

DART Briefing to the Plano City Council

Gary C. Thomas
President/Executive Director
June 10, 2019

DART let's go.

Agenda

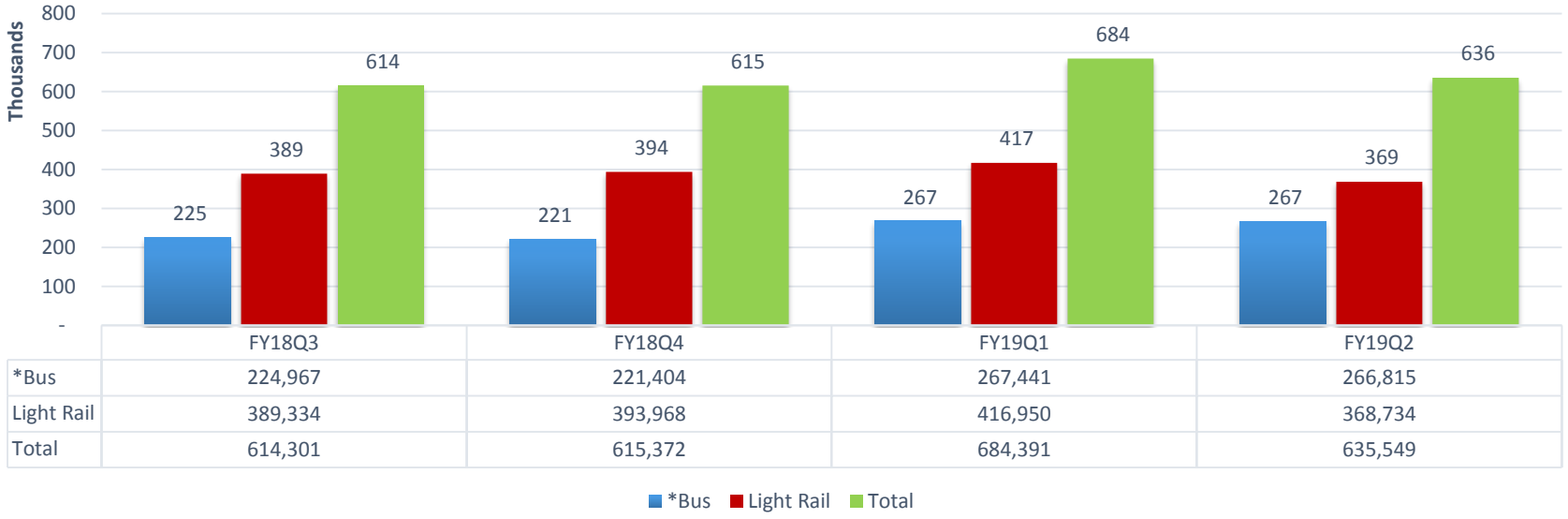
- Plano Ridership Trends
- Plano Senior Rides Update
- Plano GoLink Ridership Update
- Capital Projects Update
  - Cotton Belt Update
  - Platform Extensions Update
  - Downtown Dallas Central Business District (CBD) Rail Replacement
- August 2019 Service Changes

DART let's go.

Plano Ridership

CITY OF PLANO

Total Ridership by Quarter (FY18Q3 - FY19Q2)



	FY18Q3	FY18Q4	FY19Q1	FY19Q2
*Bus	224,967	221,404	267,441	266,815
Light Rail	389,334	393,968	416,950	368,734
Total	614,301	615,372	684,391	635,549

