PLANO FIRE-RESCUE



Plano
City of Excellence

MISSION

Professional service with heart -
integrity always.

DEPARTMENT ACCREDITATIONS

ISO

Insurance Services Office

Plano has maintained a Class 1 Public Protection Classification from the Insurance Services Office (ISO) since 1998.

Plano was the first city in Texas to receive the Class 1 rating.

CFAI

Commission on Fire Accreditation International

Since 2001, PFR has been an accredited agency with CFAI.

The CFAI website shows that only twelve (12) Texas cities and 266 agencies worldwide have achieved Accredited Agency status.

CAAS

Commission on Accreditation of Ambulance Services

Since 1998, PFR has had Accredited Agency status with CAAS.

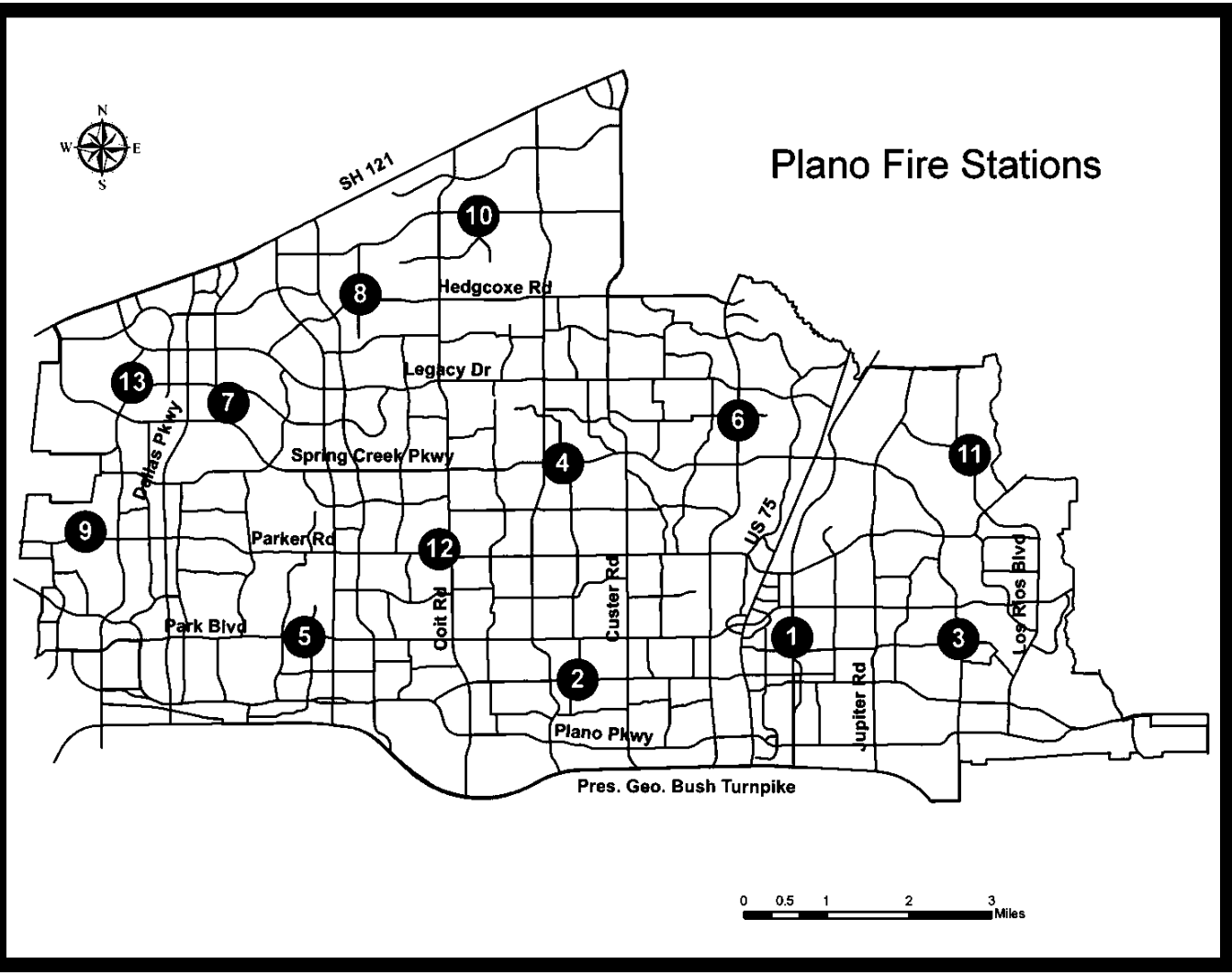
The CAAS website shows that only eleven (11) Texas agencies and 270 organizations worldwide have achieved this accreditation.

FIRE STATION LOCATIONS

PFR personnel respond to calls for service from 13 fire stations, placed strategically throughout the city.

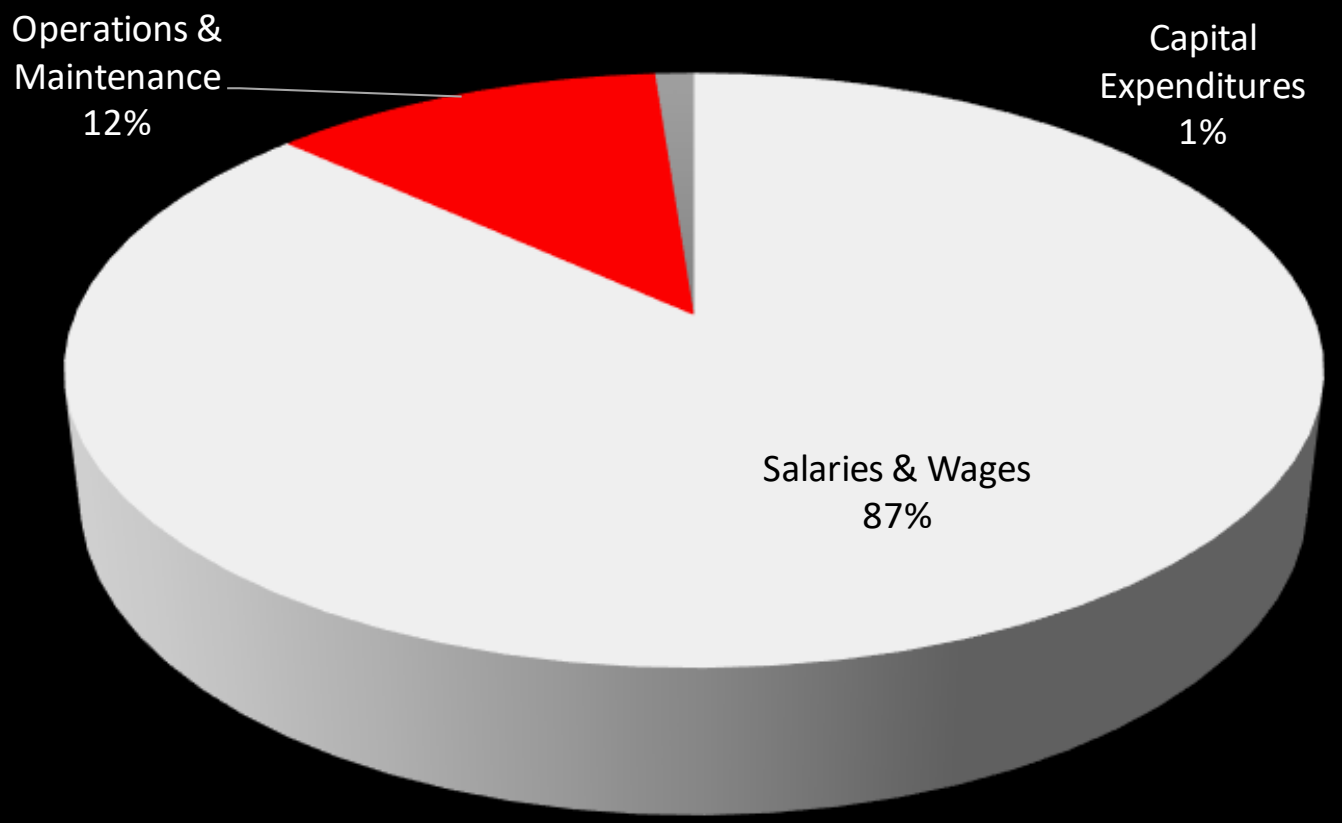
Each station is staffed with both the personnel and equipment to offer the most efficient and effective response possible.

