	There is a very high need for affordable housing for people with disabilities, especially those with intellectual disabilities	10/29/2024 3:25 PM
197	Good luck with these. All are very important and I think most people are aware budgets are tight.	10/29/2024 3:18 PM
198	Most housing in Plano today is financially unavailable to people of low and middle income. For example, the townhomes in the former Collin Creek Mall development are selling for over $400,000. Who can afford that? People with a minimum wage job cannot.	10/29/2024 3:10 PM
199	Move away from growth as desireable outcome and move towards implementing a transformed entirety of plano that will naturally attract an enduring, high quality residential and commercial tax base	10/29/2024 3:10 PM
200	Do something with the trailer park eye sore off of 75. Consider further neighborhoods like the one where Rice Field is located. Young people don't want large yards or homes to maintain. Consider some neighborhoods that are earmarked for young families that make under a certain income and provide some sort of incentive to get seniors into the new senior living to free up their large homes.	10/29/2024 2:46 PM
201	There has been far too much emphasis on the Legacy West area to the detriment of older parts of Plano. I suspect all of those businesses got tax breaks to come here. Let's work on creating a brighter future for the older parts of Plano! It's nice to know that the street resurfacing is nearing completion, but work needs to be done to attract new businesses. There's office/research property and retail property that's available. It needs to be cleaned up, perhaps demolished and rebuilt in some cases. Provide some tax incentives and it's possible that Plano can attract more developers like Centurion, who is revitalizing Collin Creek.	10/29/2024 2:19 PM
202	Please rethink Plano. We are a suburb inside of a suburb with no identity. Land is sold to just throw down quick and cheaply made homes/apartments. Plano is boring, expensive, and old. It's become a retirement community. Build entertainment near homes to walk to. Review the construction plans for roads cause it's suspicious to constantly break down - parking lots of private companies seem to have this resolved, same for highways, fix it.	10/29/2024 2:10 PM
203	Government spending increases inflation. Minimize government involvement and injection of inflation causing government spending into the economy.	10/24/2024 7:20 PM
204	Anything that can be done to improve the driving conditions on 75 through Plano. It is dangerous. Speed limits/on-off ramps, etc need to be improved for safer conditions	10/24/2024 6:11 PM
205	One-story housing for Seniors in 75093 zip code and no gas ovens or cooktops as they are a	10/24/2024 5:52 PM

	health hazard to us.	
206	No more apartments. Non attached townhomes and single family homes are needed. All gas meters in residential neighborhood need to be buries! The above ground meters are a hazard and great cost to the city (when their own construction crew break the lines) and the public hit them with their vehicles.	10/24/2024 11:26 AM
207	Strengthen zoning laws to keep out bad actors like Budget Suites of America who self-insure and are a budget haven for drug dealers, prostitution, child sex-trafficking. DA in Dallas has been trying to get rid of them for years - they self-insure. Give the police and fire departments everything they want. :) From Dallas, Love Plano.	10/23/2024 7:07 PM
208	Continue to develop affordable options for downsizing for seniors and affordable workforce housing for mid to low income households	10/23/2024 4:54 PM
209	The City needs to stop ignoring it's homelessness problem. If it really wanted to do something creative, there is a lot of community initiatives that could be undertaken for non-corporate job creation instead of leaving that to corporations who just siphon off profits. How about investing in the youth who call this City home.	10/23/2024 3:25 PM
210	We need to prioritize GOOD PUBLIC transportation and an expansion in Collin County. We also need more supportive services for people who have low-moderate incomes.	10/23/2024 3:12 PM
211	Make sure police are adequately funded	10/22/2024 3:35 PM
212	none	10/22/2024 9:48 AM
213	The older parts of town, in areas that we don't have high dollar homes and incomes we feel a bit neglected. It would be nice to see them fixed up and maybe more enforcement to keep them from becoming more run down	10/20/2024 2:38 PM
214	In no particular order: 1. Stop with the apartments. Too many, too ugly. 2. Help rent/repurpose empty storefronts. 3. Build something that will make people want to come to Plano. If Allen and Frisco can do it, why can't Plano?	10/19/2024 8:47 PM
215	We don't need to be spending any more money. We need to cut taxes. We are already over-spending. I definitely don't want low-income housing in my neighborhood.	10/19/2024 8:21 PM
216	affordable housing for seniors, i.e. 55+ in age.	10/19/2024 7:11 PM
217	Affordable housing is areal problem for seniors citizens. We want to live here as it is a safe place to be but we are being priced out to dangerous areas of the metroplex.	10/19/2024 5:19 PM
218	Must have affordable home ownership/rental property improvement and availability for lower income to attract young families to Plano to keep the public school attendance at a constant level.	10/19/2024 3:33 PM
219	repurpose vacant buildings	10/19/2024 2:22 PM
220	Infrastructure maintenance, jobs for citizens	10/19/2024 1:31 PM
221	Senior citizens need better representation	10/19/2024 12:39 PM
222	For high traffic roads, consider changing two-way streets to one-way streets, this will provide better flow of traffic. Example if Legacy Drive only went West, and Spring Creek Pkwy only went East, during peak hours the traffic flow would be less congested. The one way direction could optionally be adopted during peak hours and revert to two way during non-peak hours. This would, in my opinion, defer the need to continuously widen streets. Same thought for North-/Southbound traffic.	10/19/2024 11:37 AM
223	Add one more junior high and senior highschool to compensate for all new aparments built. More centers for Seniors to include swimming facilities on the West side. There is only one center and it is 9n 15th Street	10/19/2024 11:34 AM
224	go back to keeping Plano a family oriented suburb instead of overburdening our community with apartments and condos, bringing in people who really have no roots here or care to keep it a great community, which families can't afford.	10/19/2024 11:11 AM
225	Lived in Plano for over 40 years, many years were blistering growth and many folks are disappointed in urbanization. Reality is it is inevitable. Concentration on housing stock in	10/19/2024 10:39 AM