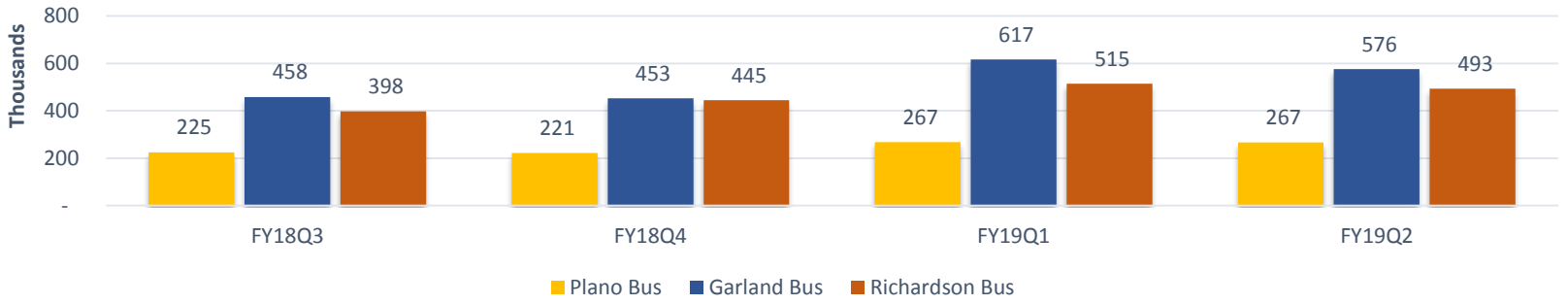
CITY OF PLANO

FY 2019 YTD Total Ridership

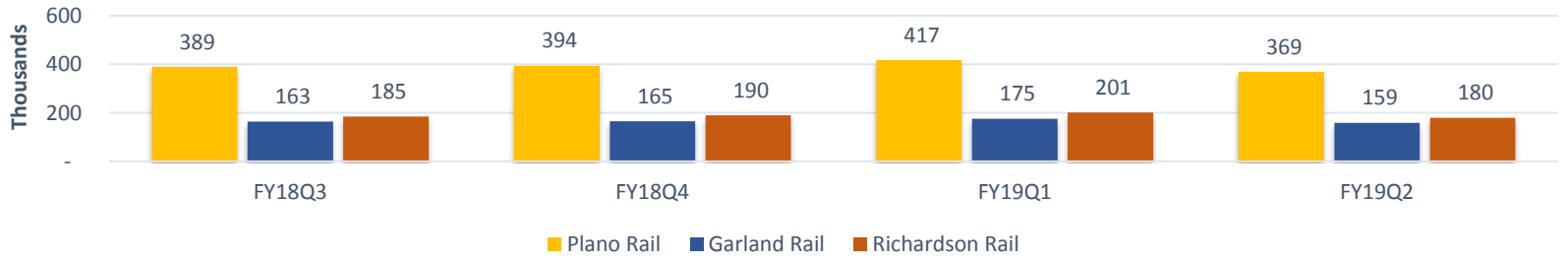
Mode	FY18Q3	FY18Q4	FY19Q1	FY19Q2	Grand Total
***Bus**	224,967	221,404	267,441	266,815	**980,627**
Light Rail	389,334	393,968	416,950	368,734	**1,568,986**
Total	**614,301**	**615,372**	**684,391**	**635,549**	**2,549,613**

**GoLink and Huberpool ridership are included.*

Bus Ridership Comparison Among Selected Cities For FY 2019



Rail Ridership Comparison Among Selected Cities For FY18Q3 - FY19Q2



TOTAL RIDERSHIP BY QUARTER

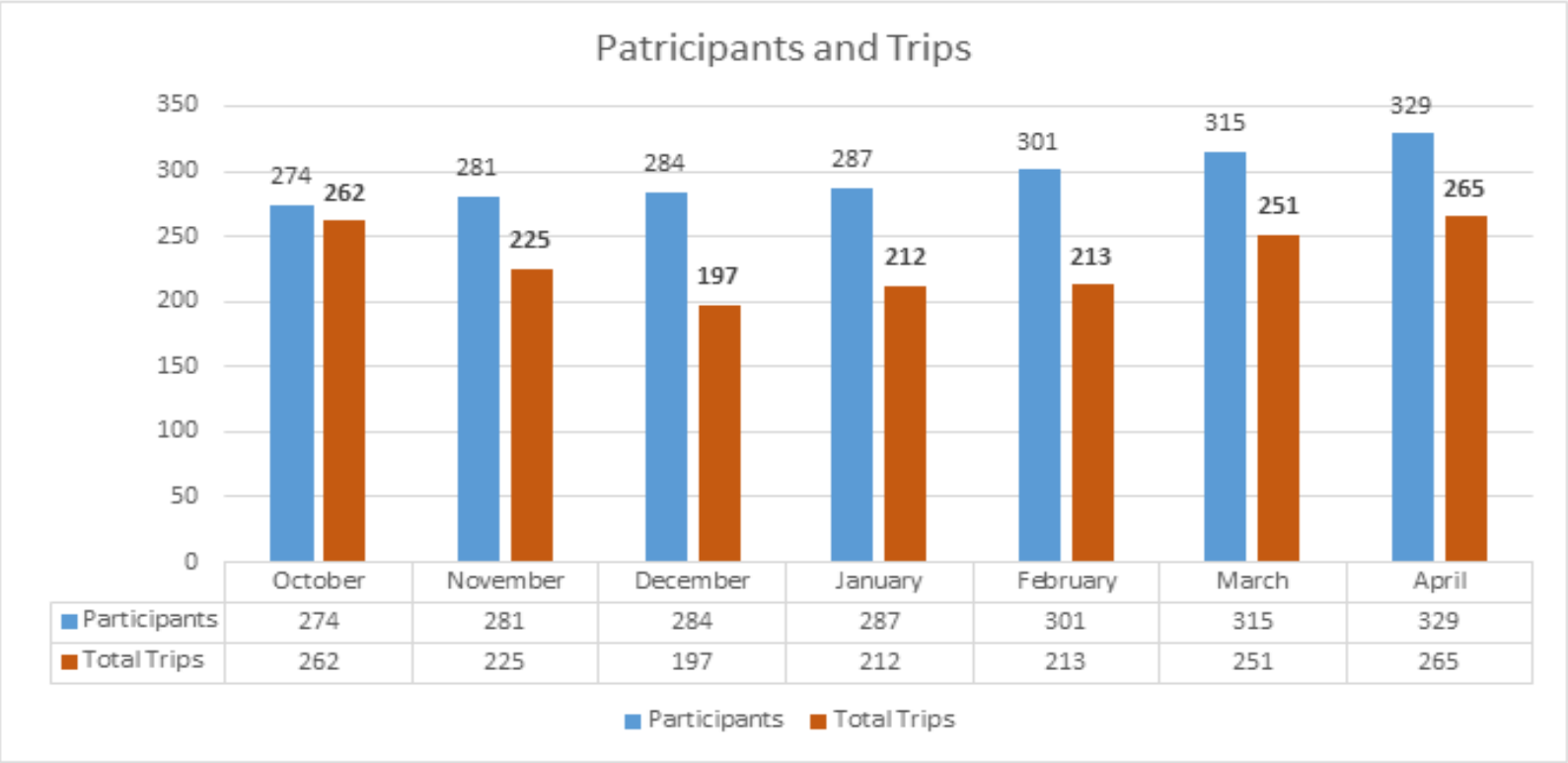
	FY18Q3	FY18Q4	FY19Q1	FY19Q2
Plano Bus	224,967	221,404	267,441	266,815
Garland Bus	457,853	452,800	616,626	576,237
Richardson Bus	397,776	445,100	514,946	492,919
Plano Rail	389,334	393,968	416,950	368,734
Garland Rail	163,307	165,451	174,916	158,722
Richardson Rail	184,665	189,796	201,328	179,647

DART let's go.