13 Engine Companies
5 Truck Companies
2 Battalion Chiefs
8 Ambulances
1 Rescue Squad
1 Utility Vehicle
Various Staff and Specialty Vehicles



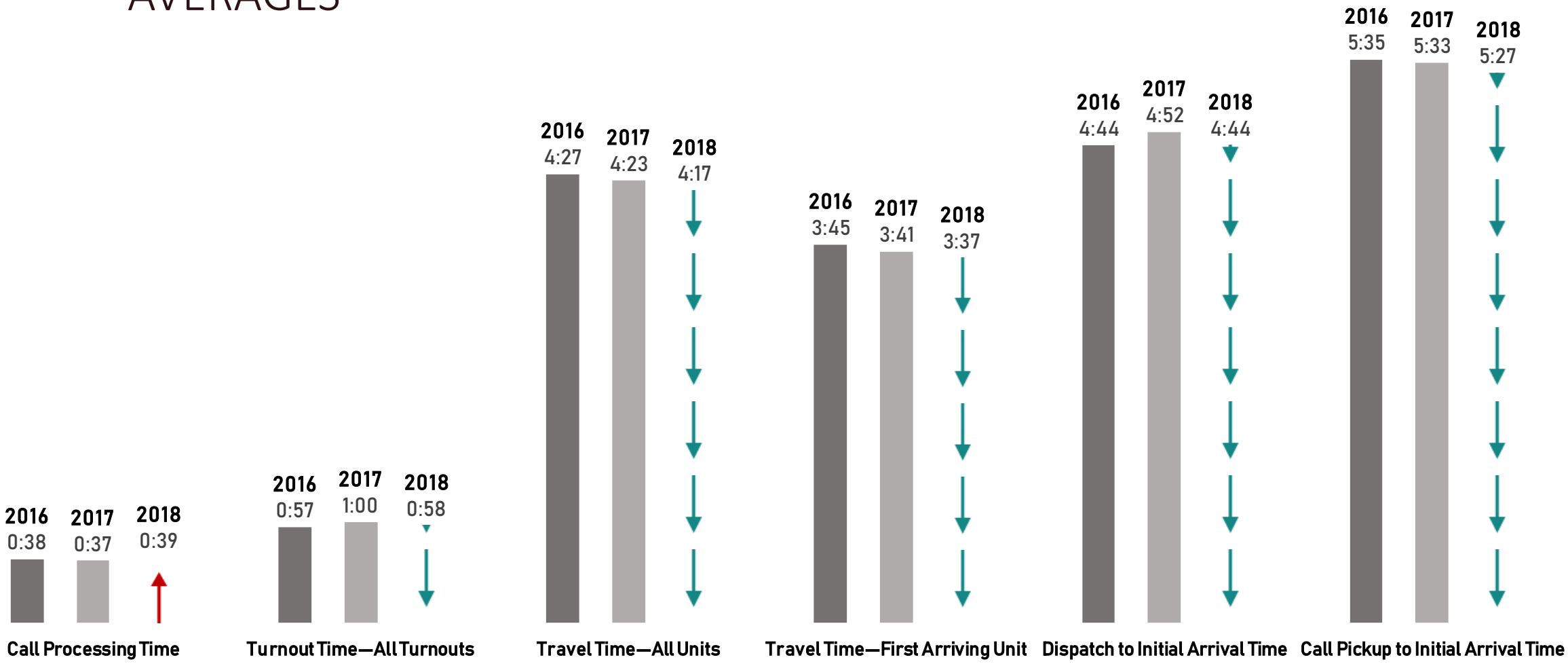
DEPARTMENT BUDGET

In FY 2019-20, PFR's Operating Budget totals $65,419,854.
Budgeted expenditures are allocated as follows:

