Plano Public Library

A Service of the City of Plano

1 Library
5 Locations

Business Snapshot



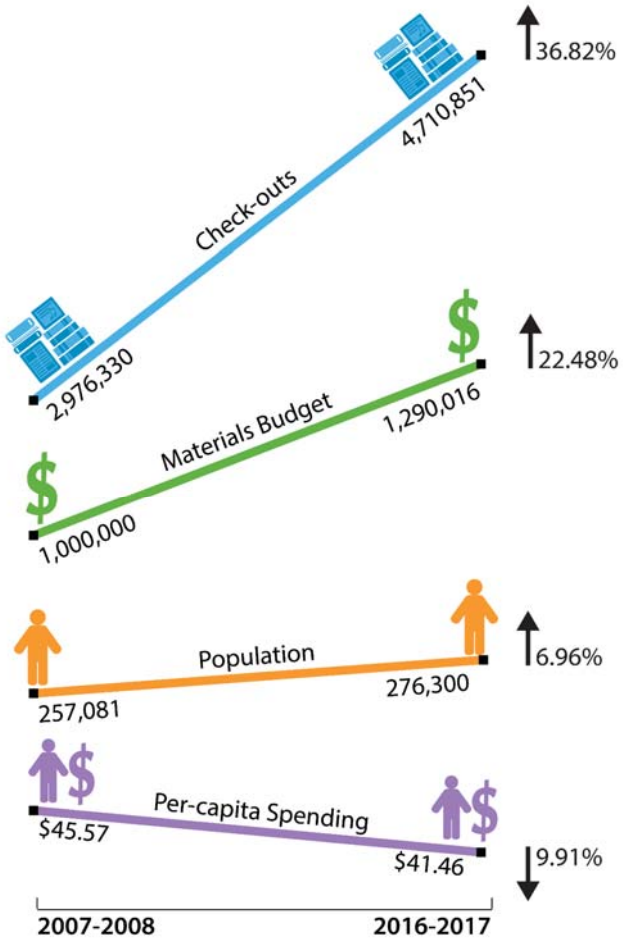
- **4.7 million - check outs**
- **1.5 million - visits**
- **3,506 - classes & programs**
- **142,656 - citizens at events**
- **3.2 million - mobile app use**

Projects

- **RFID**
- **Bond passage**
  - Harrington
  - Davis
- **Outreach Vehicle**
- **Strategic Plan**



Funding Levels 2007-2017



Outside funding – last 5 years





Volunteers
54,810
hours

Grants
$426,922

Friends
$596,050

Partnerships

- **86 Partners in FY16-17**
- **Educational**
  - Collin College, Plano ISD
- **Corporate**
  - Bank of America, Capital One
- **Non-Profit**
  - Alzheimer's Association, Early Childhood Intervention

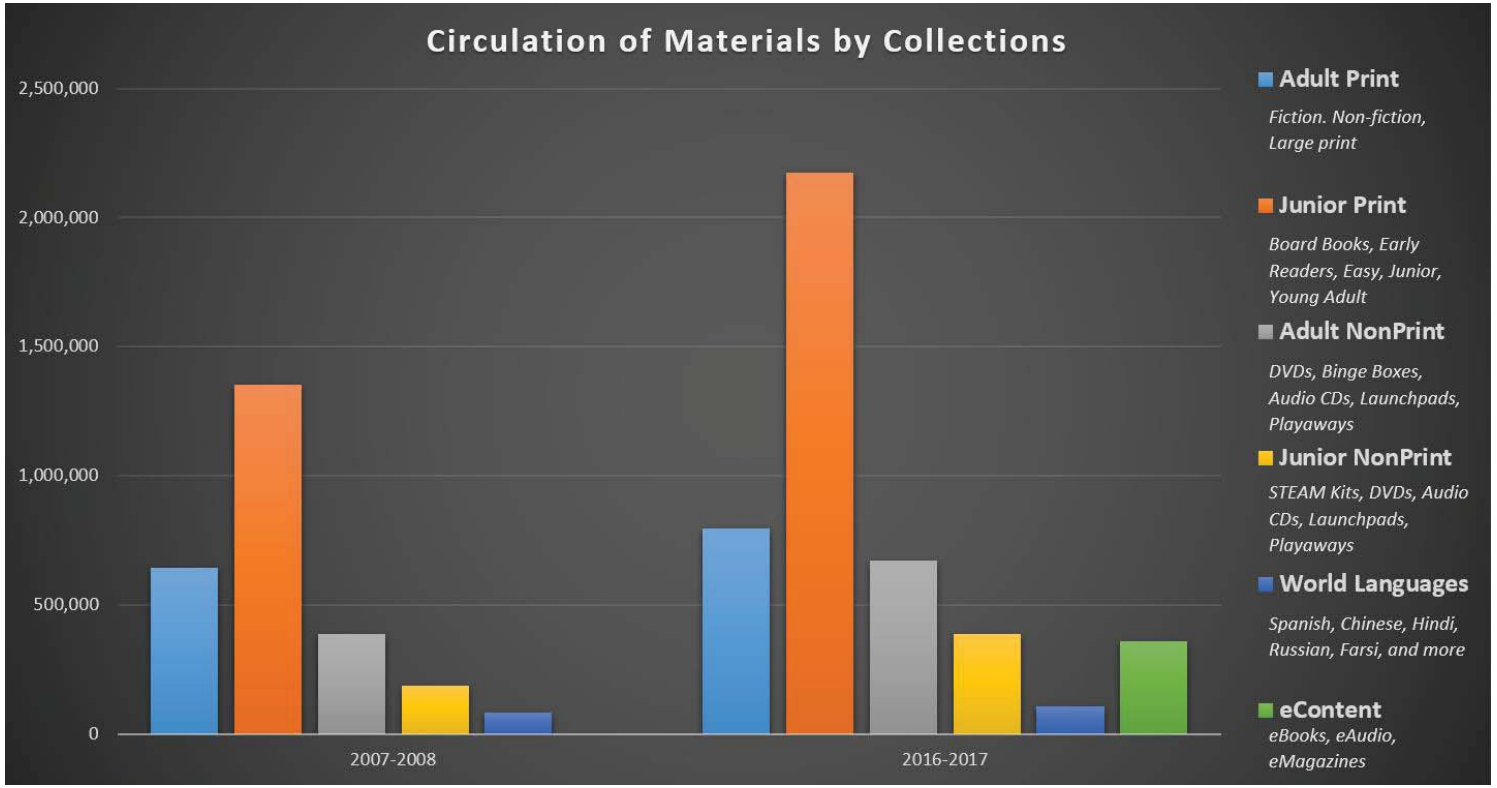


Collection 2007-2017

- **Added**
  - eBooks & eMagazines
  - STEAM Kits
  - Launchpads & Playaways
  - Binge Boxes
  - Bilingual Backpacks
  - Streaming media



Collection Usage 2008-2017



Measuring Success

- National and State library service surveys
- EDGE initiative
- PLA Outcome Surveys
- COP Citizen Survey
- Customer satisfaction surveys from citizens
- Accredited through Texas State Library



Strategic Plan



Focus 2018-2019

- Outreach
- Partnerships
- Collection management
- Innovation
- Staff development



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Thank you!