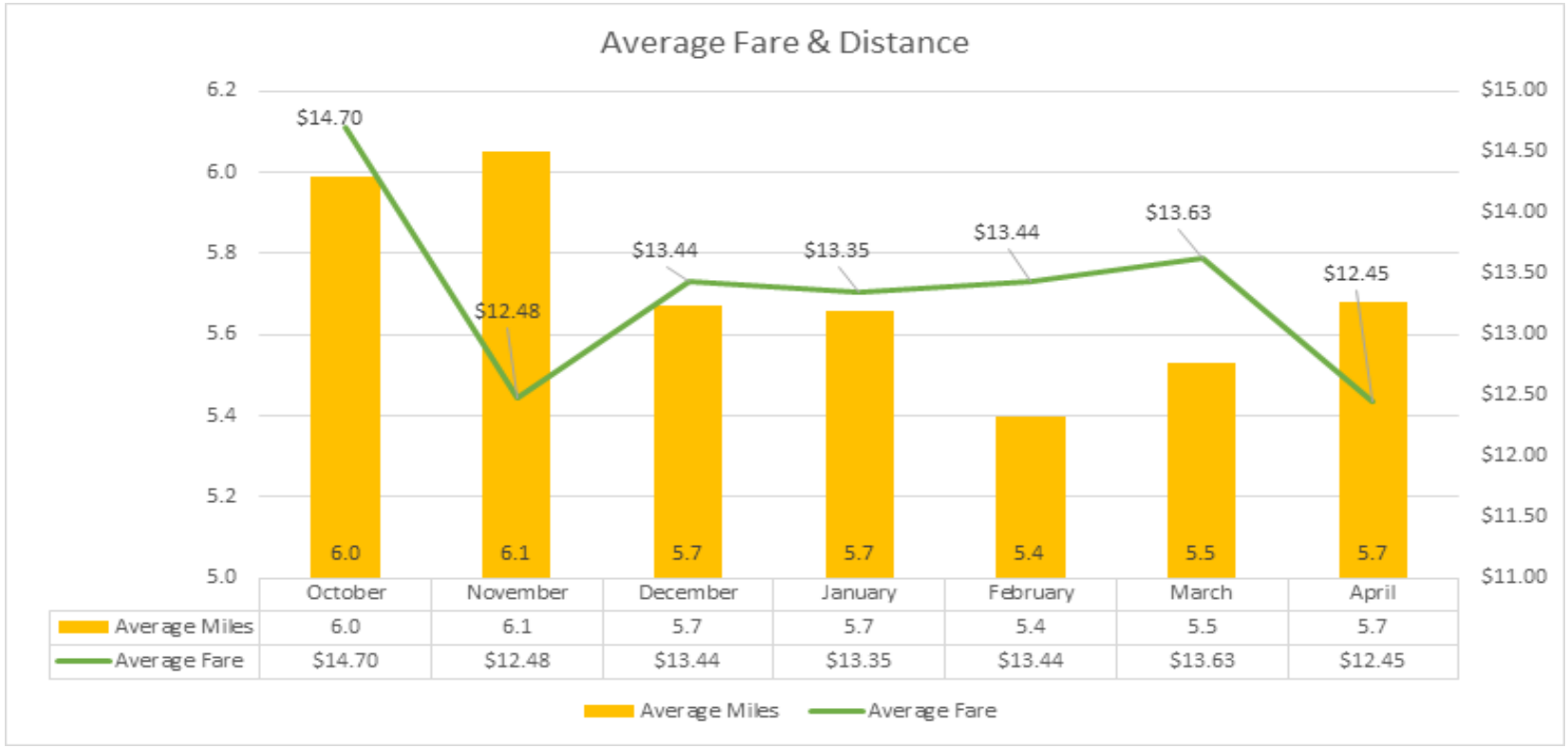
Plano Senior Rides Update

DART Rides – Plano Senior Rides



DART let's go.