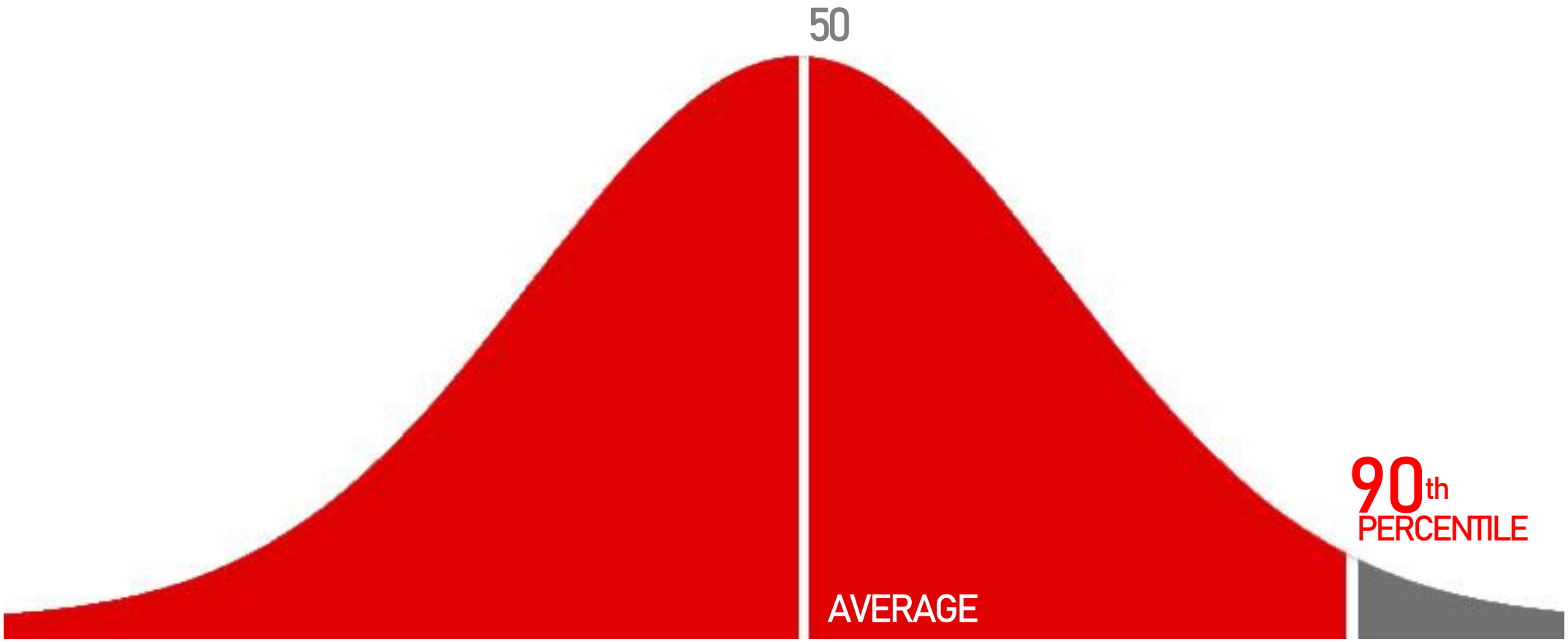


EMERGENT RESPONSE TIMES

AVERAGES

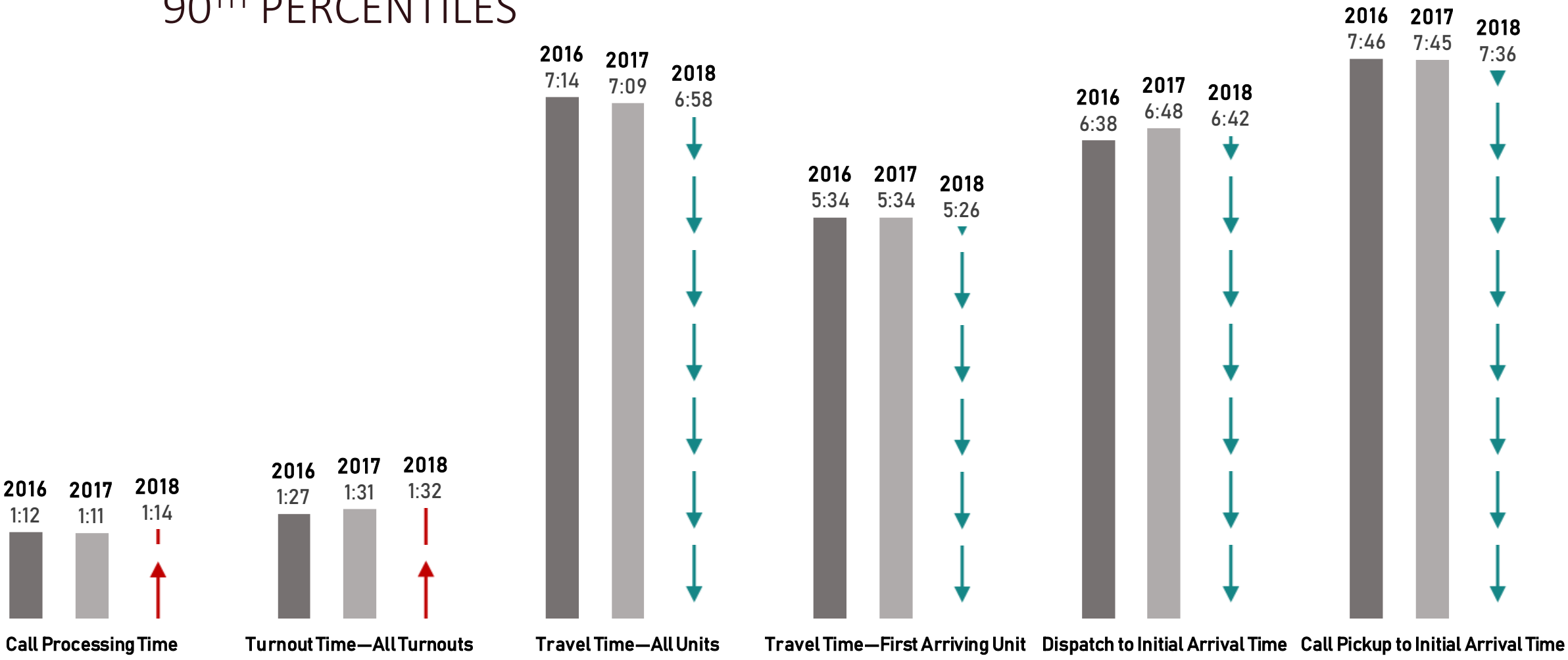


90TH PERCENTILE



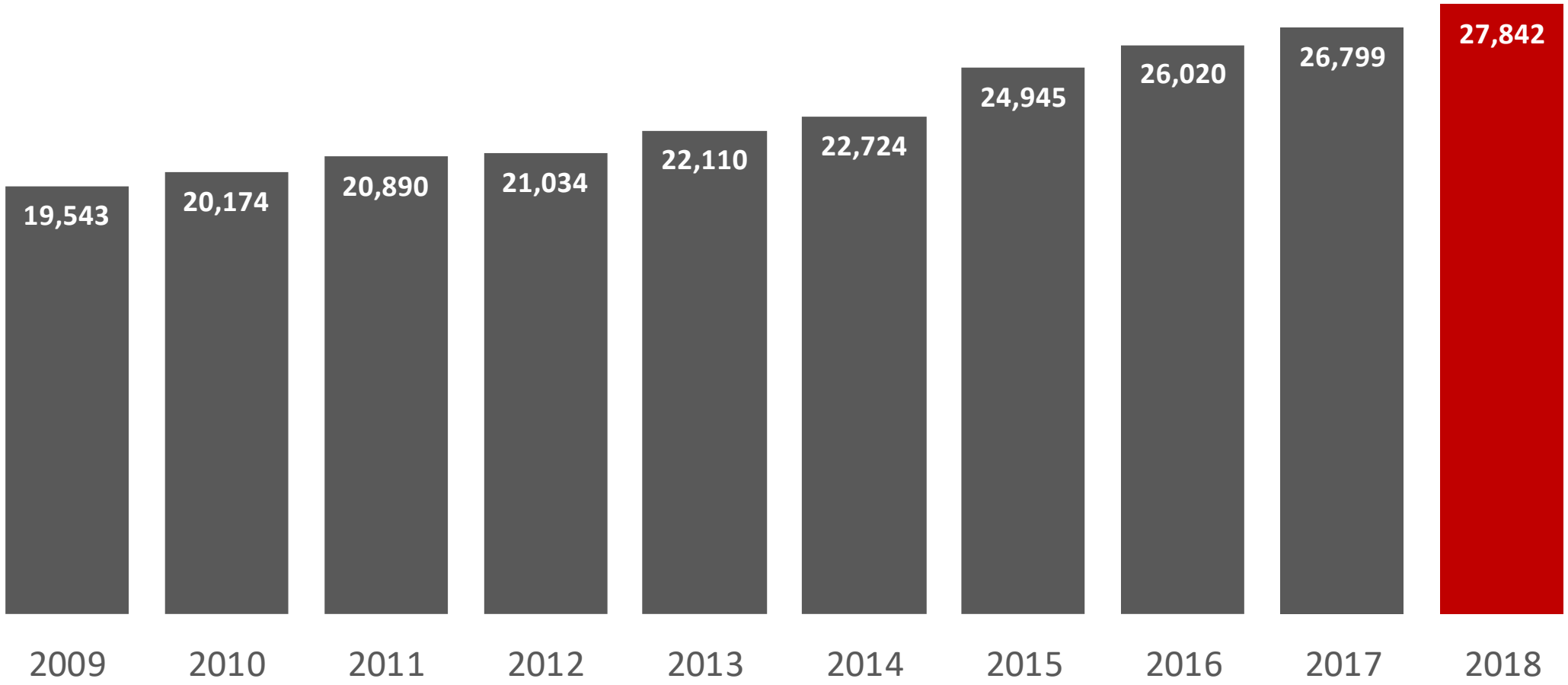
EMERGENT RESPONSE TIMES

90TH PERCENTILES



