

2022 City of Plano Citizen Survey GIS Maps

Presented to the City of Plano, Texas
April 2022



Interpreting the Maps

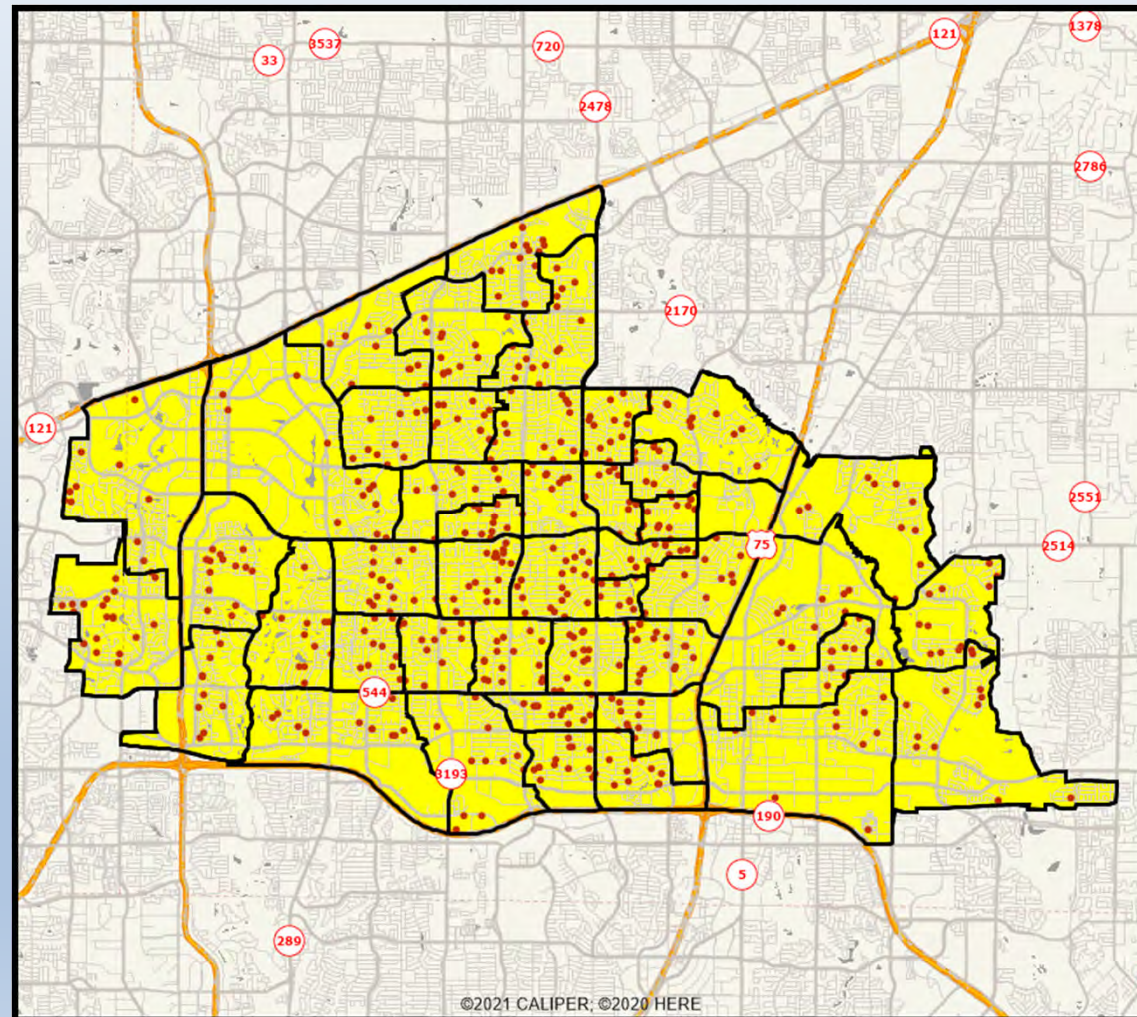
The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

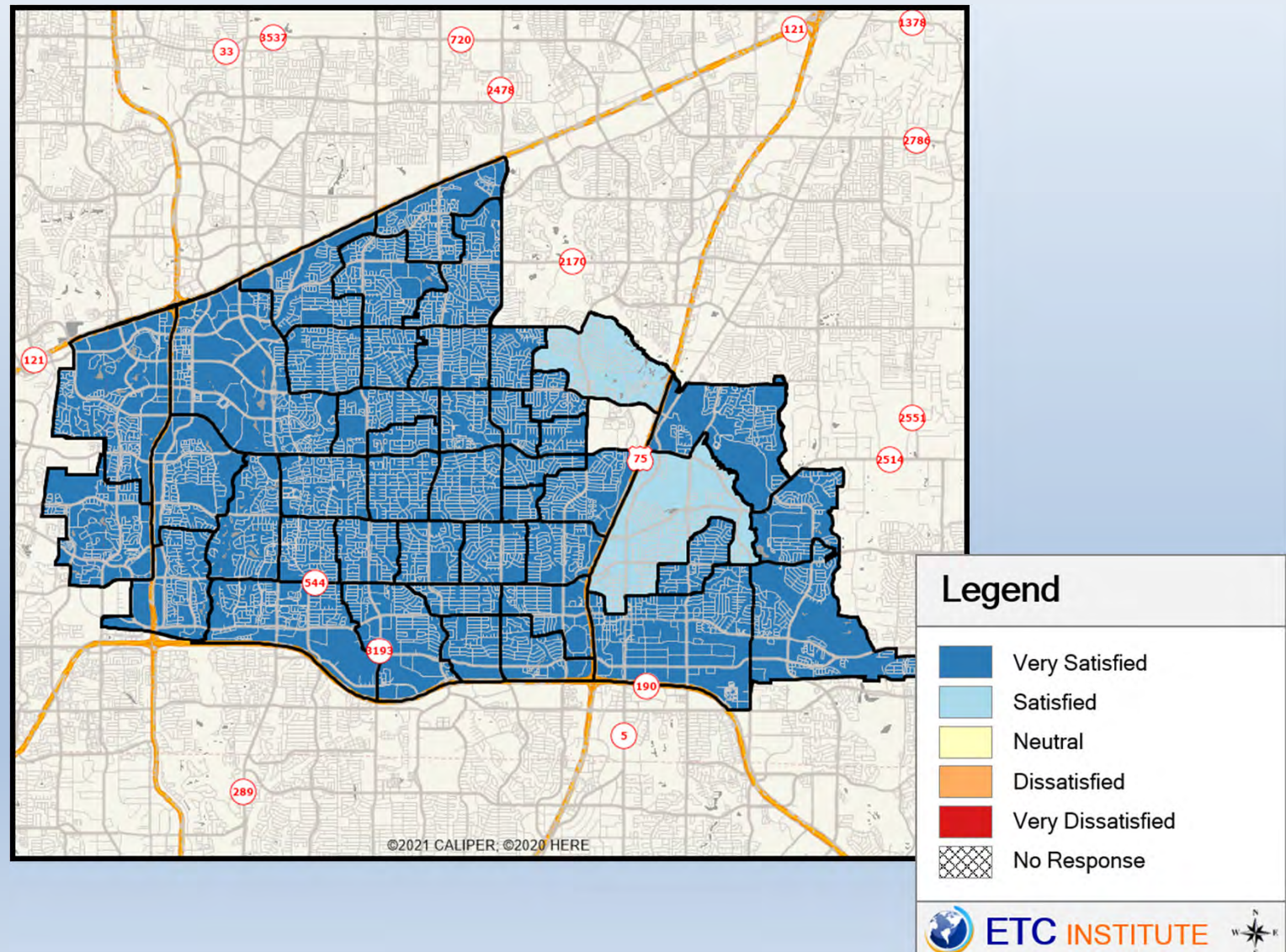
Locations of Respondents

(Boundaries by Census Block Group)



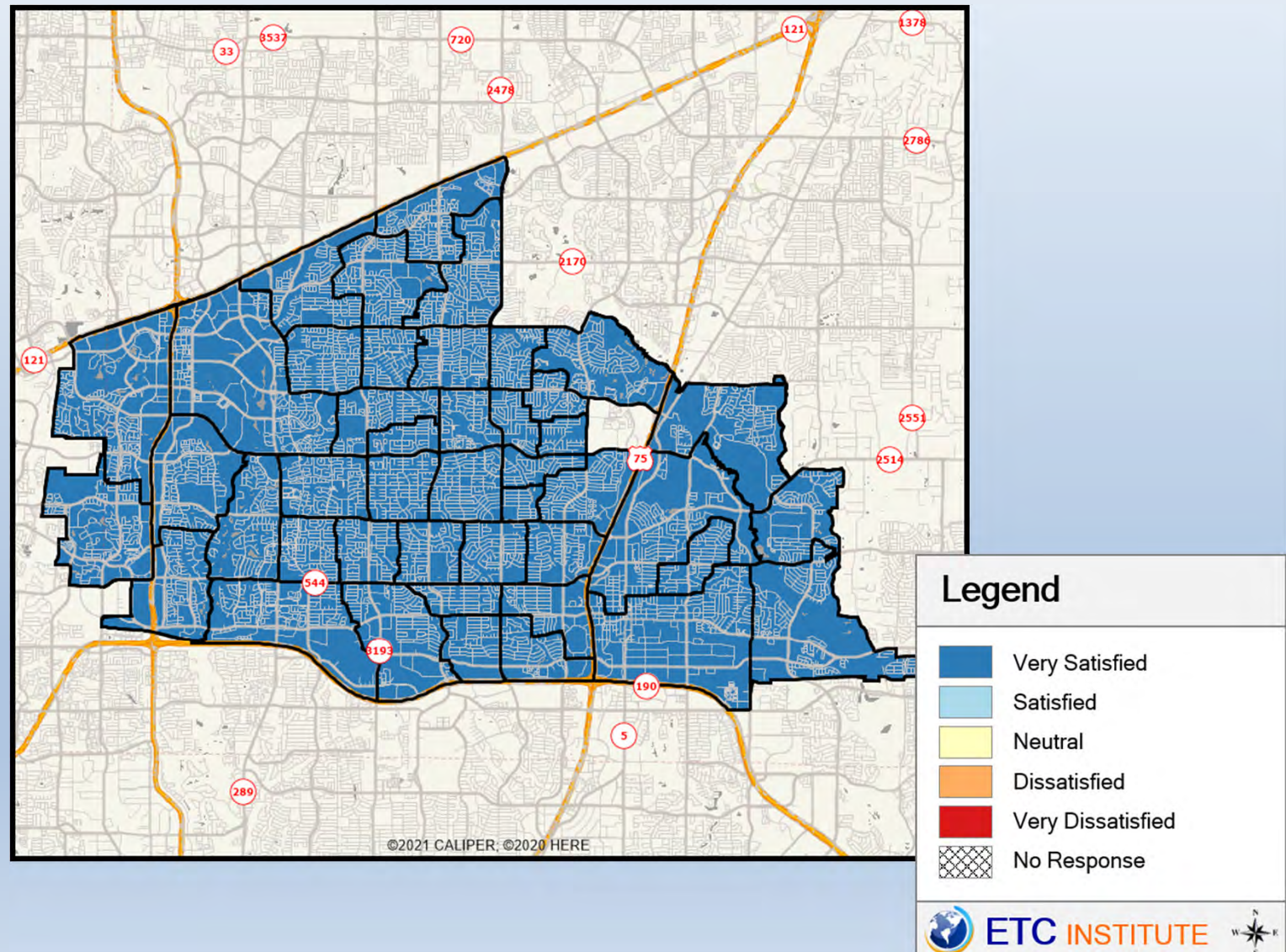
Q1-01. Police services

(Shading reflects the mean rating by Census Block Groups)



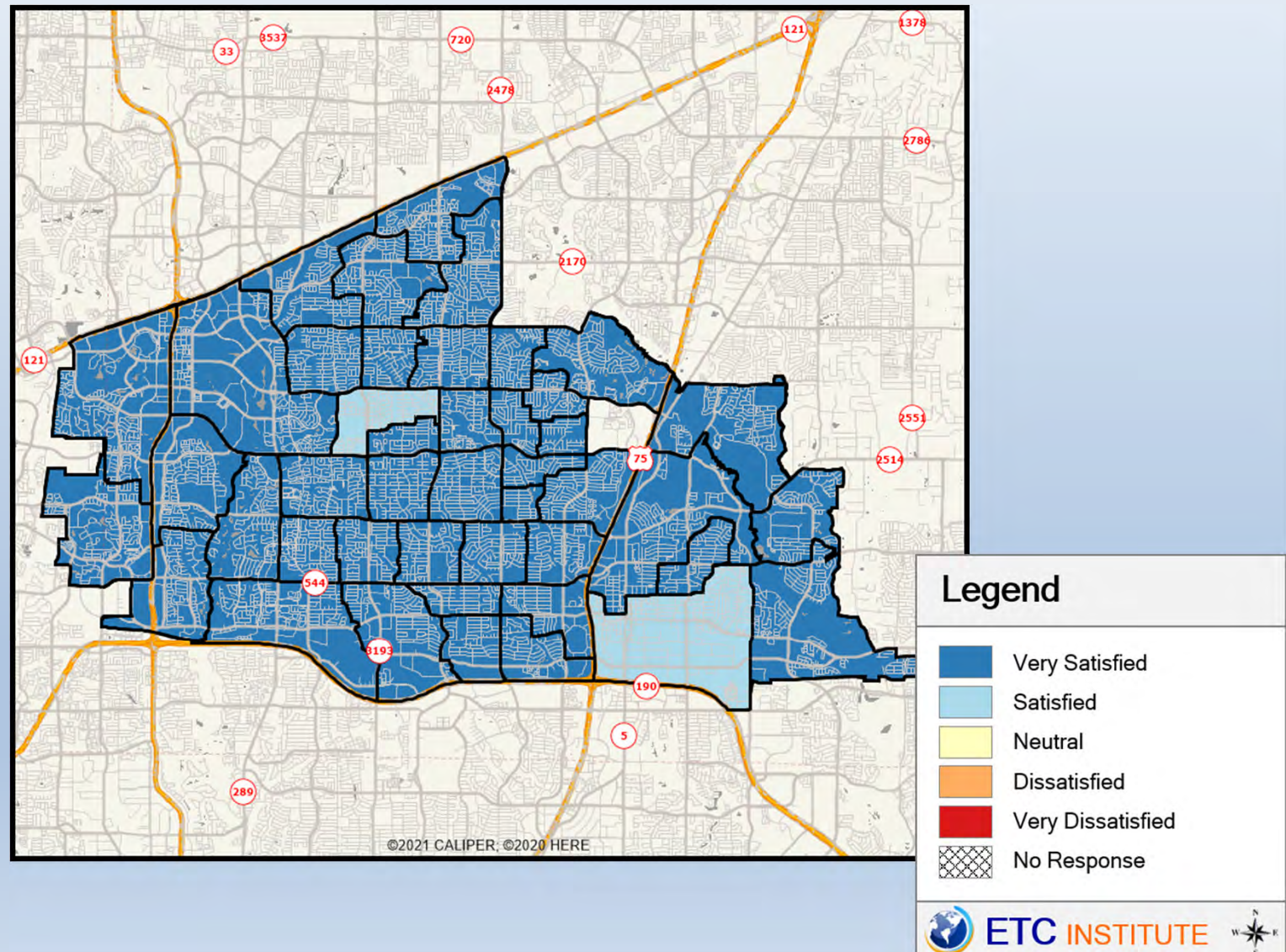
Q1-02. Fire services

(Shading reflects the mean rating by Census Block Groups)



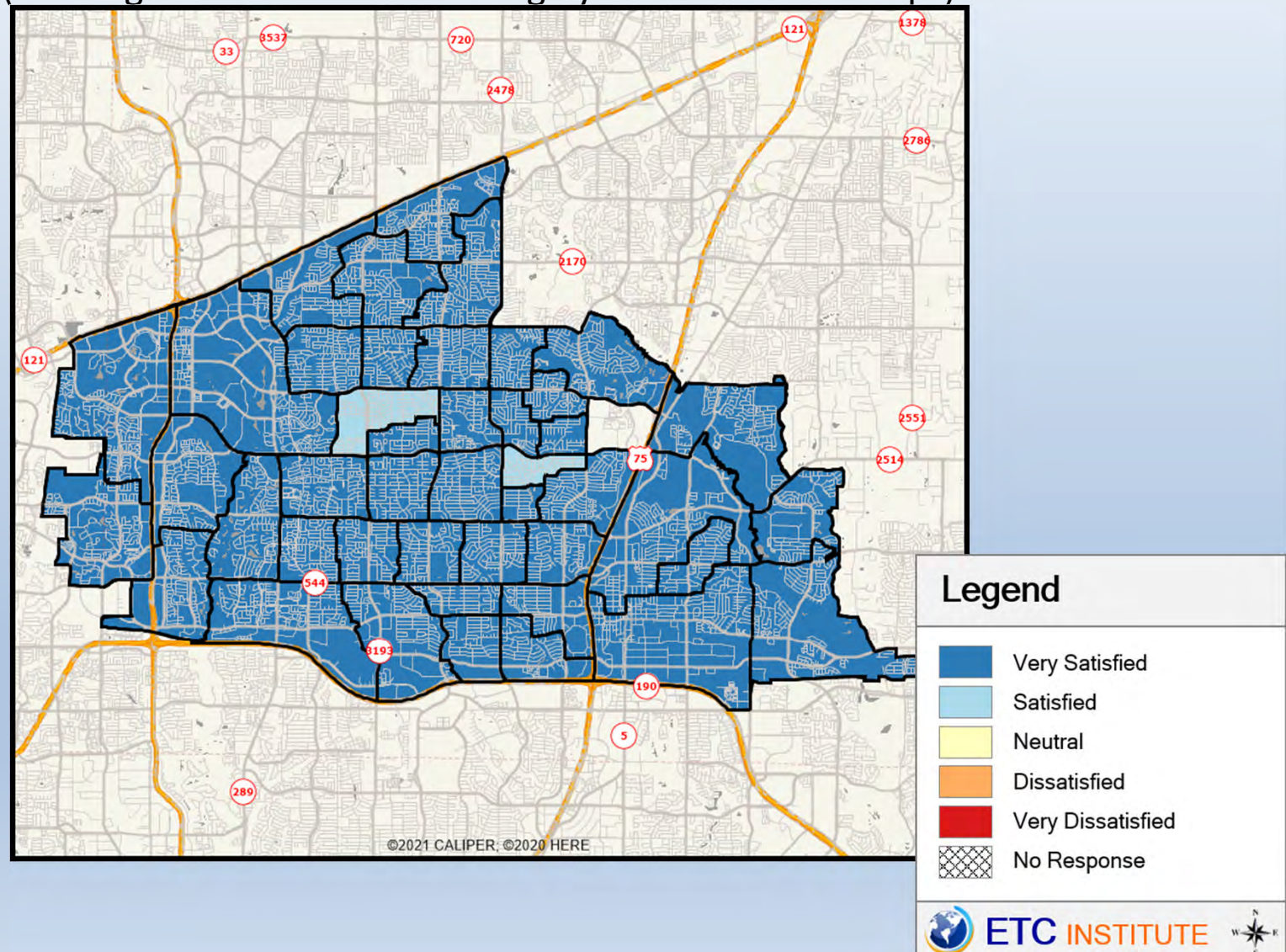
Q1-03. Emergency medical services

(Shading reflects the mean rating by Census Block Groups)



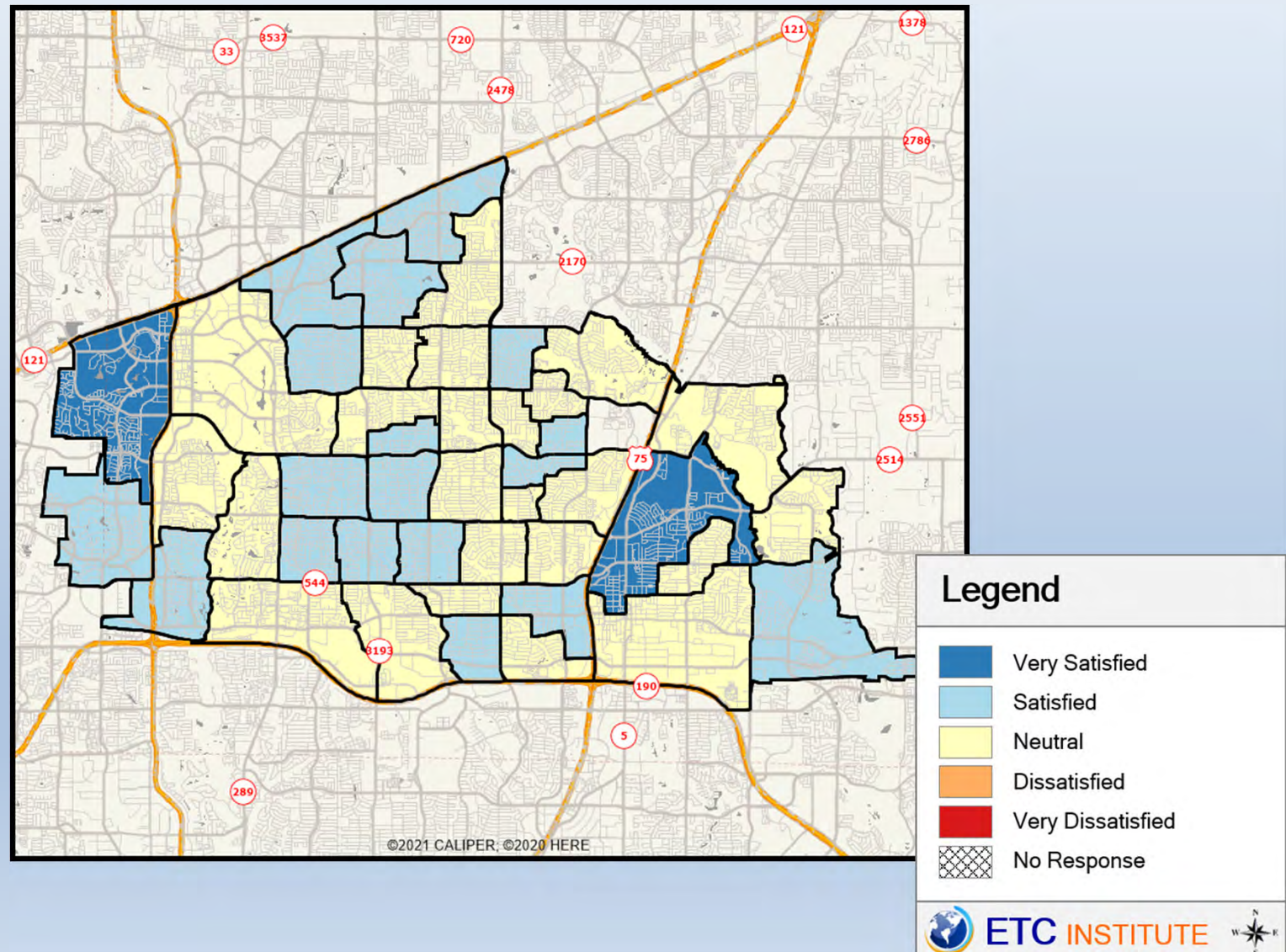
Q1-04. 9-1-1 services related to above services

