

Date: Wednesday, October 10, 2018

To: Diane Palmer-Boeck, Director of Procurement and Project Management

From: Chris Chiancone, Chief Information Officer
Chris Edwards, Enterprise Architect

Subject: Palo Alto Firewall Maintenance

Technology Services recommends the award of the City's Palo Alto Firewall Maintenance for 2018-2019 to Solid Border, Inc. in the amount of \$83,479.00 on DIR Contract #DIR-TSO-4095.

The City's firewall maintenance covers all of the City's physical firewall hardware and their related subscription services for threat prevention, URL filtering, GlobalProtect VPN, and WildFire cloud-based threat analysis services. These firewalls and their software subscriptions provide a critical layer of the City's defense in depth strategy for protecting critical assets within the City's network such as Police, Fire, 911, Water & Sewer, and other critical areas application servers and users.

If not awarded, the City would be at a high risk of cyber-attack and lose several functionalities of the City's firewalls utilized to provide services today.