



Short-Term Rentals

Updated December 2020

Curtis T. Howard

Police Administrative Services Manager

Overview

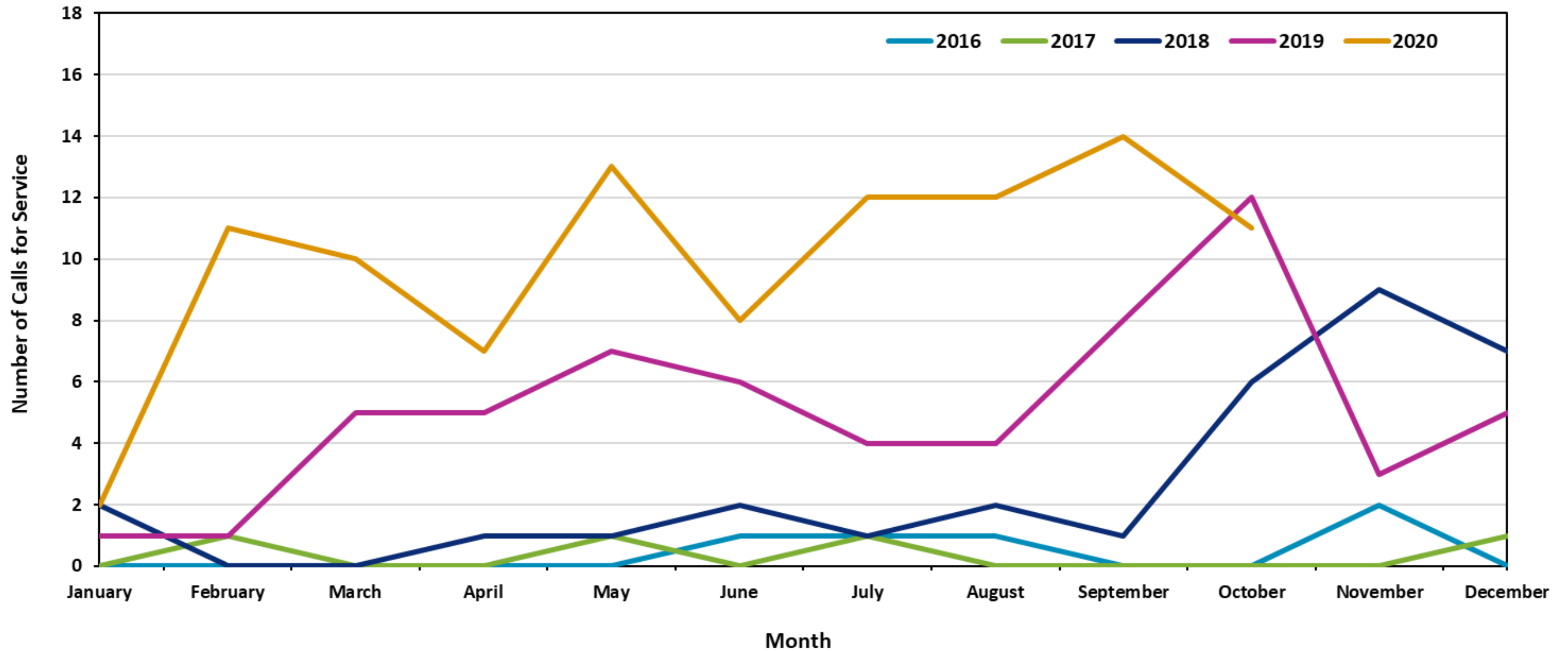
- Initial presentation to Council in February 2020
- Developed a Coordinated Enforcement and Compliance Strategy
 - Response
 - Tracking
 - Analysis
 - Follow-up
- Planning & Research Dept. tracks CFS and identifies trends
- Information presented to PD management during MAPS meetings
- Potential problems are identified and appropriate personnel are assigned
- Information shared and strategies developed during regular meetings with applicable departments