(Shading reflects the mean rating by Census Block Groups)



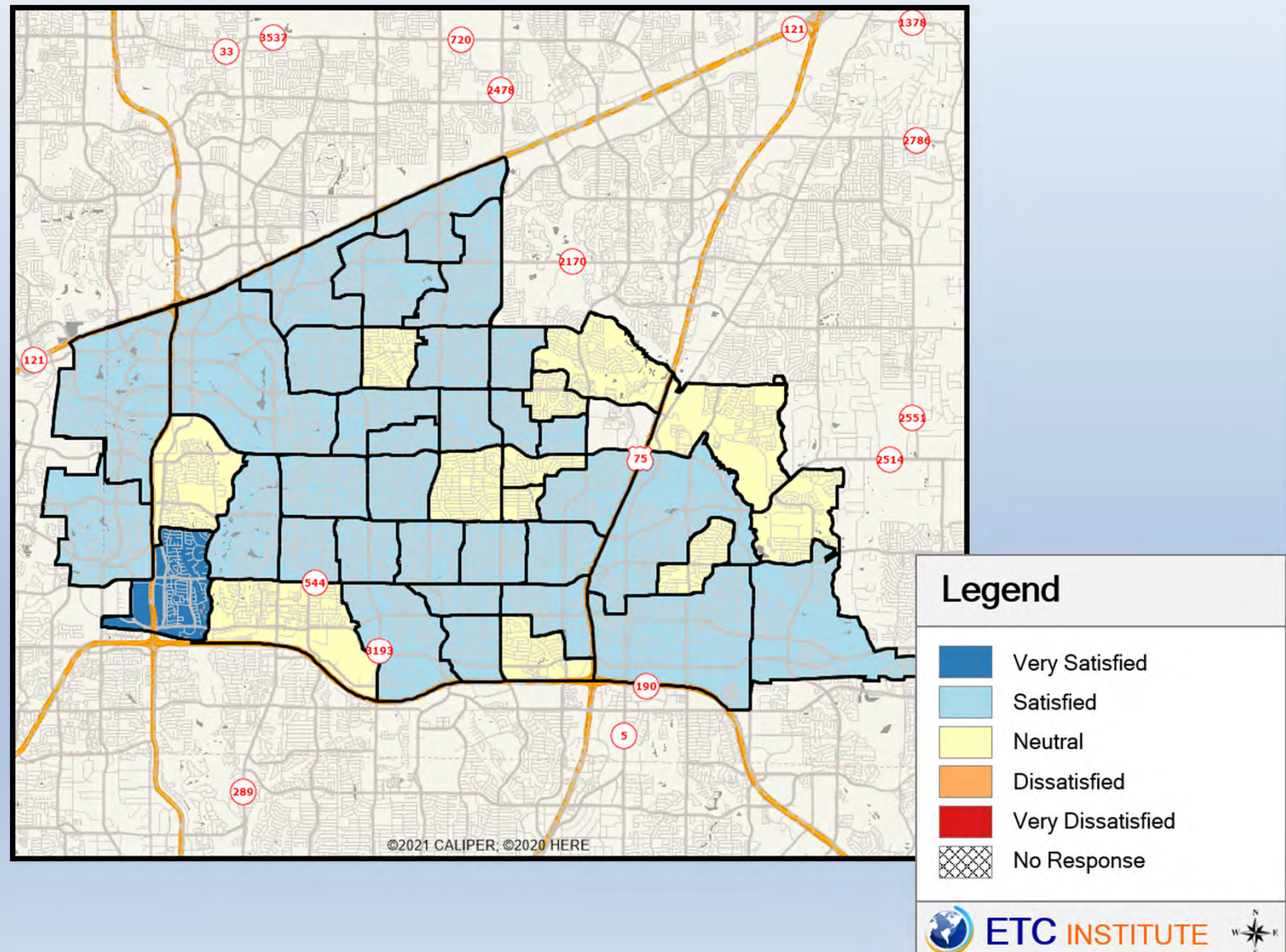
Q1-05. Maintenance of city streets

(Shading reflects the mean rating by Census Block Groups)



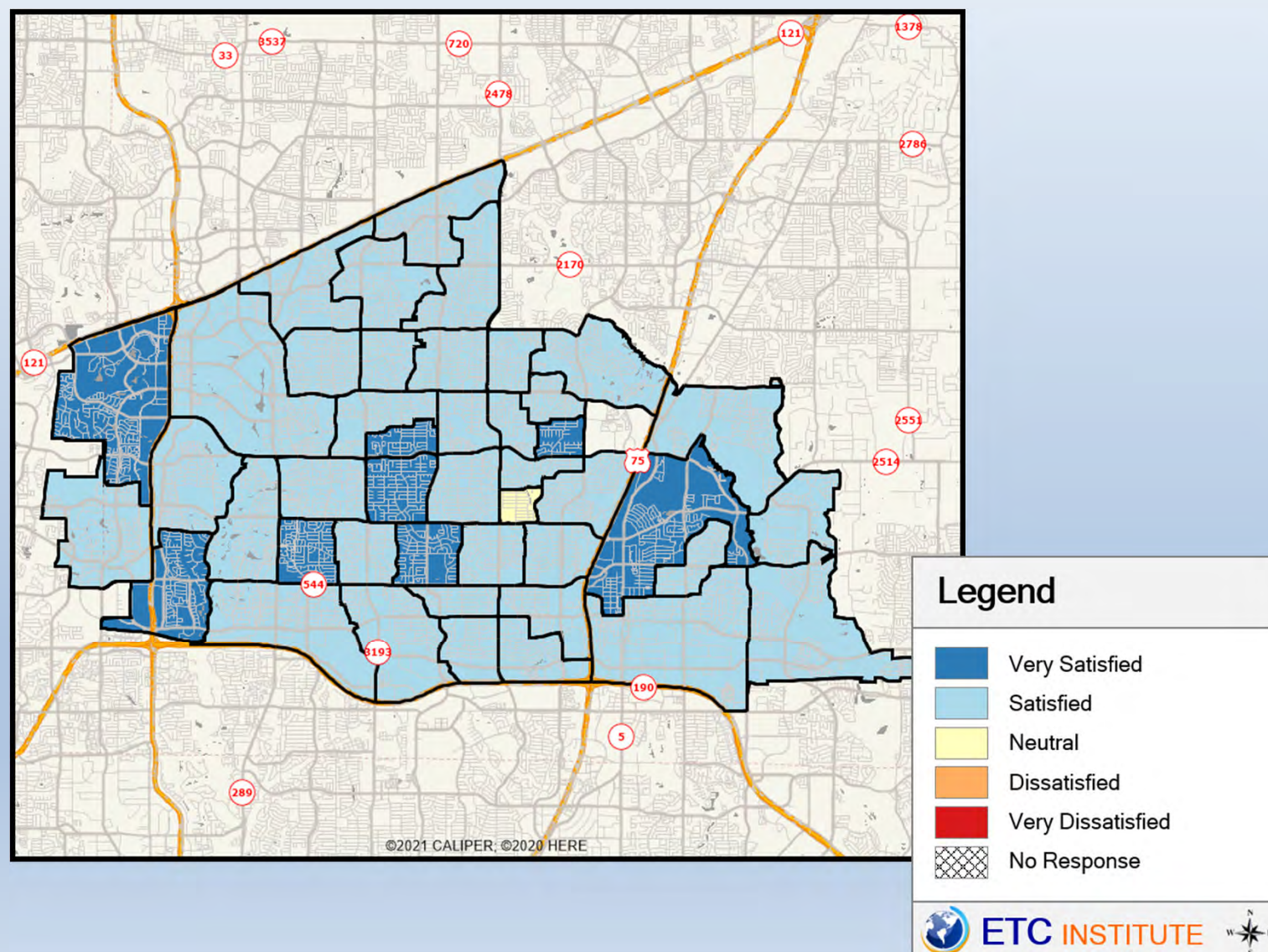
Q1-06. Maintenance of city sidewalks

(Shading reflects the mean rating by Census Block Groups)



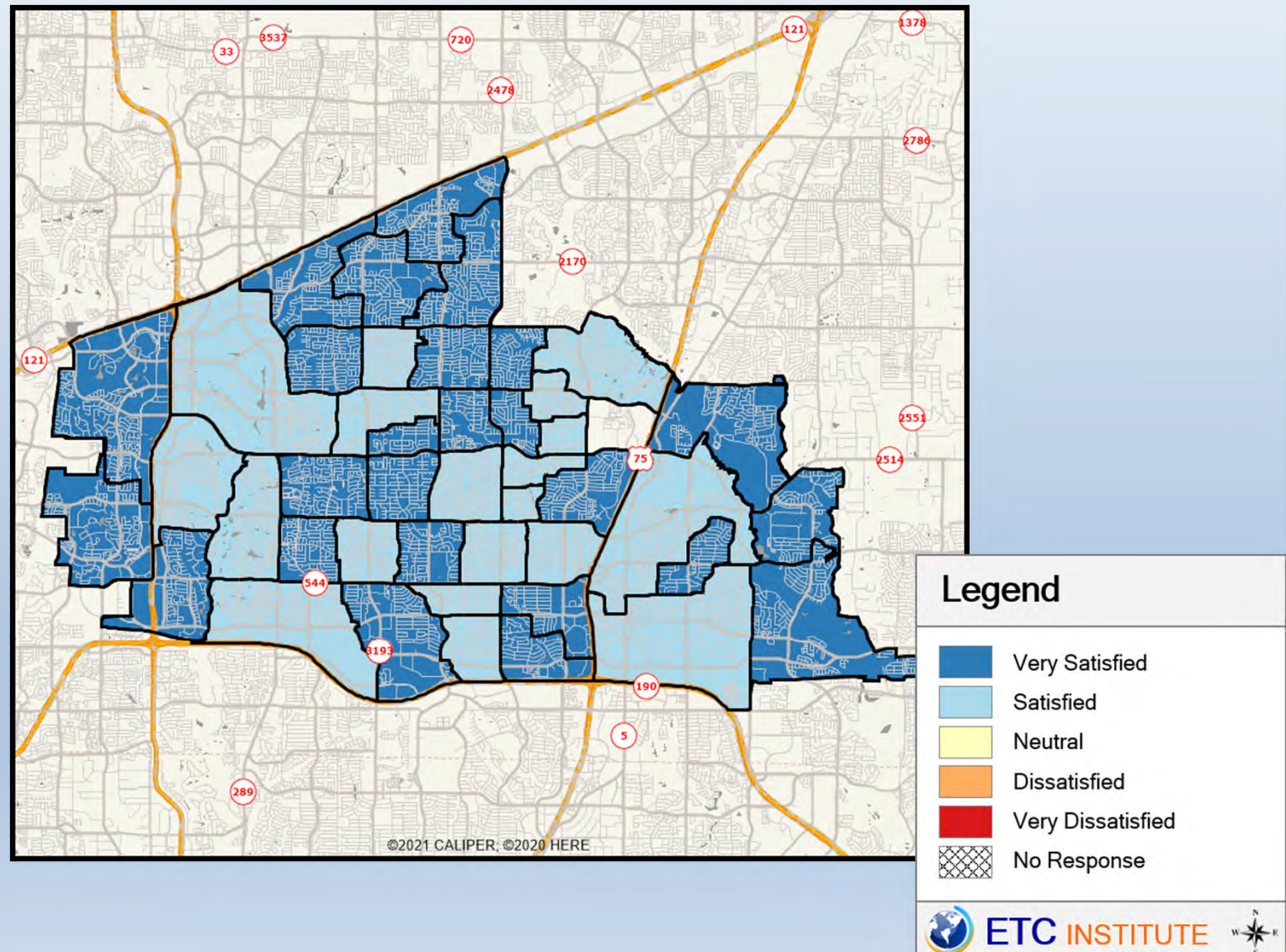
Q1-07. Cleanliness of streets/public areas

(Shading reflects the mean rating by Census Block Groups)



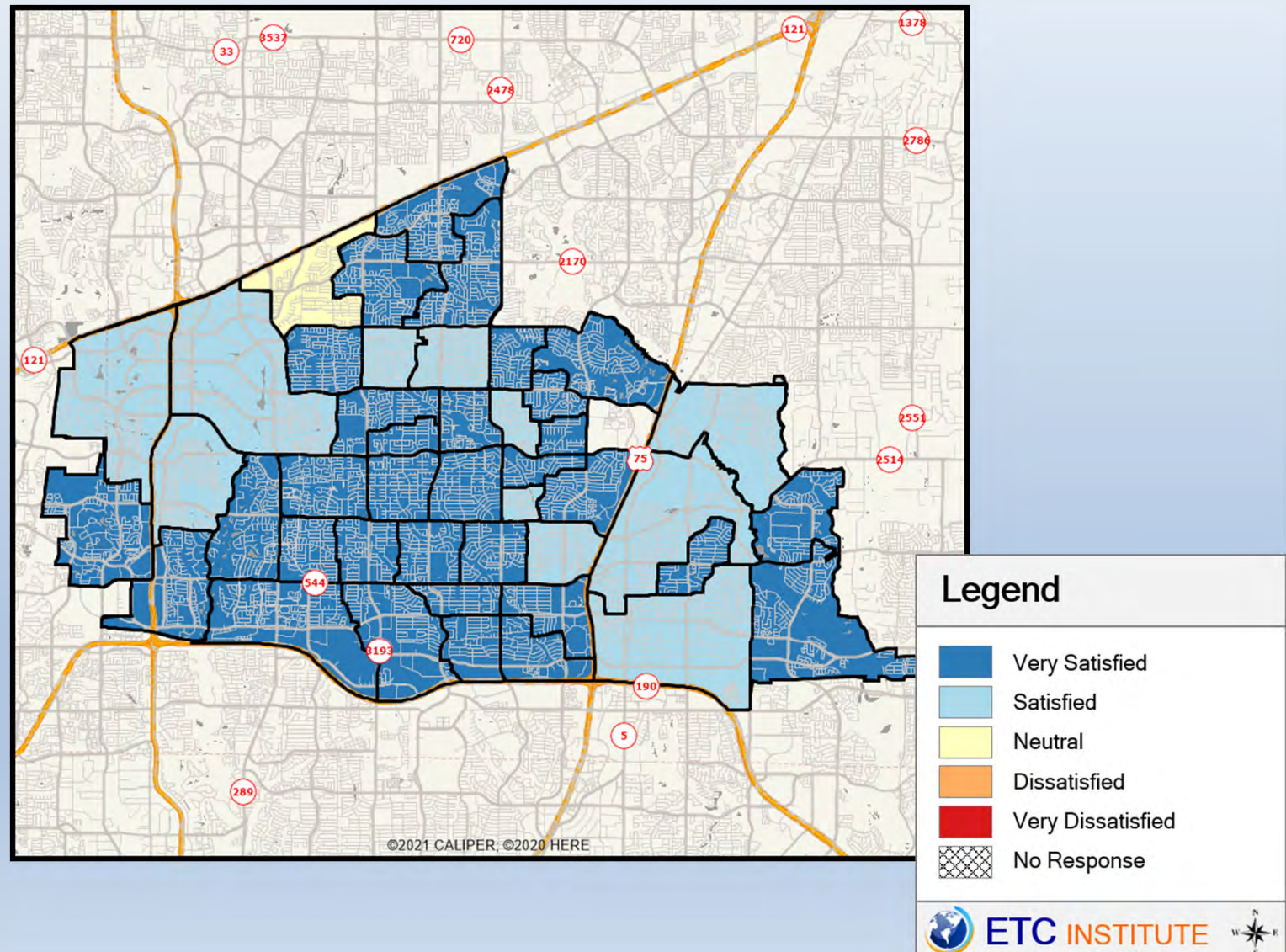
Q1-08. City communication

(Shading reflects the mean rating by Census Block Groups)



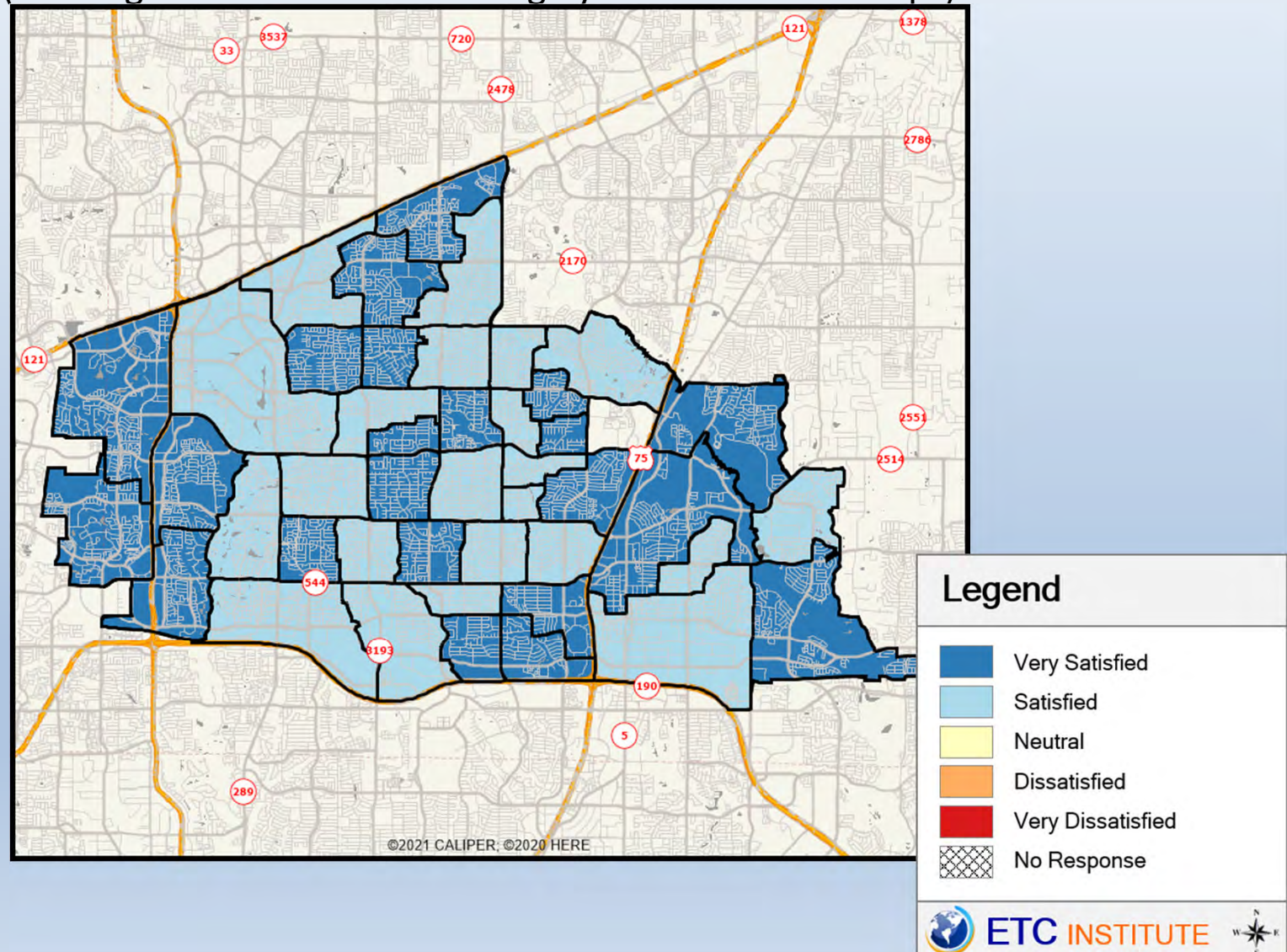
Q1-09. Environmental waste services

(Shading reflects the mean rating by Census Block Groups)



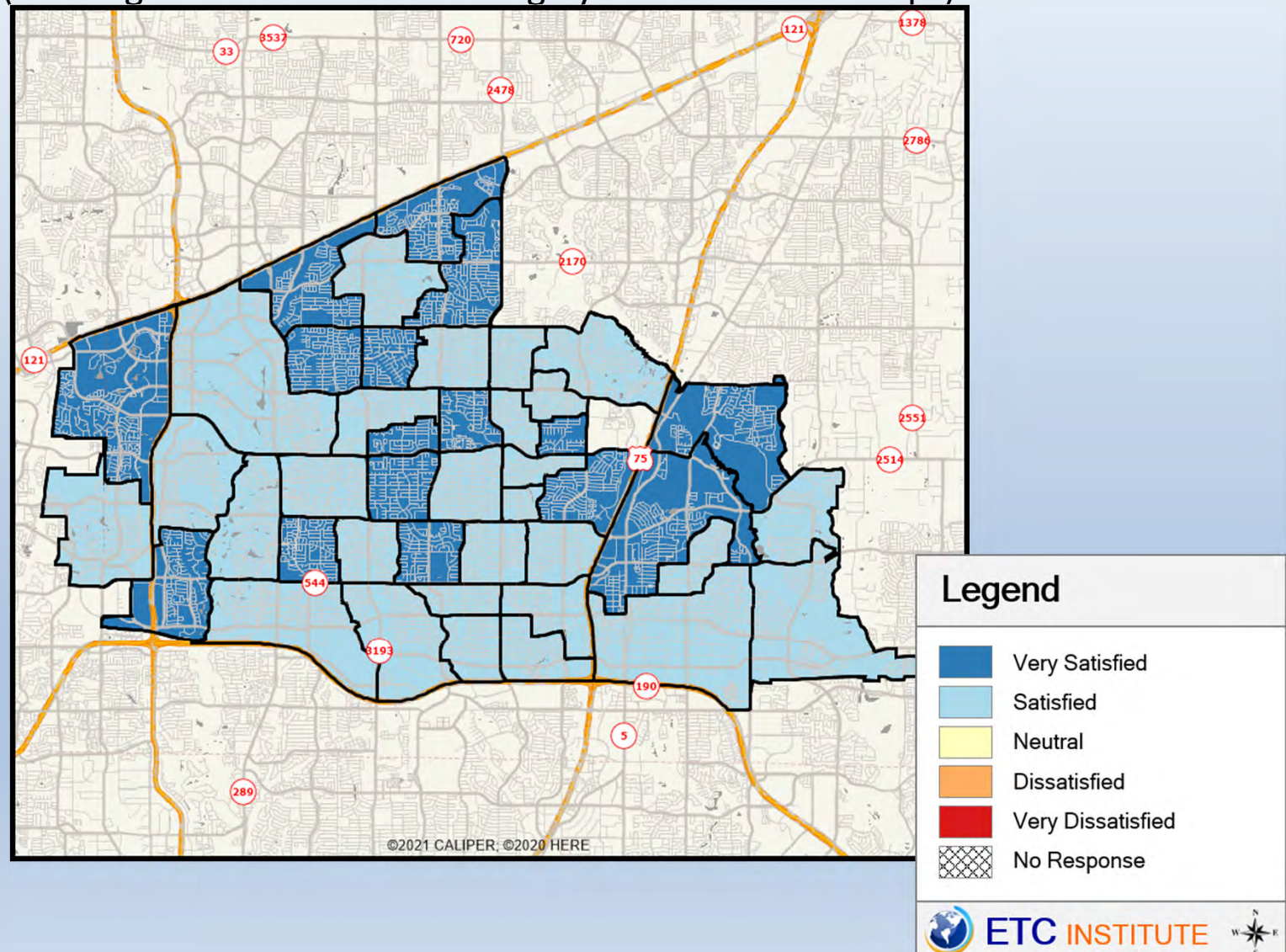
Q1-10. Management of stormwater run-off (flood prevention)