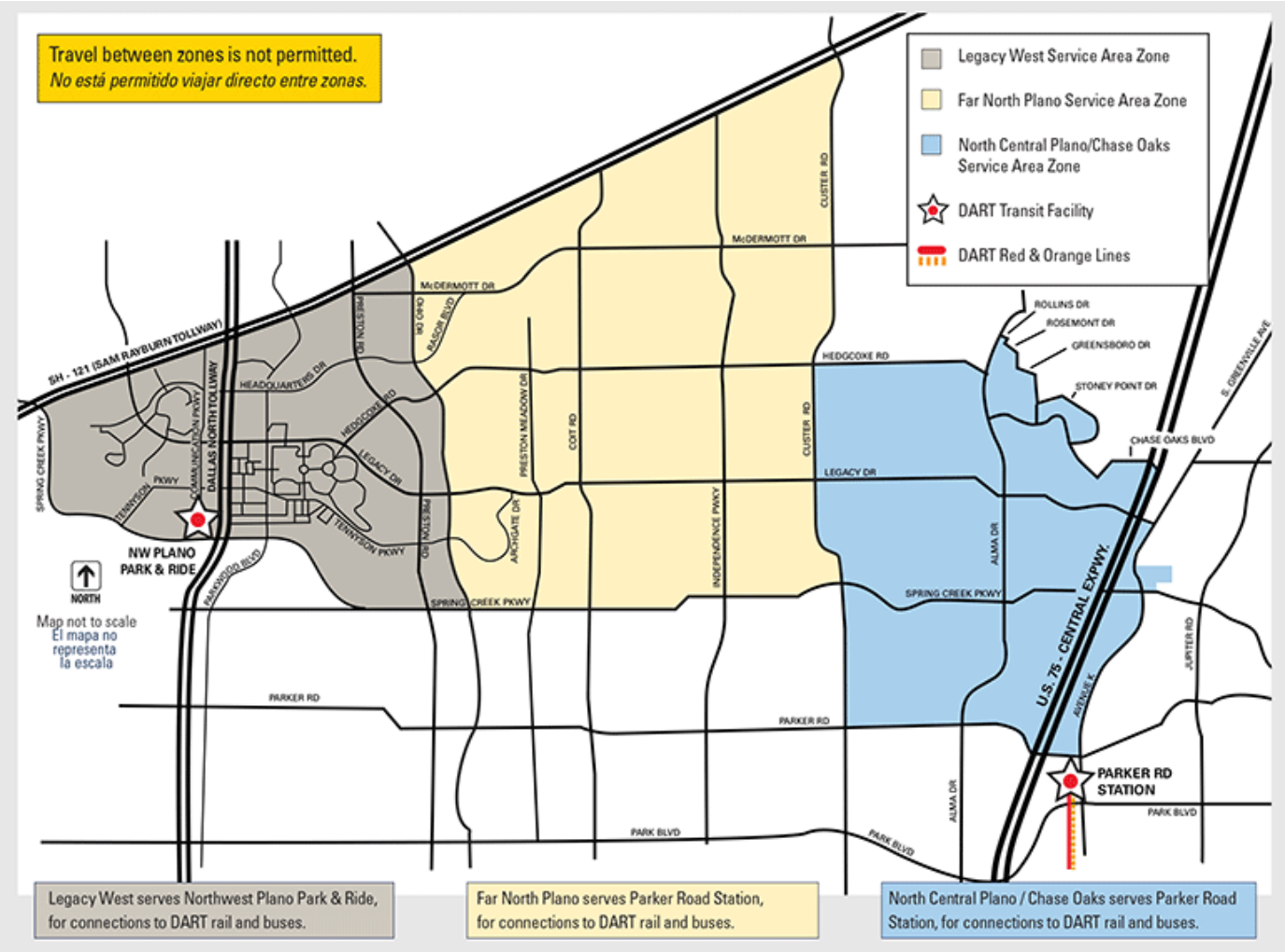
DART Rides – Plano Senior Rides



GoLink Update

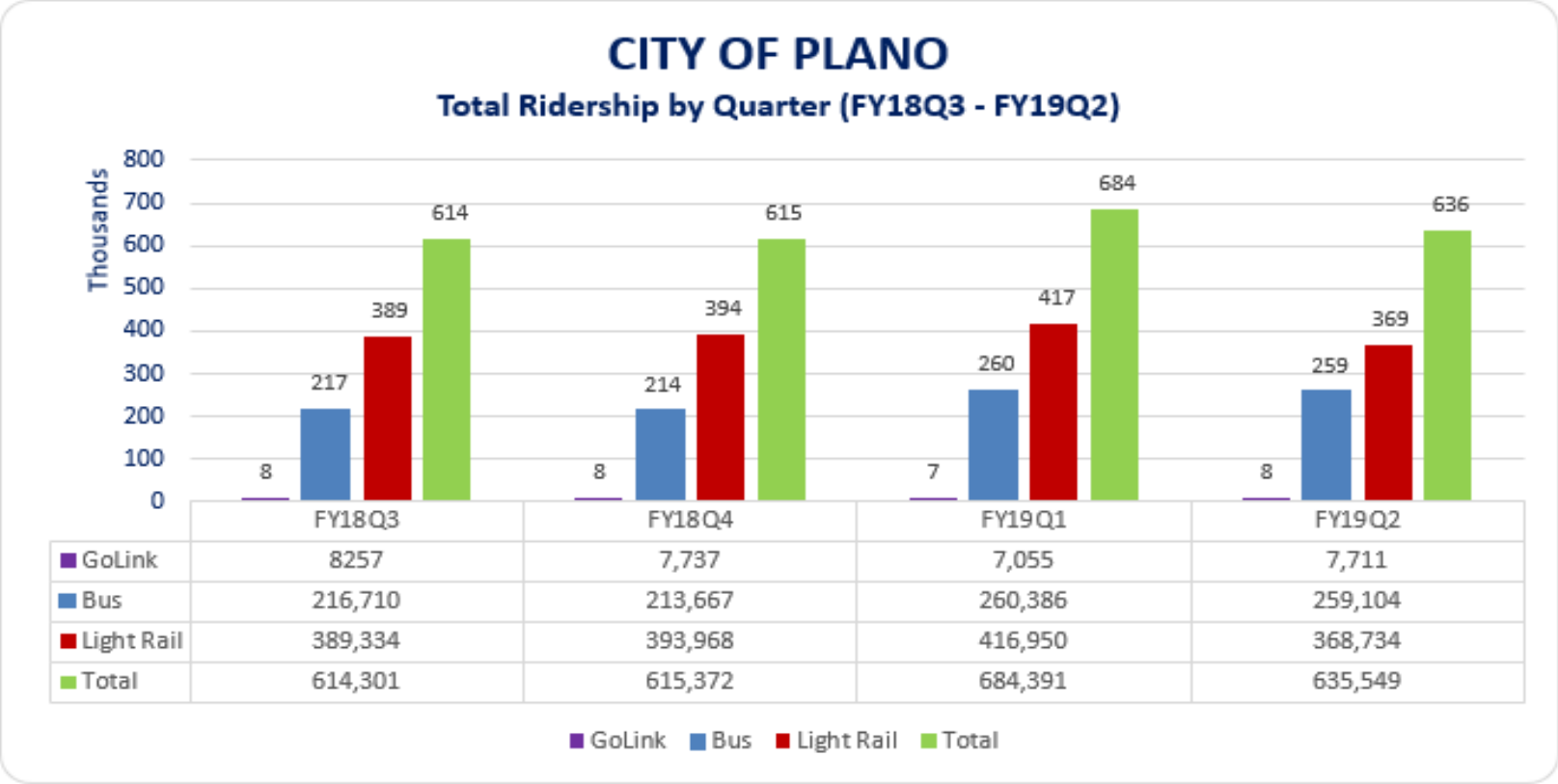
Current GoLink Service in Plano

Legacy, Far North Plano, North Central Plano



DART let's go.

Current Go-Link Ridership



	FY18Q3	FY18Q4	FY19Q1	FY19Q2
GoLink	8257	7,737	7,055	7,711
Bus	216,710	213,667	260,386	259,104
Light Rail	389,334	393,968	416,950	368,734
Total	614,301	615,372	684,391	635,549

DART let's go.

GoLink Changes

GoPass Scheduling

- GoLink customers can now book trips through DART's GoPass app (iOS or Android)
- Customers can also pay for their trips through GoPass



UberPool Availability

- DART has a new partnership with UberPool to provide trips in the three Plano zones
- UberPool can be selected as an option when customers book trips in the GoPass app
