

**A Resolution of the City of Plano, Texas, authorizing and establishing precedent in harmony with the Americans with Disabilities Act (ADA) of 1990; creating a standard for closed captioning for public facing televisions at City facilities; and providing an effective date.**

**WHEREAS**, the City of Plano, Texas reaffirms its ongoing commitment to provide inclusive access to policies, programs, communications and facilities to all individuals; and

**WHEREAS**, effective communication in local government is essential, in both understanding and being understood; and

**WHEREAS**, closed captioning is a tool that helps both public and private sectors effectively communicate spoken dialog when delivered via a digital screen; and

**WHEREAS**, 48 million people in the United States suffer from hearing loss, with some being born deaf and others losing the capability to hear from injury, or as they age; and

**WHEREAS**, closed captioning helps make audible content more accessible to persons who are deaf, hard of hearing, or suffering hearing loss due to age or illness, as well as those with developmental disabilities, sensory disabilities, non-native English speakers, and others; and

**WHEREAS**, closed captioning also increases access to information for the general public where TV's are located in crowded or noisy spaces where hearing may be difficult; and

**WHEREAS**, the City Council believes that it is in the public interest to provide closed captioning on televisions accessible to the public.

**NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF PLANO, TEXAS, THAT:**

**Section I.** The City Council of the City of Plano hereby approves to activate closed captioning on televisions in places of public accommodation, within City facilities.

**Section II.** The City Council encourages Plano businesses to provide similar accommodations as they deem appropriate.

**Section III.** The Resolution shall become effective immediately upon its passage.

**PASSED AND APPROVED** on the 22nd day of May, 2023.

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John B. Muns, MAYOR

ATTEST:

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Lisa C. Henderson, CITY SECRETARY

APPROVED AS TO FORM:

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Paige Mims, CITY ATTORNEY