(Shading reflects the mean rating by Census Block Groups)



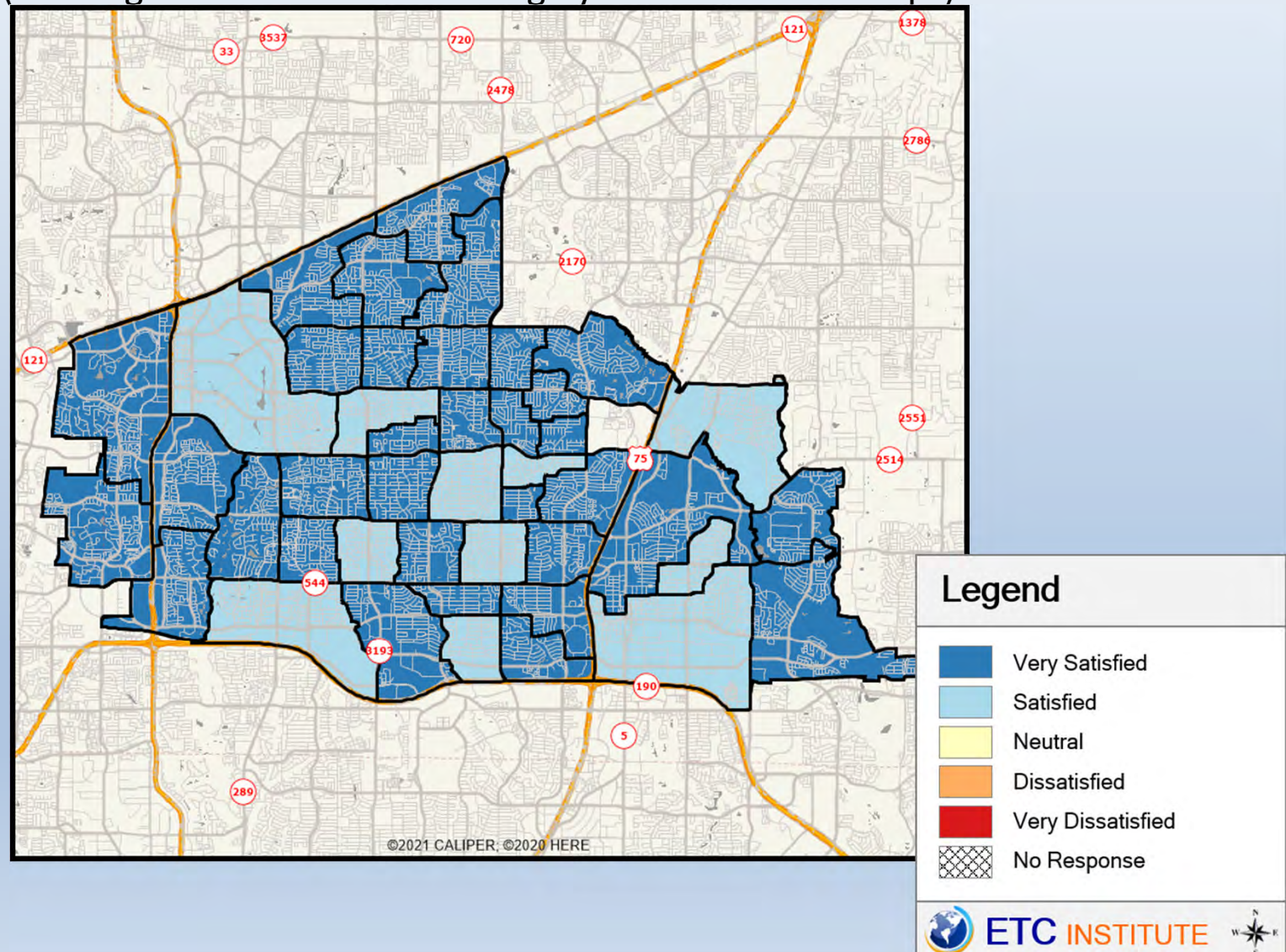
Q1-11. Water and wastewater (or sanitary sewer) services

(Shading reflects the mean rating by Census Block Groups)



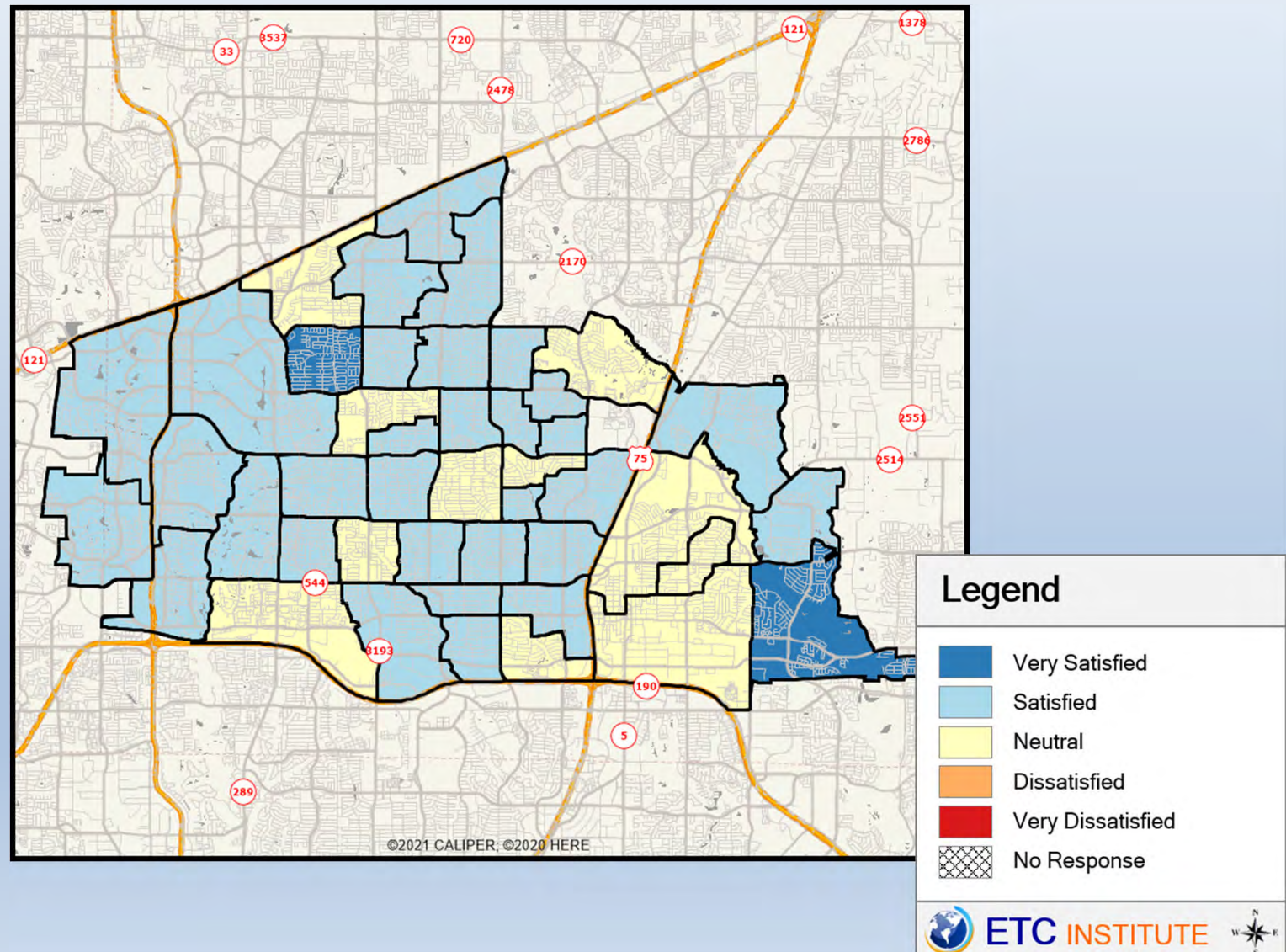
Q1-12. Customer service provided by City employees

(Shading reflects the mean rating by Census Block Groups)



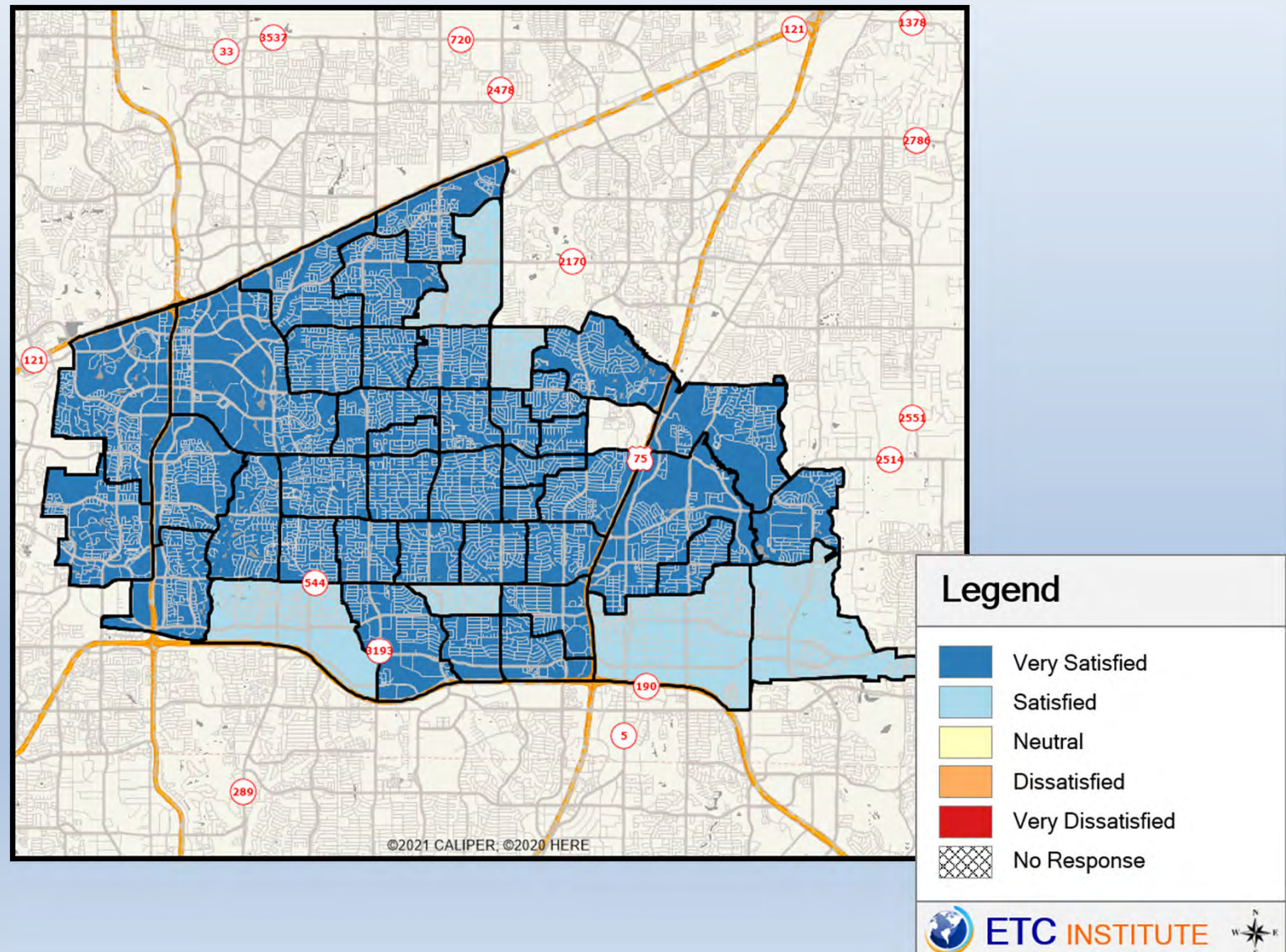
Q1-13. Property standards enforcement

(Shading reflects the mean rating by Census Block Groups)



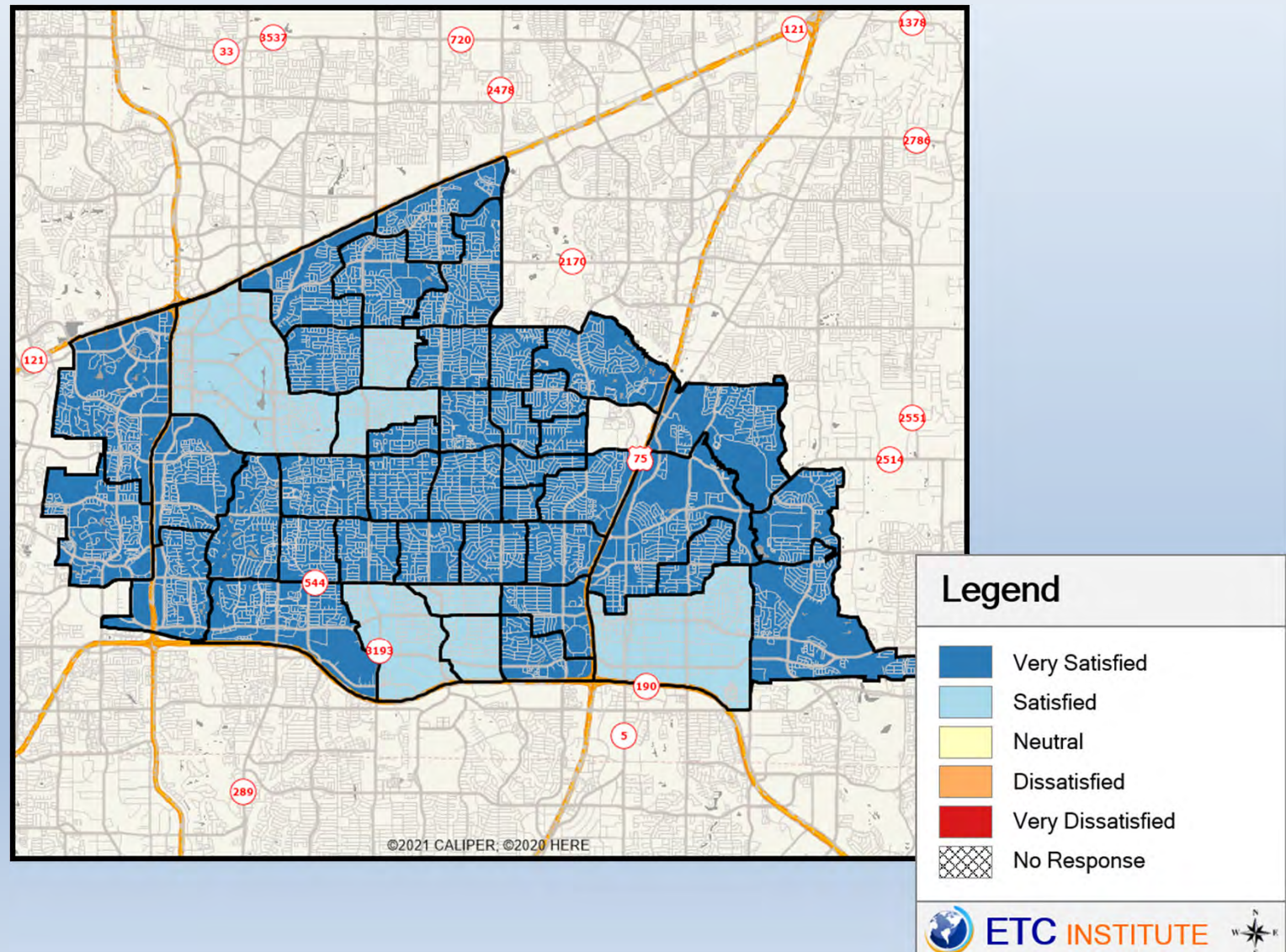
Q1-14. City parks

(Shading reflects the mean rating by Census Block Groups)



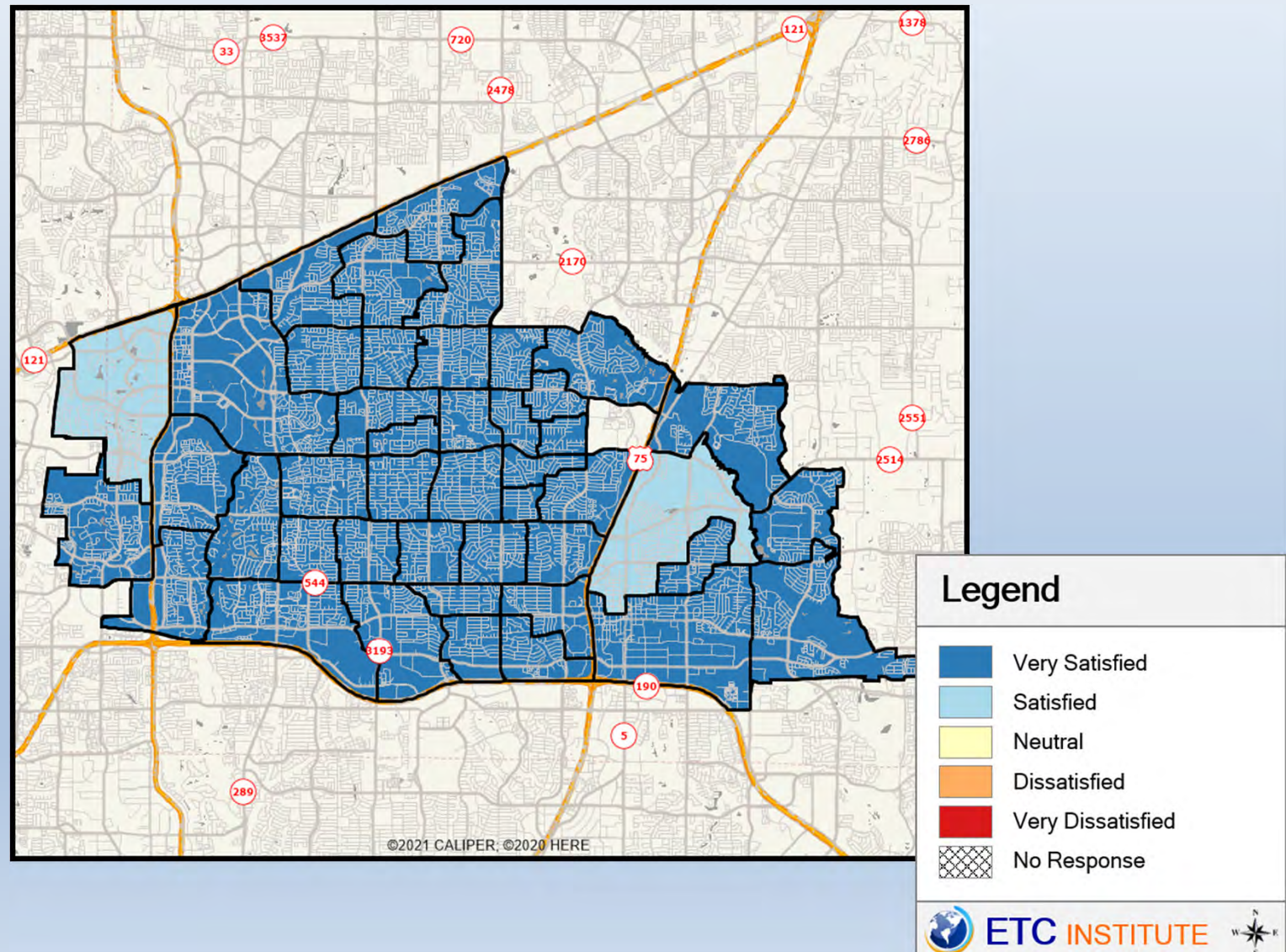
Q1-15. Recreation programs and facilities

(Shading reflects the mean rating by Census Block Groups)



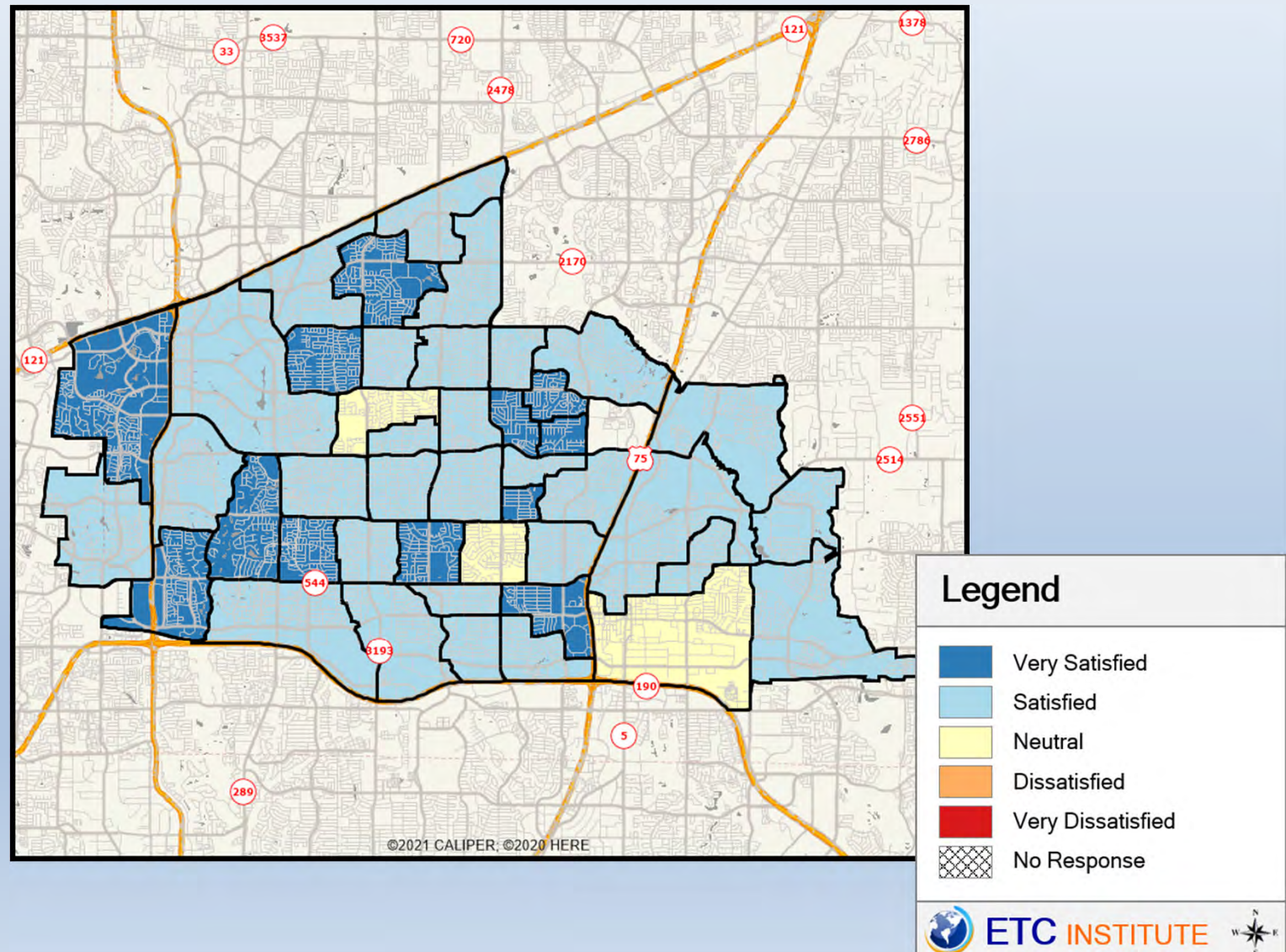
Q1-16. Library services

(Shading reflects the mean rating by Census Block Groups)