- $1 to travel to or from the anchor point for each zone; $3 for other trips

DART let's go.

GoLink Service Expansion

- We are receiving additional requests for expanded GoLink service, including East Plano
- DART is currently evaluating the next group of potential GoLink expansion zones, and East Plano is included
- The next expansion would occur as early as FY20, depending upon financial capacity and vehicle availability



Capital Projects Update

Overview of Schedule for Construction

PROJECT	START	FINISH
Cotton Belt Corridor Regional Rail	February 2019	December 2022
Red & Blue Line Platform Extensions	March 2019	December 2021
CBD Rail Replacement	March 2019	November 2019*

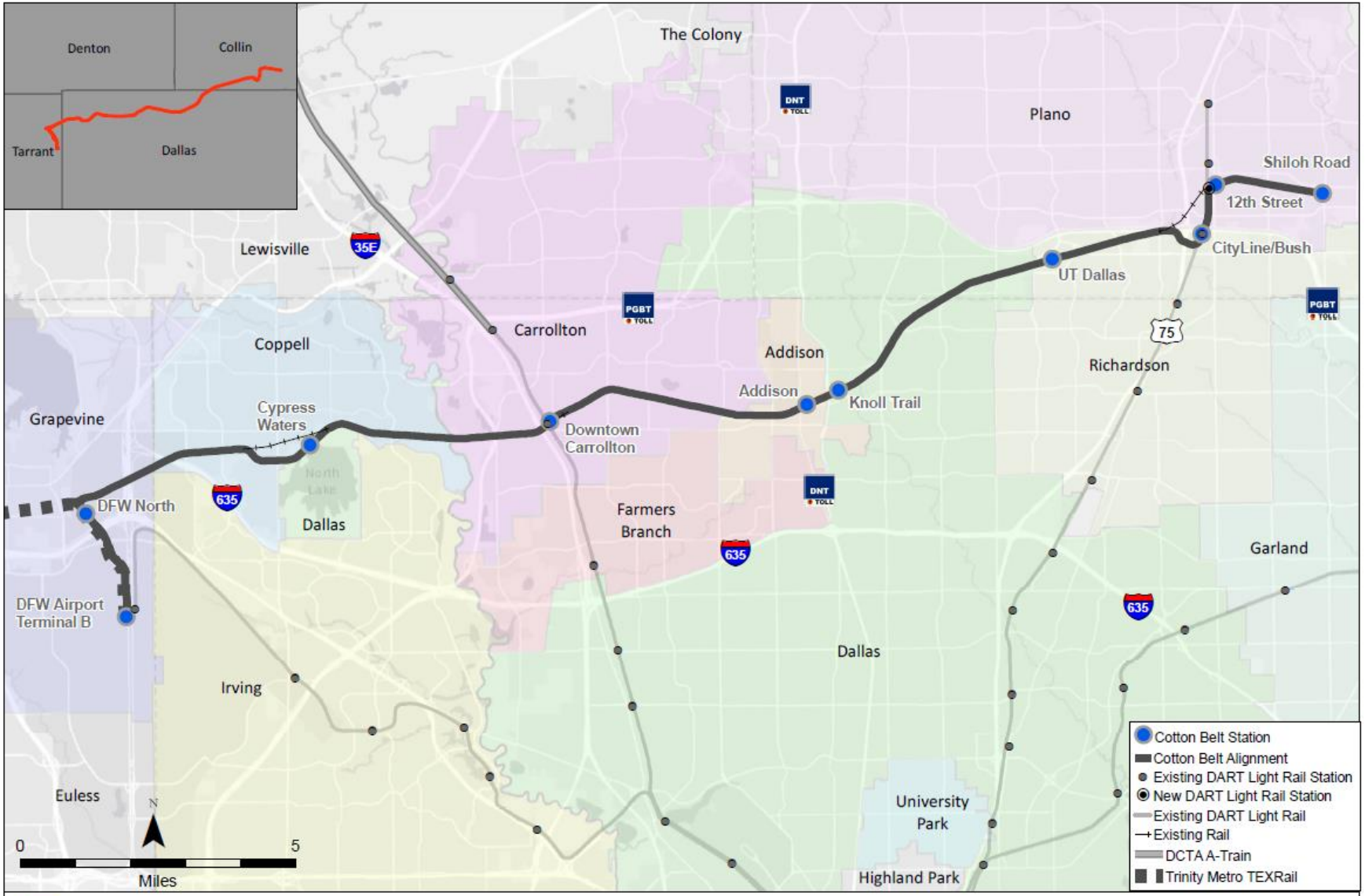
* CBD Rail Replacement will be complete prior to start of the State Fair of Texas 2019
* Intersections will be complete in November 2019 and will not impact service

