Plano

City of Excellence

PLANO CARES

Neighbors Helping Neighbors

Code Abatement by Residents Engaged in Service

Background

1996 Property Standards Department develops Community Service Projects (CSP), in conjunction with Collin County Community Supervision and Corrections Department

2010 Helping Partners created by Volunteers in Plano and Love Where You Live (LWYL) created by Planning Department

2013 Helping Partners moved to Neighborhood Planning

2015 Neighborhood Services Department created

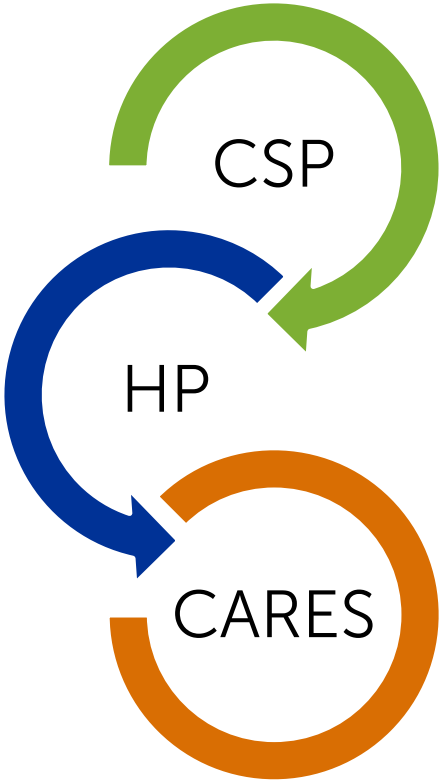
2016 Change in Collin County staffing policy for CSP

Program Design

Combining best aspects of Community Service Projects and Helping Partners into one program:

Code Abatement by Residents Engaged in Service (CARES)

PLANO CARES
Neighbors Helping Neighbors



Program Design







- Property Standards staff identify property maintenance concern
- Resident struggling to repair to minimum property maintenance standards due to hardship.
- Resident applies for program participation
- Review by internal team to determine best program fit, may be referred to other city programs.

Program Design

Eligible violations/projects may include:

- Minimal tree trimming
- Overgrown landscaping
- Trash removal
- Damaged fence removal/repair
- Accessory building removal/repair
- Minor exterior home repair





Project Support

- Existing Love Where You Live volunteer base
- Collin County Community Supervision and Corrections Department program distribution
- Grant funding for materials: LegacyTexas and other sponsors
- CARES Trailer, previously used for CSP







Project Support





Project Support

- Scheduled Saturdays: March through November
- Quarterly Friday projects: May, August, November
- November: Veterans focused
- Scheduling for volunteers online
- Need approximately 8-10 volunteers per scheduled Saturday



Volunteer Outreach

Are you looking for volunteer opportunities for yourself, your family, or a small group?

Plano CARES is looking for volunteers!

Plano Neighborhood Services



Volunteer Outreach

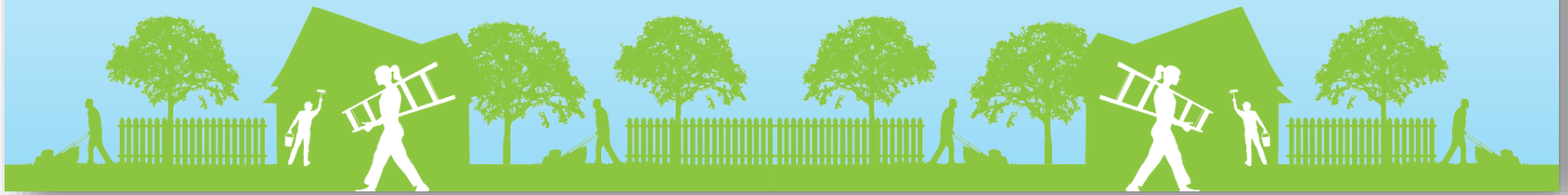
PLANO CARES
Neighbors Helping Neighbors

Plano CARES
(Code Abatement by Residents Engaged in Service)
is looking for volunteers!

Plano CARES connects local volunteers to residents in need of assistance with common property code violations. While most residential violations are quickly resolved, those who are not able to correct violations because of physical or financial hardship may find assistance through Plano CARES. Eligible violations may include minimal tree trimming, trash removal, damaged fence removal/repair, accessory building removal/repair, and minor exterior home repair.

Project work days are scheduled for the 2nd Saturday of every month (except May) from March through November. Tools and equipment will be available on work days for volunteer use.

For more information, visit www.plano.gov/PlanoCARES or call 972-208-8150.



Questions?



- For more information, visit:

  www.plano.gov/PlanoCARES

- Or call Neighborhood Services:

  972.208.8150