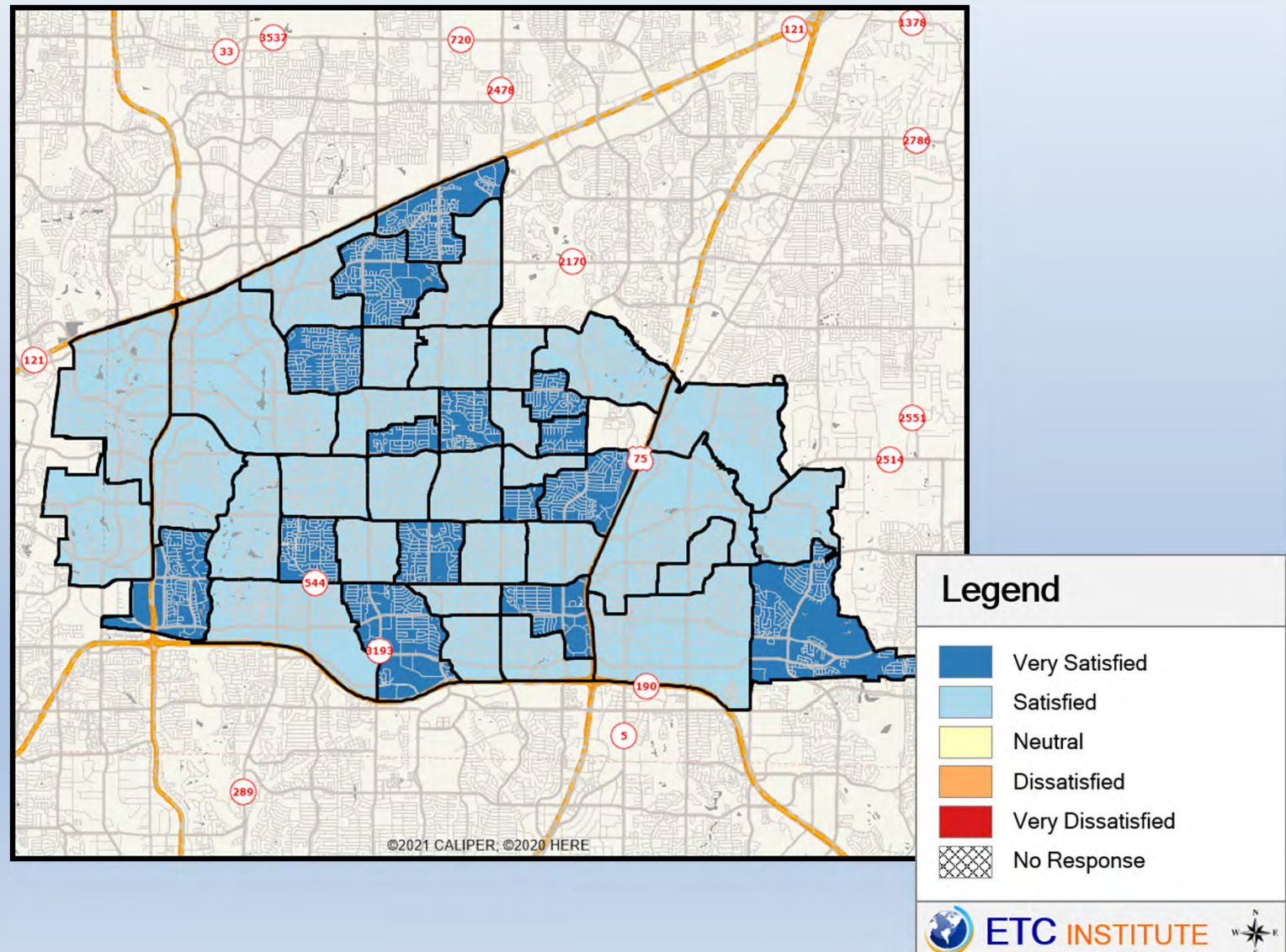
Q1-17. Municipal court services

(Shading reflects the mean rating by Census Block Groups)



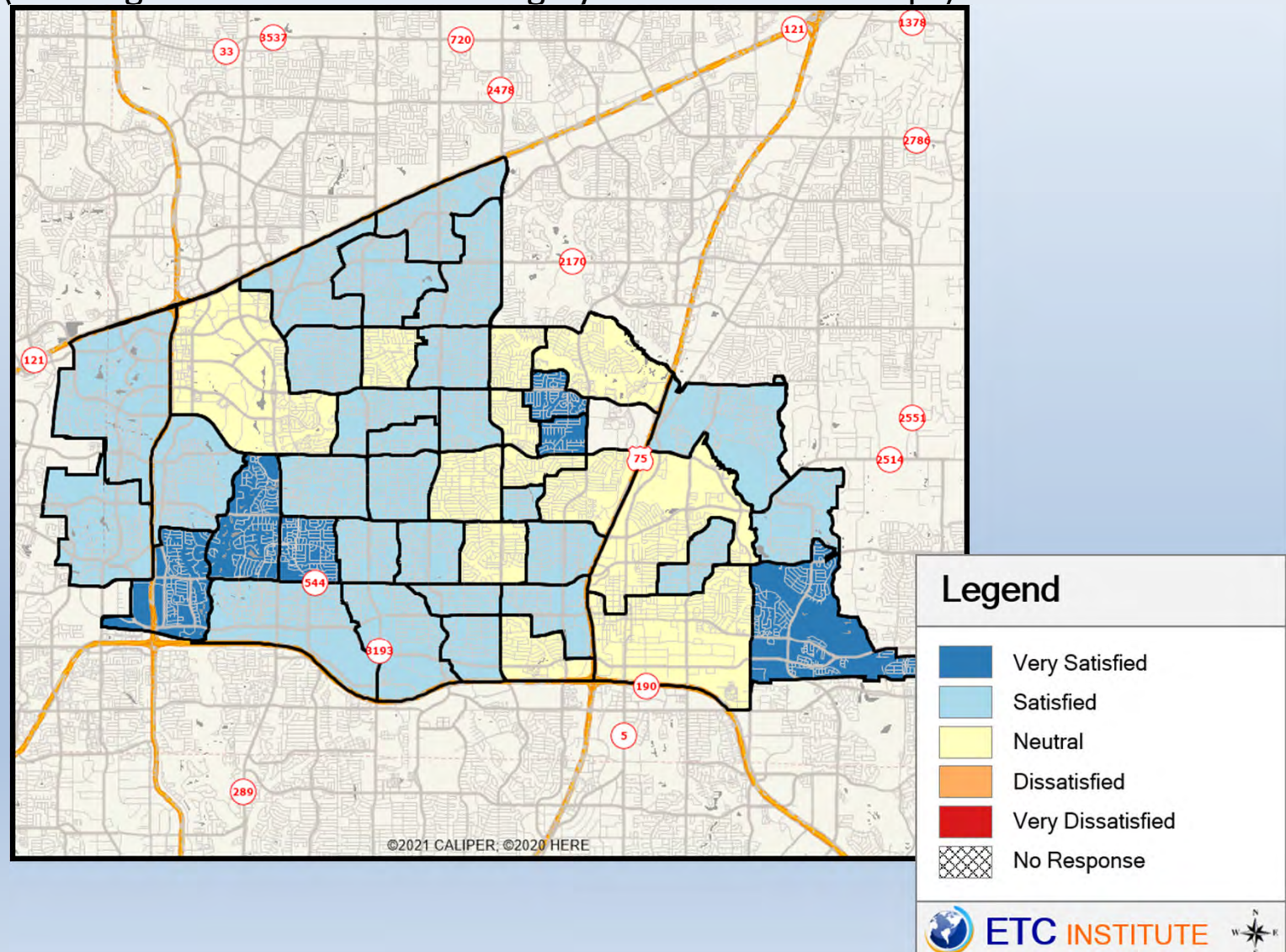
Q1-18. Animal services

(Shading reflects the mean rating by Census Block Groups)



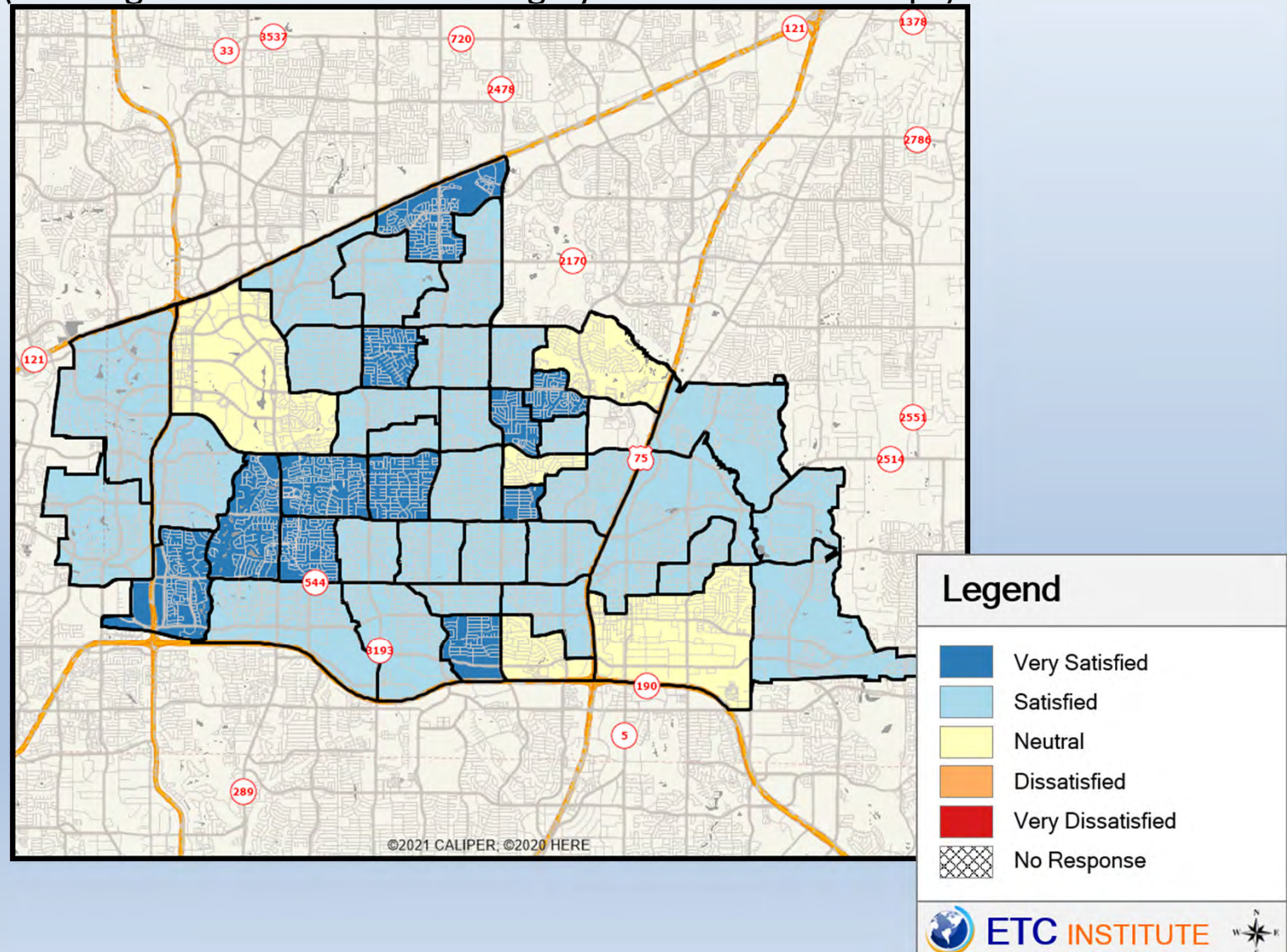
Q1-19. Neighborhood and Housing support programs

(Shading reflects the mean rating by Census Block Groups)



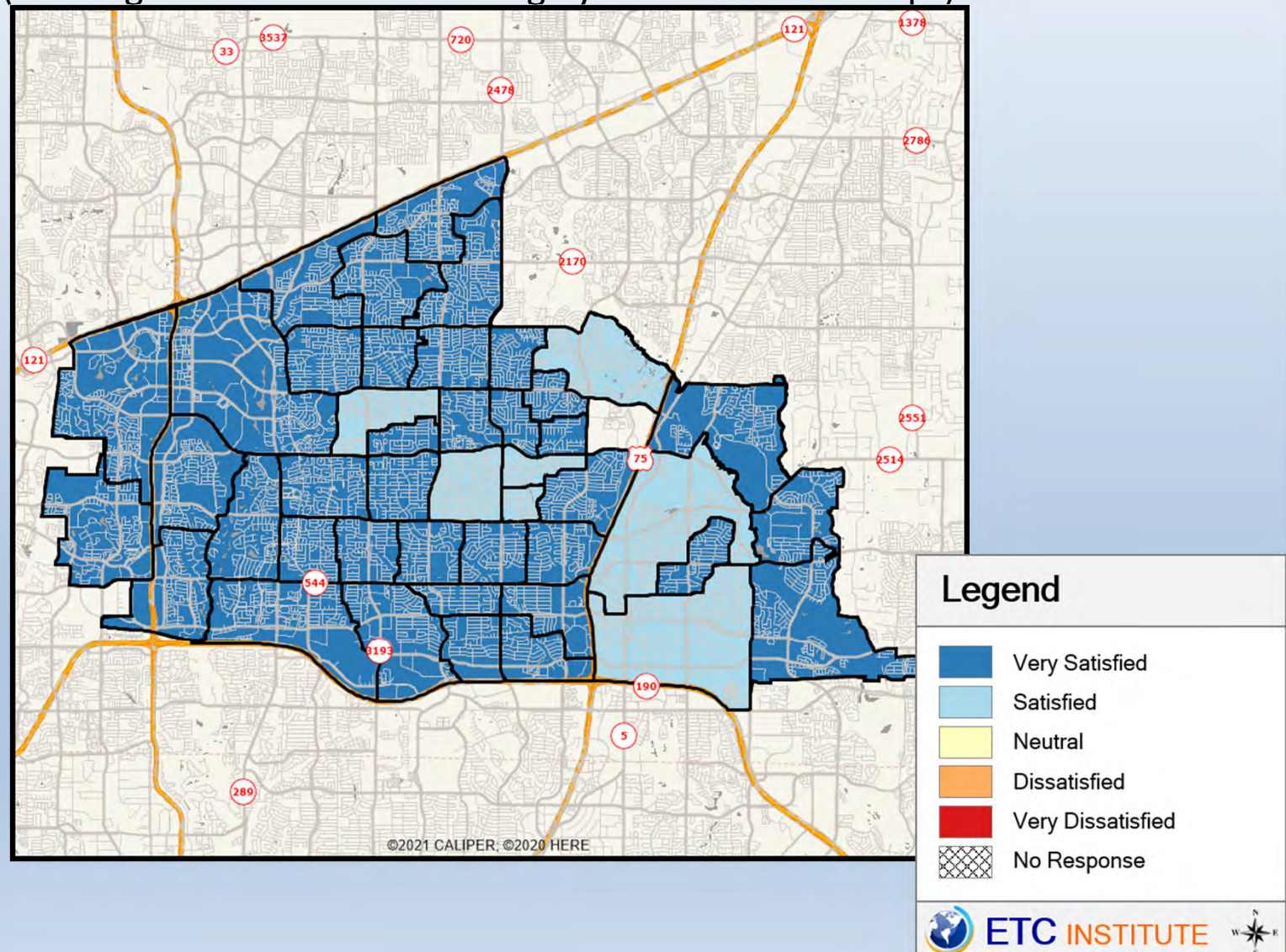
Q1-20. ADA Accessibility – City facilities, programs and services

(Shading reflects the mean rating by Census Block Groups)



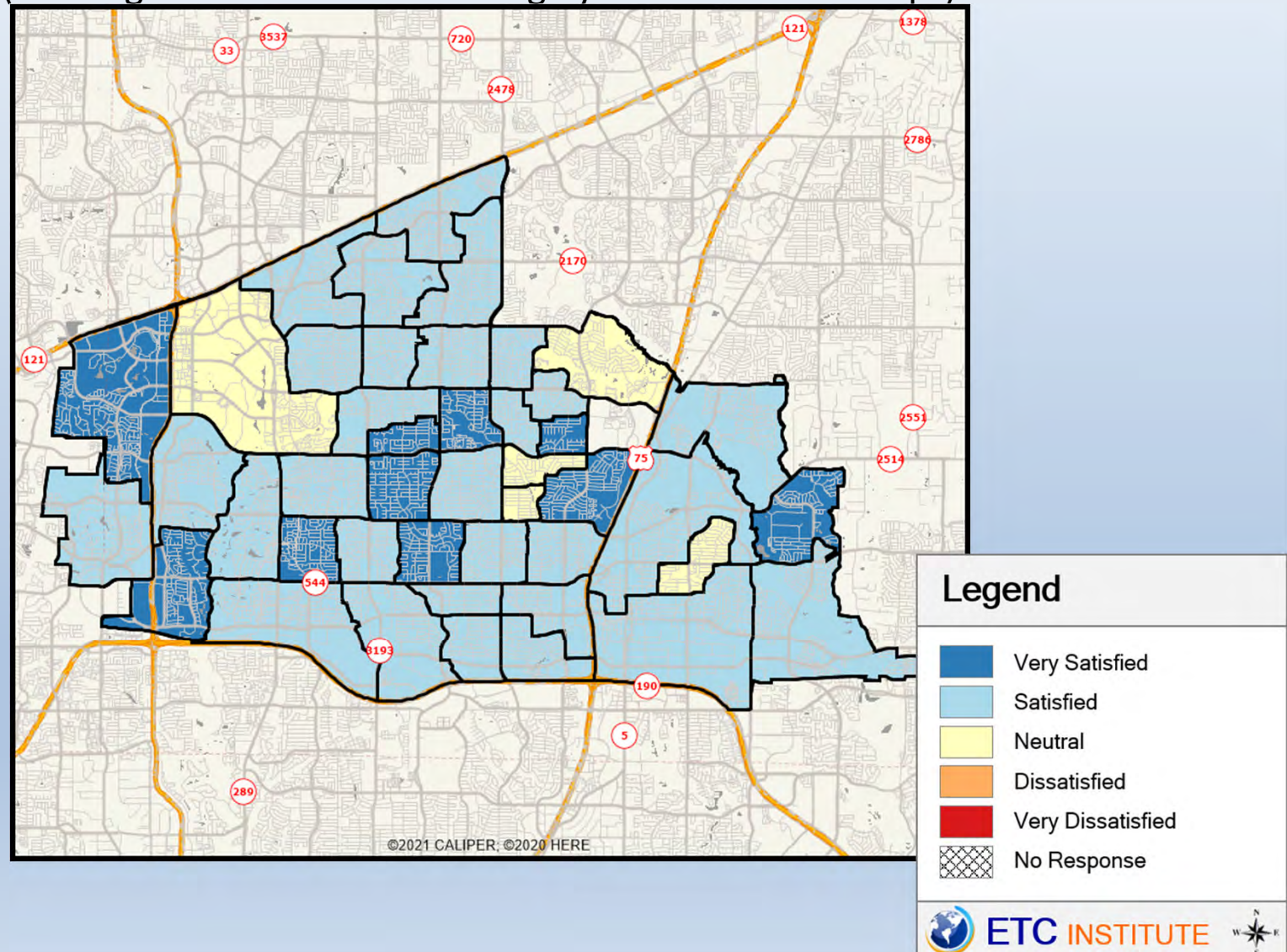
Q3-1. Overall quality of services provided by the City of Plano

(Shading reflects the mean rating by Census Block Groups)



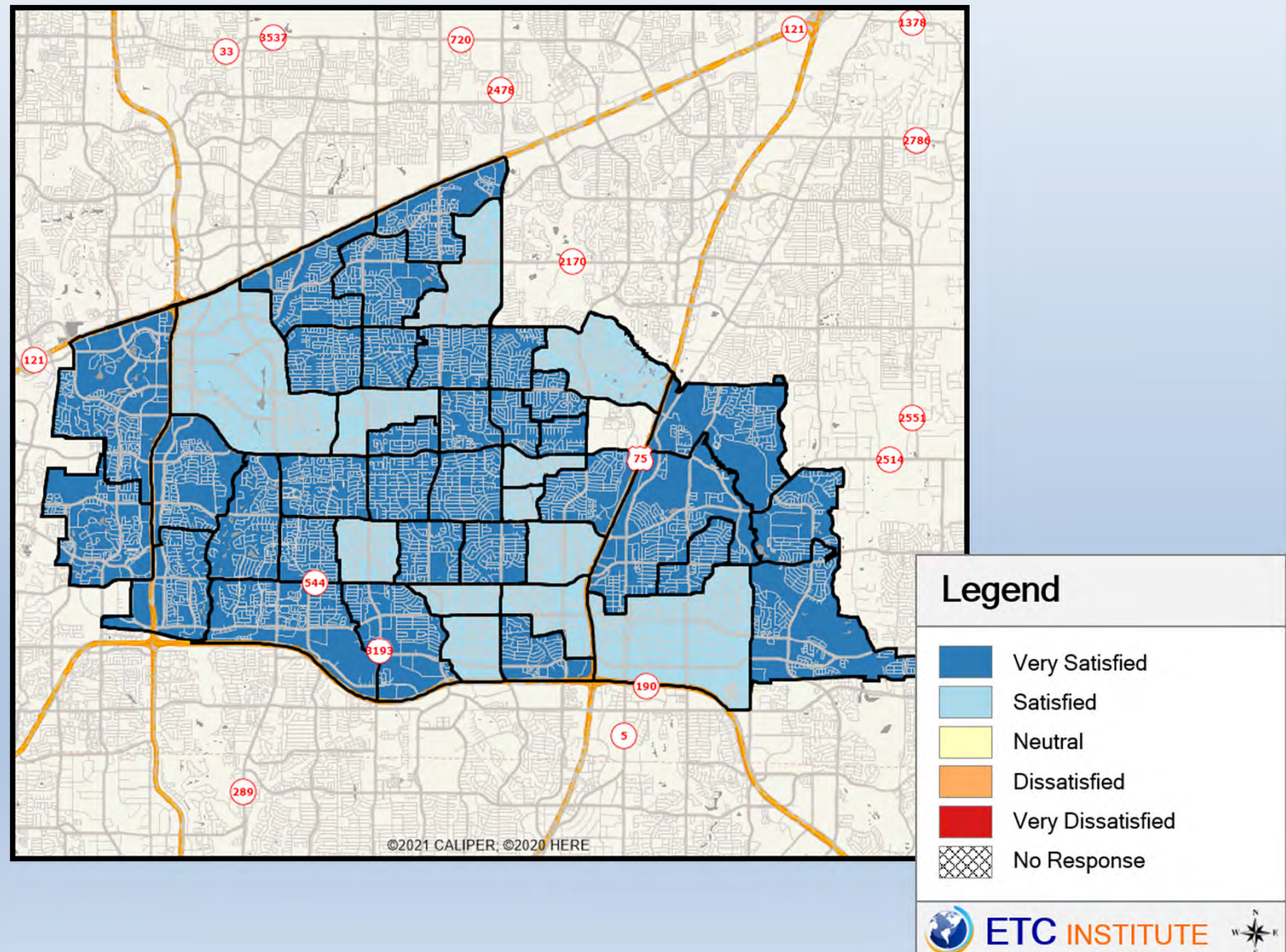
Q3-2. Overall value that you receive for your City taxes and fees

