Hotel/Motel Annual Registration and Inspection Program

Lori Schwarz, Director
Neighborhood Services Department

Annual Multifamily Registration and Inspection Program

- Implemented in FY 2005-2006
- Communities Five Years or Older with Five or More Units
- Annual Registration - $10.00 per Unit
- Late Fees – 10%-1 Month, 30%-2 Months, 50%-3 Months
- Re-registration on Change of Ownership



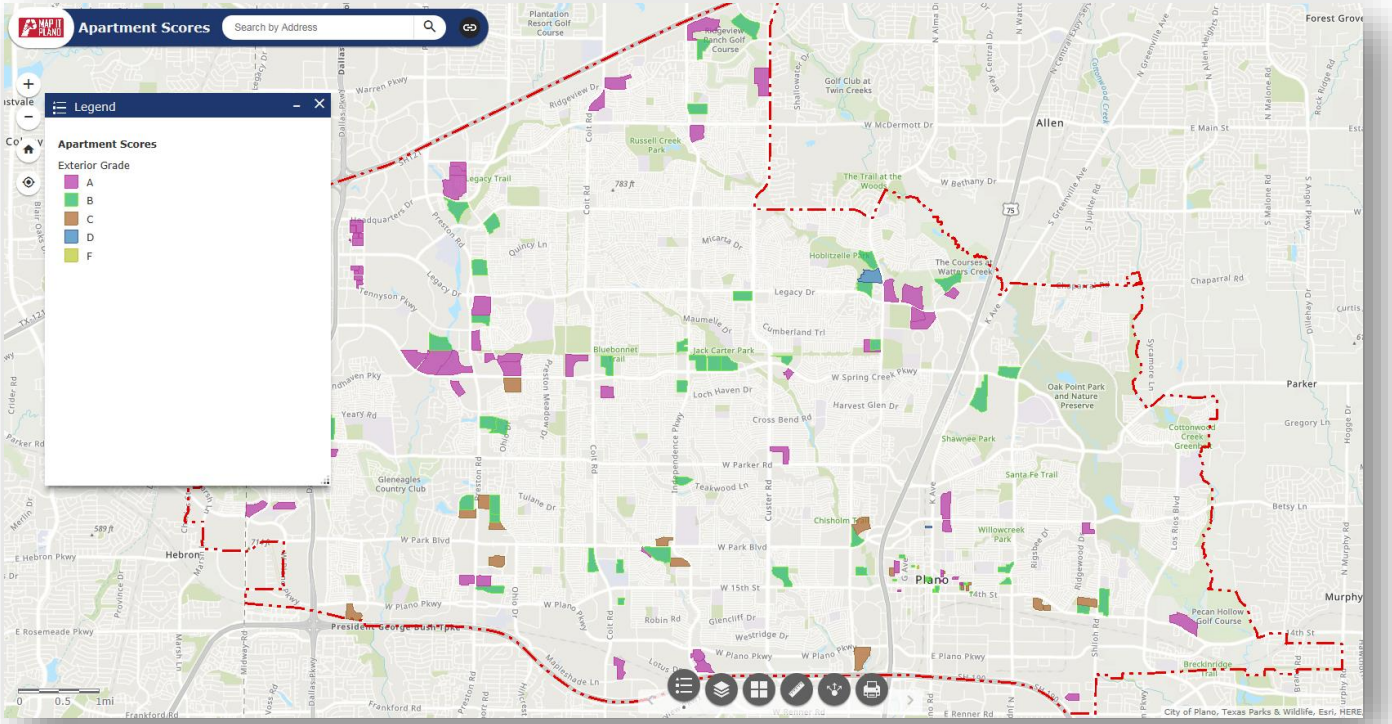


Annual Multifamily Registration and Inspection Program

- **Annual Inspection – Initial 10% Sampling of Unit Interiors**
- **All Building Exteriors and Common Areas**
- **Interior and Exterior Grade (A – F)**
- **No Cost for the Initial Inspection and 1st Re-inspection**
- **2nd Re-inspection Fee - $250.00 per Room or Exterior Inspected**
- **3rd and Subsequent Re-inspection Fee - $500.00 per unit or Exterior Inspected**
- **Two Year Inspection Exemption**