INCREASING CALL VOLUME

10 YEAR INCREASE 42.47%



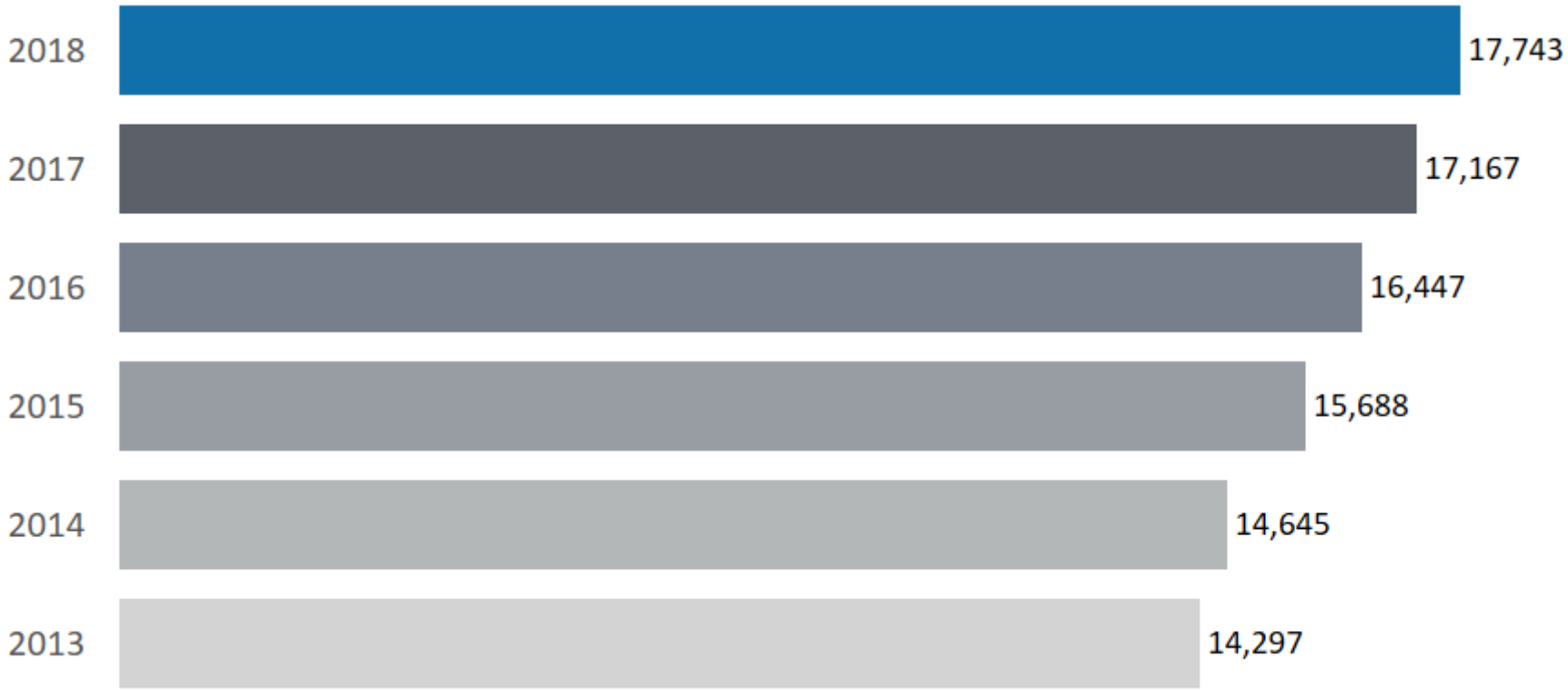
AGING POPULATION

The percentage of Plano residents 65 years and over is projected to increase from 8.9 percent in 2010 to 15.9 percent by 2025.

