

Date: December 1, 2023

To: Mark Israelson, City Manager
Sam Greif, Deputy City Manager

From: Lori Schwarz, Director of Neighborhood Services
Shanette Eaden, Community Services Manager

Subject: 2022-23 Consolidated Annual Performance Evaluation Report (CAPER) Highlights

PLANO RESIDENTS ASSISTED

Program year 2022-23 represents Year Three of the 2020-2024 Five Year Consolidated Plan. The City of Plano expended \$2,306,518 in Community Development Block Grant (CDBG), Community Development Block Grant-Coronavirus (CDBG-CV), and HOME Investment Partnerships Program (HOME) funds on low and moderate income residents. A total of 291 individuals and 28 households living in Plano received housing and/or social service assistance. The below chart shows HUD accomplishments by agency/program.

Agency/Program	Individuals/Persons	Households/Families
CDBG Funded Activity/Program		
Boys and Girls Clubs	42	0
City of Plano Homelessness Prevention – Administered by the Assistance Center of Collin County	95	0
The Family Place	59	0
Texas Muslim Women's Foundation	37	0
City of Plano Housing Rehabilitation Program (8 Home Repairs; 20 Emergency Repairs)	0	28
CDBG-CV Funded Activity/Program		
CDBG-CV Homelessness Prevention – Administered by the Assistance Center of Collin County	21	0
Texas Muslim Women's Foundation – Emergency Housing Voucher Case Management	29	0
Hope's Door New Beginnings – Emergency Housing Voucher Case Management	8	0
Total	291	28

Additionally, 3,805 Plano residents and households were assisted with Buffington Community Services Grants (BCSG) funds. The below chart shows BCSG accomplishments by agency/program.

Agency/Program	Individuals/Persons Families/Households
Assistance League of Greater Collin County	94
Brain Injury Network	61
City House	47
Communities in Schools of the Dallas Region Inc.	1,507
Court Appointed Special Advocates of Collin County	82
Family Compass	77
Health Services of North Texas	363
Hopes Door (New Beginning Center)	143
Jewish Family Service	318
Meals on Wheels	708
My Possibilities	29
Prelude Clubhouse	13
Rainbow Days	195
Rape Crisis Center (The Turning Point)	20
Rosa Es Rojo	15
The Salvation Army	79
The Samaritan Inn	45
Veterans Center of North Texas	9
Total	3805

2020-2024 Consolidated Plan Accomplishments as of Year Three

Goal	Indicator	Expected Strategic Plan	Actual Strategic Plan	Percent Complete
Homeless Shelter and Services	Homeless Person Overnight Shelter	60	132	220%
Housing Rehabilitation	Homeowner Housing Rehabilitated	85	77	90.59%
Homelessness Prevention	Homelessness Prevention	500	333	62.60%

Goal	Indicator	Expected Strategic Plan	Actual Strategic Plan	Percent Complete
Public Services - Special Needs	Public service activities other than Low/Moderate Income Housing Benefit	450	265	58.89%
Homeownership	Direct Financial Assistance to Homebuyers	15	6	40.00%
Tenant Based Rental Assistance	Tenant-based rental assistance / Rapid Rehousing	38	8	21.05%
Homeless Shelter and Services	Overnight/Emergency Shelter/Transitional Housing Beds added	25	2	8.00%
Five Year Goals without Accomplishment Data				
Public Services - Job Training	Public service activities other than Low/Moderate Income Housing Benefit	32	0	0.00%
<i>Comment:</i> Job training is a community need expressed during the creation of the five-year plan, as well as during Neighborhood Services department's March/April 2023 nonprofit roundtables. In the past three years, a grant application to provide job training to Plano residents has not been submitted. Staff continues to meet with nonprofit organizations to encourage them to apply for funds to assist the City in meeting the goal.				
Public Services - Transportation	Public service activities other than Low/Moderate Income Housing Benefit	160	0	0.00%
<i>Comment:</i> Transportation services is a community need expressed during the creation of the five-year plan, as well as during Neighborhood Services department's March/April 2023 nonprofit roundtables. In the past three years, a grant application to provide transportation to Plano residents has not been submitted. Staff continues to meet with nonprofit organizations to encourage them to apply for funds to assist the City in meeting the goal.				
Supply of Units	Rental units constructed	5	0	0.00%
<i>Comment:</i> In the past three years, a grant application to construct rental property with the use of HUD funds has not been submitted. Staff is working with a Consultant to draft a Housing Plan for City Council approval. The Draft plan is expected in late Spring 2024.				
Supply of Units	Homeowner Housing Added	4	0	0.00%
<i>Comment:</i> Habitat for Humanity and Housing Channel are two organizations that have been awarded HUD funds to assist the City in meeting this goal. Both organizations have projects underway and this goal is expected to be met by the end of program year 2024.				