	neighborhoods is imperative to preserve neighborhoods appeal. Promote individual home ownership and minimize corporate homeownership.	
226	I live in senior housing. We have about 250 apartments. We are all on Social Security or other low pensions. every year our rent goes up but it goes up many times more than our Social Security goes up. My rent went up $90 this time. how are we supposed to pay rent that far out runs our income increase.	10/19/2024 10:33 AM
227	Invest improvement funds towards the nine ball fields at Heritage Yards. Those fields can be income generators, but the poor conditions have forced many teams to play in Allen and McKinney. The batters boxes actually represent orthopedic hazards, I've seen serious leg/ankle issues as a result. Allen has a four field complex with artificial turf fields. I umpire there on Sundays, they are vast improvements over Plano. So if the city can spend whatever it cost for that skate board park next to Carpenter Rec Canter, surely they can find funds to enhance the income producing potential at Heritage.	10/19/2024 10:33 AM
228	Food insecurity funding	10/19/2024 10:29 AM

Appendix V

Organizations Attending Focus Groups

List of Organizations

Organizations Name	Meeting(s) Attended
Above All Things	Nonprofit Focus Group
Agape Resource & Assistance Center	Nonprofit Focus Group; Homelessness Focus Group
All in the Family Services	Homelessness Focus Group
Amazing Food Pantry	Nonprofit Focus Group
Amazing Grace Food Pantry	Nonprofit Focus Group
Assistance Center of Collin County	Nonprofit Focus Group
Baylor Hospital - Plano	Homelessness Focus Group
Best Buddies	Nonprofit Focus Group
BSW - McKinney Hospital	Homelessness Focus Group
CASA of Collin County	Nonprofit Focus Group
CBO Food Pantry	Homelessness Focus Group
Chase Oaks Church	Nonprofit Focus Group
ChildCareGroup	Social Services Focus Group
Children's Advocacy Center of Collin County	Nonprofit Focus Group
Christ United Methodist Church	Nonprofit Focus Group
Church of Jesus Christ	Homelessness Focus Group
City House	Homelessness Focus Group
City Missions	Nonprofit Focus Group
City of Allen	Social Services Focus Group
City of Frisco	Social Services Focus Group, Homelessness Focus Group
City of McKinney	Social Services Focus Group, Homelessness Focus Group
Collin County Homeless Coalition	Nonprofit Focus Group; Homelessness Focus Group
Collin County LULAC 4537	Nonprofit Focus Group
Common Good Medical	Nonprofit Focus Group
Communities Foundation of Texas	Nonprofit Focus Group
Community Lifeline	Homelessness Focus Group
Credit Union of Texas	Nonprofit Focus Group; Homelessness Focus Group
Emily's Place	Nonprofit Focus Group
Emmanuel Labor	Homelessness Focus Group
Family Compass	Social Services Focus Group
Family Promise of Collin County	Social Services Focus Group
First Presbyterian Church	Homelessness Focus Group
First United Bank - McKinney	Homelessness Focus Group
First United Methodist Church - Plano	Nonprofit Focus Group
God's Pantry	Homelessness Focus Group
Going to Be Okay	Social Services Focus Group
His Unique Blessings Ministry	Homelessness Focus Group

