

A Resolution of the City of Plano, Texas, ratifying the City of Plano Charity Care Policy for Ambulance Services for Fire-Rescue Department to discontinue collection of ambulance service fees for eligible patients, and providing an effective date.

WHEREAS, it is the policy of the City of Plano to provide ambulance services to our community without regards to a patient's and/or guarantor's ability to pay for these services; and

WHEREAS, there are individuals who are not on Medicare/Medicaid or commercial insurance, and who reasonably cannot pay because they are indigent or below poverty thresholds; and

WHEREAS, staff recommends that the City of Plano Charity Care Policy for Ambulance Services be ratified with the effective date of October 1, 2022; and

WHEREAS, upon full review and consideration of the City of Plano Charity Care Policy for Ambulance Services, the City Council is of the opinion that the policy should be ratified.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF PLANO, TEXAS THAT:

Section I. The City of Plano Charity Care for Ambulance Services Policy effective October 1, 2022 is hereby ratified in its entirety.

Section II. It is not the intent of this policy to provide charity care to patients who have the ability to pay or patients who have private insurance, Medicare, Medicaid or other third-party coverage.

Section III. For those patients who have the ability to pay, and do not meet the below eligibility guidelines for charity care, the City of Plano expects to receive payment in accordance with its normal billing policy.

Section IV. The City of Plano will grant a full charity care reduction (100% write-off of ambulance service charges to charity care) to patients without the ability to pay earning less than or equal to 400% of the Federal Poverty Level (FPL), as published annually by the U.S. Department of Health and Human Services.

Section V. The City of Plano and/or its contractor(s) shall rely on financial data provided by the patient and may also utilize data from credit bureaus and other sources to determine if the patient is eligible for charity care.

Section VI. Once it is determined that the patient is eligible for charity care, the City of Plano or its contractor(s) shall make no further attempts to collect payment from the patient.

Section VII. This Resolution shall become effective immediately upon its passage.

DULY PASSED AND APPROVED this the 14th day of November, 2022.

John B. Muns, MAYOR

ATTEST:

Lisa C. Henderson, CITY SECRETARY

APPROVED AS TO FORM:

Paige Mims, CITY ATTORNEY