DART let's go.



Cotton Belt Corridor Regional Rail Project

Cotton Belt Corridor Regional Rail Project



Cotton Belt Corridor Regional Rail Project

Cotton Belt Project Status

- 12/26/18, DART provided award of contract to Archer Western Herzog Joint Venture (AWH) for design and construction of the Cotton Belt
- 1/7/19, DART provided a Notice to Proceed to AWH
- 1/14/19, Kick-off meeting with AWH
- 2/12/19, the DART Board of Directors authorized modification to contract with design-build contractor (AWH) to include double track for complete corridor
- 2/21/19, DART provided AWH with right to access DART ROW for purpose of preconstruction surveys and data collection to begin 30% design
- March 2019 – August 2019, 30% Design
- May 2019 – July 2022, Construction
- Fall 2019 – Cotton Belt Groundbreaking Event

DART let's go.

City & Community Engagement

- DART Art & Design Program
  - 5 meetings per station
- City Coordination
  - 3 meetings with DART/City staff
- Community Betterment Workshops
  - Kick-off meeting + 3 meetings per neighborhood group
- Design and Construction Updates
  - Monthly and web-based
  - Quarterly in large groups
  - Hotline

DART let's go.

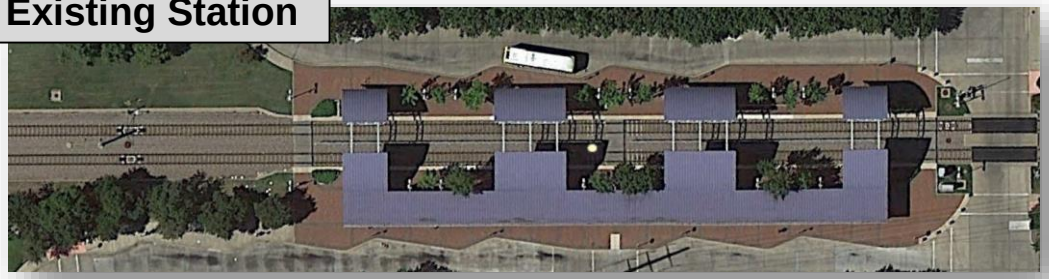


Red and Blue Line Platform Extensions Project

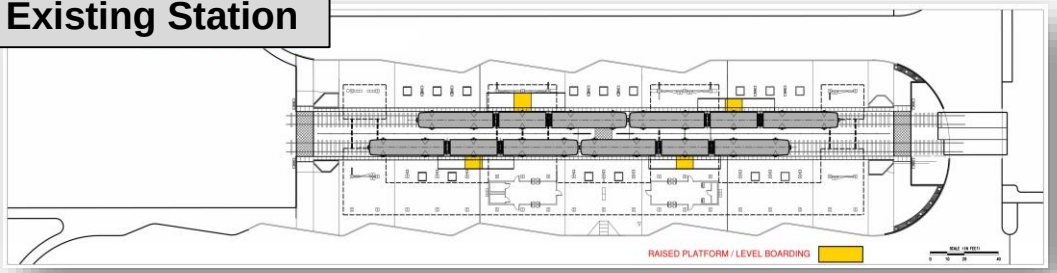
Red and Blue Line Platform Extensions Project

- 28 Stations along Red and Blue Lines
- Increase passenger capacity by 33%
- Operational Flexibility