Legislative and Legal Landscape

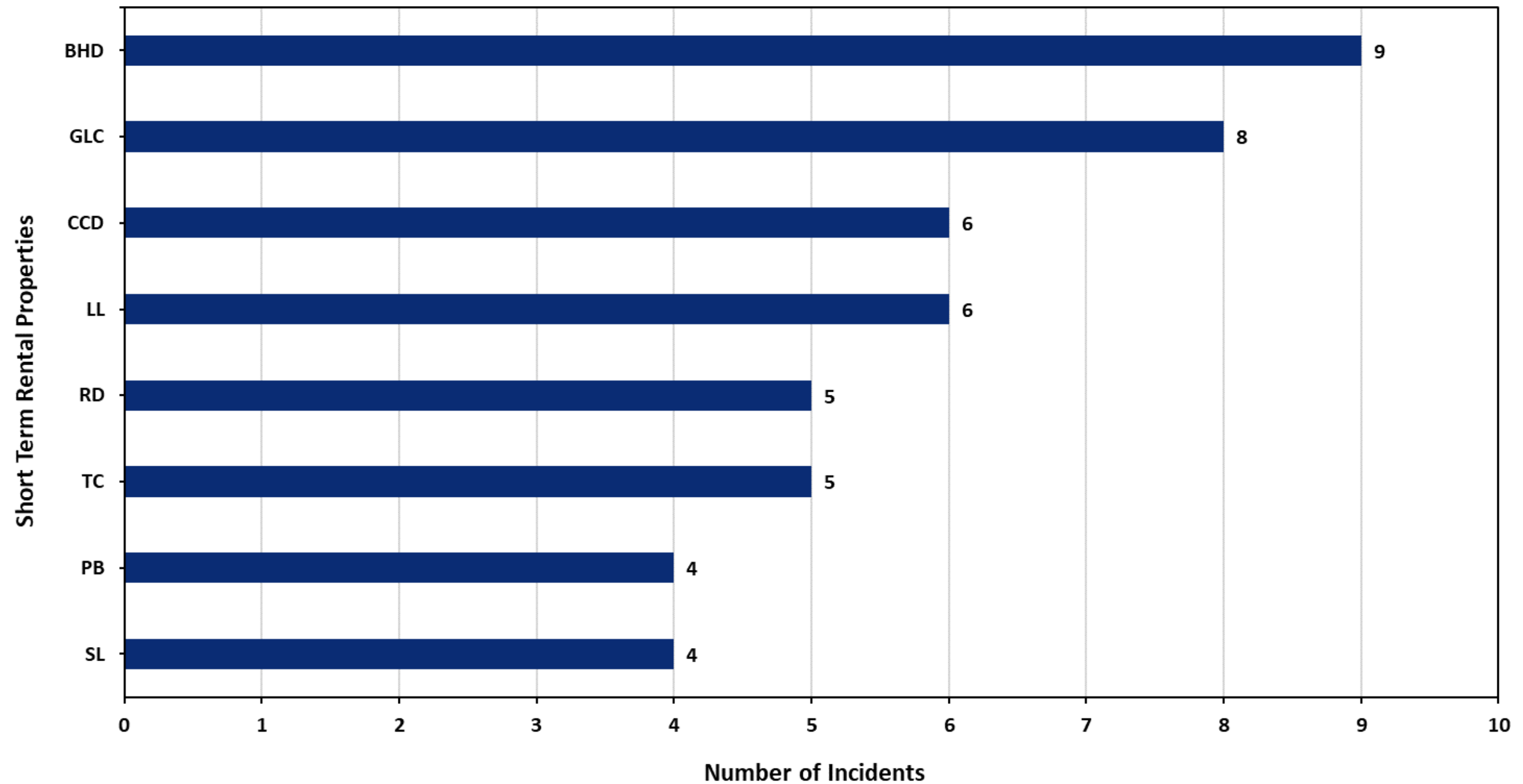
- **Proposed Legislation**
 - The City is working with local legislators on issues involving STRs
- **Recent Litigation**
 - City of Austin
 - › The City of Austin filed a petition for review with the Supreme Court for the Zaatari case
 - City of Grapevine (pending)