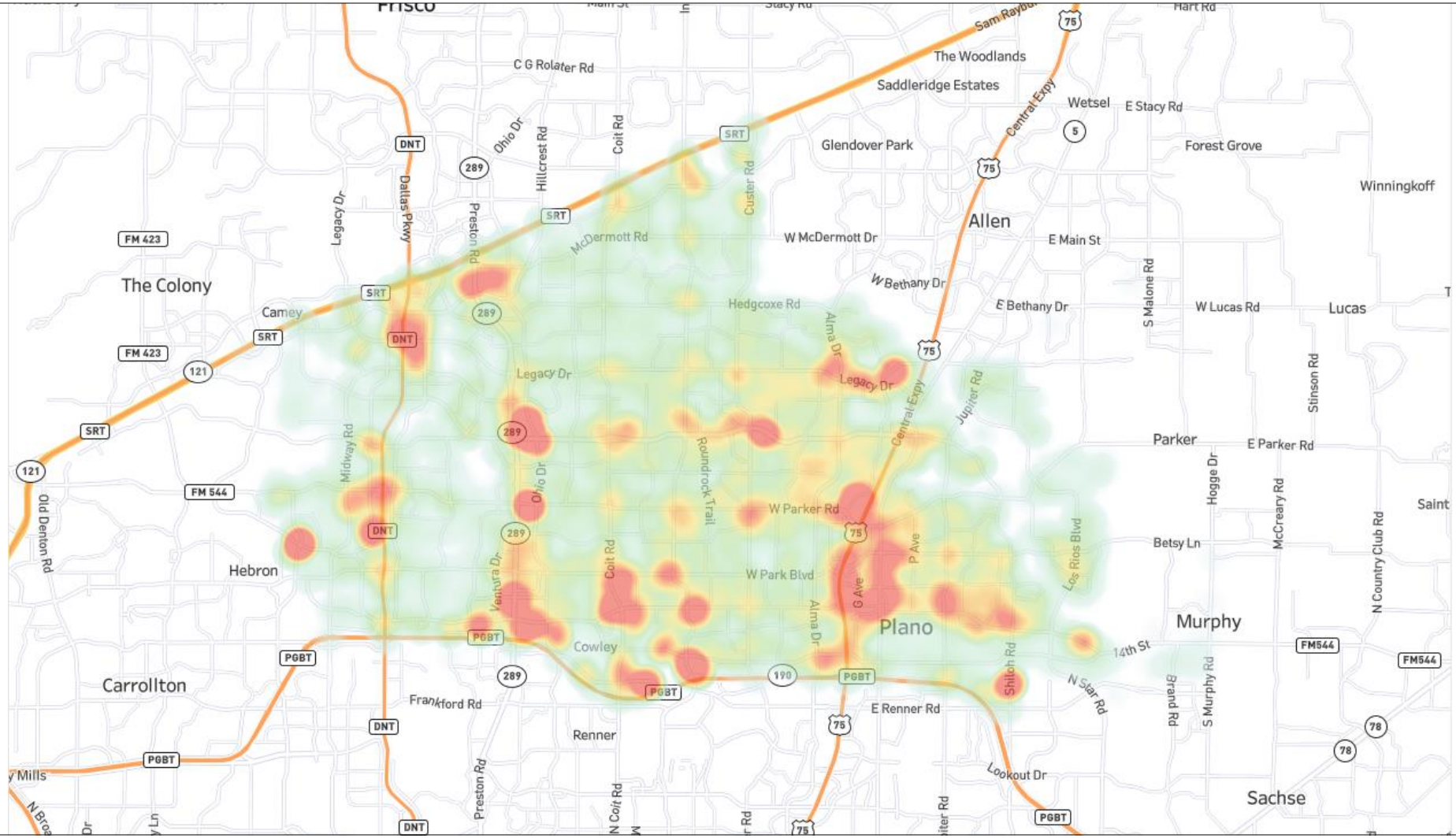
A significant increase is also projected for the number of Plano citizens 55 to 64 years old climbing from 11.6 percent in 2010 to 15.4 percent by 2025 (COP Planning Department, 2017).

Patients age 65 and over accounted for 44% of PFR ambulance transports in 2018.