(Shading reflects the mean rating by Census Block Groups)



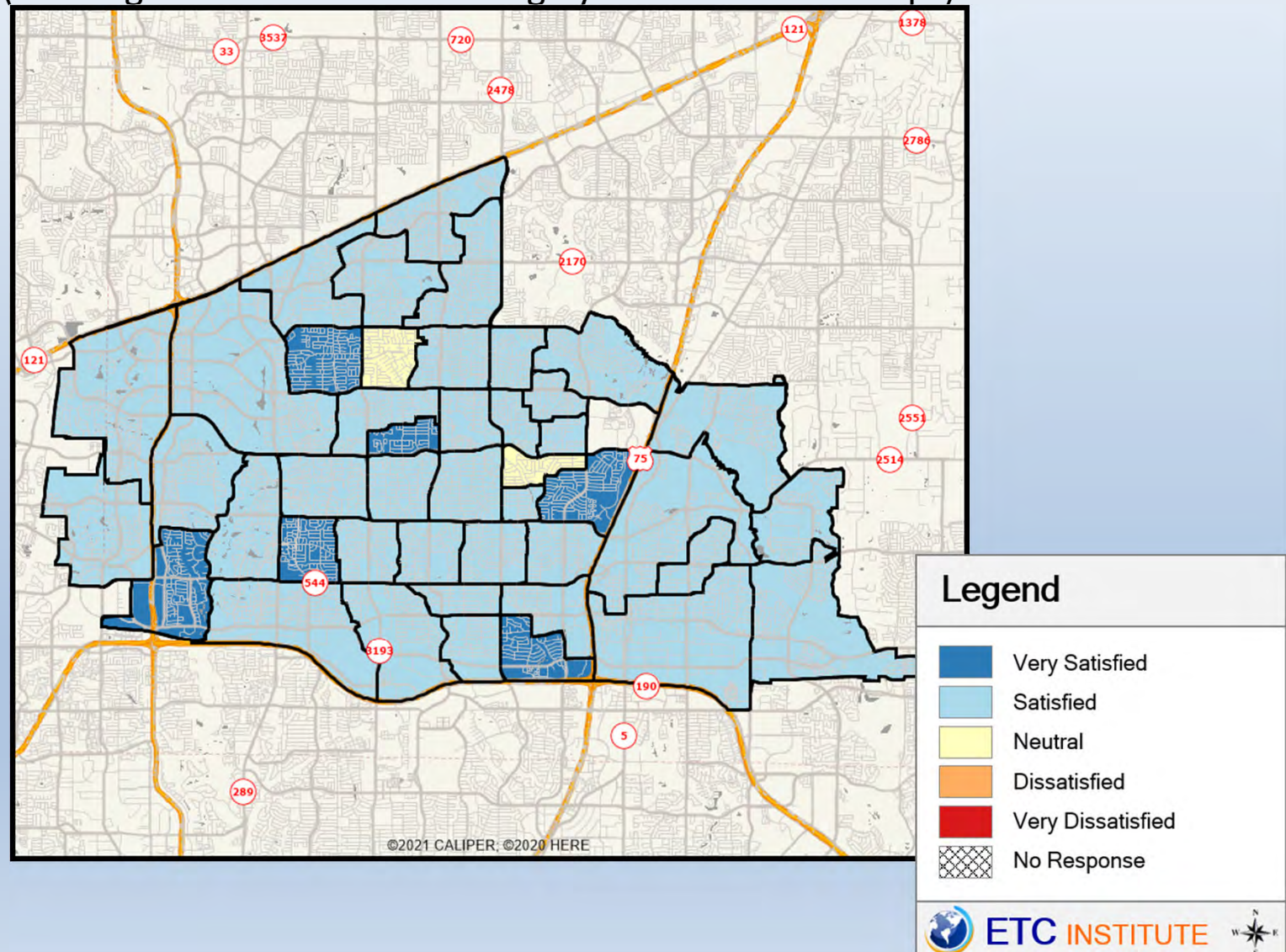
Q3-3. Overall quality of life in Plano

(Shading reflects the mean rating by Census Block Groups)



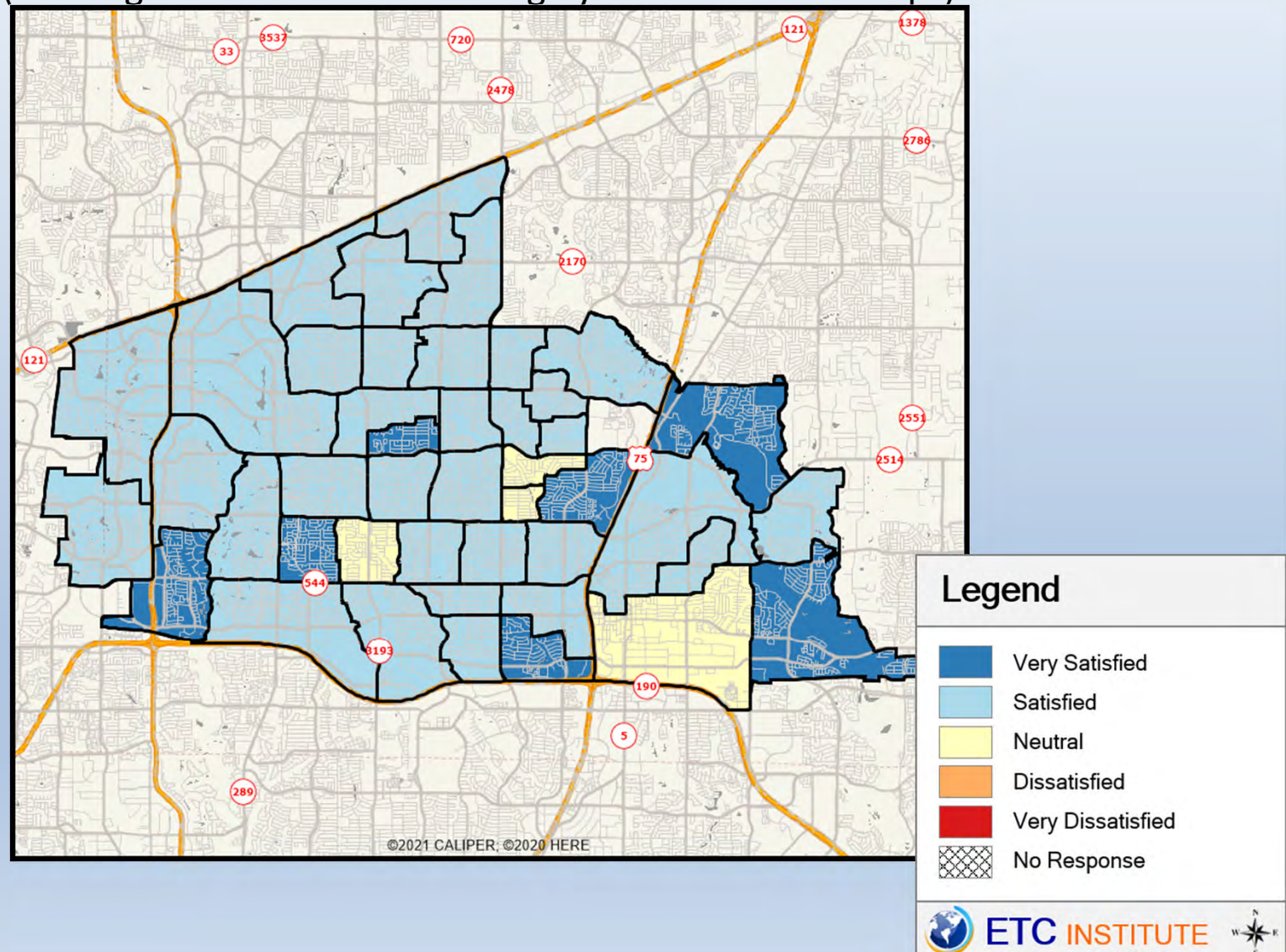
Q6-1. The availability of information about government operations

(Shading reflects the mean rating by Census Block Groups)



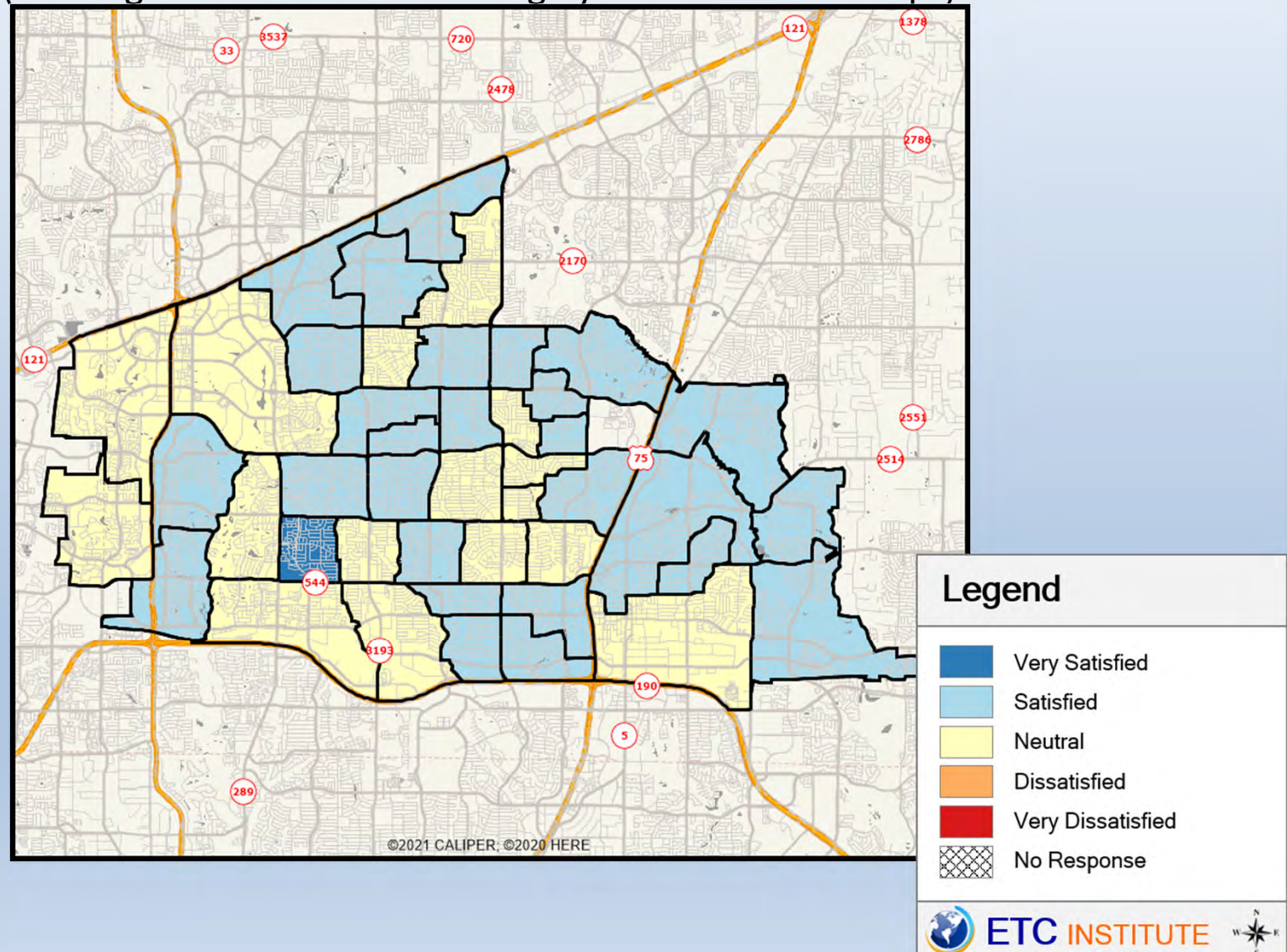
Q6-2. City efforts to keep residents informed about local issues

(Shading reflects the mean rating by Census Block Groups)



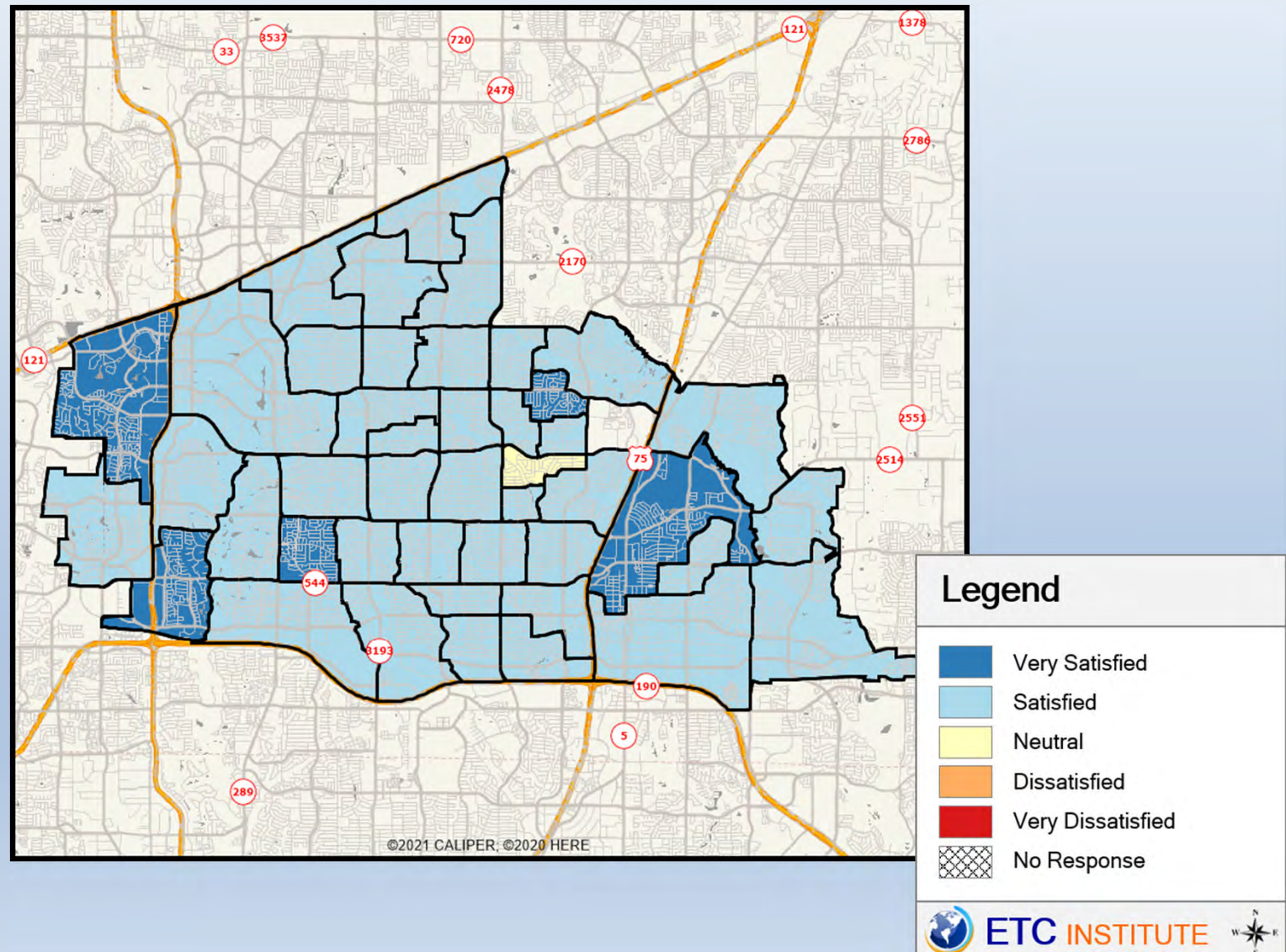
Q6-3. The level of public involvement in City decision-making

(Shading reflects the mean rating by Census Block Groups)



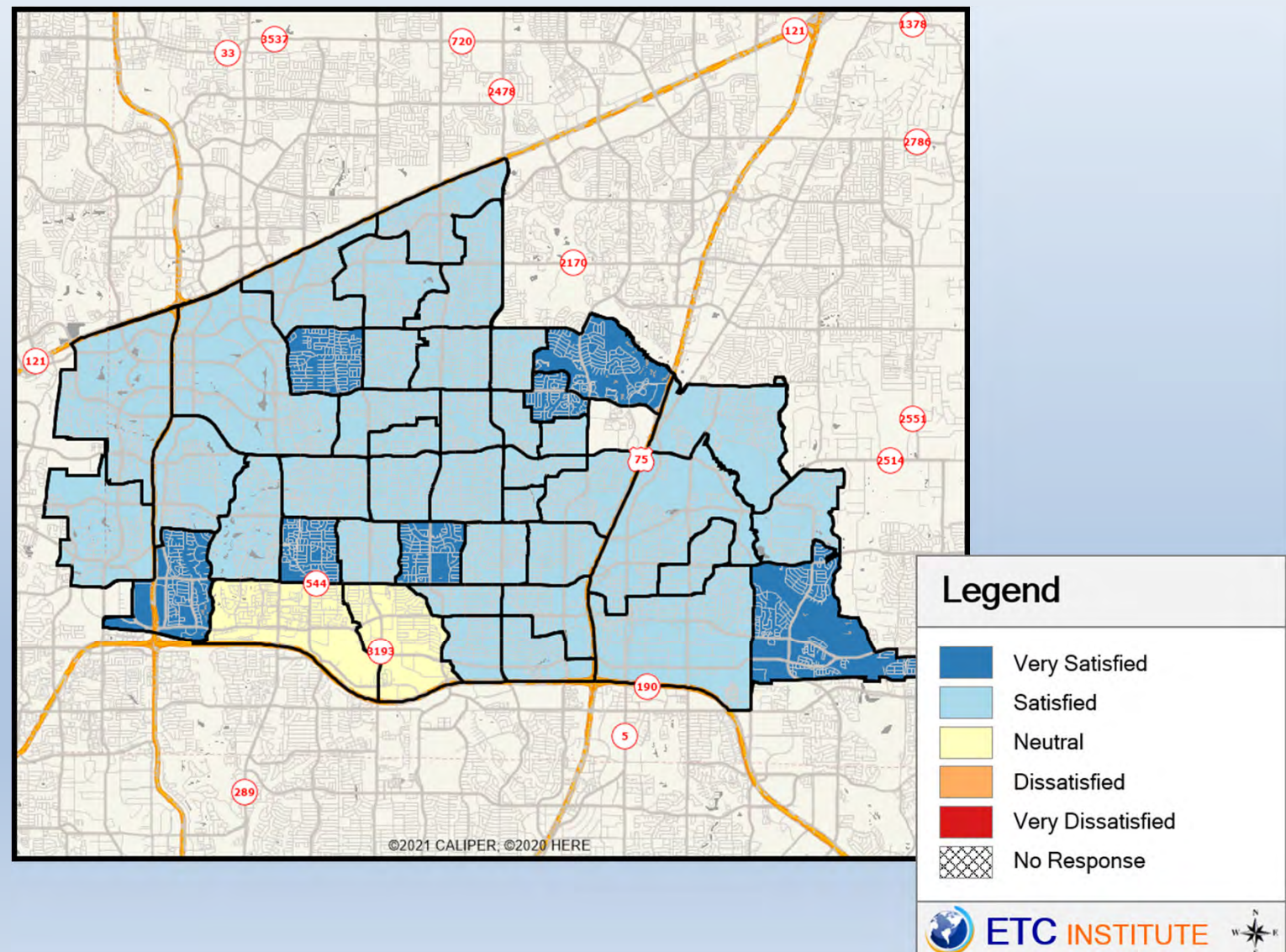
Q6-4. Usefulness of the information that is available on the City's website

(Shading reflects the mean rating by Census Block Groups)