Trends

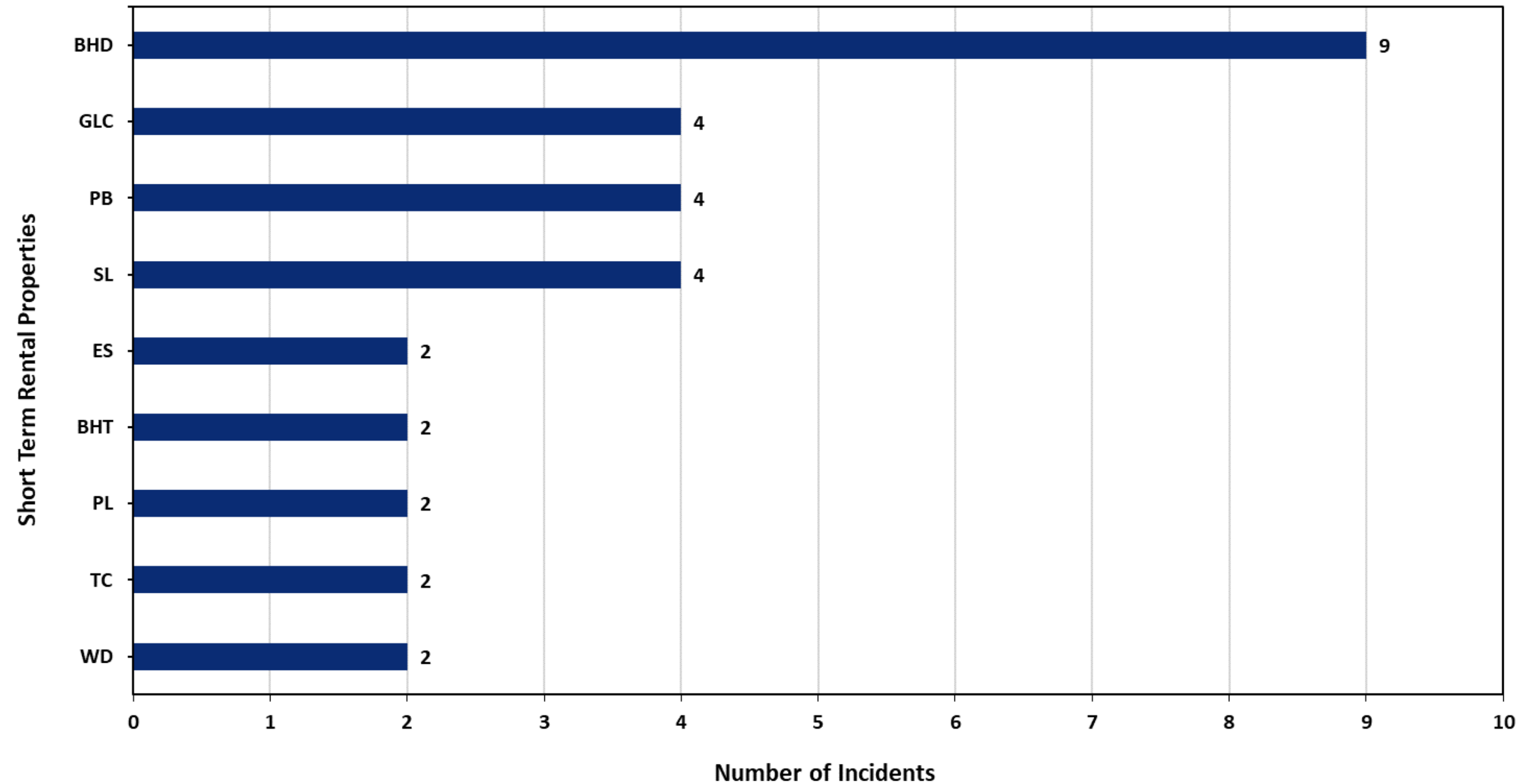
Calls for Service by Month and Year



Properties with 4 or More Calls For Service in 2020



Properties with Multiple Calls For Services: July 1, 2020 – September 30, 2020 (Q3)



Calls for Service by Incident Type

July 1, 2020 – September 30, 2020 (Q3)

Incident Type	Number of Incidents
Noise Complaint / Party / Alcohol / Drugs	26
Civil Problem / Dispute	5
Parking / Traffic Issue	2
Assault	1
Criminal Mischief	1
Social Distancing / COVID	1
Suspicious Person / Suspicious Vehicle	1
Theft / Fraud	1
Grand Total	38

82%

PD Short-Term Rental Data

July 1, 2020 – Sept 30, 2020 (Q3)

- There were 38 CFS in the 3rd quarter of 2020
- The CFS involved 16 properties
- 4 properties involved 21 (55%) CFS

Reported Noise Complaint Incidents

July 1, 2020 – Sept 30, 2020 (Q3)

- There were 866 noise complaint incidents reported in Plano
- Of those 866 incidents, 21 (2.4%) occurred at STR locations