EMS INCIDENTS



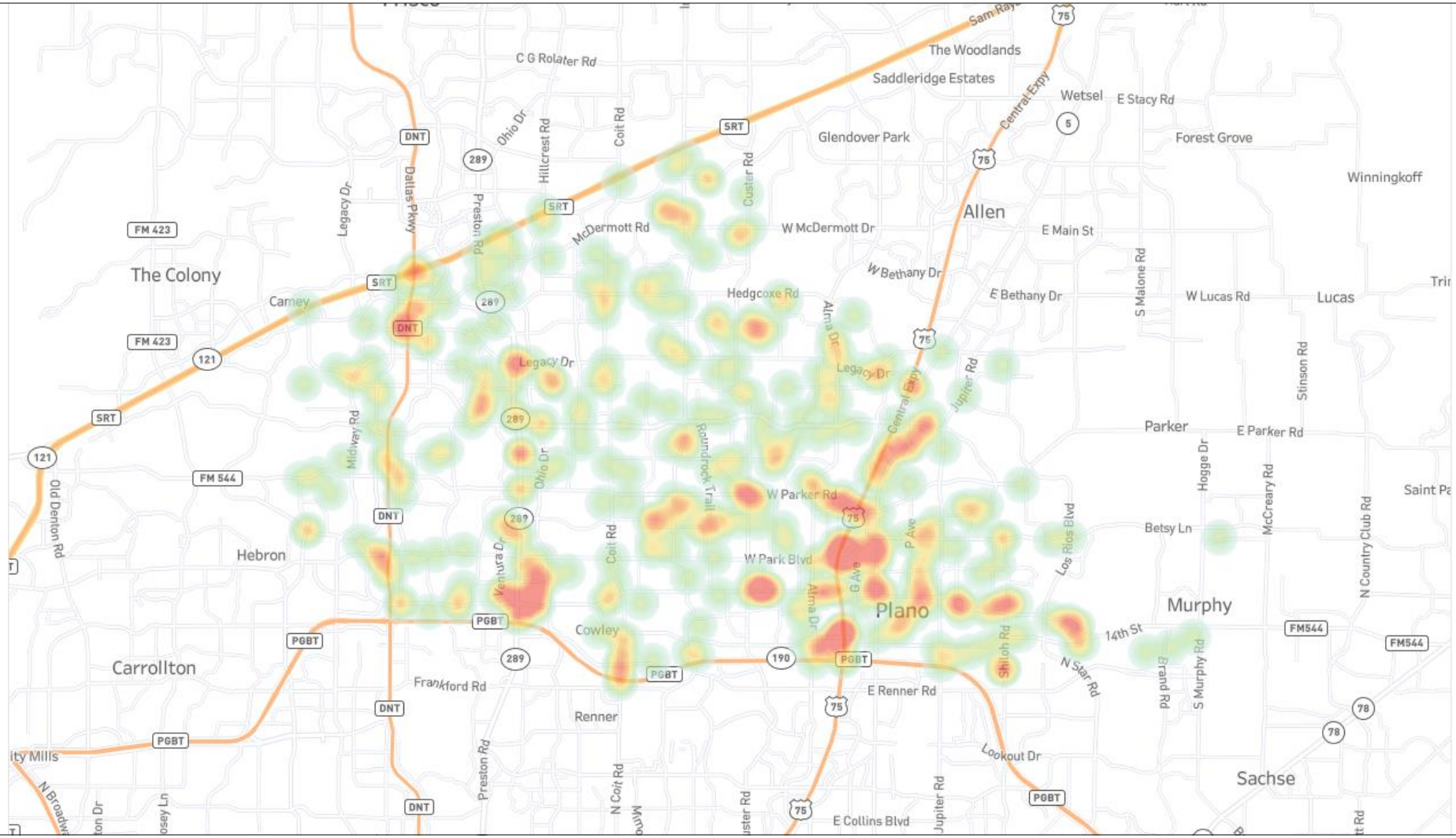
EMS INCIDENTS HEAT MAP



FIRE INCIDENTS

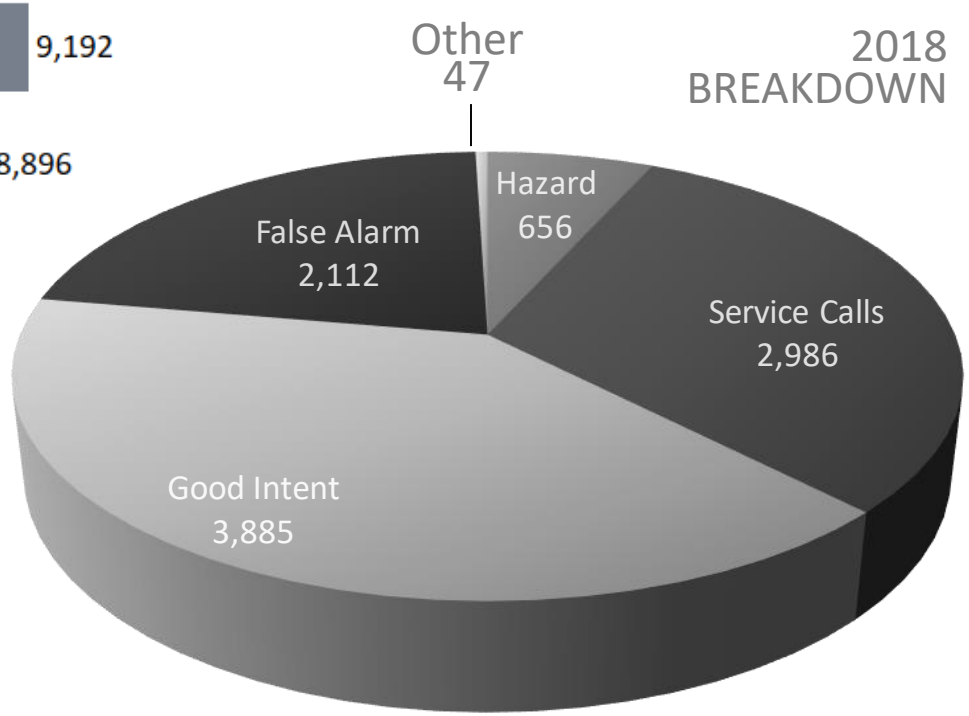


FIRE INCIDENTS HEAT MAP

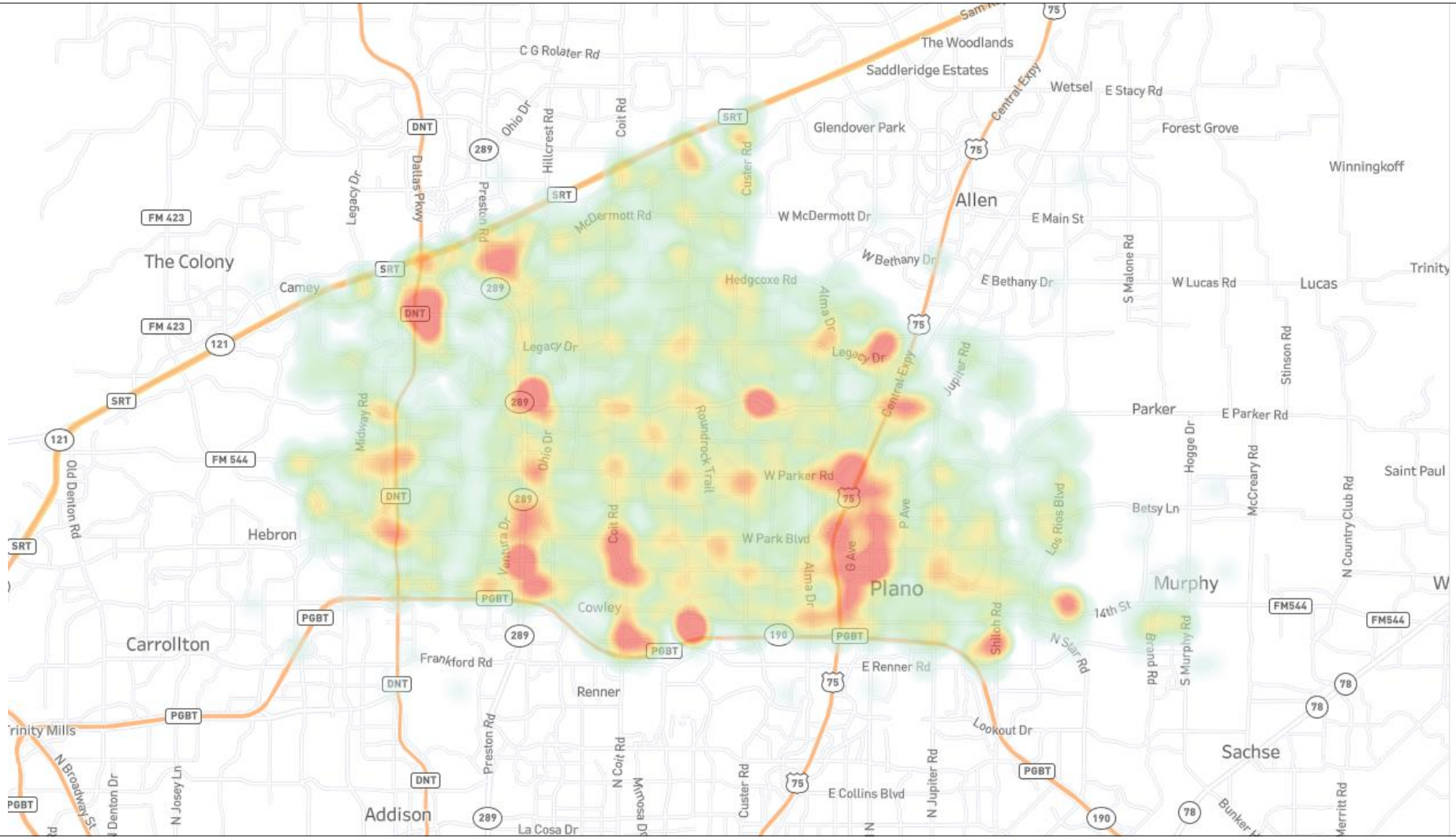


OTHER INCIDENTS





OTHER INCIDENTS HEAT MAP



TRAINING CENTER FRONT



TRAINING CENTER REAR



TRAINING CENTER PLANS

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abercrombie
PLANNING+DESIGN

CITY OF PLANO
FIRE TRAINING CENTER
4500 MCDERMOTT ROAD
PLANO, TEXAS 75024

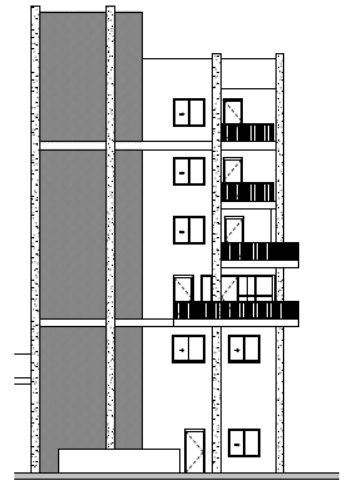
NOT FOR CONSTRUCTION

JOB NO. 2019-016
DRAWN BY CR
DATE 09/01/19
REVISIONS

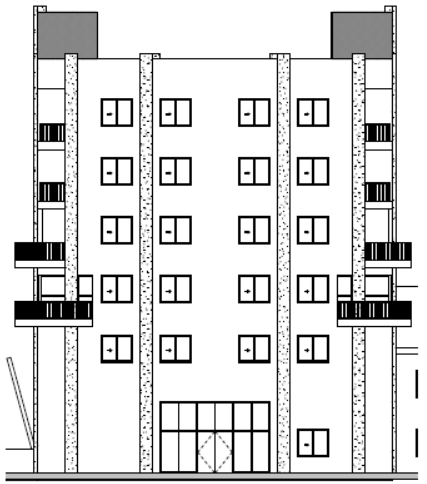