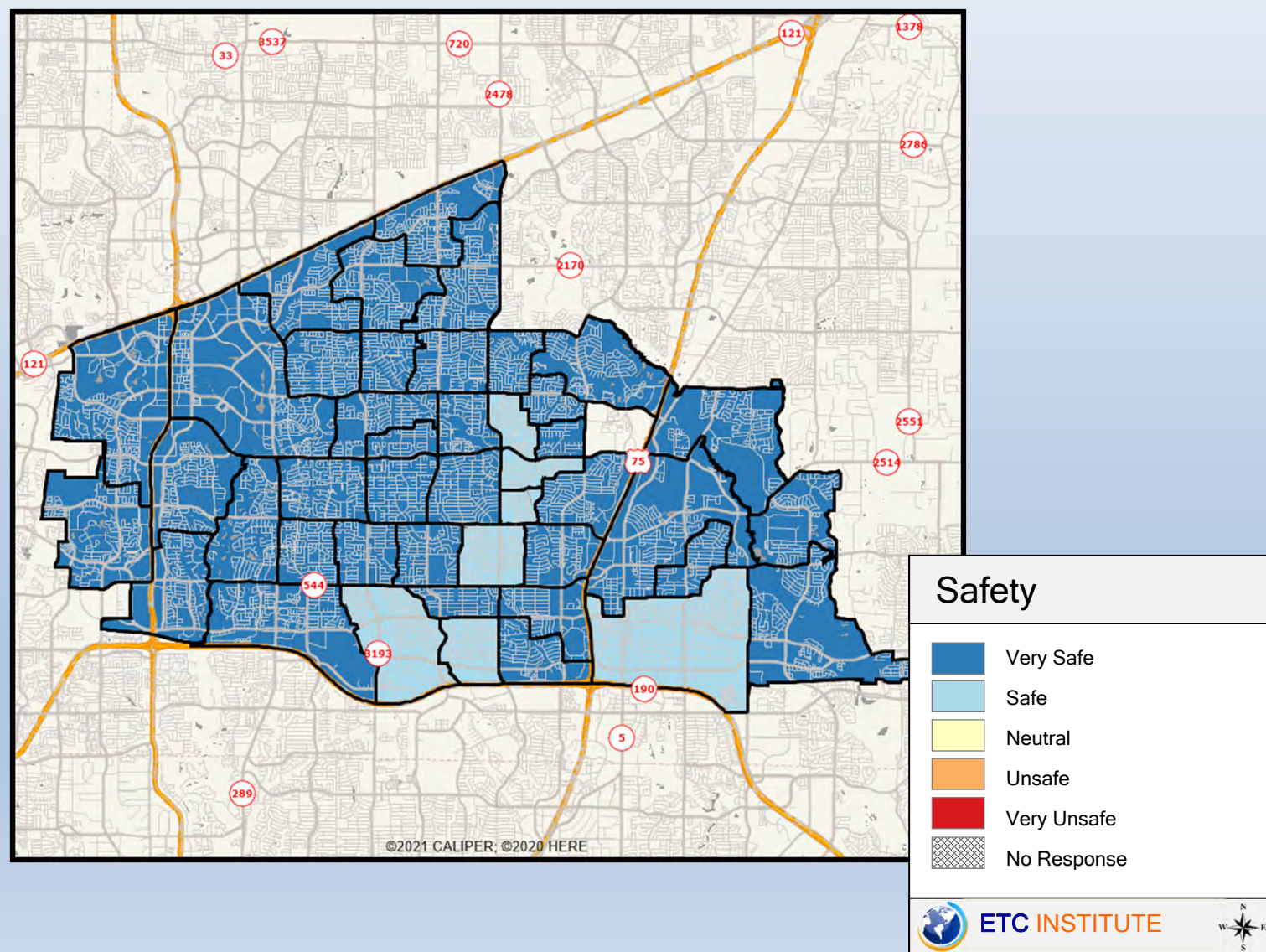
Q6-5. Availability of information related to the City's sustainability and environmental efforts

(Shading reflects the mean rating by Census Block Groups)



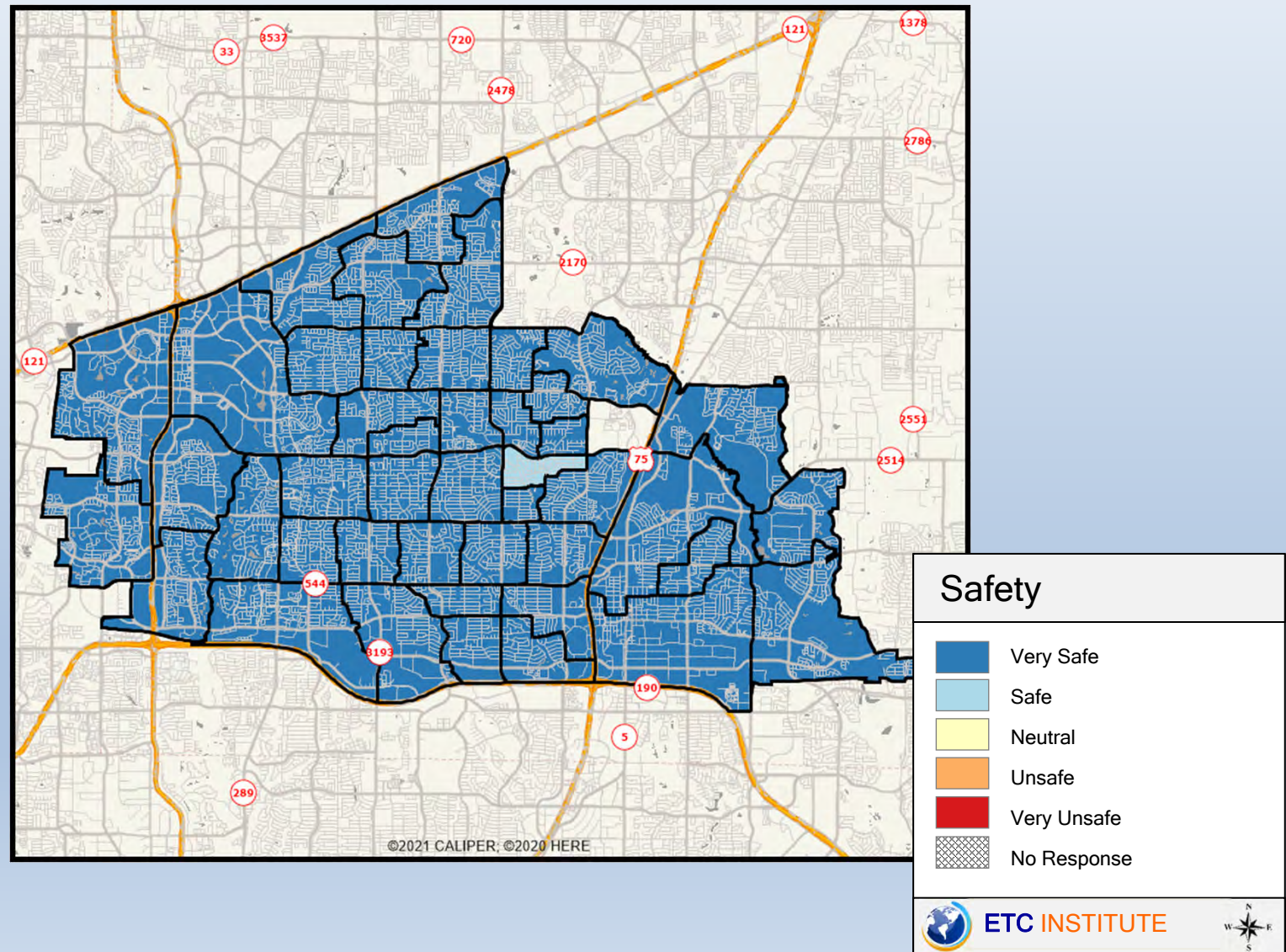
Q7-1. Overall feeling of safety in Plano

(Shading reflects the mean rating by Census Block Groups)



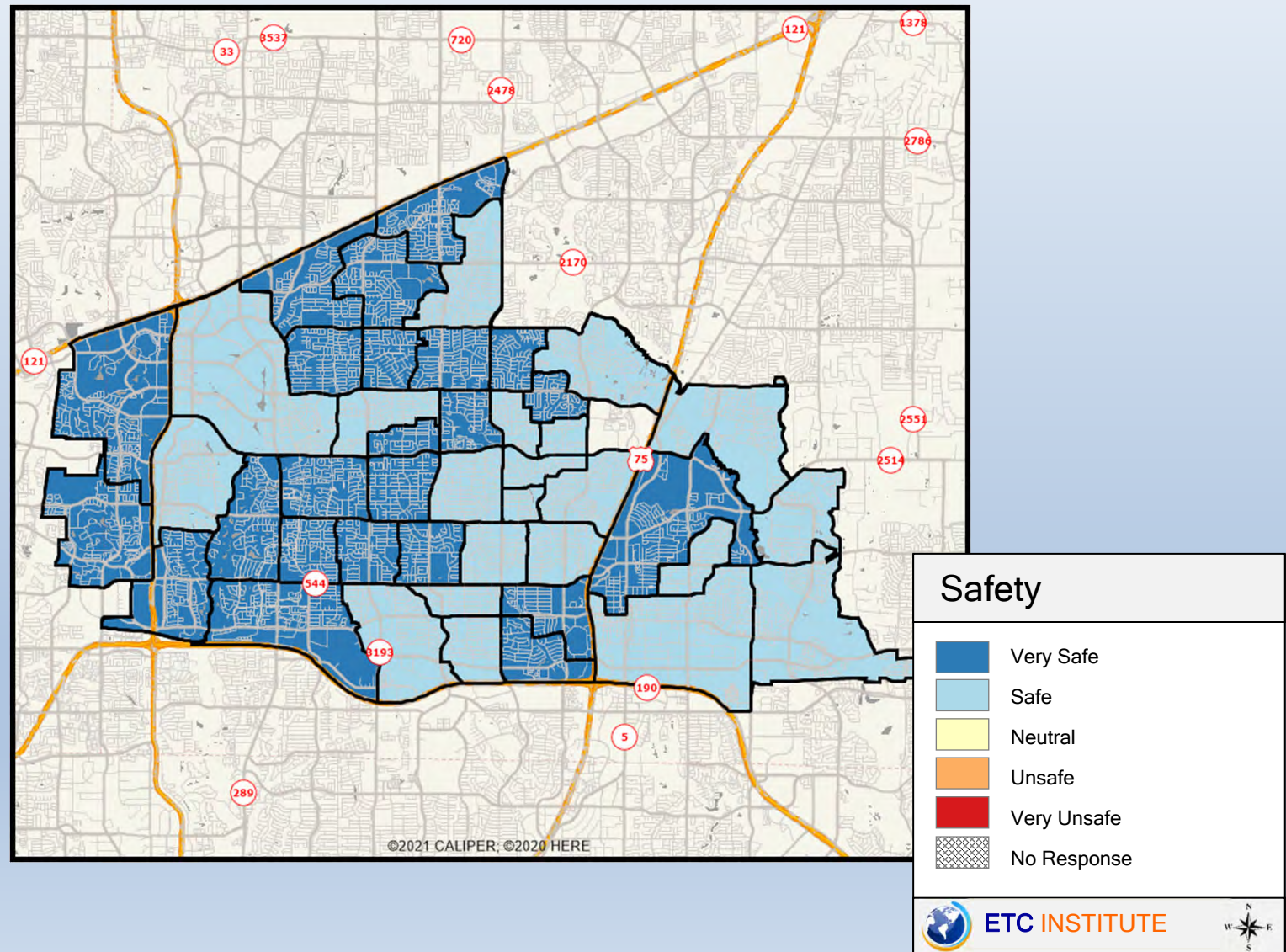
Q7-2. In your neighborhood during the day

(Shading reflects the mean rating by Census Block Groups)



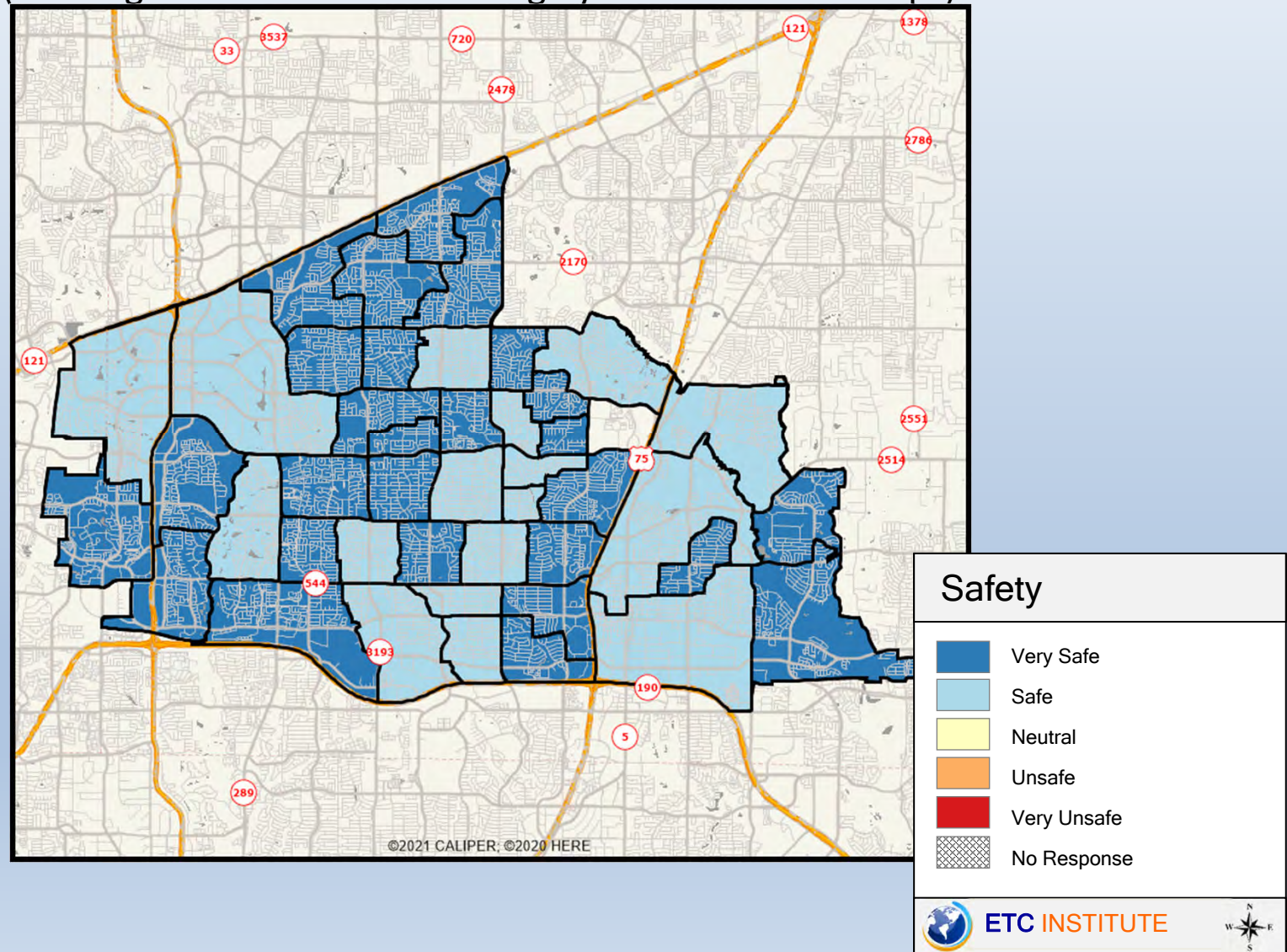
Q7-3. In your neighborhood after dark

(Shading reflects the mean rating by Census Block Groups)



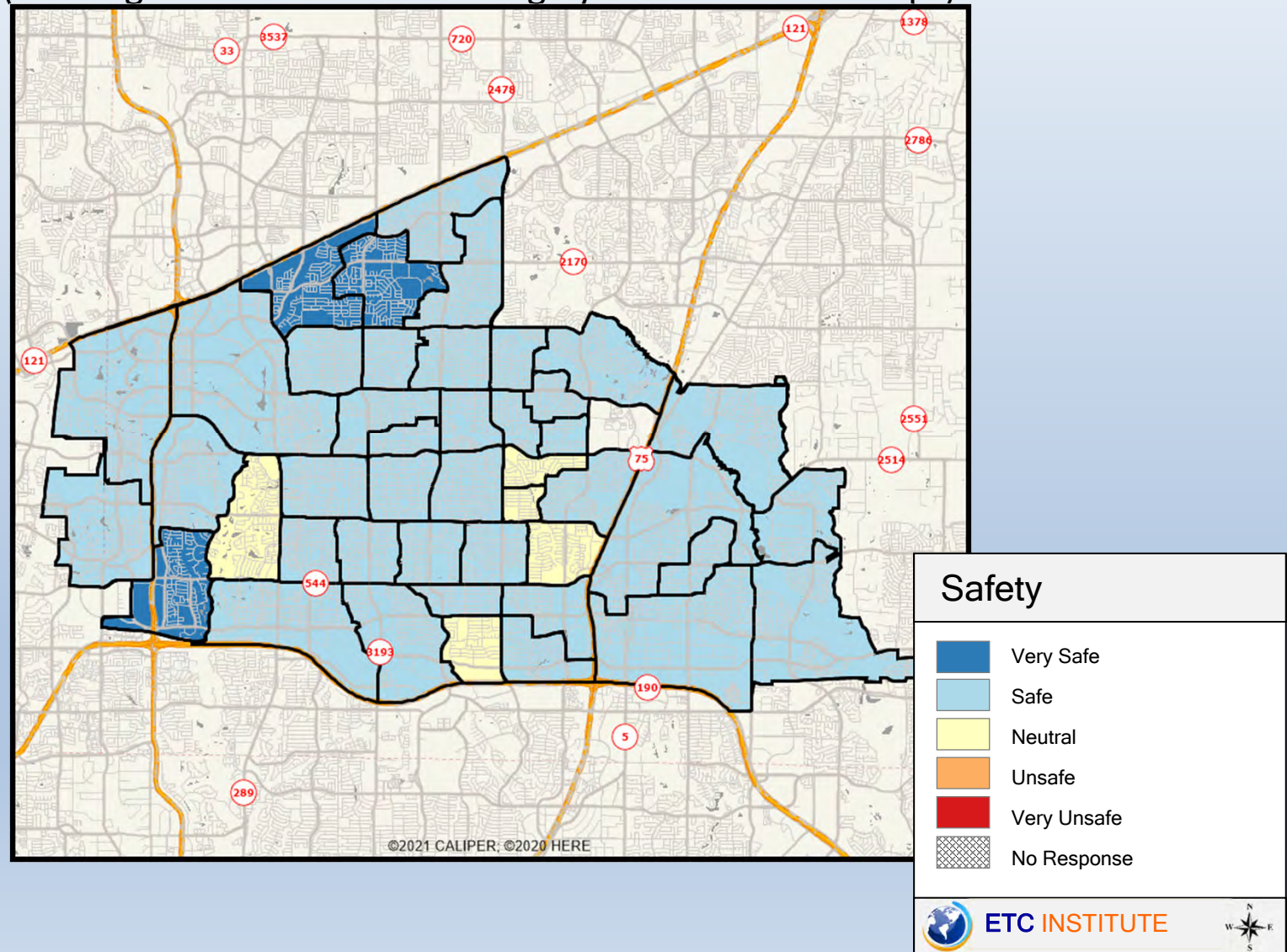
Q7-4. At shopping centers/business areas during the day

(Shading reflects the mean rating by Census Block Groups)



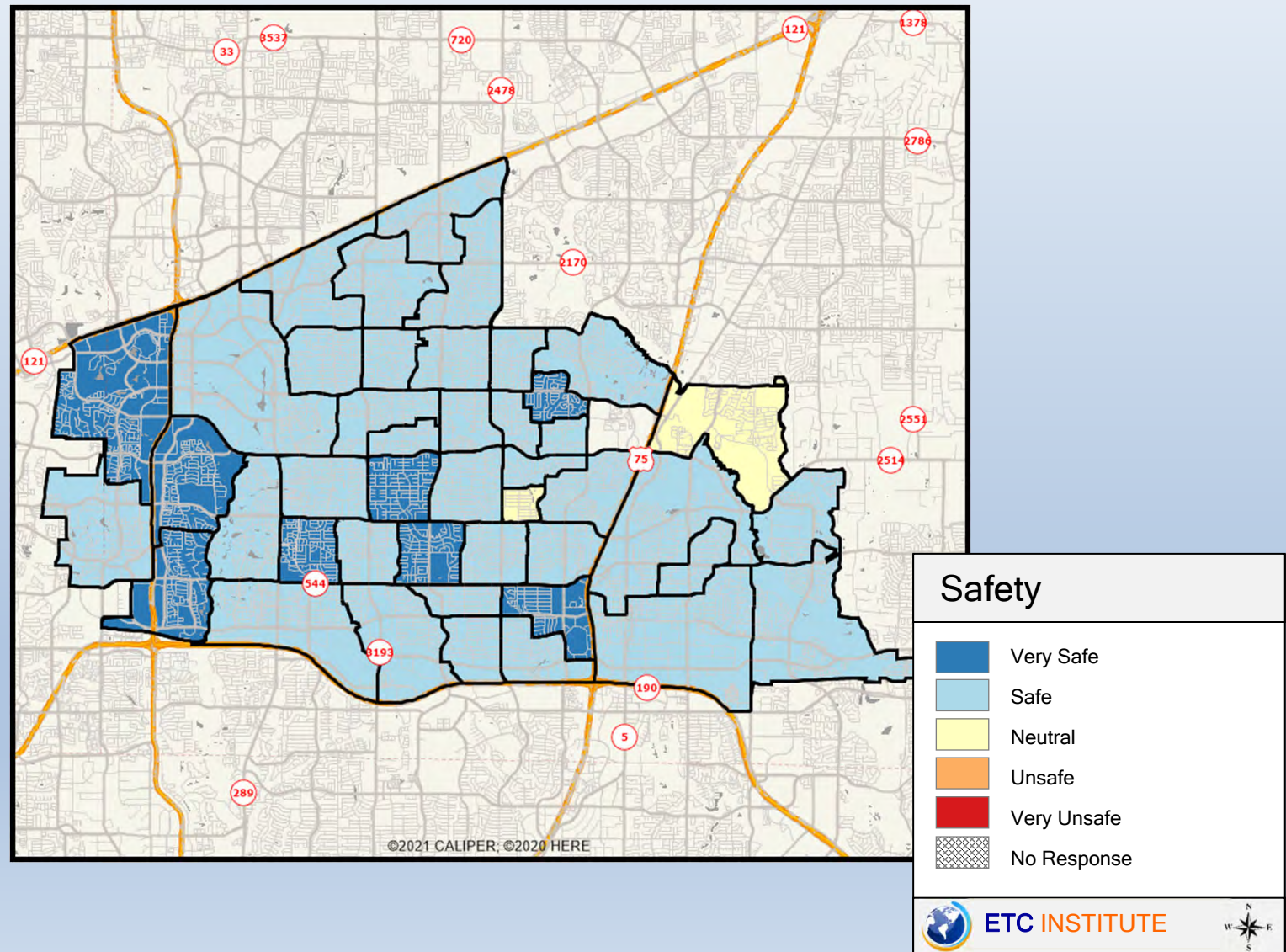
Q7-5. At shopping centers/business areas after dark

(Shading reflects the mean rating by Census Block Groups)



