Volunteers in Plano



2025

Annual Report

6,755 *Volunteers*

95,954 *Hours*

$3,338,239 *Value*



A Note for the Year

Our front cover celebrates the 60th anniversary of the Plano Public Library and features volunteers who give their time to programs that make our community feel welcome and inspired. This annual report captures just part of a larger story that has shaped volunteerism at the City of Plano for the last 42 years. VIPs come from every zip code of the City, represent all ages and many have talents they've honed over decades.

Volunteers in Plano members are looking for a new passion. One of the skills that Morgan Green-Griffin, Lauralee Cornuaud and I leverage in our work is our knack for finding what speaks to a potential volunteer and helping them get started in service. We could not mobilize and amplify the message of volunteerism without partnerships with 100+ City of Plano staff who welcome these engaged citizens into their facilities and programs.

With gratitude,
Corina Sadler, CVA
Volunteer Resources Manager

PLANO ANIMAL SHELTER

413 volunteers | 18,928 hours

- Adoption counseling
- Building support
- Fostering animals
- Photography
- Socializing and exercising animals

PLANO PUBLIC LIBRARY

788 volunteers | 11,207 hours

- Book sales
- Donation sorting
- Genealogy
- Shelving
- Conversational English program
- Teen volunteers

PARKS AND RECREATION

984 volunteers | 16,703 hours

- Adapted Recreation
- Parks maintenance
- Plano Arts & Events
- Sam Johnson Recreation Center
- Special events and summer camps

ENVIRONMENTAL HEALTH & SUSTAINABILITY

3,385 volunteers | 11,130 hours

- Community outreach
- Garden workdays
- Litter cleanups
- Special events
- Environmentally-focused programs and education

PUBLIC SAFETY

453 volunteers | 31,481 hours

- Emergency Management | CERT (Community Emergency Response Team)
- Plano Fire-Rescue | Explorers, Fire-Rescue Associates
- Plano Police | Explorers, Interns, Victim Services, Plano Citizens Police Academy Alumni Association
- Public Safety Communications (9-1-1) | Interns

OTHER CITY DEPARTMENTS AND PROGRAMS

732 volunteers | 6,505 hours

- Communications and Community Outreach
- Municipal Court / Teen Court
- Neighborhood Services
- Planning
- Plano Mayor's Summer Internship Program
- Texas Pure Products
- Visit Plano

Leveraging the Volunteer Portal for Change

As the VIP Volunteer Portal completed its second full year, its transformational impact is evident across service initiatives.

Plano Teen Court



> **"I've had several people from other cities observe Plano Teen Court and leave with such positive feedback. They are consistently impressed with how Plano and VIP manage the volunteers and maintain such well-organized records. This is something many cities struggle with, and it makes me very proud of the program we have."** ***~ Ana Martinez, Juvenile Case Manager***

Teen attorneys stand on either side of Juvenile Case Manager Ana Martinez and Honorable Cody McCullar, a municipal attorney who volunteers to oversee Plano Teen Court proceedings.

Plano Teen Court allows youth defendants with Class C misdemeanors to be adjudicated by teen volunteers serving as attorneys and jurors. In 2023, Teen Court shifted from email and spreadsheet volunteer management to utilizing the Portal. Volunteers can now sign up online, receive automated reminders and track their service hours.



Volunteers manage the check-in table at the annual PMSIP Job Fair. During this day-long event, participating businesses and organizations interview 300 teens and determine their internship placements.

Plano Mayor's Summer Internship Program (PMSIP)

When Amber Zuckerman became the PMSIP director in 2024, she explored fresh ways to engage a young audience while building a core group of volunteers. VIP worked quickly to establish a presence for the program on the Volunteer Portal and recruit professionals who are passionate about serving students. These adults are drawn to the single event-style services that include opportunities to review resumes and conduct mock interviews that prepare youth for the workplace. With corporate supporters like Capital One, the program flourished and now engages volunteers from both the residential and business communities.

Plano Homeless Census

Each winter, Neighborhood Services needs 100 volunteers to collect data for the Homeless Census, which helps plan for services and ensure funding. Starting in 2024, VIP utilized the Volunteer Portal for recruitment, signups and communications. This shift led to a 129% increase in volunteer participation between 2023 – 2026 and 96% of shifts filled in 2026.



Volunteers gather at the Municipal Center to receive training and split into teams prior to data collection.



VIP Supervisor of the Year

Each year Volunteers in Plano recognizes a City of Plano employee who excels at leading volunteers in their department. **Melanie Hill** from Davis Library received the 2025 VIP Supervisor of the Year Award for her dedicated efforts to elevate volunteerism and service at the Plano Public Library over the last 15 years.

Adopt an Angel Brings Holiday Joy

Each year hundreds of City staff make the holiday season brighter for Plano residents through the VIP Adopt an Angel program.

28 Plano Senior Santas adopted through Meals on Wheels of Collin County

25 Coats donated for unhoused neighbors through Streetside Showers

36 Youth impacted by the adoption of 11 Plano families from the Assistance Center of Collin County and 2 Team Plano families



Communications and Community Outreach team with Angel gifts.

This impact was made possible by generous contributions from staff in these areas:

Building Inspections | City Manager's Office
Communications and Community Outreach
Engineering | Environ. Health and Sustainability
Finance | Human Resources | Legal
Neighborhood Services | Parks and Recreation
Planning | Plano Event Center | Plano Fire-Rescue
Plano Public Library (multiple teams)
Policy and Government Relations
Public Safety Communications (9-1-1)
Records Management | Special Projects
Technology Solutions | Volunteers in Plano

Volunteers in Plano Staff

Corina Sadler, CVA
Volunteer Resources Manager

Morgan Green-Griffin, MLS, CVA
Volunteer Resources Coordinator

Lauralee Cornuaud
Volunteer Resources Assistant

Mission

To create and support meaningful community engagement and to facilitate community partnerships through new and innovative opportunities which elevate City services and the quality of life in Plano.

volunteersinplano.org