Concept Planning

PLANS - TOWER

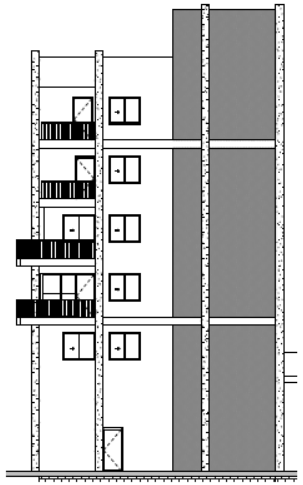
TRAINING CENTER PLANS

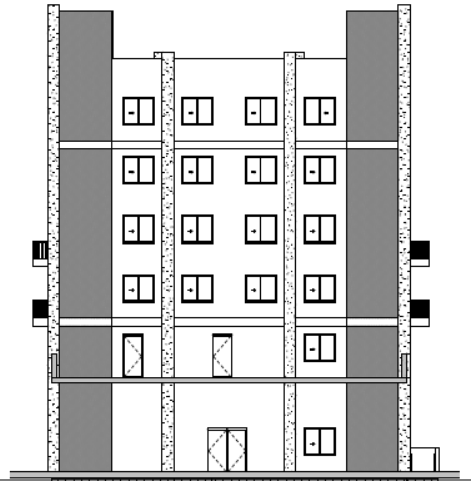


1 Tower North
1/8" = 1'-0"

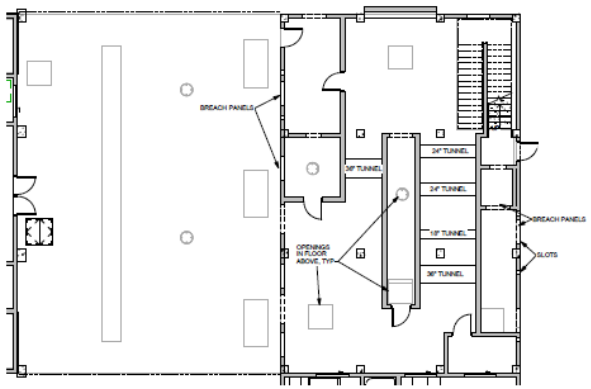


2 Tower West
1/8" = 1'-0"

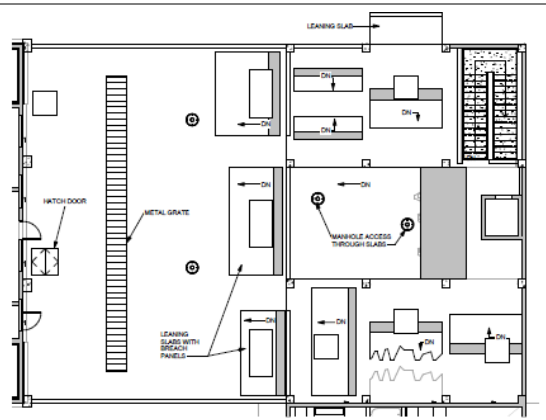




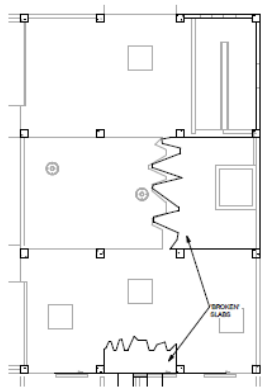
TRAINING CENTER PLANS



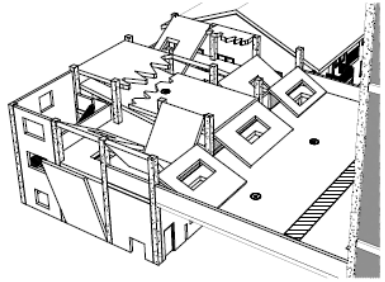
1 Level 1 USAR
1/8" = 1'-0"



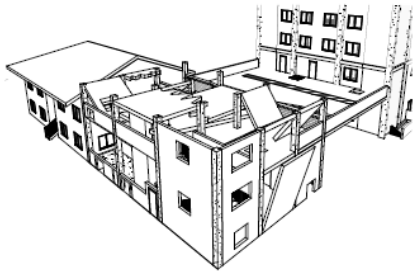
2 Level 2 USAR
1/8" = 1'-0"



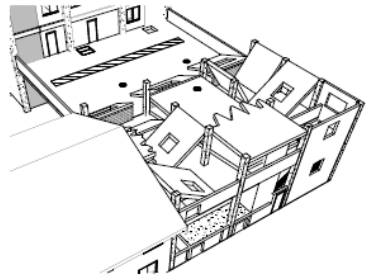
3 Level 3 USAR
1/8" = 1'-0"



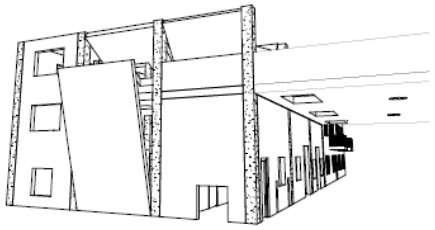
6 3D View from Northwest (Aerial)