Annual Multi-family Registration and Inspection Program

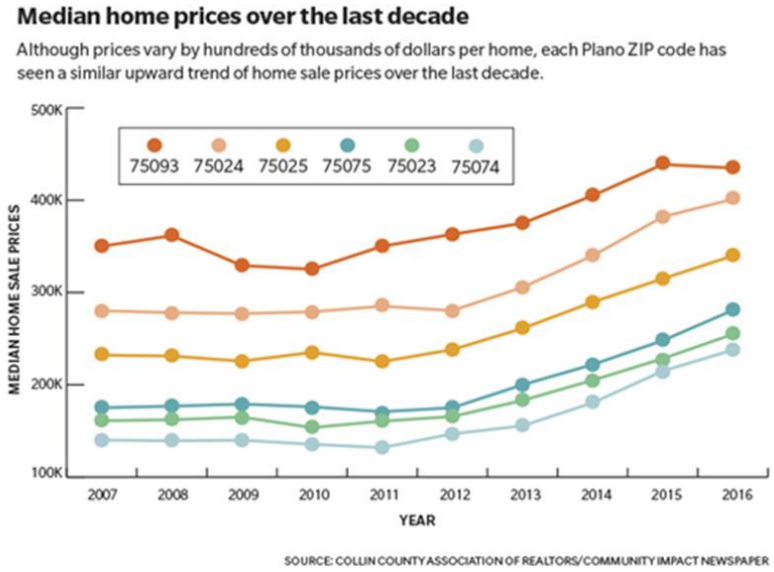
- **131 Multi-family Communities Currently Registered**
- **33,887 Units**
- **59 Inspection Exemptions**



Hotel/Motel Background

FY 2016-17

- Hotels/Motels being utilized as long term housing
- Increase in health, safety and welfare complaints and violations
  - Property Maintenance
  - Structural Deficiencies
  - Inadequate Sanitation
  - Land Use



Hotel/Motel Background

FY 2016-17

- Hotel/Motel Stakeholder Meetings
  - November 16, 2016
  - February 2, 2017



visit Plano

Hotel/Motel Background

FY 2016-17

- Increased proactive inspections of Hotel/Motels over 20 years old
  - Exterior Property Areas
  - Interior Common Areas
  - Interior Guest Rooms as allowed due to complaints





Hotel/Motel Background

FY 2017-18

- **Exterior Property Areas**







Hotel/Motel Background

FY 2017-18

- **Interior Common Areas**







Hotel/Motel Background

FY 2017-18

- **Interior Guest Rooms**







Hotel/Motel Background

FY 2017-18

- **Prepared Ordinance for City Council**
- **Met with Chamber of Commerce**
- **Met with Texas Hotel & Lodging Association**

Hotel/Motel Background

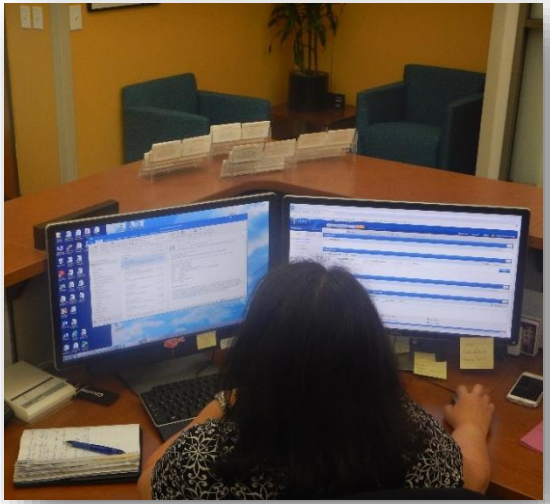
FY 2018-19

- **Second Meeting with Texas Hotel & Lodging Association**
- **Additional Hotel/Motel Stakeholder Meetings**
  - **June 26, 2019**
  - **July 10, 2019**



Annual Hotel/Motel Registration And Inspection Program

- **Hotel/Motels Five Years or Older with Four or More Guest Rooms**
- **Annual Registration: $8.00 per Guest Room**
- **Exemption Registration: $250.00**
- **Late Fees: 10%-1 Month, 30%-2 Months, 50%-3 Months**
- **Re-registration on Change of Ownership**



