

Date: August 13, 2021

To: Mark D. Israelson, City Manager

From: Elizabeth Johnson, Assistant to the City Manager

Subject: Plano 2021 Listening Tour Details

Mayor and Council will conduct a “Listening Tour” beginning October 1 thru early November. The objective is to build stronger relationships with the community through hearing residents’ ideas and comments about where we are as a city. With this feedback, the City of Plano can evaluate what is working well and what could be improved and then make plans that will address specific concerns to position the community to continue to have a bright future.

There will be 15 in-person meetings at various locations throughout Plano and 5 virtual zoom meetings. Each session will be about two hours long. Attached is a draft of the proposed dates, times, locations, and venue hosts.

The City has contracted with SGR to lead each session. SGR is to facilitate conversations around topics and questions for residents to expound on. At each session, two councilmembers and up to three staff members will be in attendance. This forum does not require any Council or staff presentations.

Our goal as Council and staff is to openly listen to residents and assimilate the information while refraining from providing responses and conversing on the topics. Council will provide a welcome and closing at each session while staff will be available to handle any issues and document information to compile into a Final Report.

SGR recommended no more than 50 attendees at each session to ensure meaningful participation. Attendees need to be Plano residents (not PISD) and can only sign-up for one session. As part of the Listening Tour, specific questions will be asked. Examples include:

1. When and why did you move to Plano?
2. What are some things about our community that we hope never change?
3. What are some things that we could do better?
4. What kind of reputation do we want to have as a community? What are some things that we could do to earn/enhance that reputation?
5. What are some of the pressing needs of the community that we should address?
6. How can we set the kind of example that will inspire others to want to work with us for the good of our city?
7. What are some things that are hindering us from working together more effectively?
8. 10 years from now, what would we like our community to be or have that we don't have right now?
9. What are some specific goals for your organization which other agencies can help you achieve?
10. What are some things that you or your organization have to offer the larger community?
11. Anything else we didn't mention?

Staff will handle messaging, invites, and registration for the Listening Tour and share with venues and community organizations to encourage resident engagement. Council sign-ups to attend will be available by September. Anticipate attending around 5 sessions.

Plano 2021 Listening Tour

Day	Date	Time	Venue	Address	Hosts	Status
Friday	October-01	9 a.m.	Carpenter Recreation Center	6701 Coit Rd, Plano, TX 75024	TBD	Confirmed
Saturday	October-02	12 p.m.	Plano Senior High School	2200 Independence Pkwy, Plano, TX 75075	TBD	Confirmed
Monday	October-04	7 p.m.	Chase Oaks Church Legacy Campus (NE)	281 Legacy Dr, Plano, TX 75023	Chase Oaks Church	Tentative
Tuesday	October-05	6:30 p.m.	Grace Church Plano (SW)	3301 Preston Rd, Plano, TX 75093	Grace Church	Tentative
Thursday	October-07	12 p.m.	YMCA Plano	3300 McDermott Rd, Plano, TX 75025	Plano YMCA	Confirmed
Saturday	October-09	2 p.m.	Haggard Library	2501 Coit Rd, Plano, TX 75075	TBD	Confirmed
Saturday	October-09	7 p.m.	Zoom			Confirmed
Tuesday	October-12	7 p.m.	Carpenter Middle School	3905 Rainier Rd, Plano, TX 75023	TBD	Confirmed
Wednesday	October-13	7 p.m.	Zoom			Confirmed
Thursday	October-14	1 p.m.	Environmental Education Center (SC)	4116 W Plano Pkwy, Plano, TX 75093	TBD	Confirmed
Thursday	October-14	7 p.m.	Shiloh Missionary Baptist Church	920 14th St, Plano, TX 75074	Douglass Visions Incorporated	Confirmed
Friday	October-15	10 a.m.	Tom Muehlenbeck Center	5801 W Parker Rd, Plano, TX 75093	TBD	Confirmed
Saturday	October-16	2 p.m.	Collin College (NE of 75)	2800 E Spring Creek Pkwy, Plano, TX 75074	TBD	Confirmed
Monday	October-18	9 a.m.	Zoom			Confirmed
Monday	October-18	6:30 p.m.	Prestonwood Baptist Church (SW DNT)	6801 W Park Blvd, Plano, TX 75093	PBC	Confirmed
Tuesday	October-19	7 p.m.	Forman Elementary School (CE of 75)	3600 Timberline Dr, Plano, TX 75074	TBD	Confirmed
Wednesday	October-20	10 a.m.	Ismaili Jamatkhana and Center	6704 Alma Dr, Plano, TX 75023	Ismaili Jamatkhana	Confirmed
Wednesday	October-20	6:30 p.m.	St. Mark Catholic Church (SE)	1201 Alma Dr, Plano, TX 75075	SMCC	Tentative
Tuesday	October-26	7 p.m.	Bowman Middle School	2501 Jupiter Rd, Plano, TX 75074	TBD	Confirmed
Wednesday	October-27	12 p.m.	Zoom			Tentative
Thursday	October-28	7 p.m.	Zoom			Tentative