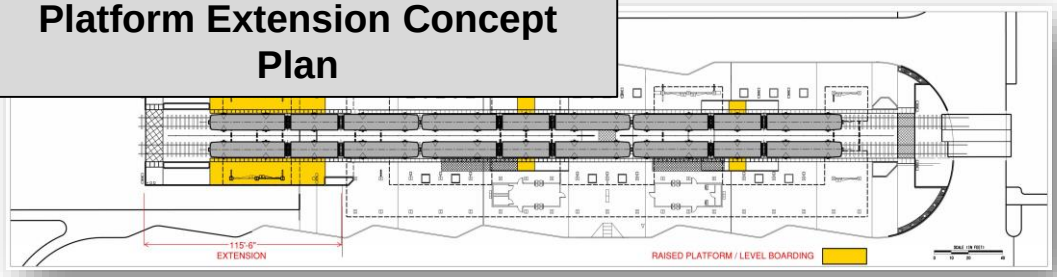
Existing Station



Existing Station

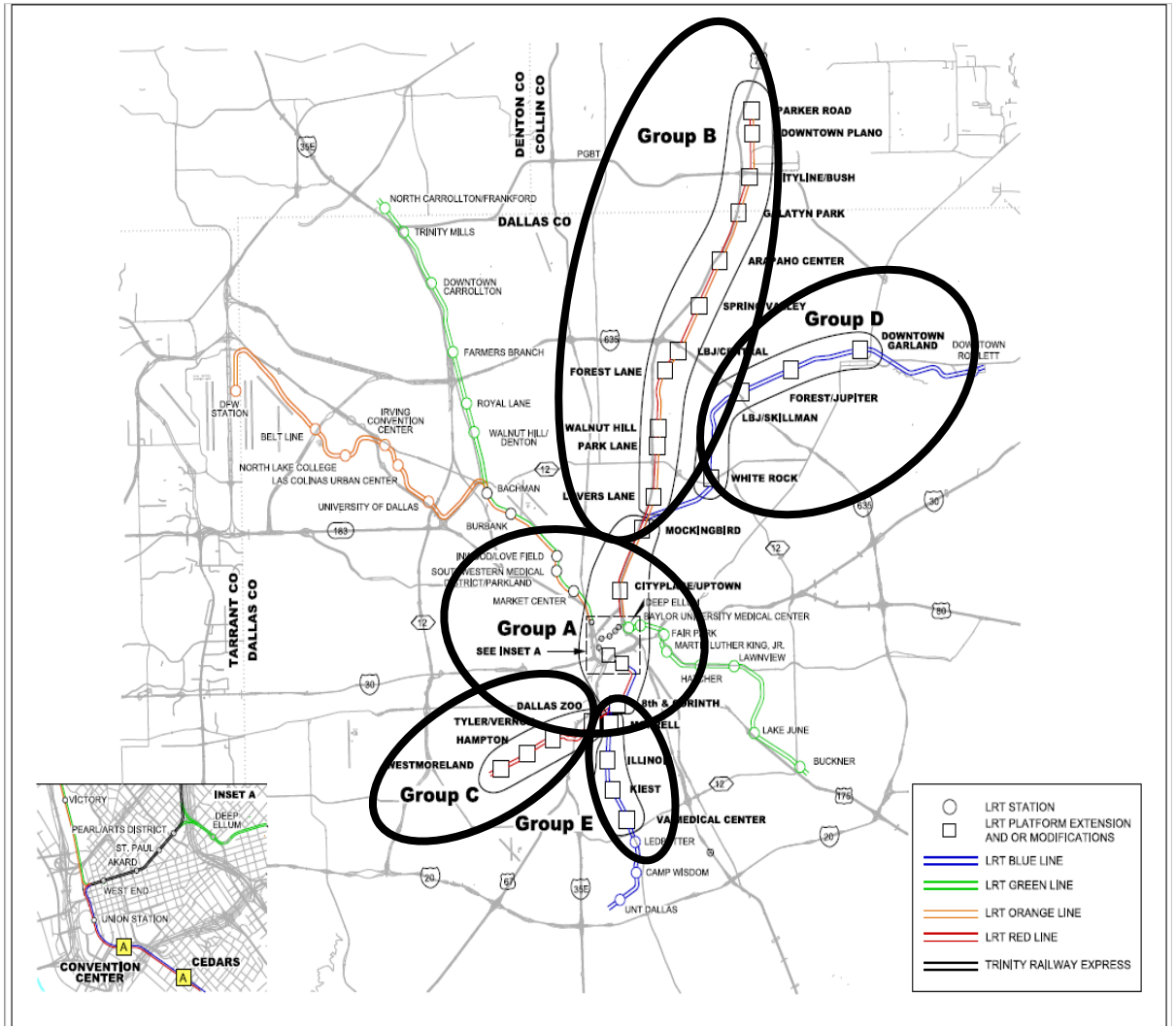


Platform Extension Concept Plan



DART let's go.

Red and Blue Line Platform Extensions Project



- Letter of No Prejudice (LONP) approval received February 11, 2019 for six Red Line Stations
- Full Funding Grant Agreement (FFGA) was signed on May 28, 2019
- Group B construction has begun



Downtown Dallas CBD Rail Replacement

Downtown Dallas CBD Rail Replacement

- DART Rail in the Downtown Dallas CBD will be discontinued each weekend beginning March 30, for roughly six months, to allow track replacement along Pacific Avenue and Bryan Street in Dallas
- Track Improvements and Rail Replacement will:
  - Create a smoother ride through downtown
  - Eliminate ongoing maintenance issues
  - Increase the number of areas where trains can switch tracks, reducing service disruptions
- Light rail service will stop on Friday night, bus service will bridge in sections between Pearl/Arts District, Union, and Victory stations.
- Light rail service will resume on Monday morning

DART let's go.