Hope Restored Missions	Nonprofit Focus Group; Homelessness Focus Group
Hope's Door New Beginning Center	Nonprofit Focus Group; Homelessness Focus Group
Housing Forward	Homelessness Focus Group
Howard & Showalter + Plano East Rotary Club	Nonprofit Focus Group
Ismaili Jamatkhana	Nonprofit Focus Group
Jewish Family Services	Nonprofit Focus Group
Jim Riley Outreach	Social Services Focus Group
Junior League of Collin County	Nonprofit Focus Group
Kosmos Arts & Tech	Nonprofit Focus Group
Legal Aid of Northwest Texas	Homelessness Focus Group
Lifepath Systems	Nonprofit Focus Group; Social Services Focus Group
Maximus	Social Services Focus Group
McKinney Police Department	Social Services Focus Group
Metro Relief	Nonprofit Focus Group; Homelessness Focus Group
My Possibilities	Nonprofit Focus Group
North Texas Food Bank	Nonprofit Focus Group
Office of State Representative Mihaela Plesa	Nonprofit Focus Group
One Heart McKinney	Nonprofit Focus Group
Organized + Tidy	Social Services Focus Group
Our Technology	Homelessness Focus Group
Plano ISD	Nonprofit Focus Group; Homelessness Focus Group
Plano ISD Education Foundation	Nonprofit Focus Group
Plano Overnight Warming Shelter (POWS)	Homelessness Focus Group
Sanchez Charities	Nonprofit Focus Group
Spring Creek Church	Nonprofit Focus Group
St. Vincent de Paul - St. Marks	Homelessness Focus Group
Streetside Showers	Nonprofit Focus Group
Synchronous Life	Nonprofit Focus Group
Texas Health Resources	Nonprofit Focus Group; Homelessness Focus Group
Texas Muslim Women's Foundation	Homelessness Focus Group
The Salvation Army - Plano	Social Services Focus Group
The Samaritan Inn	Nonprofit Focus Group; Social Services Focus Group; Homeless Focus Group
Todos Unidos	Homelessness Focus Group
Veterans Center of North Texas	Nonprofit Focus Group; Homelessness Focus Group; Social Services Focus Group
Volunteer McKinney	Nonprofit Focus Group
Wellness Center for Older Adults	Nonprofit Focus Group; Homelessness Focus Group
Wellspring Counseling Center	Nonprofit Focus Group

Appendix VI

Public Meeting and Focus Group Comments

ConnectPlano

Nonprofit Hub for Community

08/14/2024

Discussion with nonprofits, service providers, and community stakeholders.

- Information related to how it could work/look/help the community.
- More than just a shared space; true collaborative environment.
- Each agency dictates service area (Plano/Collin County)
- Separate entrance for agencies that need confidentiality/safeguards
- Annual data for hub can include people served, unique individuals, referrals, client visits; etc.,
- Customized spaces – healthcare could have full-service pharmacy/Labcorp/exam rooms
- Language accessibility – bilingual staff
- Discussion from those in attendance related to interest/questions/community needs/next steps

Homelessness Focus Group

10/03/2024

Housing:

- Affordable Housing
- Shared Housing
- Elderly (Senior Housing)
- Domestic Violence
- Income-Based (Tax Credit) - Apartments
- Project Based Housing – Rental Units
- Permanent Supportive Housing
- Prioritize Land
- Landlord Drive
- Housing for Vets
- Special Housing (Sober Living)
- Emergency Housing Options
- Long wait lists – confusing process to apply
- Fixed Income housing income option
- Low-income housing options
- New build's must have designated income based units
- More single units
- More 4+ units
- Veterans Housing
- Adjustment of MMH
- Zoning
- Funding to Repair Current Situation
- Rapid Re-housing should be adjusted or expanded (enhance case management)
- Landlord training and collaboration
- Multi-complexes for disabled individuals
- Motivation to downsize for homeowners
- Home Modifications

Shelter:

- Multi-unit shelter (men/women/family in one shelter)
- Family emergency shelter
- Domestic Violence shelter
- Extreme weather shelter
- Youth shelter
- Elderly safe shelter
- Pet-friendly or pet-only shelter for unhousing individuals
- Nighttime cooling stations
- Hotels/extended stays funds