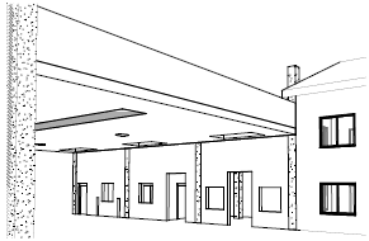
4 3D View From Northeast Aerial



5 3D View View from Southeast

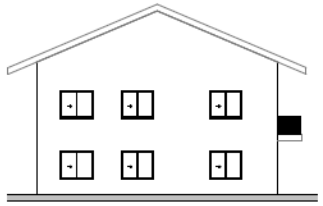


8 3D View From North



7 3D View From Southwest

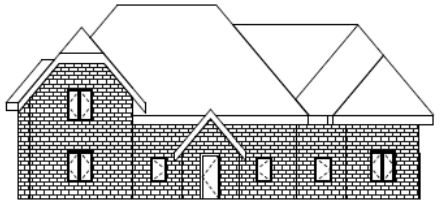
TRAINING CENTER PLANS



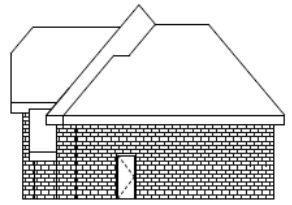
1 North Elevation
1/8" = 1'-0"



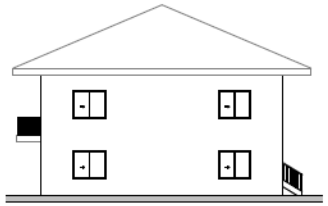
2 West Elevation
1/8" = 1'-0"



3 South
1/8" = 1'-0"



5 East
1/8" = 1'-0"



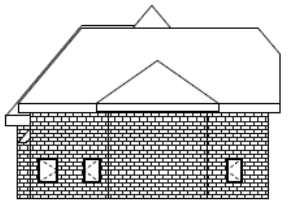
3 South Elevation
1/8" = 1'-0"



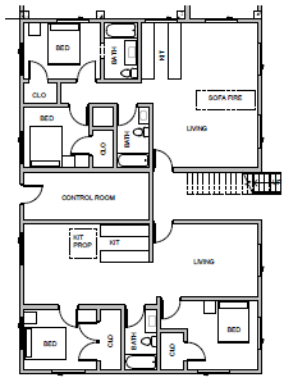
4 East Elevation
1/8" = 1'-0"



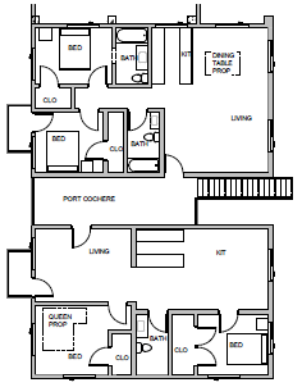
4 North
1/8" = 1'-0"



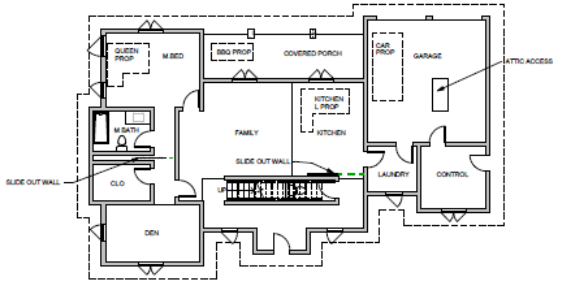
6 West
1/8" = 1'-0"



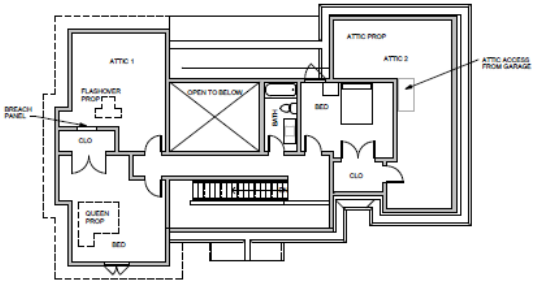
5 Floor 1
1/8" = 1'-0"



6 Floor 2
1/8" = 1'-0"



1 Level 1
1/8" = 1'-0"



2 Level 2
1/8" = 1'-0"

FEE FOR AMBULANCE SERVICE

PLANO RESIDENT

Basic Life Support:	$690.00
Advanced Life Support:	$745.00
Advanced Life Support 2:	$765.00
Average Bill:	$839.00

NON-RESIDENT

Add $100.00 to resident charges

INCIDENTAL CHARGES

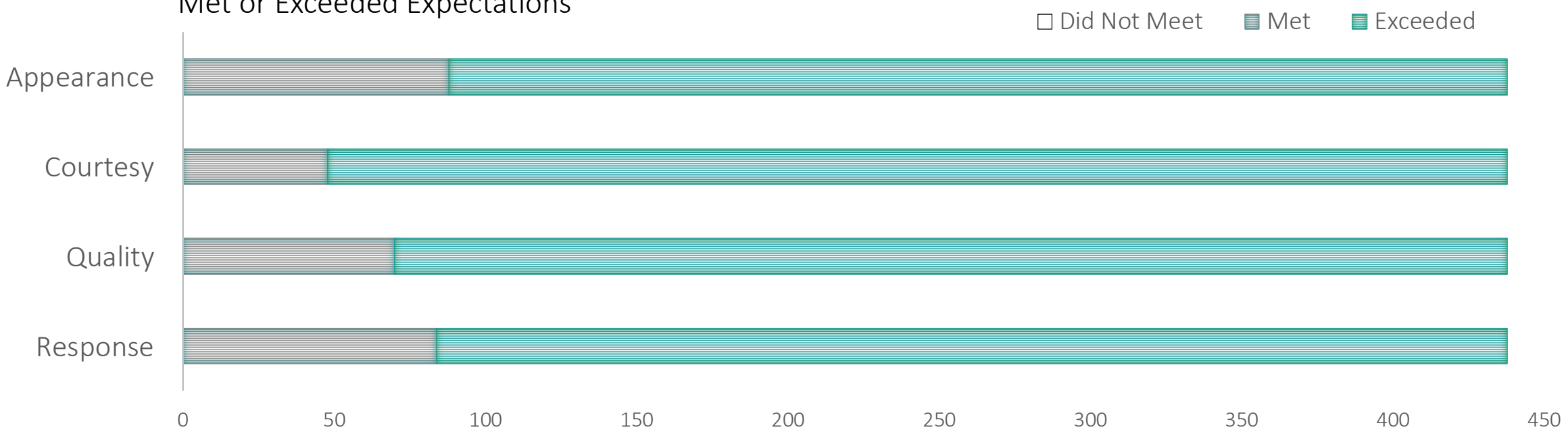
$15/mile from scene to medical facility
$50 medication administration

CUSTOMER SATISFACTION

100%

Met or Exceeded Expectations

Citizen Survey Responses **438**



PLANO FIRE-RESCUE

It’s all about customer service.







Our family – helping your family.

QUESTIONS?

planofire.org
planotx.org

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