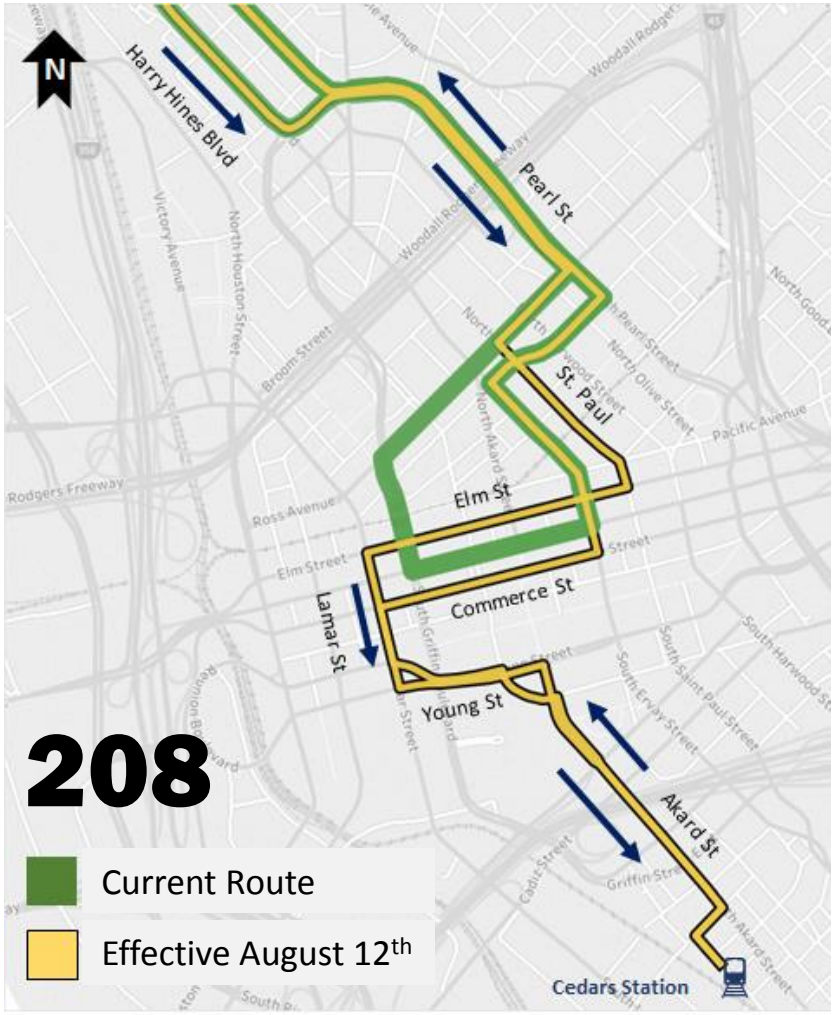
August 2019 Service Changes

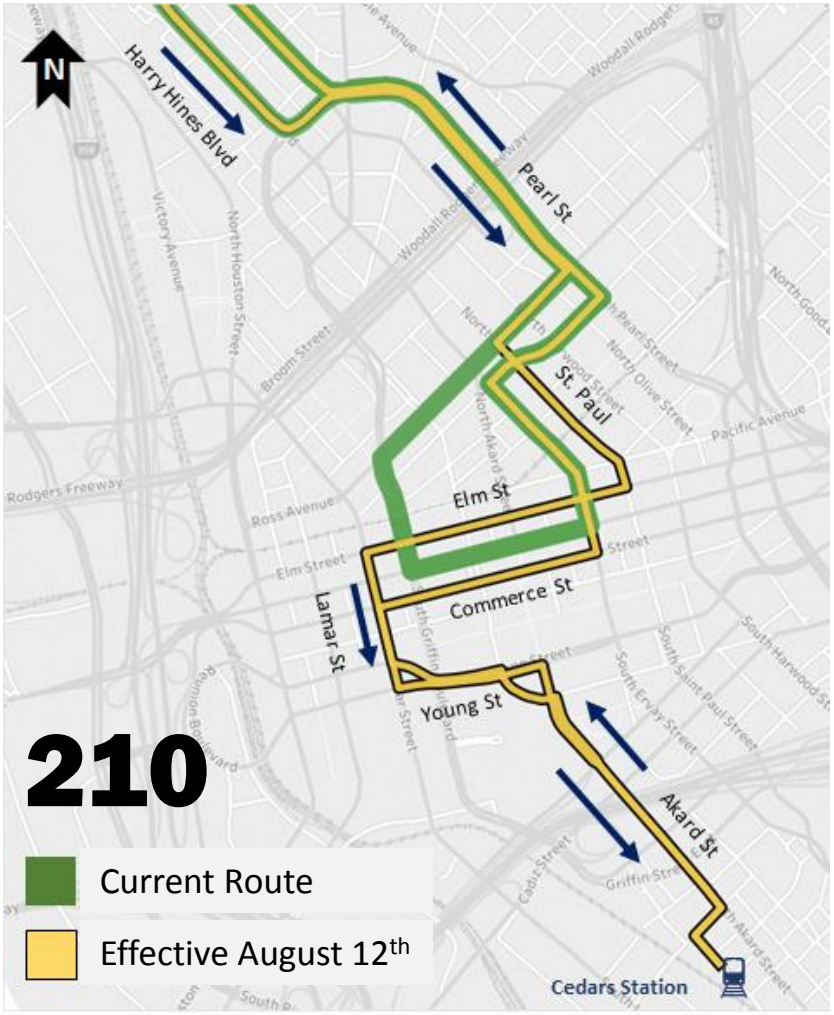
August 2019 Service Change

- DART has reviewed public feedback for a group of proposed service changes and the changes have been approved for August 2019 Service Change
- Two of the changes impact the Downtown Dallas route alignments for Plano Express routes (208 Northwest Plano and 210 Jack Hatchell Transit Center)
- Many of DART's express routes follow loops or loop-like alignments in Downtown Dallas which cause poor on-time performance
- Under the changes, routes would be realigned to avoid delaying inbound trips and stranding outbound customers

DART let's go.

Plano Express Route Changes





DART let's go.

Feedback on August 2019 Proposals

- DART has received considerable feedback from 208 and 210 customers on the proposed route changes
- We have reviewed the potential adjustments that addressed some of the concerns and the proposed service change modifications were approved April 24, 2019

Questions?



DART let's go.