- Better support to transition from shelter to transitional to permanent supportive housing
- Shelter services and connections
- Centralized hub for services
- Examine best practices among existing shelters in Collin County
- Increase in DV shelter beds
- Emergency Overnight Shelter
- Transitional Shelter – family
- Homeless shelter – day center – coordinated service center
- Low barrier – year-round emergency overnight
- Youth transitional housing/ exiting foster care
- Group homes
- Alternative shelters (rehab, detox, sober living)

Supportive Services:

- Day Resource Center
- Community Engagement
- Mental Health
- Job coaching
- Money management/Financial Coaching
- Specialized Case Management
- Free transportation – paratransit
- Basic healthcare
- System prioritizes low barrier/equity lens/language accessibility
- Pet food pantry/pet care
- Pharmacy Assistance
- Resources for Medical acuity
- Medical care education
- Integrated outreach (social work, medical, etc.,)
- More CAS entry points
- Individual Development Plans
- Peer support groups
- Empowering citizens/volunteers
- Funding for security deposits
- Childcare/CMS Support for single parents
- Pantry/food delivery
- Transportation assistance (Lyft vouchers, car gifts, ticket support)
- Legal Aid/divorce support
- Documentation support (ID/DL replacement)
- Public Restrooms
- Workforce Resources/ Employment Counseling
- Mail services

- Substance abuse
- Publicly funded county hospital
- Community dining experience (i.e. , for holidays)
- Transitional living support – help people become more independent
- Church and government partnering to help homeless population
- Cohesive transportation
- Community education
- Eviction prevention court programs
- Joint law enforcement protocols
- Diversion funding
- Increased street community outreach
- Centralized services hub
- Automotive repair funding

Senior Advisory Committee

11/07/2024

Public Services

- Senior social engagement (isolation)
- Learning sessions at the park (fair, yoga, meditation, etc.,)
- Leveraging existing infrastructure – financial assistance through churches
- Discussed how households in need are identified.
- Seniors living alone – safety (widows)

Public Facilities & Improvements

- Multicultural center to create energy (multi-generational) instead of another Senior Center.

Housing:

- Seniors staying in current housing longer due to housing affordability

Public Meeting

11/13/2024

Housing:

- Affordable housing – money not going far enough; limited funding can only help a limited number of people.
- Senior fixed income while apartments increase in rent- unable to work
- Tax incentives to properties
- Home repairs (home always in need of rehab- difficult to keep up with everything)
- Homestead break for owners renting a house
- Supply and demand issue (too many people chasing the same thing)
- Backyard cottage ordinance
- Opportunities for the City to partner with homeowners to build housing in their backyard
- Tiny home communities; wing for veterans
- Focus is on short term rentals & big homes – adapt to tiny homes
- STR – vast number of homeowners can no longer take advantage of extra income
- No federal funds – more local money

Public Services:

- Nonprofit governance (who governs/monitors)
- Funds should be given to organization doing the most good.
- Register and keep track of where people are seeking and getting services
- Gaps across the board
- Mental health
- Healthcare
- People with disabilities
- County hospital needed
- Medical assistance for uninsured
- Transportation – limited in Collin County
- Job training
- Financial education (youth)
- Wealth building instead of rental assistance
- Programs for unsheltered adult single men
- Homelessness Prevention and homeless services
- For people with disabilities

Economic Development:

- Home-based small businesses (ex: Chewy)
- Ordinances related to small businesses operating out of homes
- Cottage industry
- Legacy West – good job of generating employment in that area – needed in east Plano
- No duplication – don't do what other organizations are already doing

Public Facilities and improvements:

- Transitional homeless shelter, mailbox, laundry, shower and more.
- Streets and sidewalks

Public Hearing

Community Relations Commission Meeting

11/21/2024

Housing:

- Increase impact

Public Services:

- Childcare
- Homelessness Prevention
- Mental Health
- Transportation (car repairs)

Public Infrastructure/improvements:

- Nonprofit hub
- Community center rehabs
- Sidewalks
- Broadband
- Parks
- Emergency shelter

Economic Development:

- Microenterprise
- Job training

Collin County Social Services Association

02/12/2025

Housing:

- Housing assistance
- Affordable rent (more families in hotels due to increases)
- Youth (aging out of systems)

Public Services:

- Mental Health
- Food
- Therapy
- Youth (aging out of systems)