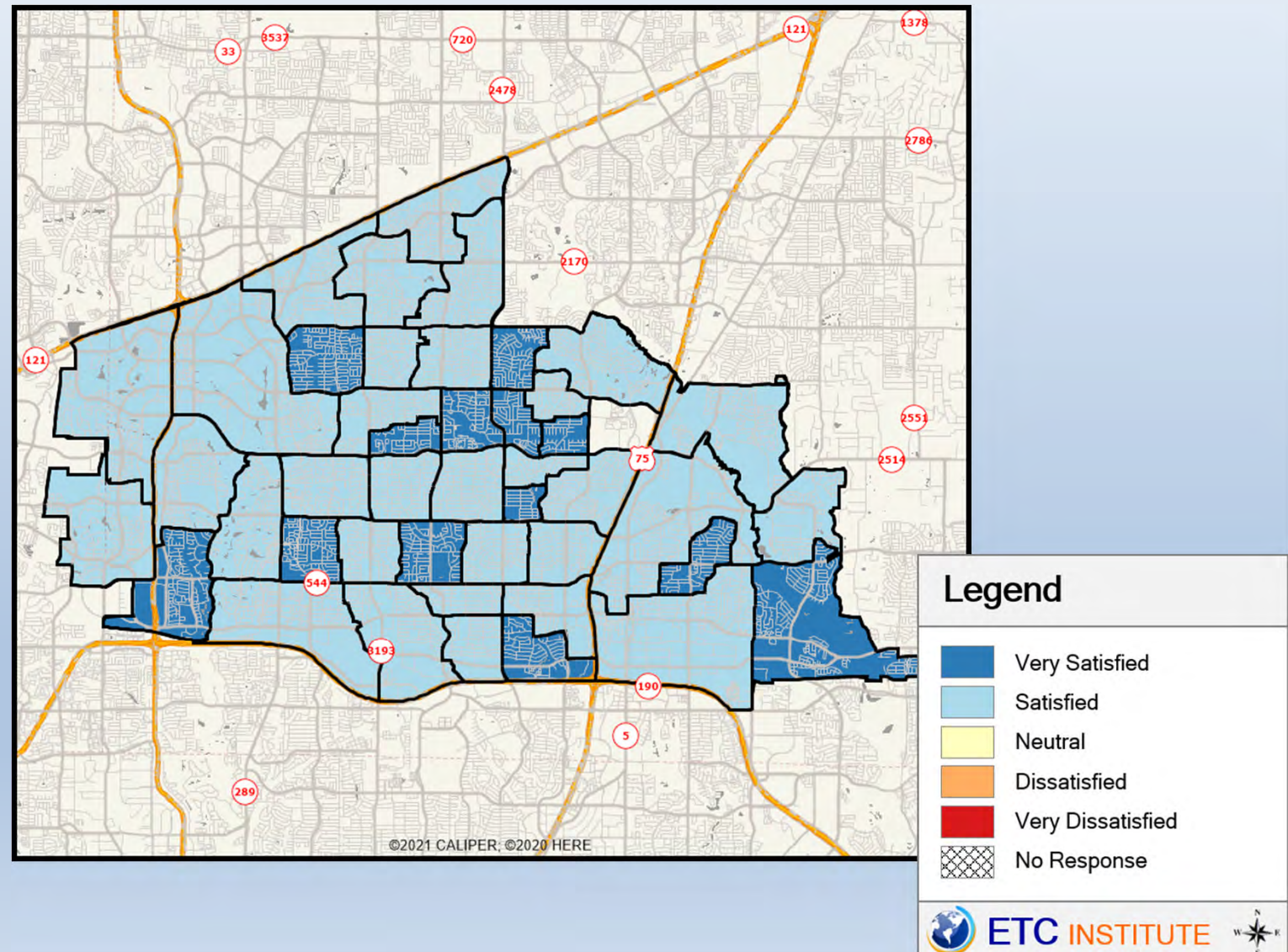
Q7-6. Driving on roadways in Plano

(Shading reflects the mean rating by Census Block Groups)



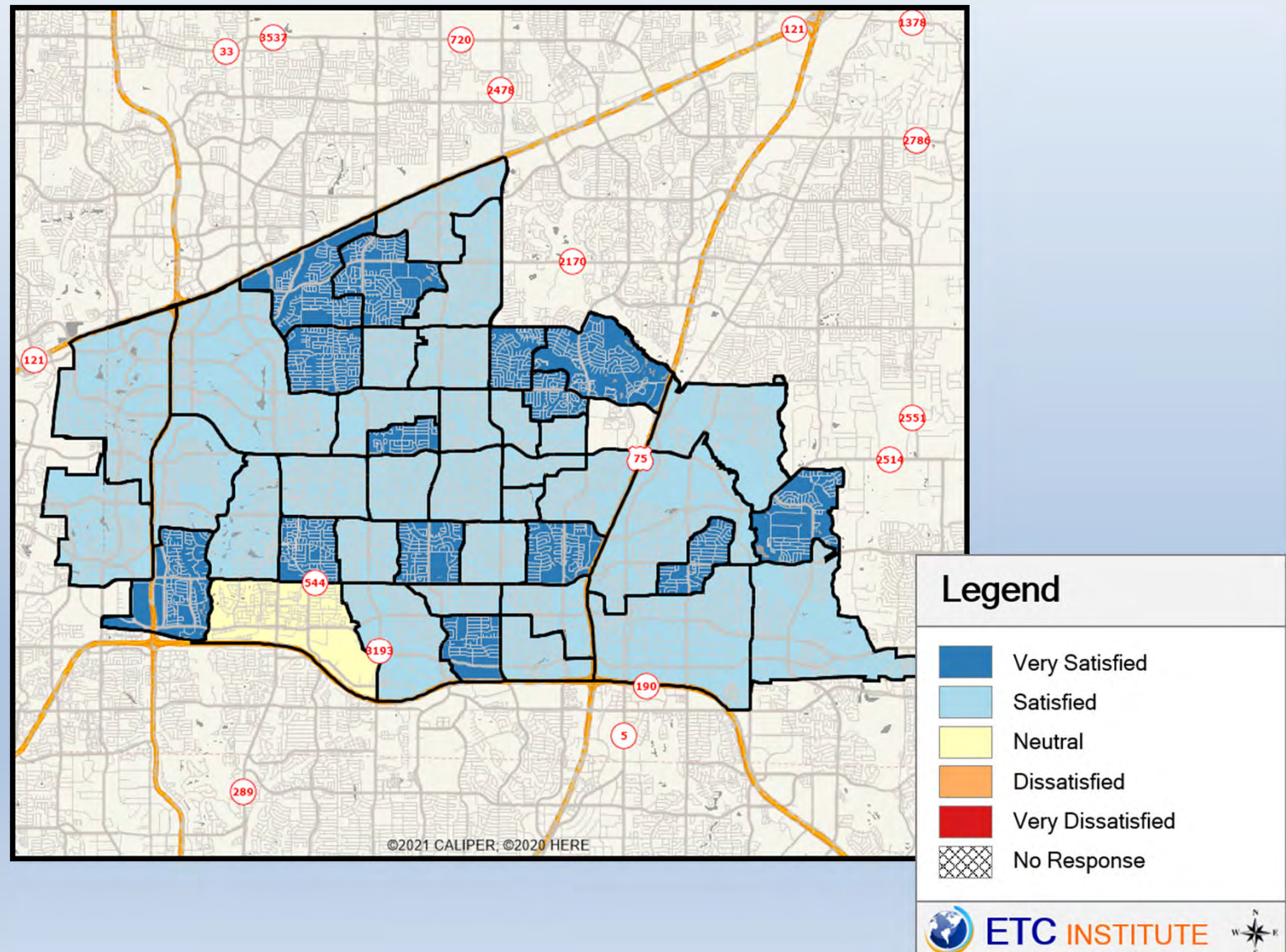
Q9-1. Access and availability of information about sustainability initiatives and programs

(Shading reflects the mean rating by Census Block Groups)



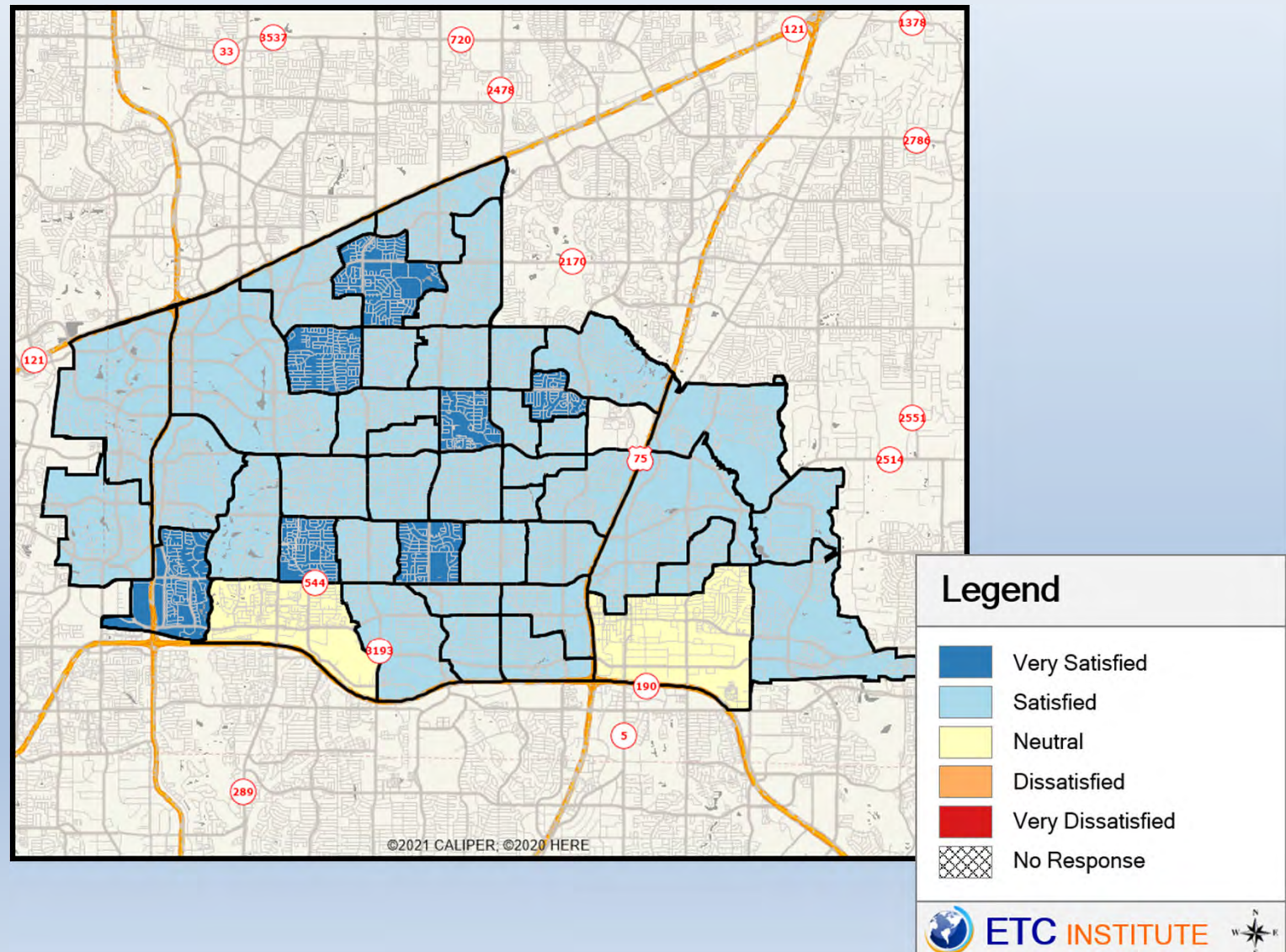
Q9-2. Opportunities for community engagement through Live Green in Plano programs

(Shading reflects the mean rating by Census Block Groups)



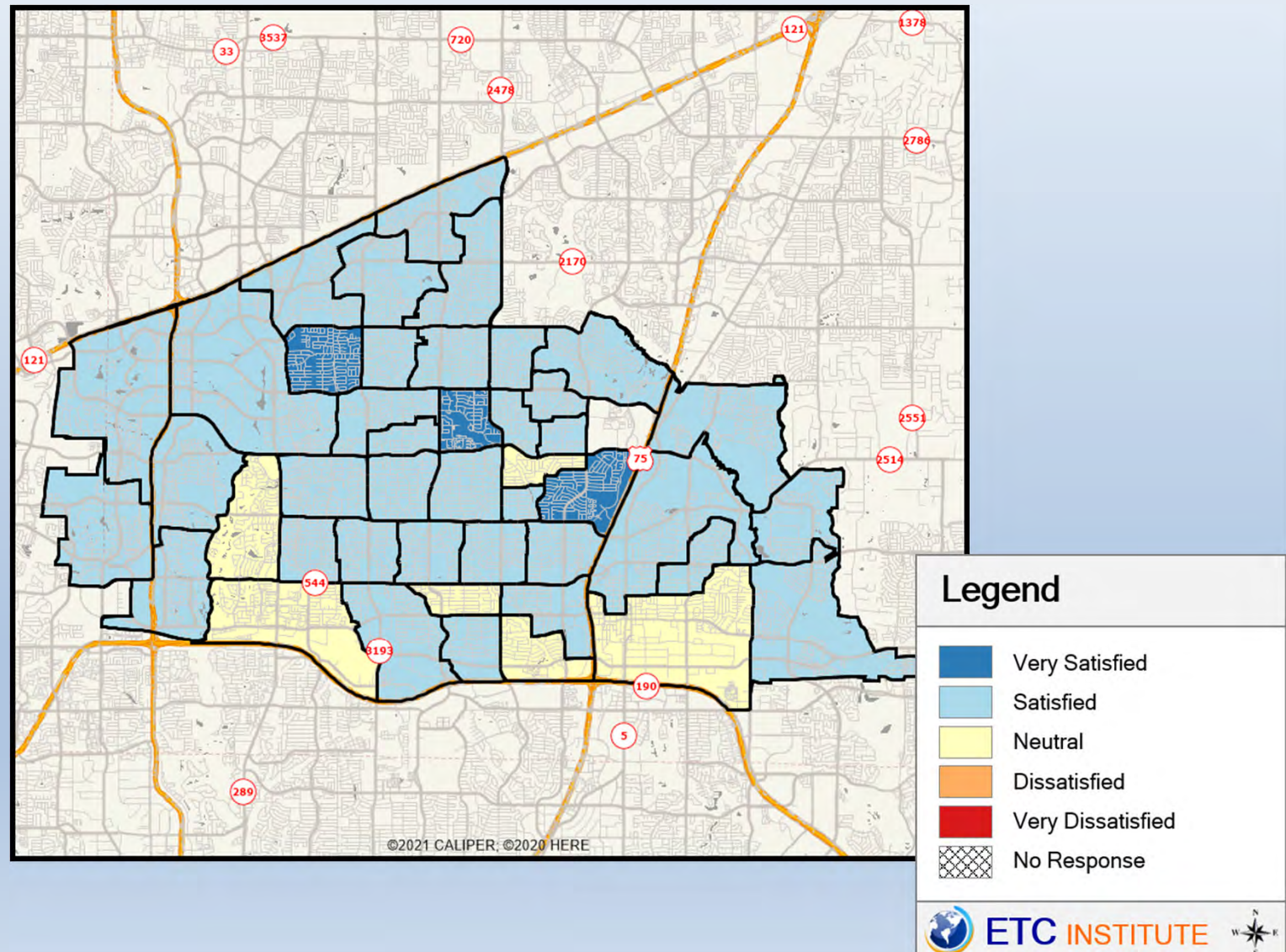
Q9-3. Frequency and accessibility of sustainable living learning opportunities

(Shading reflects the mean rating by Census Block Groups)



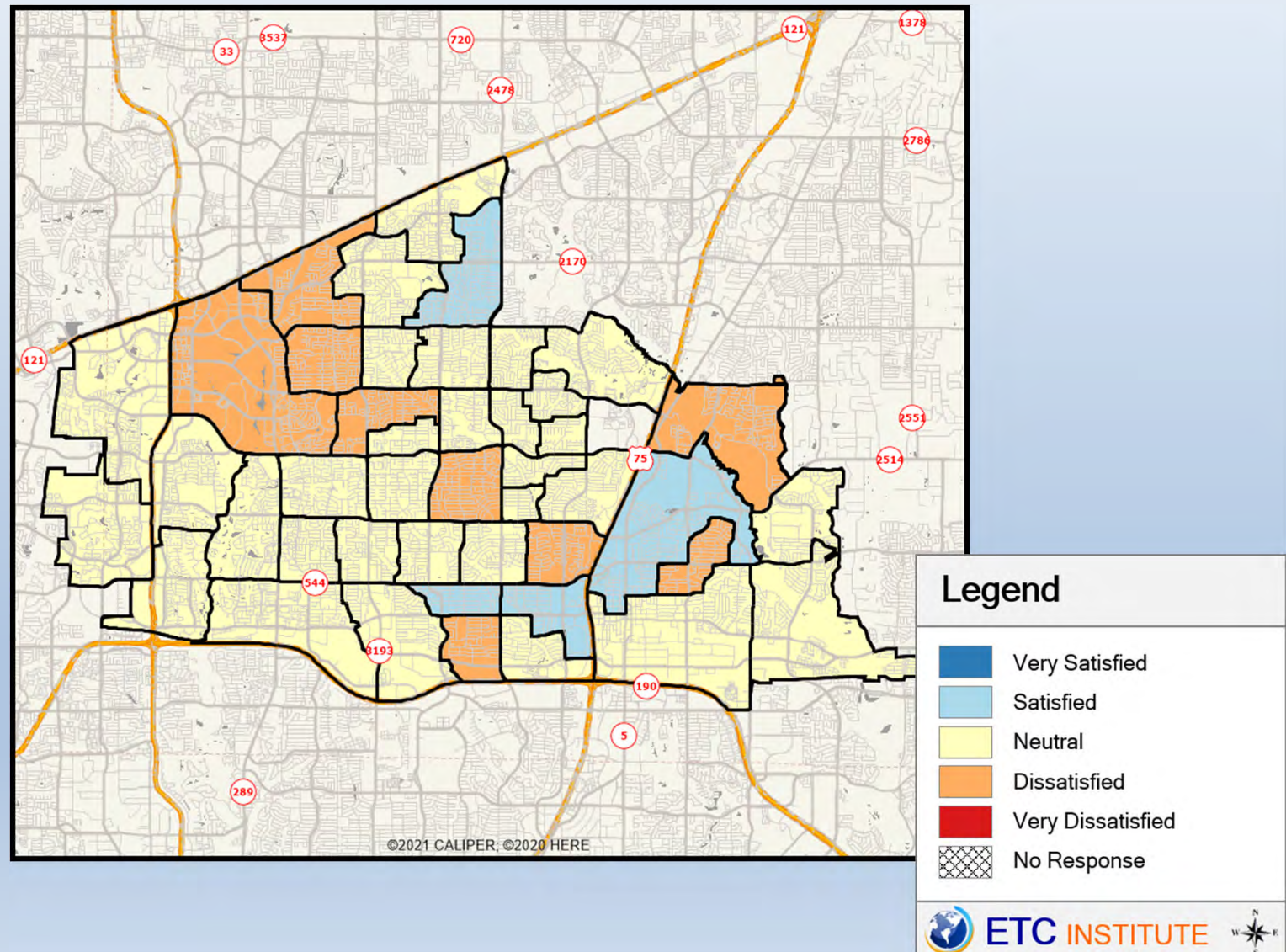
Q9-4. Efforts toward long-term city-wide sustainability policies and initiatives

(Shading reflects the mean rating by Census Block Groups)



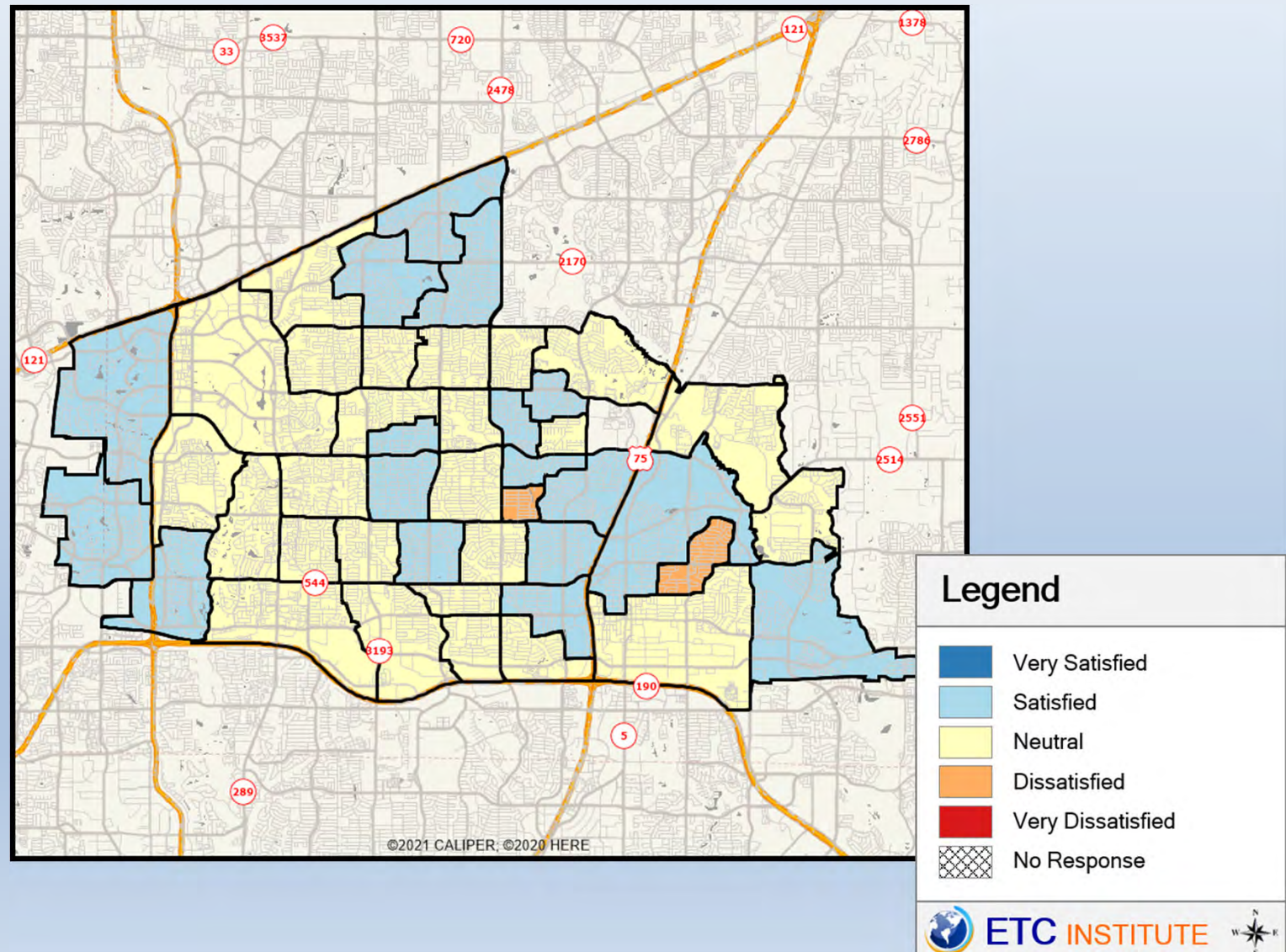
Q14-1. Road traffic congestion

(Shading reflects the mean rating by Census Block Groups)