Follow-up

Current POP Projects

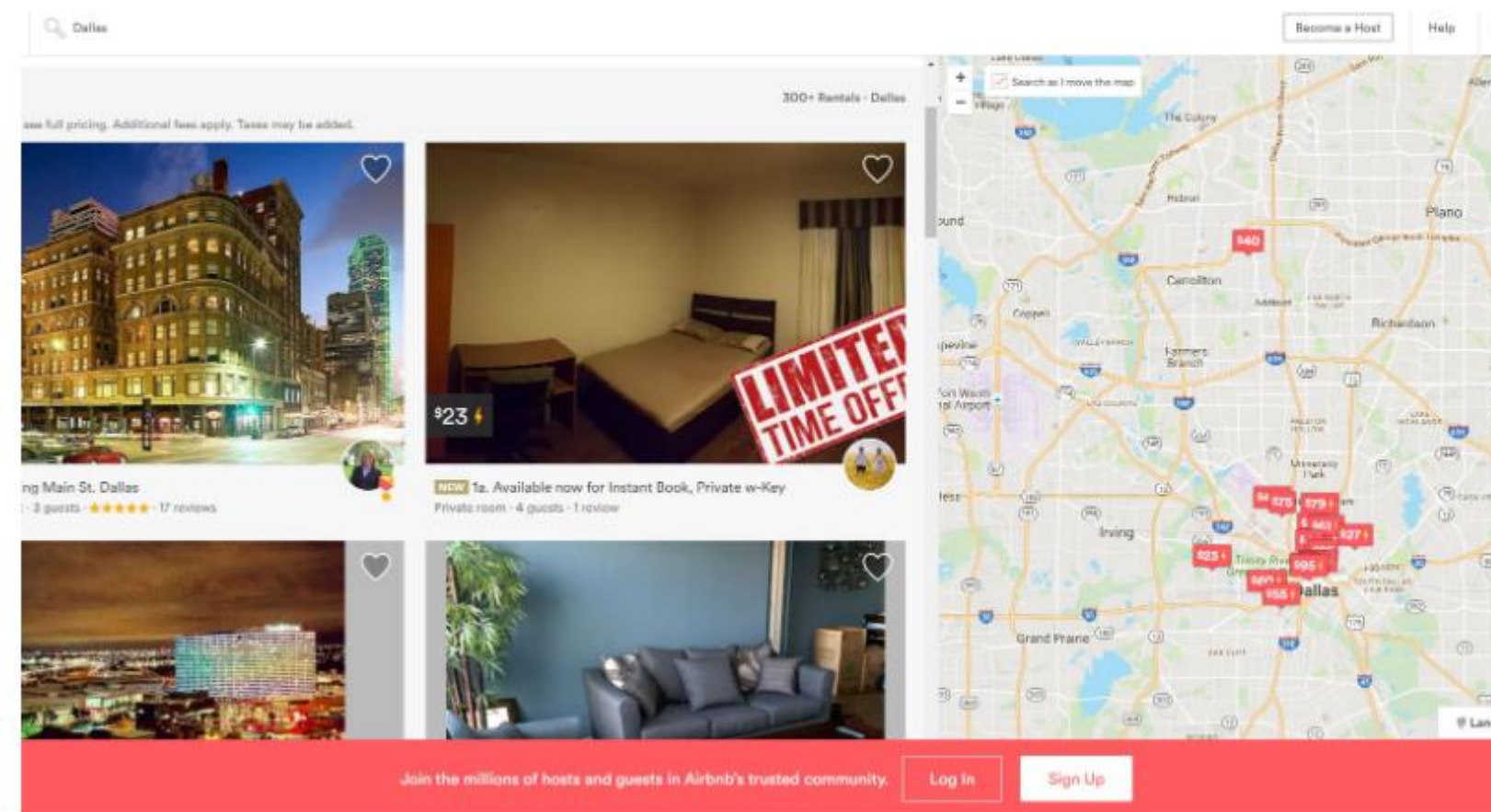
- There are currently four STR properties that have been designated as POP projects
- Officers are working with the owners, managers, neighbors, and HOAs to resolve the problems

Industry Response

BUSINESS

Airbnb cracks down on party house listings, suspending at least 10 in Dallas

The number of hosts violating Airbnb policies in Texas are a 'small minority,' according to the company.



Dallas' Airbnb listings

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Questions?