Annual Hotel/Motel Registration And Inspection Program

- **Annual Inspection – Initial 10% Sampling of Rooms**
- **All Building Exteriors and Common Areas**
- **Interior and Exterior Grade (A – F)**
- **No Cost for the Initial Inspection and 1st Re-inspection**
- **2nd Re-inspection Fee - $250.00 per Room or Exterior Inspected**
- **3rd and Subsequent Re-inspection Fee - $500.00 per Room or Exterior Inspected**
- **Two Year Inspection Exemption**

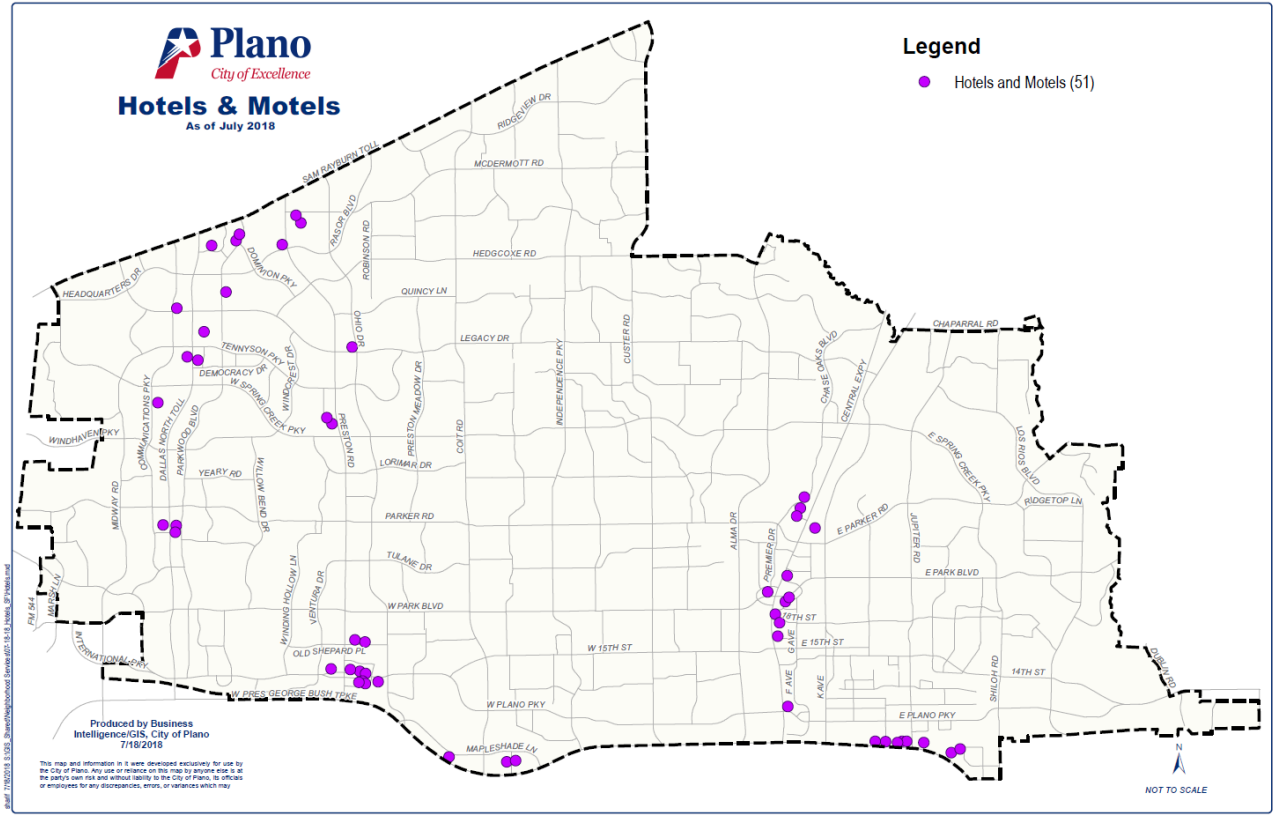
Annual Hotel/Motel Registration And Inspection Program

- **Implement in FY 2019-20**
- **40 Hotel/Motels in Initial Registration**
- **5,032 Guest Rooms**





Annual Hotel/Motel Registration And Inspection Program



Questions?