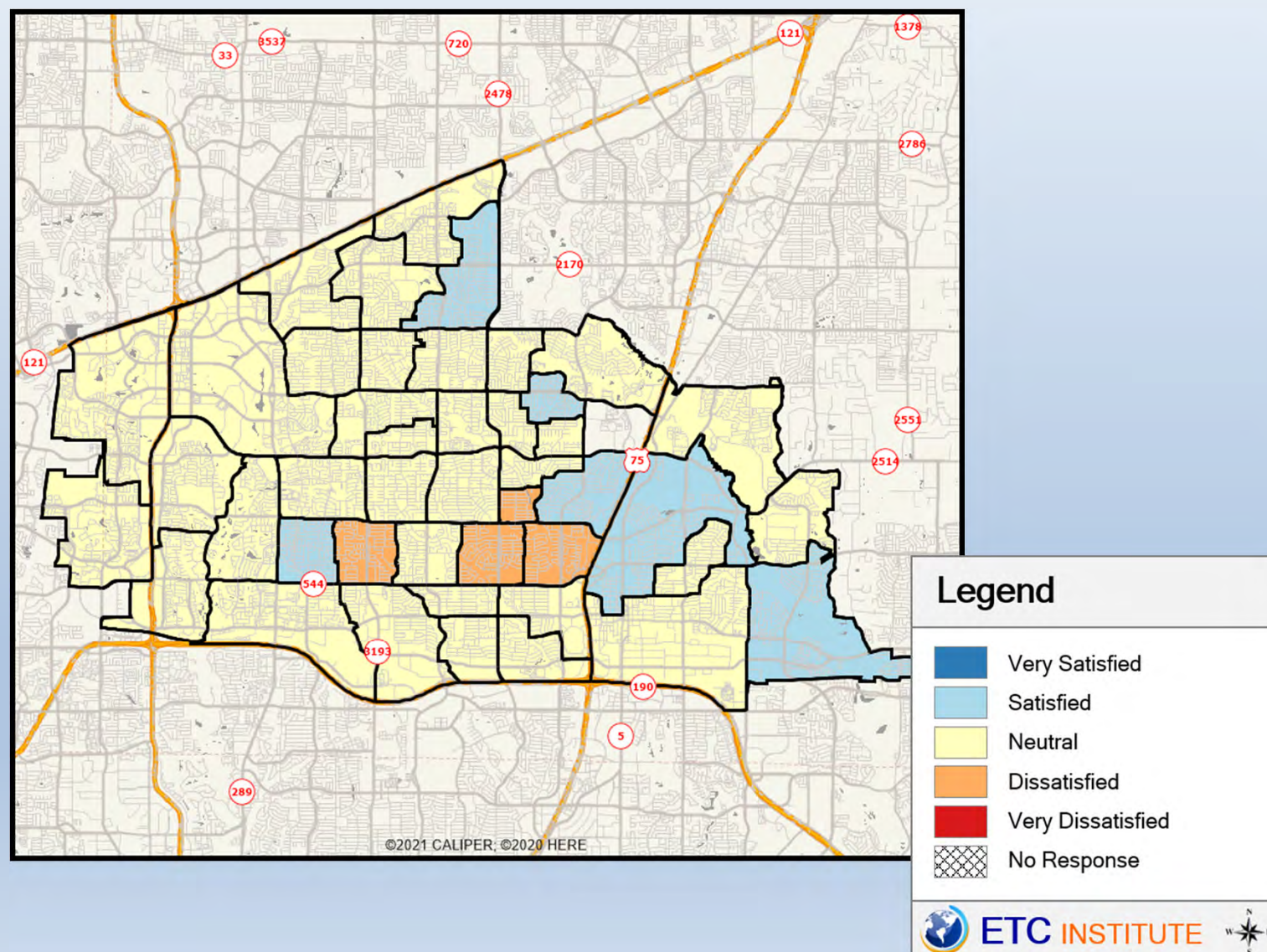
Q14-2. Traffic signal system

(Shading reflects the mean rating by Census Block Groups)



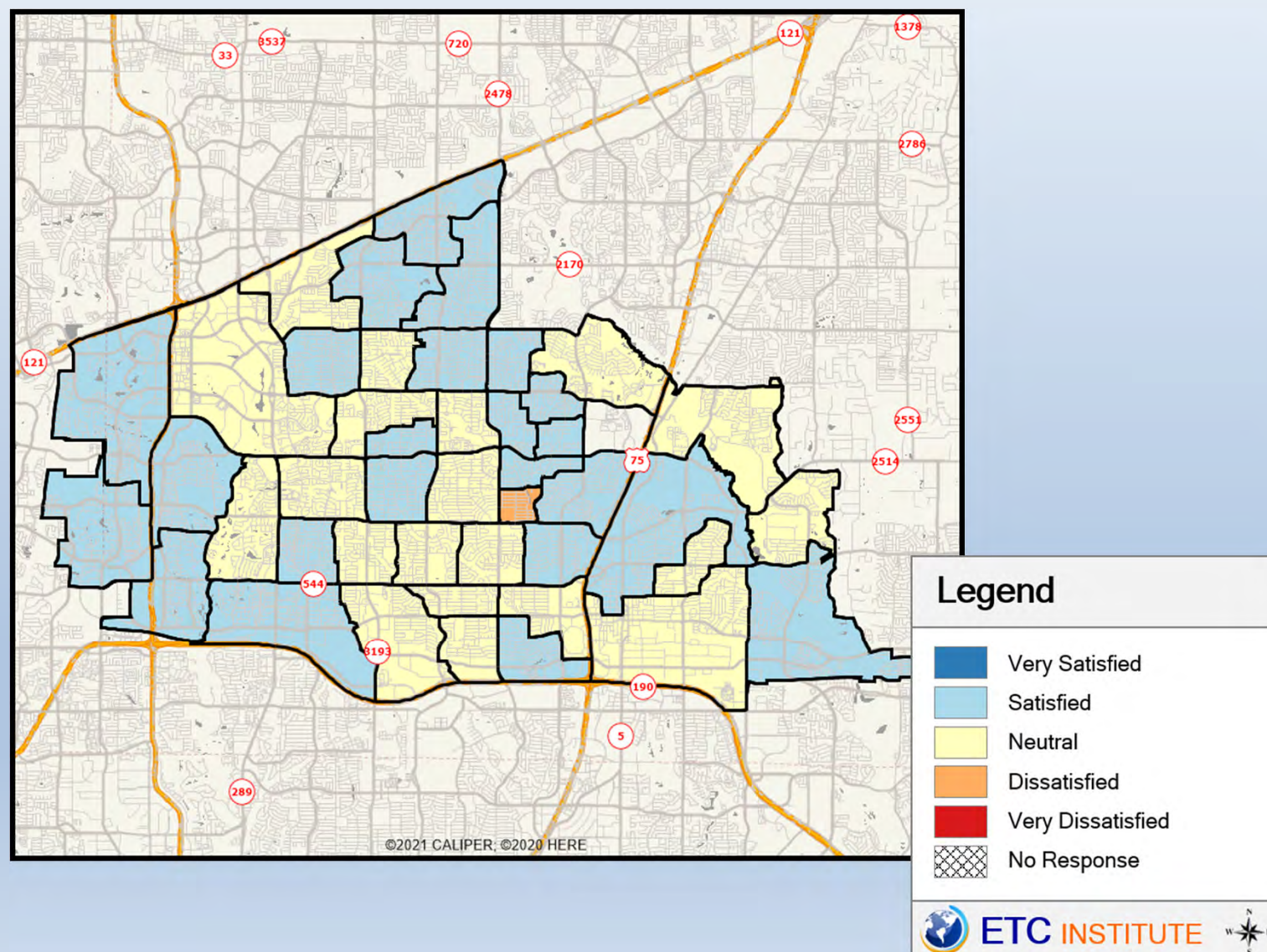
Q14-3. Bicycle safety

(Shading reflects the mean rating by Census Block Groups)



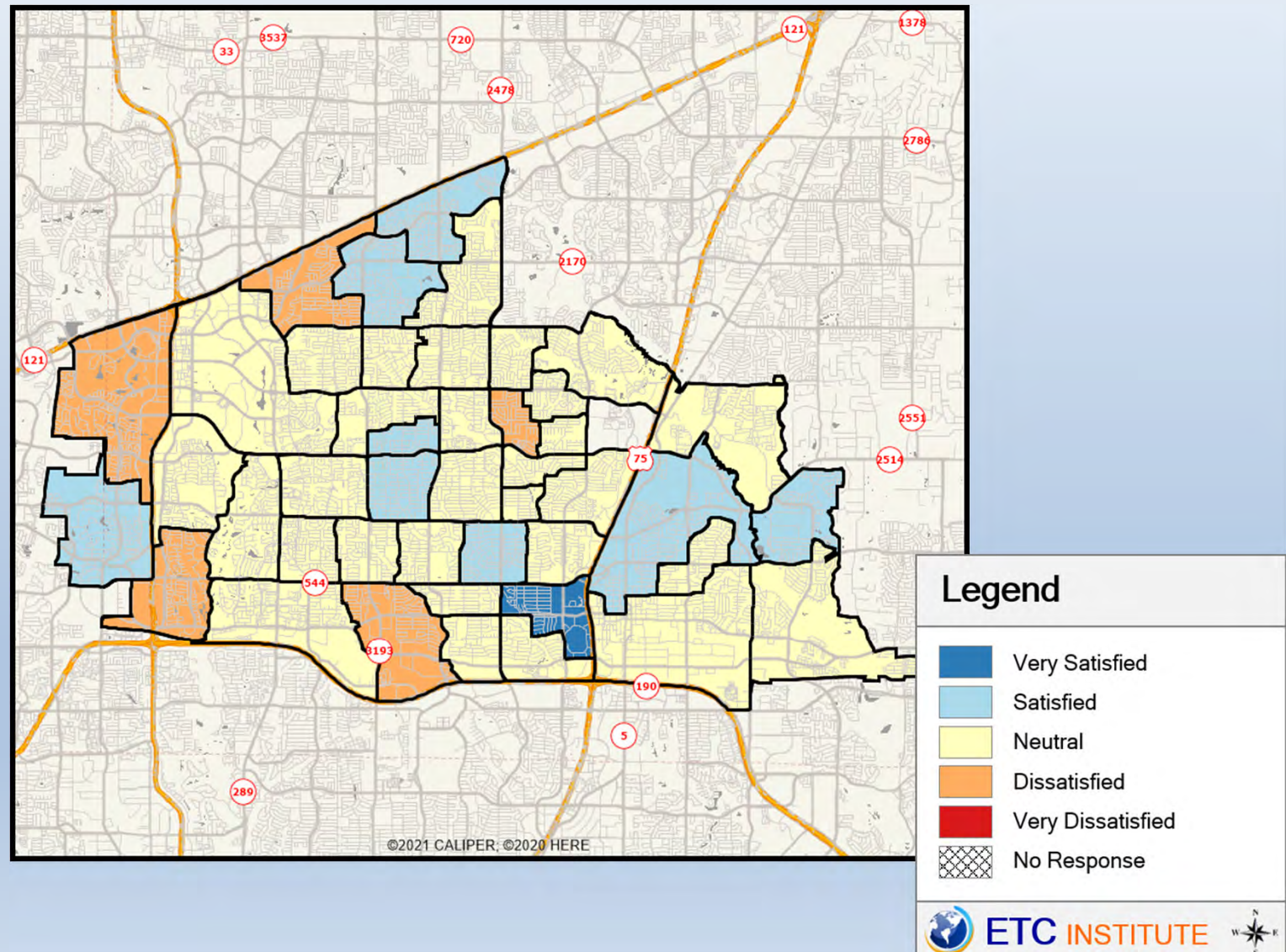
Q14-4. Pedestrian safety

(Shading reflects the mean rating by Census Block Groups)



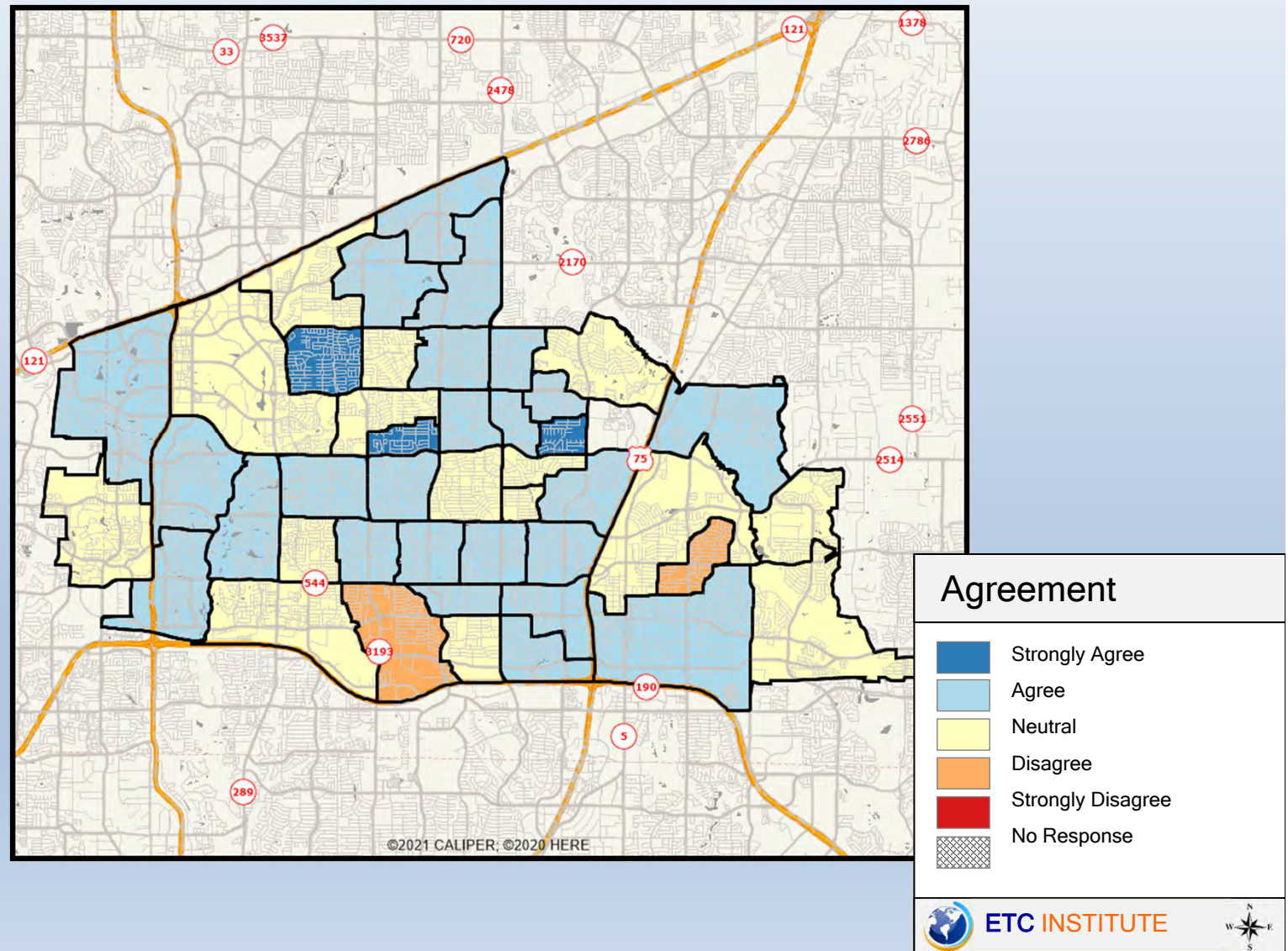
Q14-5. DART service

(Shading reflects the mean rating by Census Block Groups)



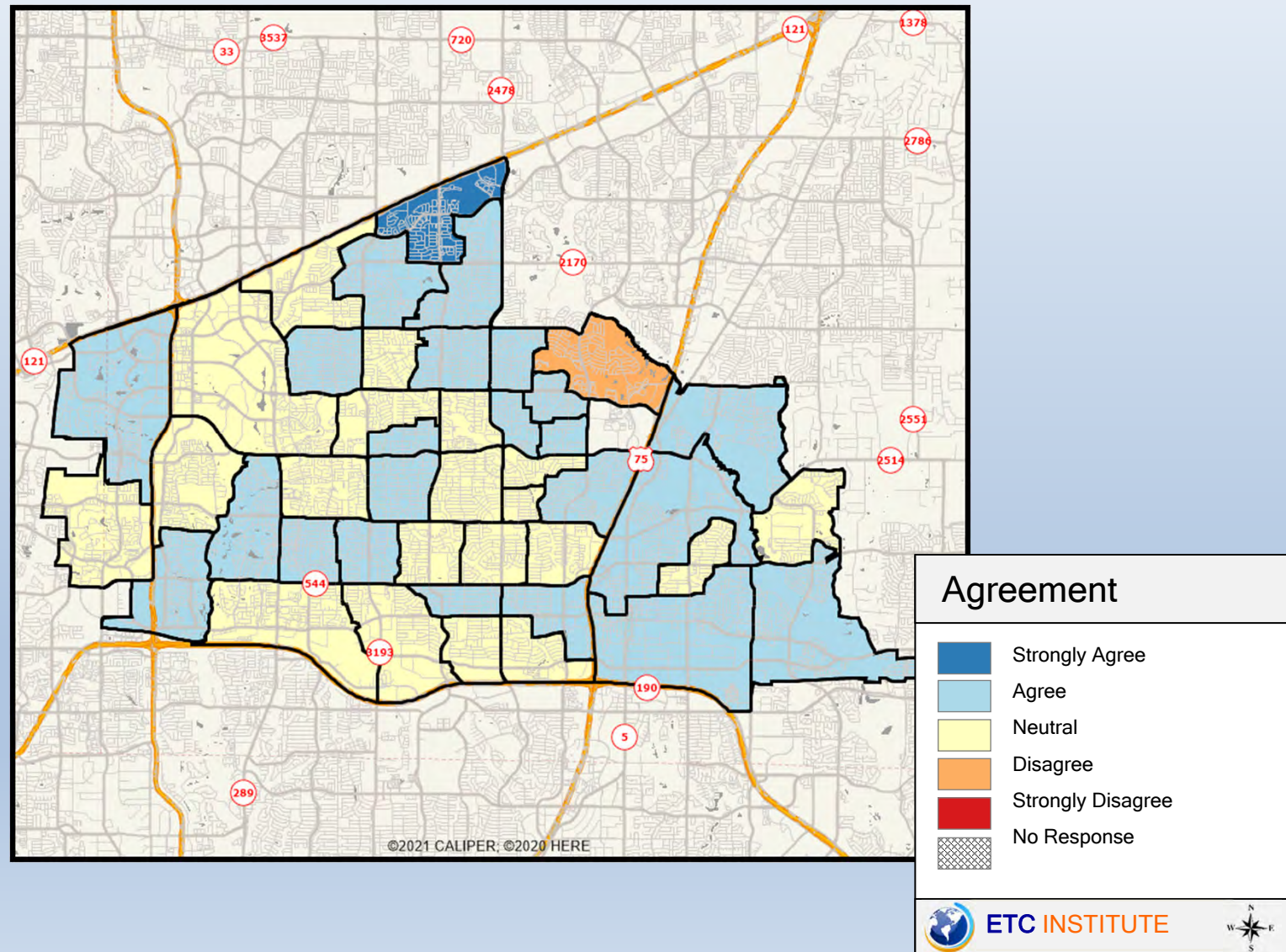
Q17-1. Property Standards (code enforcement) staff provided courteous and timely service

(Shading reflects the mean rating by Census Block Groups)



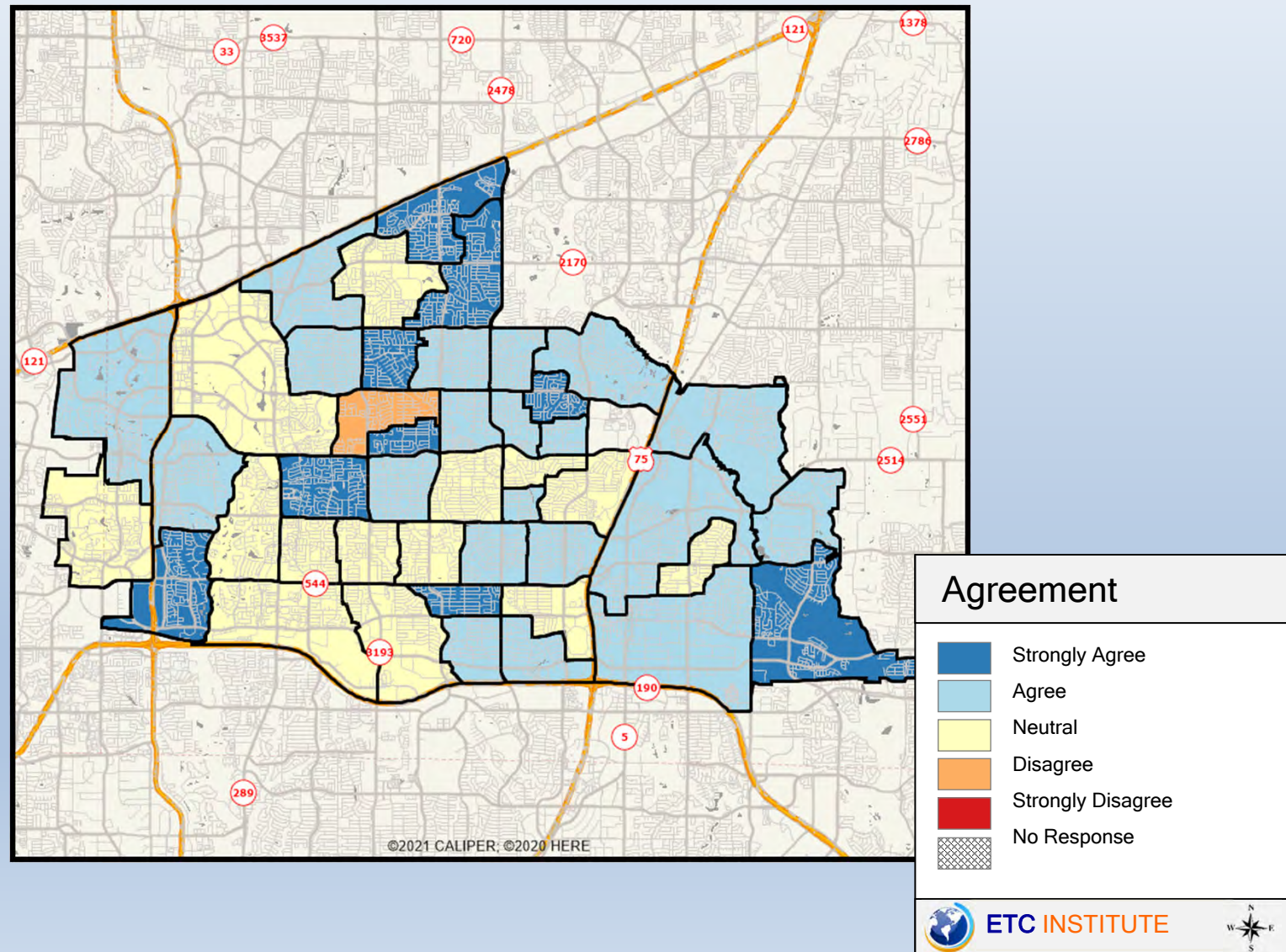
Q17-2. The outreach materials available from and/or provided by Property Standards (code enforcement) are helpful

(Shading reflects the mean rating by Census Block Groups)



Q17-3. The item I reported was corrected or Property Standards (code enforcement) explained why it was not a violation

(Shading reflects the mean rating by Census Block Groups)



Q17-4. Property Standards (code enforcement) is necessary to maintain or improve my neighborhood

(Shading reflects the mean rating by Census Block Groups)

